



*Your Technology Partner*

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# ODOO SHOPIFY CONNECTOR

## User Guide

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Complete setup and configuration guide for integrating  
Odoo ERP with your Shopify Store

**Developed by SDLC Corp**

 [sales@sdlccorp.com](mailto:sales@sdlccorp.com)

 WhatsApp: +91 8920944210

 [www.sdlccorp.com](http://www.sdlccorp.com)

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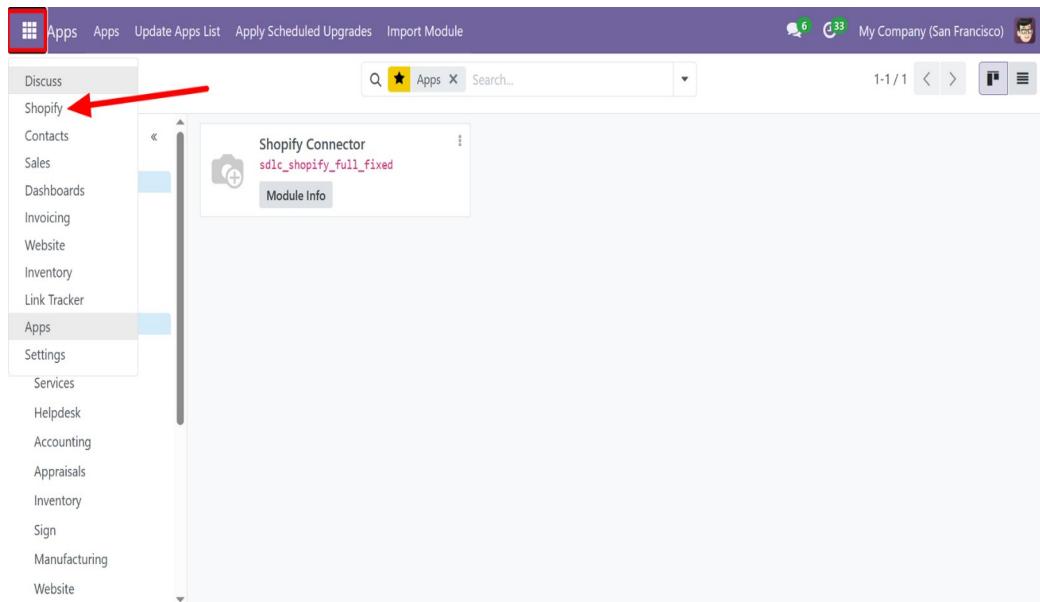
## TABLE OF CONTENTS

1. Installation.....	3
2. Dashboard Overview.....	3
3. Instance Configuration.....	4
4. Product Management.....	5-7
5. Customer Management.....	8-9
6. Order Management.....	10-12
7. Category Management.....	13-14
8. Gift Card Management.....	15-16
9. Field Mapping.....	17-22
10. Reports.....	23-28
11. Inventory Management.....	29

# 1. Installation

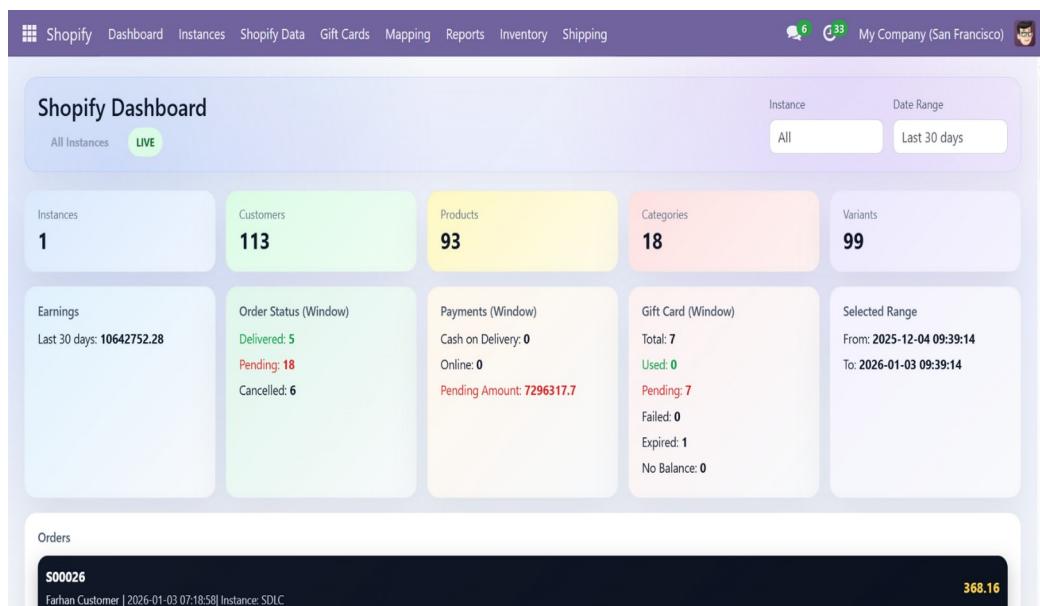
To install the Shopify Connector module:

1. Navigate to Apps in the main menu
2. Search for 'Shopify Connector'
3. Click the Install button



# 2. Dashboard Overview

The Shopify Dashboard provides a comprehensive overview of your integration status, including instances, customers, products, categories, variants, and order statistics.



