Bug Ticket 1 - The Clark Staging site sometimes failed to load

Steps to reproduce the Bug:

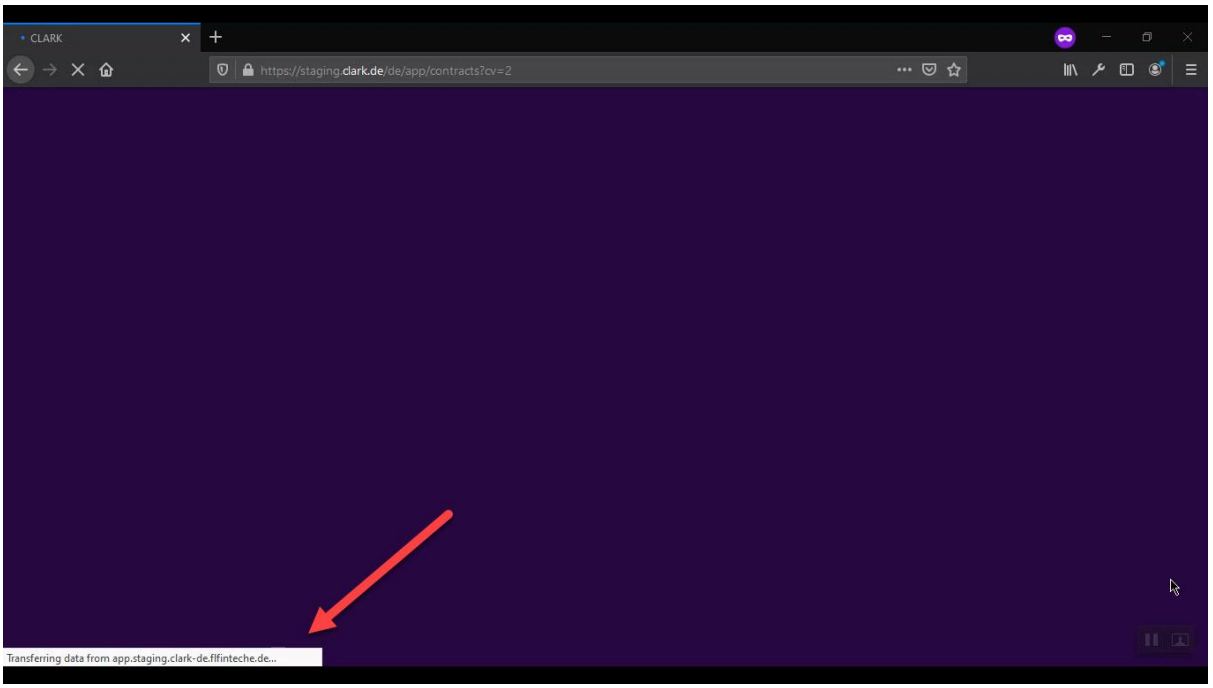
1. Launch Browser in incognito mode / Private mode
2. Go to the URL: https://staging.clark.de/de/app/contracts?cv=2

Actual Results: Sometimes the website failed to load even if the user waited for more than 1 minute. Sometimes it takes more than 30 second to load completely..

Expected Result: The website should be able to load correctly in less than 10 seconds.

Bug Occurrence Percentage: 20%

Browser details: Verified this issue on Firefox private browser / Version 88.0b9 (64-bit)



For attachments: Goto the folder “Bug ticket attachments\Bug1”

Bug Ticket 2 - The insurance types are not properly sorted into alphabetical order when user views it on the sales funnel page

Steps to reproduce the Bug:

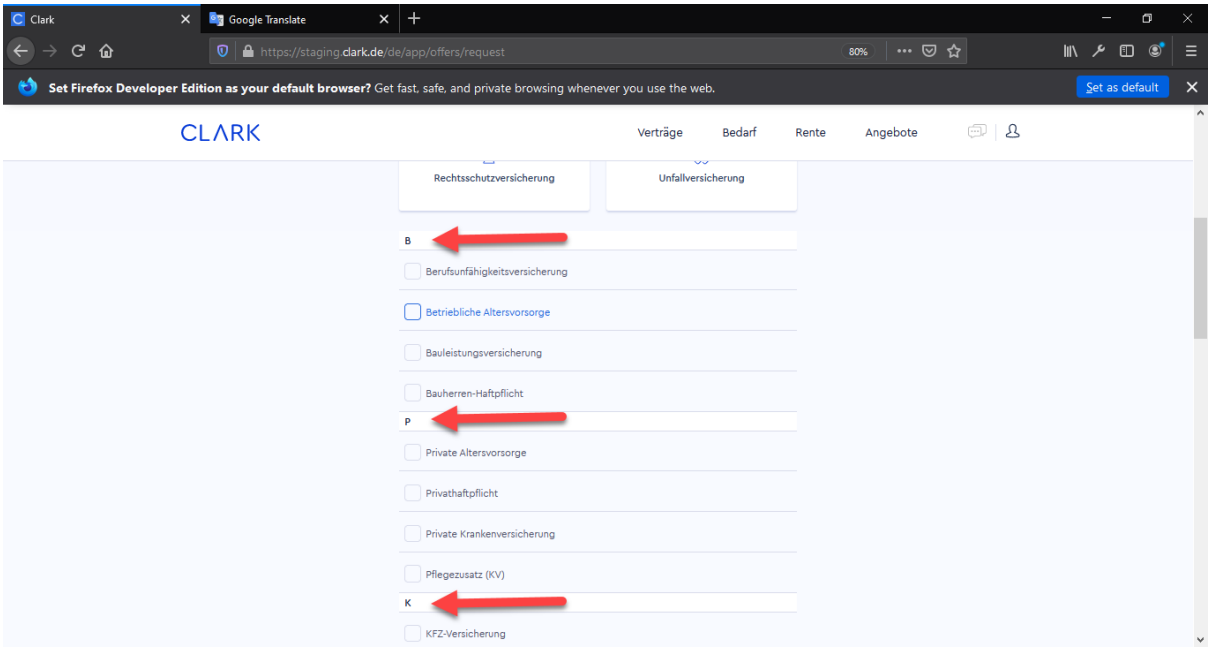
1. Launch Browser in incognito mode / Private mode
2. Go to the URL: https://staging.clark.de/de/app/contracts?cv=2
3. Select Angebot

Actual Results: The insurance types are not arranged correctly in the correct alphabetical order.

Expected Result: The insurance types are not arranged correctly in the correct alphabetical order. From A to Z in ascending order.

Bug Occurrence Percentage: 100%

Browser details: Verified this issue on Firefox private browser / Version 88.0b9 (64-bit)



For attachments: Goto the folder “Bug ticket attachments\Bug2”

Bug Ticket 3 - Irrelevant insurance types are also shown in the search results with relevant search results when user views it on sales funnel page

Steps to reproduce the Bug:

