

## Performance Test

Date	02 November 2025
Team ID	NM2025TMID03045
Project Name	EDUCATIONAL ORGANISATION USING SERVICENOW

### Model Performance Testing:

Model performance testing helps ensure that the ServiceNow platform runs efficiently within an educational institution. It involves evaluating how quickly service requests are handled and whether workflows execute correctly under various conditions, including peak usage times like admissions or exams. This testing also verifies the accuracy of automation in routing and resolving tickets. By measuring ticket resolution times and user satisfaction, the institution can ensure improved responsiveness and operational efficiency. Feedback collected from students and staff helps refine system performance for better usability. Overall, it ensures ServiceNow meets the demands of both academic and administrative users.

### Result:

SmartInternz

Create SAL0001010 | Admission

Form Design

ServiceNow Developers

dev337531.service-now.com/now/nav/ui/classic/params/target/u\_admission.do%3Fsys\_id%3D-1%26sys\_is\_list%3Dtrue%26sys\_target%3Du\_admission%26sysparm\_checked\_items%3D%26syspa...

servicenow All Favorites History Workspaces Admission - Create SAL0001010 Search

Admission New record Submit

New

In progress

Joined

Rejected

Rejoined

closed

Cancelled

Admission Number

Purpose of join

Student Name

Father Name

Mother Name

Comments

Admin Date

Grade

Fee

Father Cell

Mother Cell

Admin Status

School Details

Address

School Area

School

Submit

ServiceNow interface showing the 'Salesforce - Create SAL0001006' form. The form includes the following fields:

- Admin Number: SAL0001006
- Admin Date:
- Mother Name:
- Student Name:
- Father Cell:
- Mother Cell:
- Grade: -- None --
- Father Name:

A Submit button is located at the bottom left of the form.

ServiceNow interface showing the 'Student Progress - Create Created' form. The form includes the following fields:

- Admission Number:
- Admin Date:
- Student Name:
- Father Name:
- Mother Name:
- Father Cell:
- Mother Cell:

The 'Student Progress' section includes the following sub-fields:

- Telugu:
- Hindi:
- English:
- Maths:
- Science:
- Social:
- Total:
- Result:
- Percentage:

A Submit button is located at the bottom left of the form.

## Reference:

1. [https://dev340899.service-now.com/now/nav/ui/classic/params/target/ui\\_page.do%3Fsys\\_id%3Dbb66abc0c3c5321041687405e40131c2](https://dev340899.service-now.com/now/nav/ui/classic/params/target/ui_page.do%3Fsys_id%3Dbb66abc0c3c5321041687405e40131c2)