# Harish Muthyala

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#### EDUCATION

Master's of Science in Computer Science, University of Houston

Machine Learning, Generative AI, Advanced Operating Systems | GPA: 3.8/4.0

Bachelors in Computer Science, Vellore Institute of Technology

Design of Algorithms, Computer Networks, Artificial Intelligence

 $\begin{array}{c} {\rm Aug.~2024-May~2026} \\ {\it Houston,~TX} \\ {\rm Jul.~2018-Apr~2022} \\ {\it Vellore,~India} \end{array}$ 

## TECHNICAL SKILLS

Languages: Python, Java, C/C++, SQL (Postgres, DynamoDB), JavaScript, HTML/CSS, R

Frameworks: Langchain, RAG, MLOps, Tensorflow, pandas, Numpy, Agents, React, Node.js, Flask, FastAPI

Cloud: AWS S3, Lambda, Sagemaker, Bedrock, EC2, ECS, VPC, Codepipeline, Quicksight, Azure Foundations

Developer Tools: Git, Docker, Kubernetes, Postman, VS Code, Jupyter

Credentials: AWS Solutions Architect - Associate, Accenture Trailblazer Award, AWS Article, Hawks Scholarship

#### EXPERIENCE

### Generative AI Engineer

May 2023 - July 2024

Senior Analyst, Accenture AWS Business Group (AABG)

Hyderabad, India

- Built an OpenSearch-based similarity scoring system with **threshold filtering** to handle irrelevant user queries in a GenAI credit underwriting RAG pipeline.
- Implemented OpenSearch Serverless vector DB to store embeddings generated via **Titan model**, structuring tabular client data from Excel for efficient retrieval.
- Designed few-shot and **example-based prompt templates** tailored to handle complex financial notations, utilizing claude sonnet, enhancing model accuracy by validating with Bedrock Playground.
- Engineered preprocessing pipelines using Pandas for data cleaning, chunking, and conversion, enabling robust and scalable ingestion of tabular financial data.

## Machine Learning Operations Engineer

Aug. 2022 – Jan. 2024

Application Engineering Analyst, Accenture AWS Business Group (AABG)

Hyderabad, India

- Deployed a SageMaker Autopilot pipeline in a VPC to automate churn prediction and API-based inference.
- Maintained real-time model drift detection using SageMaker Model Monitor Module
- Automated QuickSight Dashboard migration across AWS accounts, preserving access and datasets.

#### Information Technology Project Analyst

Oct. 2024 - Present

Office of Information Technology, University of Houston

Houston, TX

- Handled Migration of IT services Tool from FootPrints to TeamDynamix, improving workflows and tracking.
- Partnered with teams to move networking assets from Access DB to TeamDynamix.
- Supported software rollouts like MedProctor and Point'nClick with requirement gathering.
- Replaced email-based requests with **structured workflows** for Business Requests and Change MAnagement.

#### Projects

#### Model Context Protocol | Python, Claude, Research, Langchain

- Conducted comprehensive research on MCP architecture for LLM communication and context management
- Analyzed protocol integration patterns with frameworks like LangChain and demonstrated real-world applications
- Implemented MCP client-server architecture enabling seamless LLM-application communication
- Created implementation examples showcasing file creation and Google Maps integration via MCP servers

## Exploratory Data Analysis on Customer Churn Prediction | Random Forest, Python, Jupyter, Pandas, Git

- Developed a customer churn prediction model for the telecom sector using RF algorithm with .92 accuracy
- Conducted extensive exploratory data analysis to identify key factors influencing customer attrition
- Implemented machine learning techniques to calculate individual customer churn probability, enhancing retention strategies