**Shopify Dashboard**

All Instances **LIVE**

Instances	Customers	Products	Categories	Variants
1	113	93	18	99

Earnings  
Last 30 days: **10642752.28**

Order Status (Window)  
**Delivered: 5**  
**Pending: 18**  
**Cancelled: 6**

Payments (Window)  
Cash on Delivery: **0**  
Online: **0**  
Pending Amount: **7296317.7**

Gift Card (Window)  
Total: **7**  
Used: **0**  
Pending: **7**  
Failed: **0**  
Expired: **1**  
No Balance: **0**

Selected Range  
From: **2025-12-04 09:39:14**  
To: **2026-01-03 09:39:14**

**Orders**

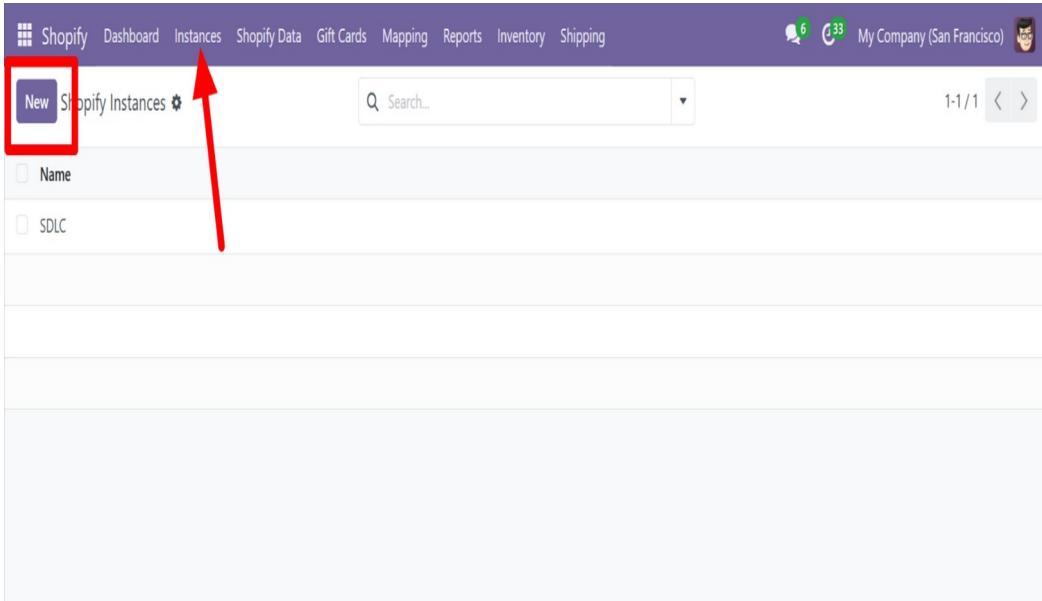
**S00026**  
Farhan Customer | 2026-01-03 07:18:58| Instance: SDLC

**368.16**

## 3. Instance Configuration

### 3.1 Adding a New Instance

Navigate to Instances and click 'New' to create a new Shopify instance.

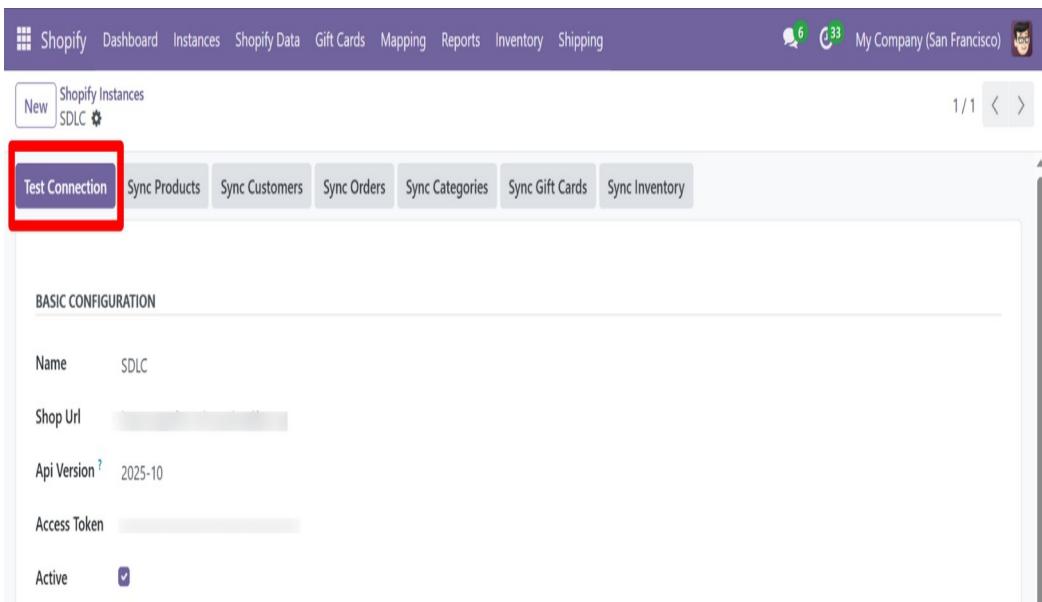


The screenshot shows the Odoo Shopify Connector interface. At the top, there's a navigation bar with links like Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. On the right side of the header, there are notifications for 6 messages and 33 gifts, and a user profile for 'My Company (San Francisco)'. Below the header, the main content area has a title 'Shopify Instances' with a gear icon. A red box highlights the 'New' button, which is located next to the title. To the right of the 'New' button is a search bar with placeholder text 'Search...' and a dropdown arrow. At the bottom right of the content area, there are page navigation controls showing '1-1/1' and arrows.

### 3.2 Configuring Instance Details

Fill in all the required fields and click 'Test Connection' to verify the configuration.

- When you add products, customers, orders, categories, or gift cards in Shopify, come to the instance and click the respective Sync button.
- When you update product stock, first navigate to the instance and click 'Sync Inventory'.



