



Field Report



Service Order Number
aerah

Call Date & Time
2022-12-10 20:15:00

Service Provider Details
Please enter site details here

Service Provider Name: Eaton

Contract Type :

Call Type :

☐ Warranty

☒ CAMC

☐ N-CAMC

☐ Others

☐ Install

☐ DDA

☐ Breakdown

☐ PM

☐ Warranty

☐ CAMC

☐ N-CAMC

☐ CC

☐ Others

Product Details

Please enter site details here

Product Model:	LG Splendor
Product Rating:	678678678
Product Serial Number:	8989789
Product Part Number:	aharhar
IP Address:	11.12.12.12
CTD Number:	78878
FSB Number:	y8998798

Product Series:

☒ IP

☐ 3P

☐ Others

Call Type :

☐ Install

☐ DDA

☐ Breakdown

☐ PM

☐ Warranty

☐ CAMC

☐ N-CAMC

☒ CC

☐ Others

Customer Details

Please enter customer details here

First name

Anay

Last name

Upadhayay

Email address

anay@gmail.com

Mobile Number

8888888888

Country

India



Street address

123, Lokhandwala

City

Mumbai

State / Province

Maharashtra

ZIP / Postal code

110100

Site Details

Please enter site details here

AC Details

AC Provided

No ☒

Yes ☐

AC Working?

No ☐

Yes ☒

DG Details

DG Available

No ☐

Yes ☒

Capacity?

In kVA
456

Environment
Details

Dust Levels

Levels of pollutants
in the enviroment?

☒ Low

☐ Medium

☐ High

Voltage Details

Electricity Phase

☐ L1-
N

☒ L1-
L2

☐ Neutral
to
Earth

☐ L2-
N

☐ L2-
L3

45
Load
%

☐ L3-
N

☐ L3-
L1

65

Load Type

☒ IT

☐ Industrial

☐ Good

☐ Health Care

☐ Others

UPS Status

☒ UPS Working

☐ UPS Not
Working

☐ UPS Under
Consideration

Please enter installation details here

Battery Details	(For External Batteries FR BDR to be Filled and enclosed)	Volt/AH 120	Make voltas	Quantity 1	Strings 4
Batch Code 158989					

Call Details

Call Details

dd/n

dd/n

▼

Customer Feedback

Particulars

Product Performance

Quality of Service

Accessibility of Call Logging

Engineer competency

Overall Satisfaction

Problem Observation	ahklrhjlkalk
Action Taken	galkrjhllkjl
General Feedback	harjhlkka

Part Replacement Details

Please enter details of parts replaced

Add Replaced Parts

Part Code

Save

Parts Failed Details

Please enter details of failed parts

Add Failed Parts

Part Code

Save

Call SignOff Details

Customer Details

Customer Name

customer name...

Mobile Number

customer mobile...

Customer Designation

customer designation...

Customer Signature

customer signature...

Engineer Details

Engineer Name

engineer name...

Engineer Signature

engineer signature...

SignOff Date

dd/mm/yyyy

Save

Upload Expense Invoices

Please Enter Invoice Expenses

Add Adhoc Expenses

Expense Name

Expense Invoices



Upload a file or drag and drop

PNG, JPG, PDF up to 5MB

Save