# Harish Muthyala

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## EDUCATION

Master's of Science in Computer Science, University of Houston

Machine Learning, Generative AI, Advanced Operating Systems | GPA: 3.8/4.0

Bachelors in Computer Science, Vellore Institute of Technology

Design of Algorithms, Computer Networks, Artificial Intelligence

 $\begin{array}{c} {\rm Aug.~2024-May~2026} \\ {\it Houston,~TX} \\ {\rm Jul.~2018-Apr~2022} \\ {\it Vellore,~India} \end{array}$ 

## TECHNICAL SKILLS

Languages: Python, Java, C/C++, SQL (Postgres, DynamoDB), JavaScript, HTML/CSS, R

Frameworks: Langchain, RAG, MLOps, Tensorflow, pandas, Numpy, Agents, React, Node.js, Flask, FastAPI

Cloud: AWS S3, Lambda, Sagemaker, Bedrock, EC2, ECS, VPC, Codepipeline, Quicksight, Azure Foundations

Developer Tools: Git, Docker, Kubernetes, Postman, VS Code, Jupyter

Credentials: AWS Solutions Architect - Associate, Accenture Trailblazer Award, AWS Article, Hawks Scholarship

### EXPERIENCE

## Generative AI Engineer

May 2023 – July 2024

Senior Analyst, Accenture AWS Business Group (AABG)

Hyderabad, India

- Led development of a **Retrieval-Augmented Generation (RAG) pipeline**, reducing manual underwriting processes by **75**% for a credit underwriting workflow.
- Implemented OpenSearch Serverless vector DB with Titan embeddings, enabling fast retrieval of structured client data from Excel and other financial documents.
- Designed **few-shot prompt templates** using **Langchain**, improving accuracy for generating complex financial notations.
- Engineered preprocessing pipelines using Pandas for data cleaning, chunking, and conversion, enabling robust and scalable ingestion of tabular financial data.

#### Machine Learning Operations Engineer

Aug. 2022 – Jan. 2024

Application Engineering Analyst, Accenture AWS Business Group (AABG)

Hyderabad, India

- Deployed **SageMaker Autopilot pipelines** in secure **VPC environments** for telecom customer churn prediction, supporting scalable API-based inference.
- Implemented real-time model drift detection via SageMaker Model Monitor, enabling proactive model retraining strategies.
- Automated migration of QuickSight Dashboards across AWS accounts, preserving dataset integrity and improving reporting for analytics stakeholders.

## Information Technology Project Analyst

Oct. 2024 – Present

Office of Information Technology, University of Houston

Houston, TX

- Served as internal SME and consultant for migrating IT service tools from FootPrints to TeamDynamix, affecting 80+ IT staff and dramatically improving workflow visibility and tracking.
- Directed the transition of **networking asset management** from **Access DB to TeamDynamix**, modernizing IT asset lifecycle management.
- Transitioned manual, email-based request handling to **structured**, **web-based workflows**, enhancing operational efficiency and response times for business requests and change management processes.

#### Projects

#### Model Context Protocol | Python, Claude, Research, Langchain

- Conducted comprehensive research on MCP architecture for LLM communication and context management
- Analyzed protocol integration patterns with frameworks like LangChain and demonstrated real-world applications
- Implemented MCP client-server architecture enabling seamless LLM-application communication
- Created implementation examples showcasing file creation and Google Maps integration via MCP servers

Exploratory Data Analysis on Customer Churn Prediction | Random Forest, Python, Jupyter, Pandas, Git

- ullet Developed a customer churn prediction model for the telecom sector using RF algorithm with .92 accuracy
- Conducted extensive exploratory data analysis to identify key factors influencing customer attrition
- Implemented machine learning techniques to calculate individual customer churn probability, enhancing retention strategies