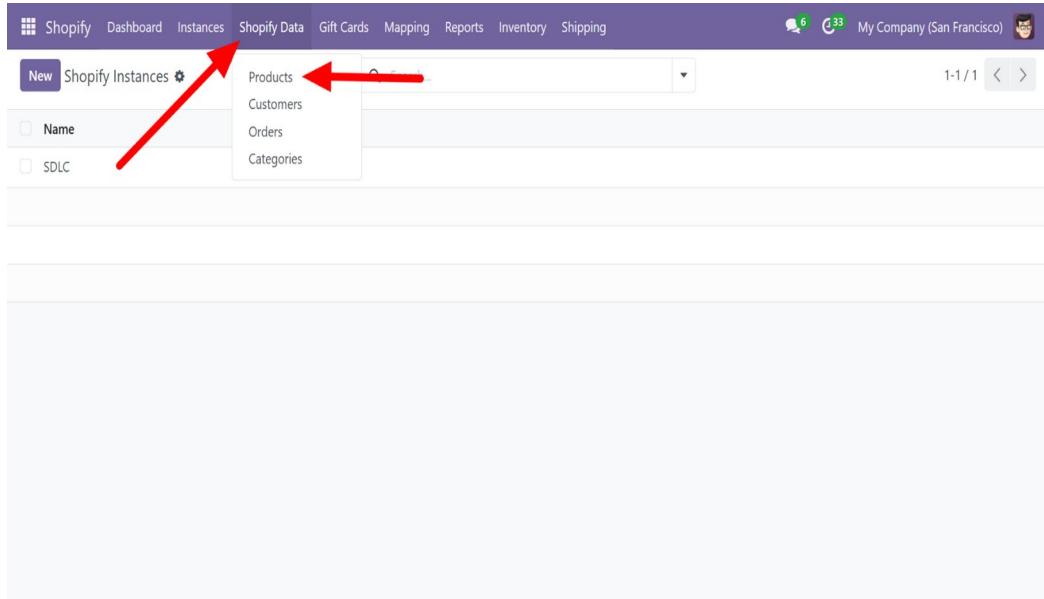
The screenshot shows the configuration details for the 'SDLC' instance. At the top, it has the same navigation bar and header as the previous screenshot. Below the header, the 'Shopify Instances' section is visible, with the 'SDLC' instance selected. A red box highlights the 'Test Connection' button, which is the second button in a row of six buttons labeled 'Test Connection', 'Sync Products', 'Sync Customers', 'Sync Orders', 'Sync Categories', and 'Sync Gift Cards'. Below these buttons is a section titled 'BASIC CONFIGURATION' containing the following fields:

- Name: SDLC
- Shop Url: [redacted]
- Api Version: 2025-10
- Access Token: [redacted]
- Active:

## 4. Product Management

### 4.1 Viewing Products

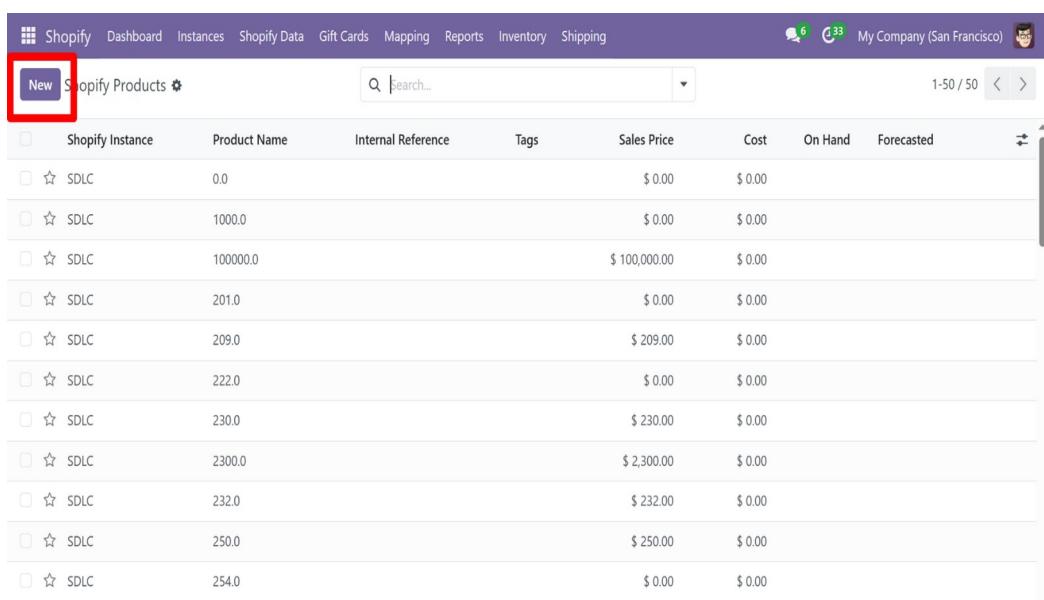
Click on 'Shopify Data' in the menu to show the dropdown and select 'Products'.



The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data (which is currently selected and highlighted in blue), Gift Cards, Mapping, Reports, Inventory, and Shipping. To the right of the navigation bar, there are notifications for 6 messages and 33 new customers, and a user profile for 'My Company (San Francisco)'. Below the navigation bar, there is a search bar with placeholder text 'Search...' and a dropdown menu. The dropdown menu has several options: New, Shopify Instances, Products (which is highlighted with a red arrow), Customers, Orders, and Categories. The main content area below the search bar is currently empty.

### 4.2 Product List View

View all synced products with details such as Shopify Instance, Product Name, Internal Reference, Sales Price, Cost, and inventory information.

