

Chittoor Parasuraman Harish

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SUMMARY

A graduate student specializing in Information Systems seeking internship opportunity that will utilize and enhance my skill sets in the field of Business Analysis, Testing and Information Systems.

TECHNICAL EXPERIENCE

Quality Assurance Test Analyst, Wipro Technologies, Chennai, Tamil Nadu, India (2011 - 2016)

- Worked on projects for Allstate Insurance, Capital One Bank, FedEx and British American Tobacco.
- Extensive (**4 years 8 months**) experience on Testing Web Applications on Manual and Automation (using Quick Test Professional Testing Automation Tool) and **Agile Testing**.
- Worked in London (client location) as a part of onsite program for 2 months (April- May 2016) while I was with British American Tobacco on SAP testing.
- Experienced in training new staff and providing the knowledge transfer as required for the project
- Proficient in giving lectures and seminars on various topics related to the project.
- Served on team (3 members) that received Best Team Award for Regression Testing on Capital One Bank Project.

SKILLS

- Proficient in developing Test Plan, creating Test Scenarios and Test Case Design, Test Case Execution, analyzing Test Reports, and Defect Tracking.
- **Skillful in AGILE Methodologies and AGILE Testing** - worked for 2.4 years in Agile Process.
- Excellent communication skills, direct interaction with clients on daily basis during Agile Ceremonies (daily status calls).
- Expertise in QA Methodologies like Waterfall, V Model, and Agile with good understanding of Software Development, STLC.
- Extensive experience in Manual Testing, Automation Testing (Quick test Professional Tool), Compatibility testing, Regression testing, Sanity testing, End to End testing, and Alpha Testing.
- Competent in using HP Quality Center Tool for Defect Reporting and Managing – Defect Management.
- Ability to work in Excel Macros and Pivot Tables for Reporting.
- Knowledge of SQL database server to validate backend data with application data.

EDUCATION

Masters in Information Systems - Anticipated May 2018

Marist College, Poughkeepsie, NY

Courses: Data management, System Analysis, Systems Information Concepts in Organization, Web Technologies, Data Communication, Enterprise Architecture.

Bachelor of Engineering, June 2011

Major: Information Technology

SRM University, Chennai, Tamil Nadu, India

High Honors: First Class Degree with Distinction

ACADEMIC PROJECTS

- **Employee Database Management** **October 2016**
Created a DB for the employees in an organization which displays the data about the course details, manager details, department details and Payroll Info
- **United State Postal Services** **November 2016**
Worked on the Use case diagrams, Sequence diagrams, Activity diagrams, Class diagrams and CRUDE Analysis for this project.
- **Case Studies** **Fall 2016**
Worked on 3 different case studies where Summary, Known Problems, Proposed Solution and Conclusion were analyzed and documented.