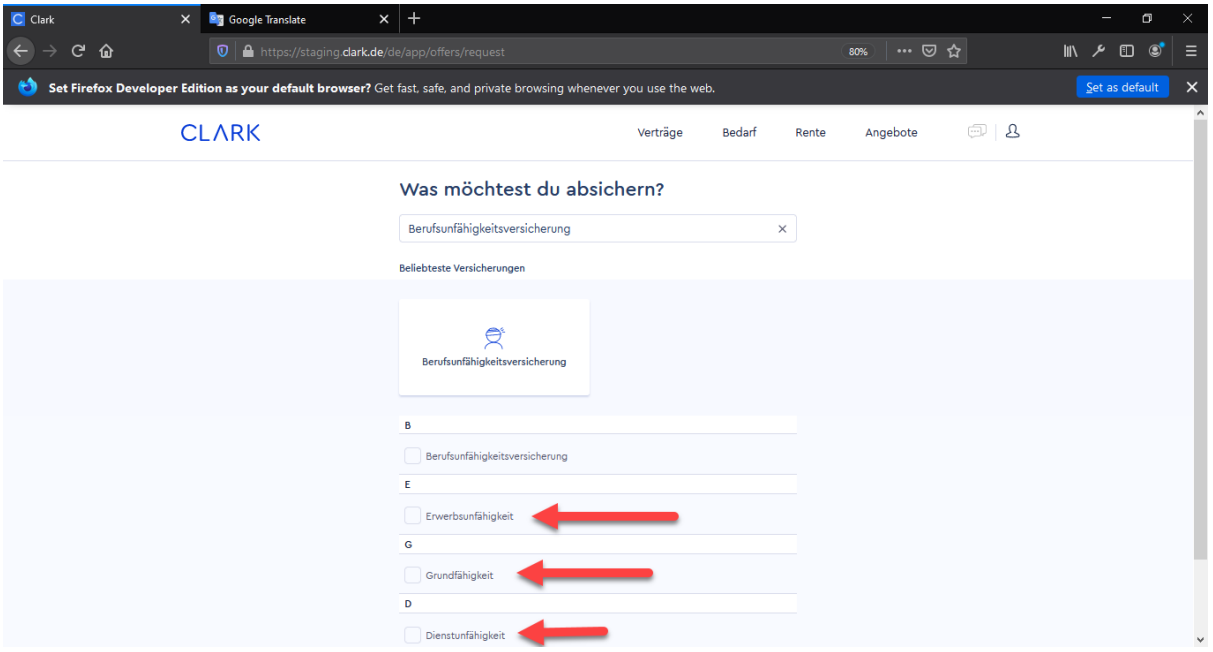
1. Launch Browser in incognito mode / Private mode
2. Go to the URL: https://staging.clark.de/de/app/contracts?cv=2
3. Select Angebot
4. Search the “Berufsunfähigkeitsversicherung” in the insurance search field.

Actual Results: Irrelevant insuarance types are also shown in the search results with relevant search results

Expected Result: Only the relevant search results should be shown.

Bug Occurrence Percentage: 100%

Browser details: Verified this issue on Firefox private browser / Version 88.0b9 (64-bit)



For attachments: Goto the folder “Bug ticket attachments\Bug3”

Bug Ticket 4 - The price for the some insurance types are not shown when user views it on the questionnaire page

Steps to reproduce the Bug:

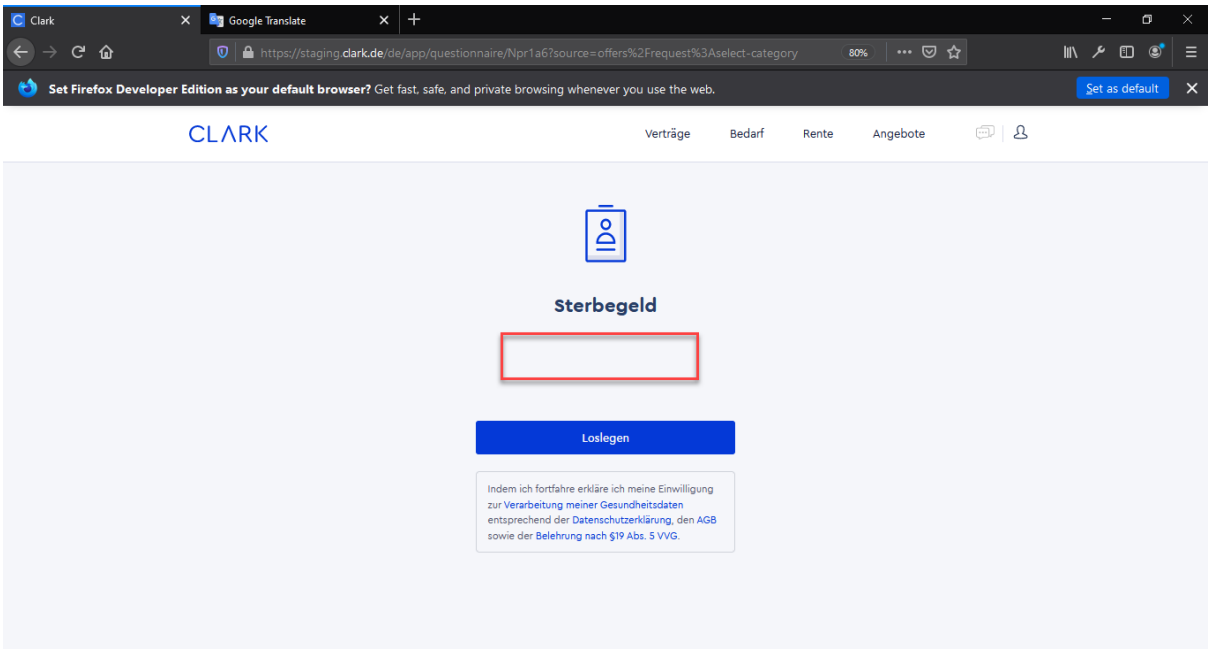
1. Launch Browser in incognito mode / Private mode
2. Go to the URL: https://staging.clark.de/de/app/contracts?cv=2
3. Select Angebot
4. Select the “Sterbegeld” insurance type.

