



## Field Report



### Service Order Number

aerah

### Call Date & Time

2022-12-10 20:15:00

### Service Provider Details

Please enter site details here

Service Provider Name:

Eaton

Contract Type :

☐ Warranty

☒ CAMC

☐ N-CAMC

☐ Others

Call Type :

☐ Install

☐ DDA

☐ Breakdown

☐ PM

☐ Warranty

☐ CAMC

☐ N-CAMC

☐ CC

☐ Others

### Product Details

Please enter site details here

Product Model:	LG Splendor
Product Rating:	678678678
Product Serial Number:	8989789
Product Part Number:	aharhar
IP Address:	11.12.12.12
CTD Number:	78878
FSB Number:	y8998798
	<input checked="" type="radio"/> IP
Product Series:	<input type="radio"/> 3P
	<input type="radio"/> Others
	<input type="radio"/> Install <input type="radio"/> DDA <input type="radio"/> Breakdown
Call Type :	<input type="radio"/> PM <input type="radio"/> Warranty <input type="radio"/> CAMC
	<input type="radio"/> N-CAMC <input checked="" type="radio"/> CC <input type="radio"/> Others

## Customer Details

Please enter customer details here

First name

Anay

Last name

Upadhayay

Email address

anay@gmail.com

Mobile Number

8888888888

Country

India



Street address

123, Lokhandwala

City

Mumbai

State / Province

Maharashtra

ZIP / Postal code

110100

## Site Details

Please enter site details here

### AC Details

AC Provided

No ☒

Yes ☐

AC Working?

No ☐

Yes ☒

### DG Details

DG Available

No ☐

Yes ☒

Capacity?

In kVA

456

### Environment Details

Dust Levels

Levels of  
pollutants in the  
environment?

☒ Low

☐ Medium

☐ High

Voltage  
Details

Electricity  
Phase

<input type="checkbox"/>	L1- N	<input checked="" type="checkbox"/>	L1- L2	Neutral to Earth
<input type="checkbox"/>	L2- N	<input type="checkbox"/>	L2- L3	45 Load %
<input type="checkbox"/>	L3- N	<input type="checkbox"/>	L3- L1	65

Load Type

☒ IT

☐ Industrial

☐ Good

☐ Health Care

☐ Others

UPS Status

☒ UPS Working

☐ UPS Not Working

☐ UPS Under Consideration

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Installation Details

Please enter installation details here

Battery Details	(For External Batteries FR BDR to be Filled and enclosed)	Volt/AH	Make	Quantity	Strings
		120	voltas	1	4
Batch Code					
158989					

Call Details

Call Details						
<input type="text"/>	dd/n	dd/n	<input type="text"/>	<input type="button" value="v"/>	<input type="text"/>	<input type="text"/>

Customer Feedback

Particulars
Product Performance
Quality of Service
Accessibility of Call Logging
Engineer competency
Overall Satisfaction

Action Taken  
General Feedback

galkrjhlkjl  
harjhlkka

## Part Replacement Details

Please enter details of parts replaced

Add Replaced Parts

Part Code

Save

## Parts Failed Details

Please enter details of failed parts

Add Failed Parts

Part Code

Save

## Call SignOff Details

Customer Details

Customer Name

customer name...

Mobile Number

customer mobile...

Customer Designation

customer designation...

Customer Signature

customer signature...

## Engineer Details

Engineer Name

engineer name...

Engineer Signature

engineer signature...

SignOff Date

dd/mm/yyyy



Save

## Upload Expense Invoices

Please Enter Invoice Expenses

Add Adhoc Expenses

Expense Name

Expense Invoices



Upload a file or drag and drop  
PNG, JPG, PDF up to 5MB

Save