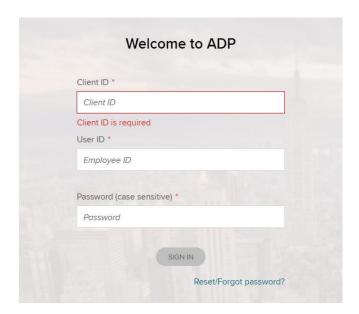
ESS User Manual for Proofs Submission

Log on ESS Portal by using credentials provided to you by your administrator.

In the browser, type URL https://www.ess.adp.in/ess4

- Enter Client ID as REALPAGEINDIA
- Enter User ID- it is your employee ID (RPIPLXXXX)
- Enter Password and click SIGN IN



Forgot password:

You can reset the password by clicking "Reset/Forgot Password" link on the SIGN IN page.

Submit your clint id, employee id and your registered email id. This will trigger an email containing the link to reset your password.

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Investments Proof Submission

Click "Tax Submission" tab to view the following screen in which you can see the values which you have already declared while in the year beginning.



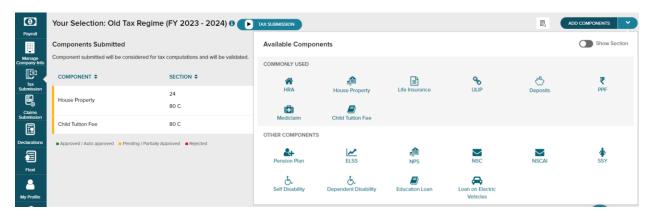
Now, edit each line item one after another and modify the amounts to match with your actual proof documents.

Make sure to click "Actual (Proof)" button from "Declaration" mode since you are submitting actual proofs.

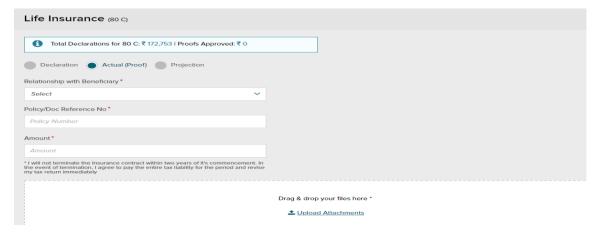
Fill all the required particulars, upload proof document(s) and click **SAVE ACTUAL** button to complete upload proof documentation process.

If you wish to submit any additional investments which was not declared earlier, you can do so.

Click "Add Components" to view the following screen.



Select the icon as you wish and click to view the following screen.



Ensure to click the radial button of "**Actual (Proof)**", then only you will be able to see "upload attachment" option to upload the proofs.

Once you fill all the required information, click **SAVE ACTUAL** button to complete upload proof documentation process.

Important Note

Once you add all components click **SUBMIT** button, then only your entries will be considered for tax exemption.



After your Submission, you will receive an email from ADP as a proof of submission and the screen appearance will change to the below image in which you can see the status is "Pending Validation".



After proofs validation by ADP, status will change to "Approved / Partially approved / Rejected". You will be notified by ADP after proofs validation so that you can raise a query if you are not agreed with any entry.

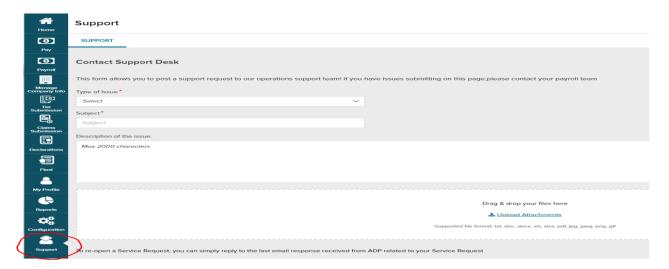
You can reach out to ADP with proper documentation to establish that what you have submitted was valid.

If ADP feels that your re-submission is appropriate then ADP gives tax benefit, else it will be rejected.

Please note queries through ESS portal will only be addressed by ADP.

Note: At this point of time, you can't submit new entries which will not be considered for tax exemption.

Click "Support tab" to raise a query.



Flexi Reimbursements Proof Submission

This page serves you for flexi proofs submission.

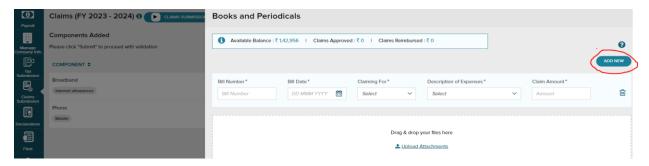
Click "Claims Submission" tab and then click "Add Components" tab to view the following screen in which you can see all the flexi icons.

Please note If you didn't opt for flexi, you will not see any icons on this page.



Now, click each icon one after another and fill the required particulars matching with your actual proof submission and then click **SAVE CLAIMS** button.

Sample Reimbursement screen



If you have more bills to keyIN (E.g. internet bills), click **ADD NEW** button to insert for more line additions.

You may use "phone" for "mobile purchase reimbursement" and "Broadband" for 'internet bills reimbursement / mobile postpaid bills reimbursement".

After saving all flexi reimbursements, click **SUBMIT** button to complete the process of uploading proof documentation.



Please note hitting SUBMIT button is quite essential to view and validate your flexi proofs by ADP to give the tax exemption.

Remember to provide the password in the event of the attached document being password protected by clicking the key icon.

Once ADP validate the flexi proofs, status will change to "Approved / Partially approved / Rejected". You will be notified by ADP after proofs validation so that you can raise a query if you are not agreed with any entry.

You can reach out to ADP with proper documentation to establish that what you have submitted was valid.

If ADP feels that your re-submission is appropriate then ADP gives tax benefit, else it will be rejected.

Please note queries through ESS portal will only be addressed by ADP.

Note: At this point of time, you can't submit new entries which will not be considered for tax exemption.