Actual Results: The price for some insurance types are not shown.

Expected Result: Correct price amount should be shown on the relevant page. If the price is not applicable then the word “Free” should be displayed on the page.

Bug Occurrence Percentage: 100%

Browser details: Verified this issue on Firefox private browser / Version 88.0b9 (64-bit)



For attachments: Goto the folder “Bug ticket attachments\Bug4

Bug Ticket 5 - The Process stuck at checkout when user presses the “Wieter” button after entering the personal information

Steps to reproduce the Bug:

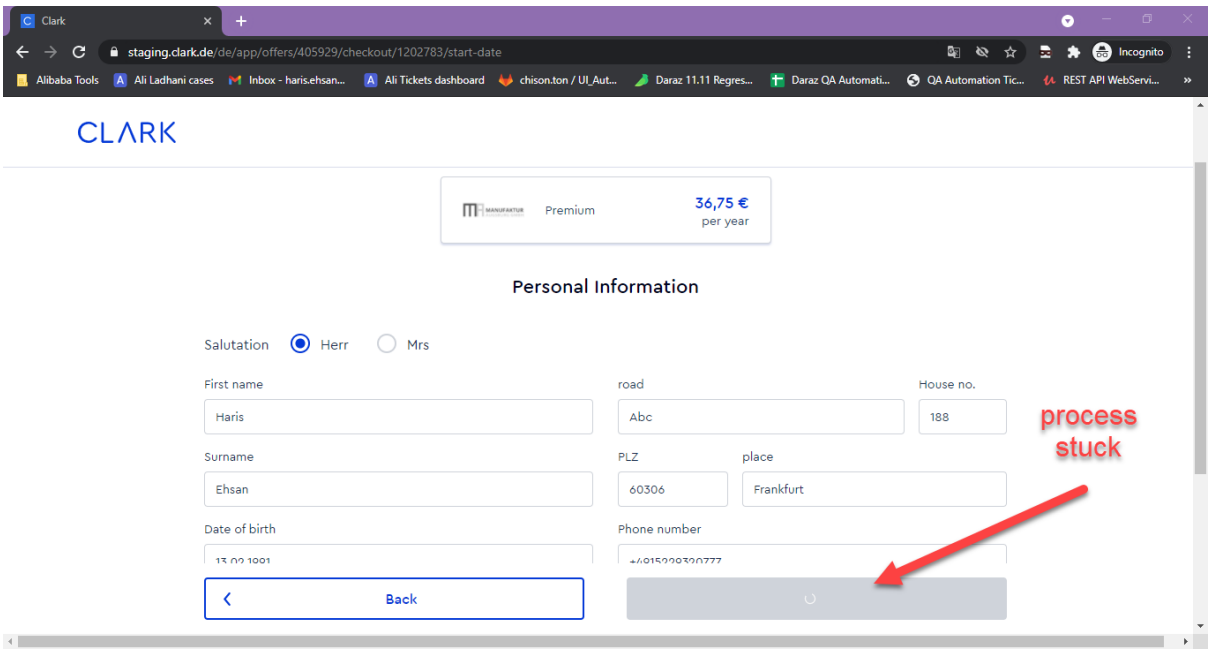
1. Launch Browser in incognito mode / Private mode
2. Go to the URL: https://staging.clark.de/de/app/contracts?cv=2
3. Select Angebot
4. Select the “Privathaftpflicht” in the insurance.
5. Complete the questionnaire process
6. Complete the registration process
7. On the checkout profile page, Enter the personal information
8. Click on the Weiter button