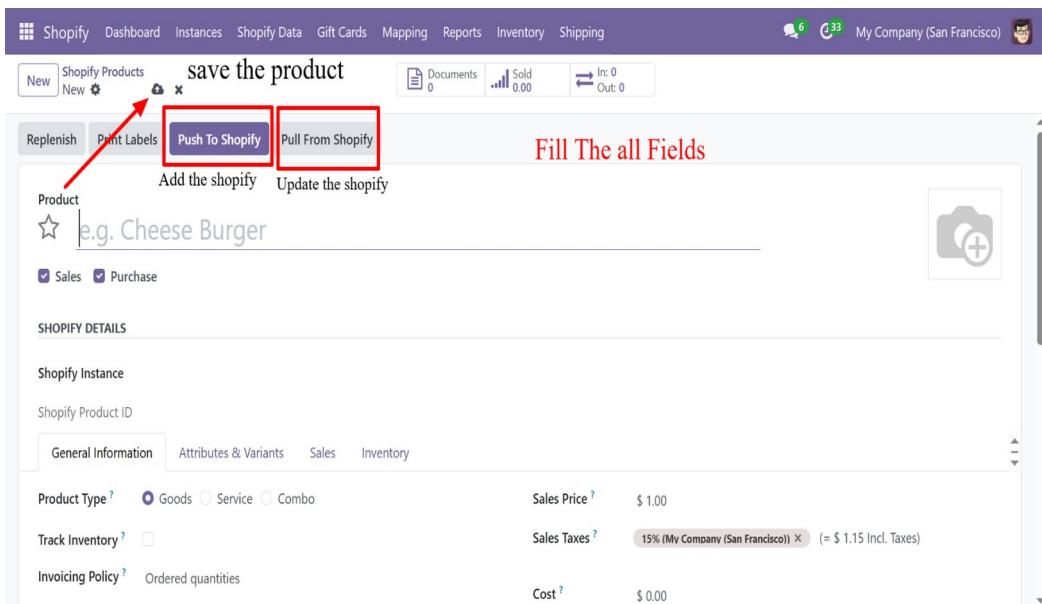


Shopify Instance	Product Name	Internal Reference	Tags	Sales Price	Cost	On Hand	Forecasted
SDLC	0.0			\$ 0.00	\$ 0.00		
SDLC	1000.0			\$ 0.00	\$ 0.00		
SDLC	100000.0			\$ 100,000.00	\$ 0.00		
SDLC	201.0			\$ 0.00	\$ 0.00		
SDLC	209.0			\$ 209.00	\$ 0.00		
SDLC	222.0			\$ 0.00	\$ 0.00		
SDLC	230.0			\$ 230.00	\$ 0.00		
SDLC	2300.0			\$ 2,300.00	\$ 0.00		
SDLC	232.0			\$ 232.00	\$ 0.00		
SDLC	250.0			\$ 250.00	\$ 0.00		
SDLC	254.0			\$ 0.00	\$ 0.00		

## 4.3 Adding a New Product

Fill in all the required fields and click the save icon to add a new product.

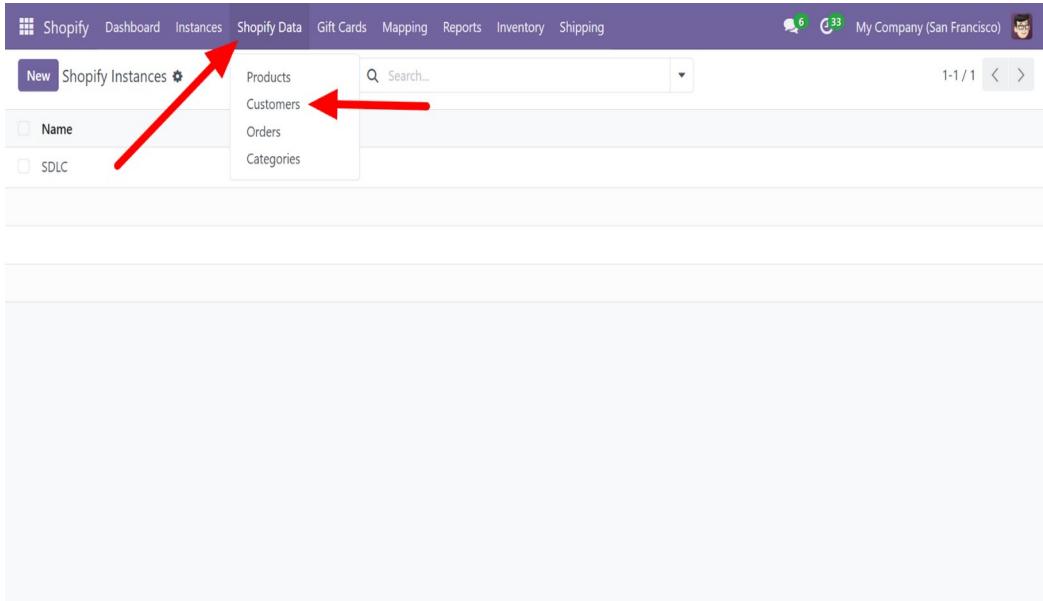
- **Push to Shopify:** Creates the product in Shopify
- **Pull from Shopify:** Updates the product from Shopify data



## 5. Customer Management

### 5.1 Accessing Customers

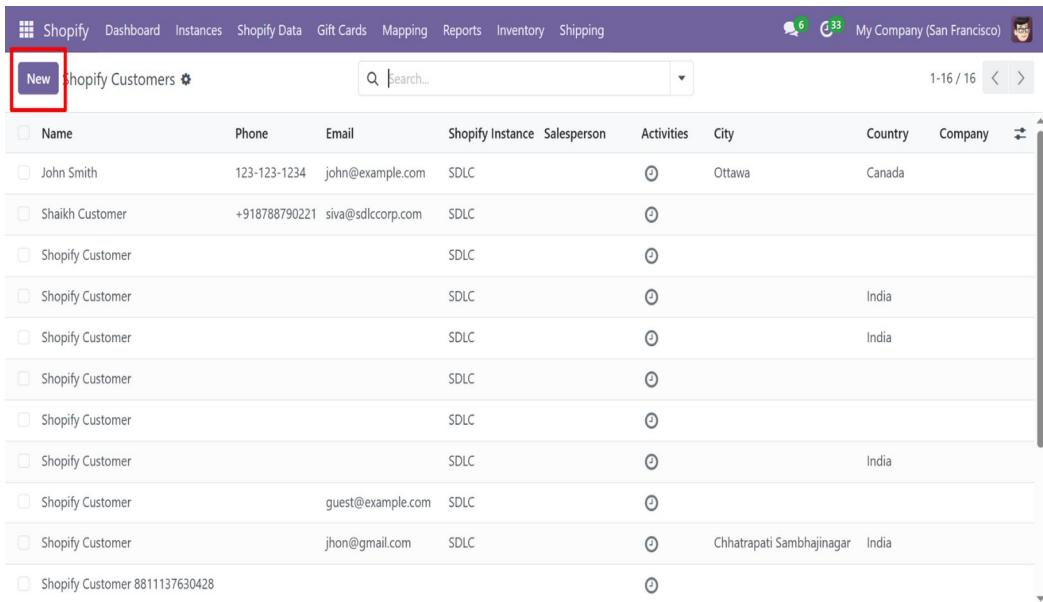
Click on 'Shopify Data' to show the dropdown and select 'Customers'.



