Jason Knudsen - 0795102 - RealPage, Inc.

Add/Change Assignable Goals

Goal Details

Title

Quality & Reliability

Description

- Maintain a Defect Rate of 3%.
- Maintain an Escape Rate of 5%.
- Developers & Managers review Defects and their Root Causes, and they make remediation plans for Defects with Root Cause = "Code Issue".
- Meet the SLA for all new P1 and P2 PMEs.
- Reduce the P3 Backlog by 30% (stretch goal is 50%).
 - Based on a count in January, that means ending 2024 with no more than 60 (stretch goal = 45).

Category Performance

Weight 20 %

Status Active

Inactive

Corporate Goal Alignment **Operational Excellence**

Goal Dates

Start 01/01/2004

Due 12/31/2024

Editable by Employees

Choose if employees can edit this goal when it is assigned to them.

Yes - employees can edit

I want to use this goal as a starting point for my employees, but it may be edited for each employee's specific needs. Changes I make to this goal will not update the goal for each of my employees.