Actual Results: The process stuck and the user is not able to navigate to the next page.

Expected Result: The user should be able to navigate to the next page successfully.

Bug Occurrence: This issue happened only once

Browser details: Verified this issue on Google Chrome Incognito mode / Version 89.0.4430.72



For attachments: Goto the folder “Bug ticket attachments\Bug5

Bug Ticket 6 - The page crash occur even when user performs login with valid credentials

Steps to reproduce the Bug:

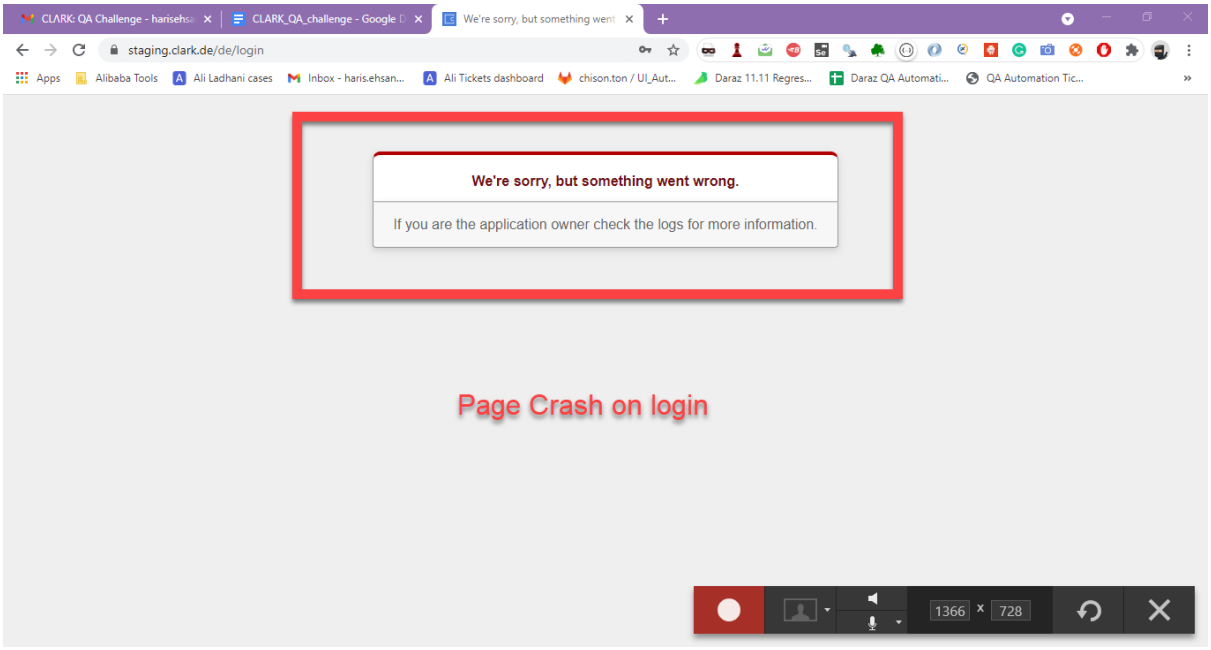
1. Launch Browser in incognito mode / Private mode
2. Go to the URL: https://staging.clark.de/de/login
3. Translate the page into english
4. Enter the valid credentials
5. Click on the login button.