The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data (which is currently selected and highlighted in blue), Gift Cards, Mapping, Reports, Inventory, and Shipping. On the far right of the top bar, there are notifications for 6 messages and 33 new customers, and a user profile for 'My Company (San Francisco)'. Below the navigation bar, there is a search bar with placeholder text 'Search...' and a dropdown menu. The dropdown menu has four options: Products, Customers (which is highlighted with a red arrow), Orders, and Categories. A red arrow also points from the text in the previous paragraph to the 'Customers' option in the dropdown menu.

### 5.2 Customer List

View all customers with their contact information, Shopify Instance, city, and country details.



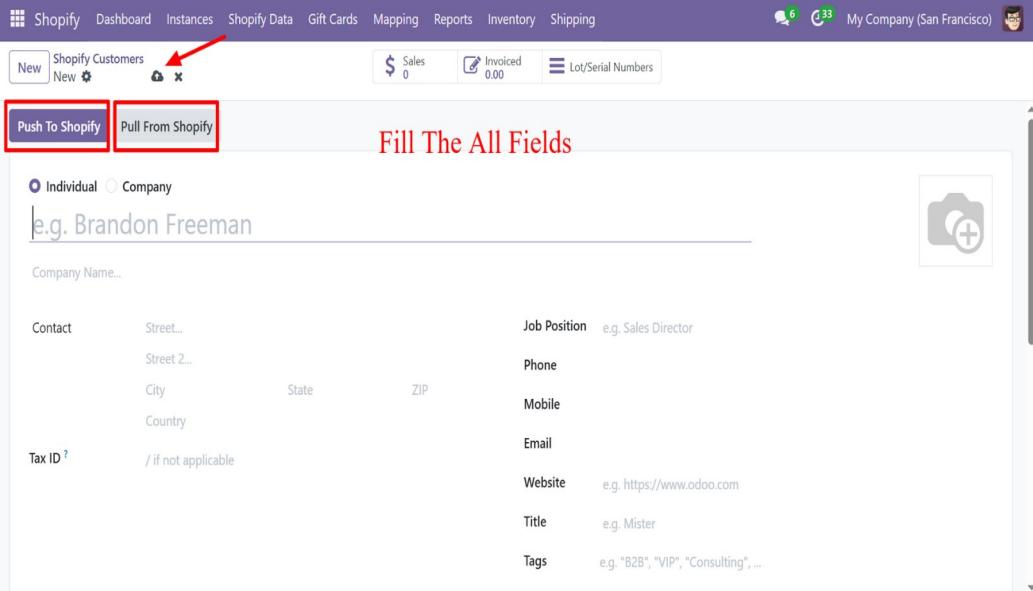
The screenshot shows the list of Shopify Customers. At the top, there is a header row with columns for Name, Phone, Email, Shopify Instance, Salesperson, Activities, City, Country, and Company. Below the header, there is a table containing 16 customer records. Each record includes a checkbox, a name, a phone number, an email address, a Shopify Instance (SDLC), a salesperson (represented by a small icon), an activities count, a city, a country, and a company name. The table has a vertical scrollbar on the right side.

Name	Phone	Email	Shopify Instance	Salesperson	Activities	City	Country	Company
John Smith	123-123-1234	john@example.com	SDLC	(icon)	0	Ottawa	Canada	
Shaikh Customer	+918788790221	siva@sdllccorp.com	SDLC	(icon)	0			
Shopify Customer			SDLC	(icon)	0			
Shopify Customer			SDLC	(icon)	0		India	
Shopify Customer			SDLC	(icon)	0		India	
Shopify Customer			SDLC	(icon)	0			
Shopify Customer			SDLC	(icon)	0			
Shopify Customer		guest@example.com	SDLC	(icon)	0			
Shopify Customer		jhon@gmail.com	SDLC	(icon)	0	Chhatrapati Sambhajinagar	India	
Shopify Customer 8811137630428			(icon)					

## 5.3 Adding a New Customer

Fill in all the required fields and click the save icon to add a new customer.

- **Push to Shopify:** Creates the customer in Shopify
- **Pull from Shopify:** Updates the customer from Shopify data

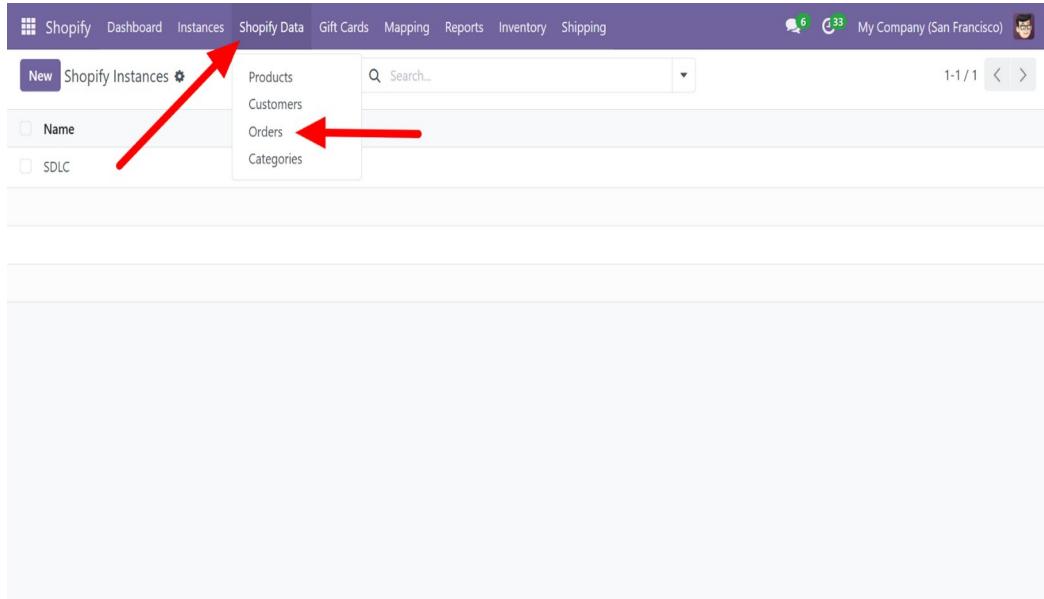


The screenshot shows the Odoo Shopify Connector interface. At the top, there's a navigation bar with links like Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. On the right, it shows notifications (6), messages (33), and the company name 'My Company (San Francisco)'. Below the navigation, there's a toolbar with buttons for New, Push To Shopify (highlighted with a red box and arrow), Pull From Shopify, Lock, and Delete. It also displays Sales (0) and Invoiced (0.00). The main area is titled 'Shopify Customers' and has a sub-section 'New'. A large red box highlights the 'Push To Shopify' button. The form itself is titled 'Fill The All Fields' and includes fields for Contact (Street, Street 2, City, State, ZIP), Job Position, Phone, Mobile, Email, Website, Title, and Tags. There are also radio buttons for Individual and Company, and a placeholder 'e.g. Brandon Freeman'. A camera icon with a plus sign is on the right.