Actual Results: The page crash occur when user click on login button

Expected Result: The page should not crash.

Bug Occurrence percentage: 20%

Browser details: Verified this issue on Google Chrome Incognito mode / Version 89.0.4430.72



For attachments: Goto the folder “Bug ticket attachments\Bug6

Bug Ticket 7 - The user is unable to navigate back from the registration page

Steps to reproduce the Bug:

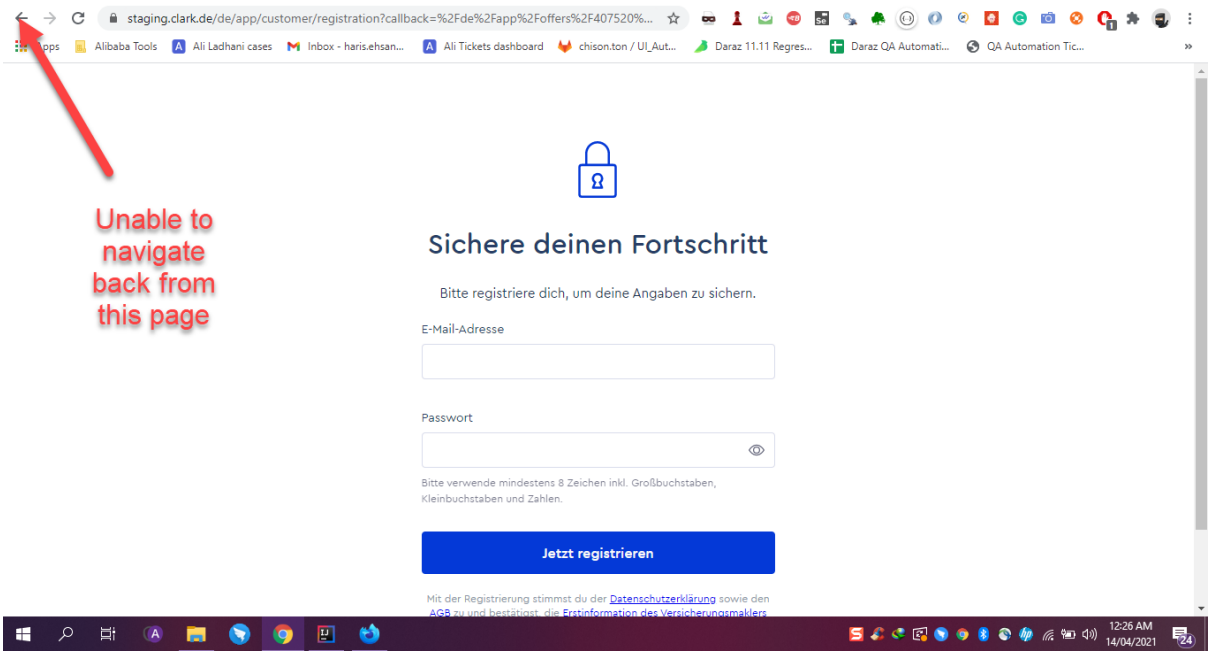
1. Launch Browser
2. Go to the URL: https://staging.clark.de/de/app/contracts?cv=2
3. Select Angebot
4. Select the “Privathaftpflicht” in the insurance.
5. Complete the questionnaire process
6. Click the browser back button on the registration page.

Actual Results: The user is unable to navigate back from the registration page

Expected Result: The user should be able to navigate back from the registration page.

Bug Occurrence percentage: 100%

Browser details: Verified this issue on Google Chrome / Version 89.0.4430.72



For attachments: Goto the folder “Bug ticket attachments\Bug7