## 6. Order Management

### 6.1 Accessing Orders

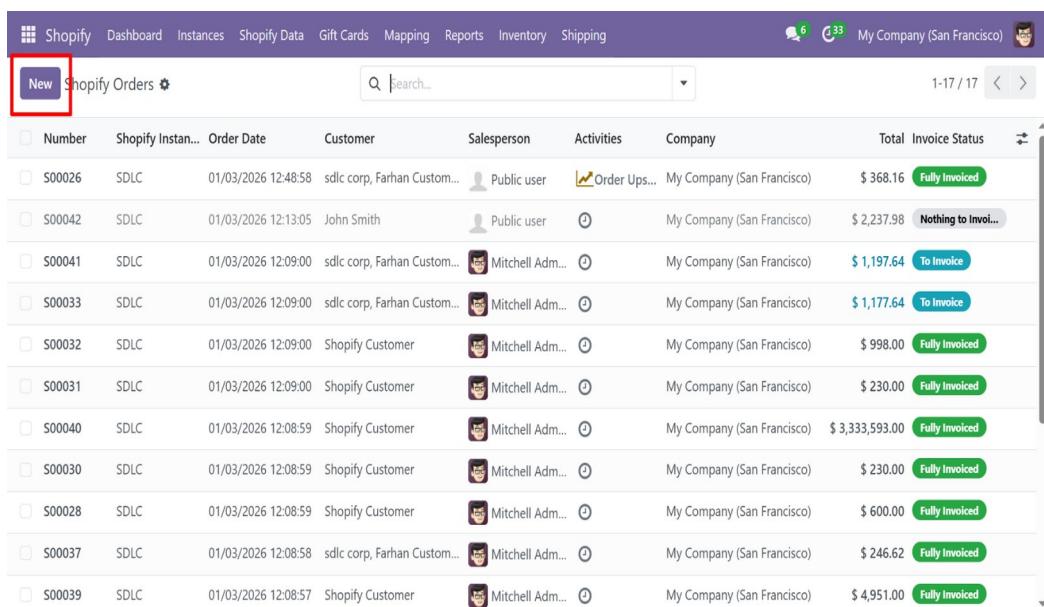
Click on 'Shopify Data' to show the dropdown and select 'Orders'.



The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data (which is currently selected and highlighted in blue), Gift Cards, Mapping, Reports, Inventory, and Shipping. To the right of the navigation bar, there are notifications for 6 messages and 33 comments, and a user profile for 'My Company (San Francisco)'. Below the navigation bar, there is a search bar with placeholder text 'Search...' and a dropdown menu. The dropdown menu has options: Products, Customers, Orders (which is highlighted with a red arrow), and Categories. The main content area is currently empty.

### 6.2 Order List View

View all orders with order number, date, customer, salesperson, and invoice status.



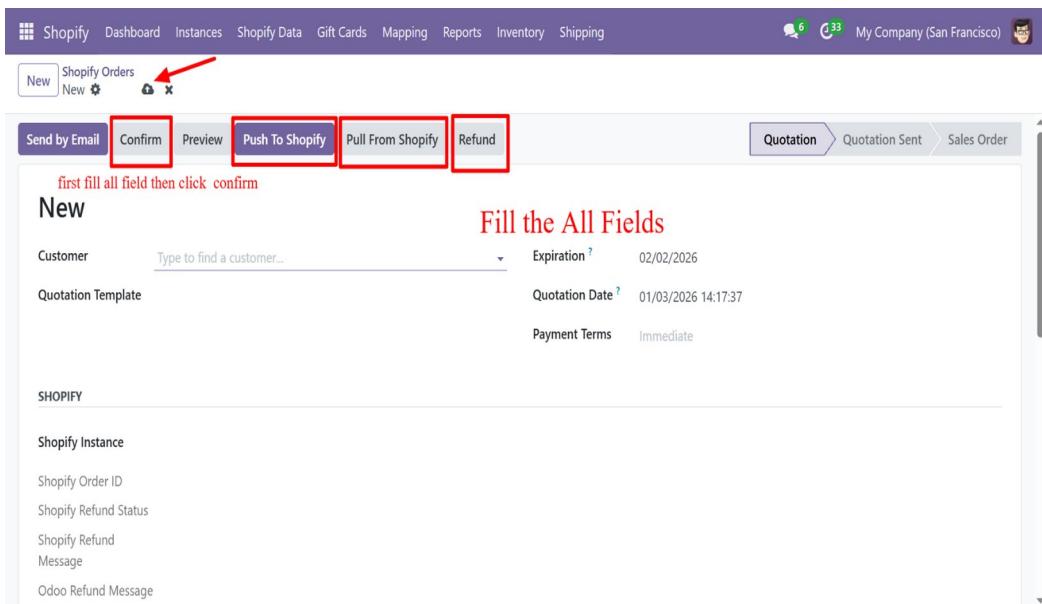
The screenshot shows the 'Shopify Orders' list view. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. Below the navigation bar, there is a search bar with placeholder text 'Search...' and a dropdown menu. The dropdown menu has options: Number, Shopify Instan..., Order Date, Customer, Salesperson, Activities, Company, Total, and Invoice Status. The main content area displays a table of 17 orders. Each row contains information such as the order number (e.g., S00026, S00042, S00041, etc.), Shopify instance (SDLC), order date, customer name, salesperson name, activities, company, total amount, and invoice status (e.g., Fully Invoiced, Nothing to Invoic..., To Invoice). The 'Invoice Status' column uses color-coded buttons to indicate the status of each order.

Number	Shopify Instan...	Order Date	Customer	Salesperson	Activities	Company	Total	Invoice Status
S00026	SDLC	01/03/2026 12:48:58	sdlc corp, Farhan Custom...	Public user	Order Ups...	My Company (San Francisco)	\$ 368.16	Fully Invoiced
S00042	SDLC	01/03/2026 12:13:05	John Smith	Public user		My Company (San Francisco)	\$ 2,237.98	Nothing to Invoic...
S00041	SDLC	01/03/2026 12:09:00	sdlc corp, Farhan Custom...	Mitchell Adm...		My Company (San Francisco)	\$ 1,197.64	To Invoice
S00033	SDLC	01/03/2026 12:09:00	sdlc corp, Farhan Custom...	Mitchell Adm...		My Company (San Francisco)	\$ 1,177.64	To Invoice
S00032	SDLC	01/03/2026 12:09:00	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 998.00	Fully Invoiced
S00031	SDLC	01/03/2026 12:09:00	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 230.00	Fully Invoiced
S00040	SDLC	01/03/2026 12:08:59	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 3,333,593.00	Fully Invoiced
S00030	SDLC	01/03/2026 12:08:59	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 230.00	Fully Invoiced
S00028	SDLC	01/03/2026 12:08:59	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 600.00	Fully Invoiced
S00037	SDLC	01/03/2026 12:08:58	sdlc corp, Farhan Custom...	Mitchell Adm...		My Company (San Francisco)	\$ 246.62	Fully Invoiced
S00039	SDLC	01/03/2026 12:08:57	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 4,951.00	Fully Invoiced

## 6.3 Creating a New Order

Fill in all the required fields and click 'Confirm' to create a new order.

- **Push to Shopify:** Creates the order in Shopify
- **Pull from Shopify:** Updates the order from Shopify data



Shopify Orders

New

first fill all field then click confirm

**Fill the All Fields**

Customer	Type to find a customer...	Expiration	02/02/2026
Quotation Template		Quotation Date	01/03/2026 14:17:37
		Payment Terms	Immediate

**SHOPIFY**

Shopify Instance

Shopify Order ID

Shopify Refund Status

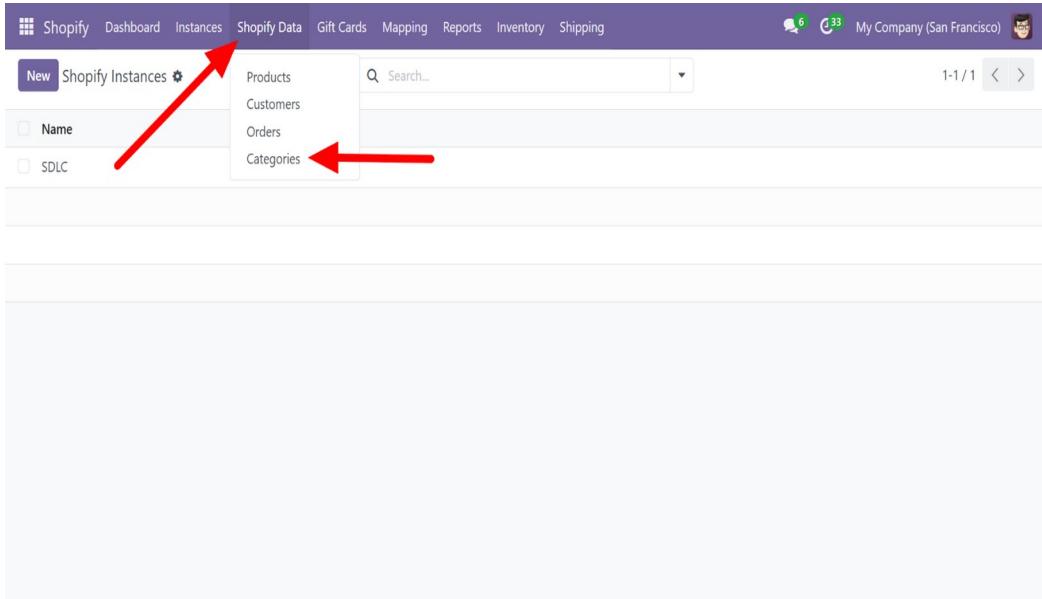
Shopify Refund Message

Odoo Refund Message

## 7. Category Management

### 7.1 Accessing Categories

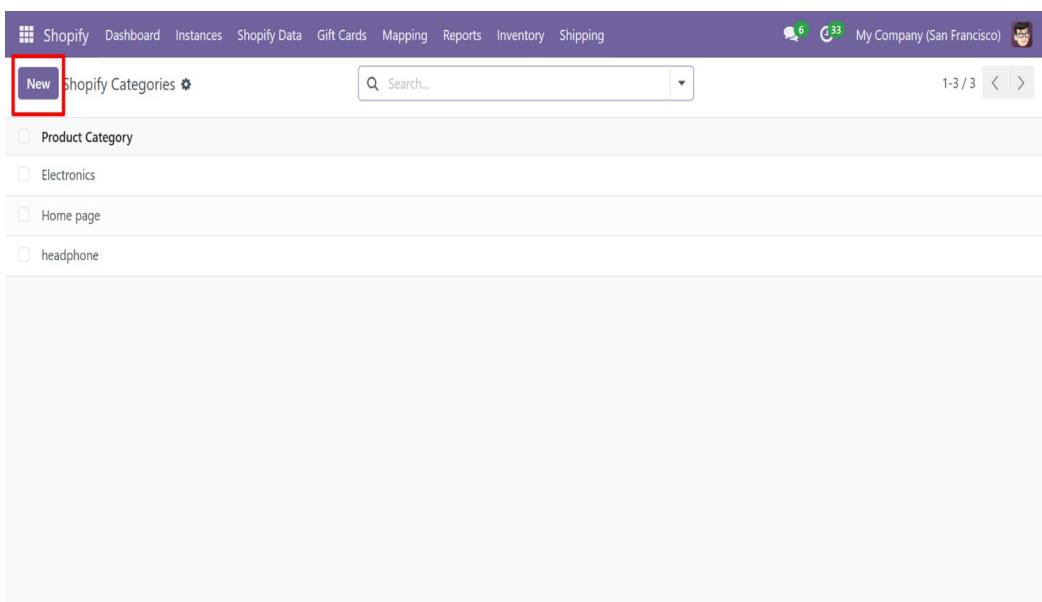
Click on 'Shopify Data' to show the dropdown and select 'Categories'.



The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data (which is highlighted with a red arrow), Gift Cards, Mapping, Reports, Inventory, and Shipping. To the right of the navigation bar, there are notifications for 6 messages and 33 new items, and a user profile for 'My Company (San Francisco)'. Below the navigation bar, there is a search bar with placeholder text 'Search...' and a dropdown menu with options: Products, Customers, Orders, and Categories (also highlighted with a red arrow). The main content area is currently empty.

### 7.2 Category List

View all product categories synced with Shopify.

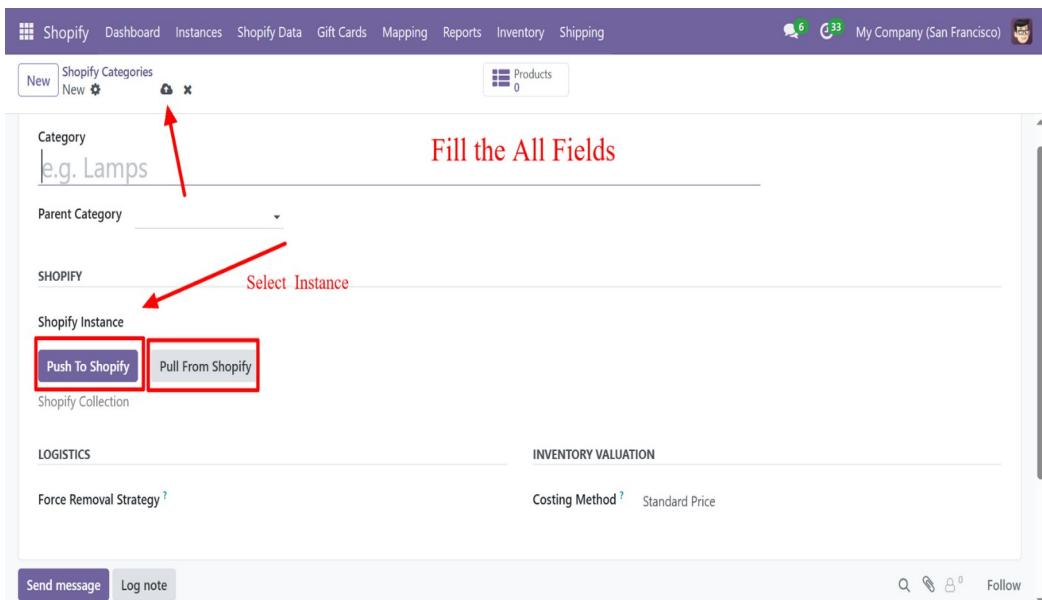


The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data (which is highlighted with a red box around the 'New' button), Gift Cards, Mapping, Reports, Inventory, and Shipping. To the right of the navigation bar, there are notifications for 6 messages and 33 new items, and a user profile for 'My Company (San Francisco)'. Below the navigation bar, there is a search bar with placeholder text 'Search...' and a list of categories. The first item in the list, 'Product Category', has a red box around it. Other visible categories include Electronics, Home page, and headphone. The main content area is currently empty.

## 7.3 Adding a New Category

Fill in all the required fields including Category name and Parent Category, then click the save icon.

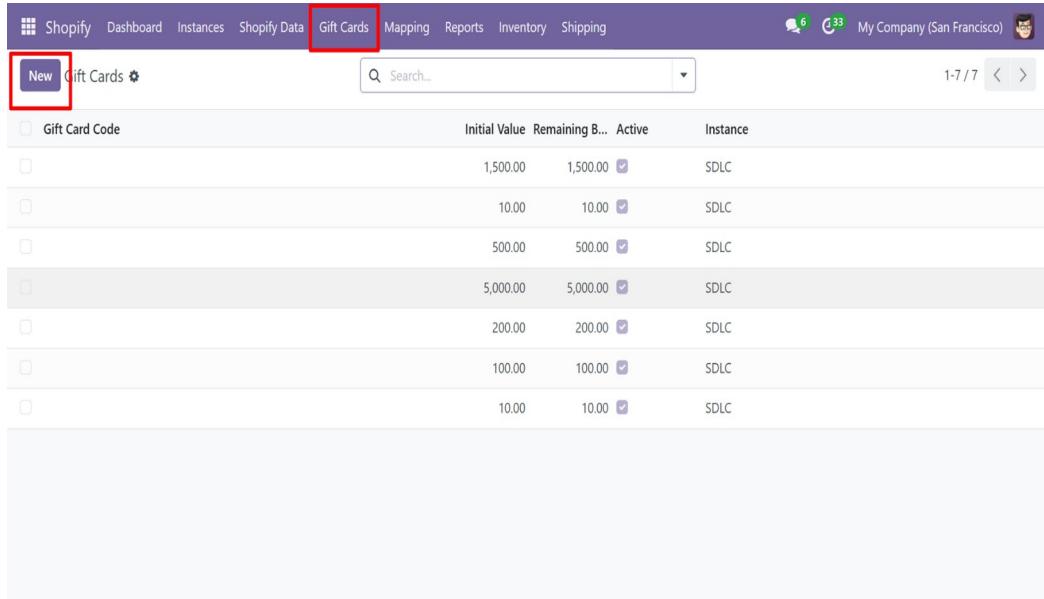
- **Push to Shopify:** Creates the category in Shopify
- **Pull from Shopify:** Updates the category from Shopify data



## 8. Gift Card Management

### 8.1 Accessing Gift Cards

Click on 'Gift Cards' in the menu to view all gift cards.

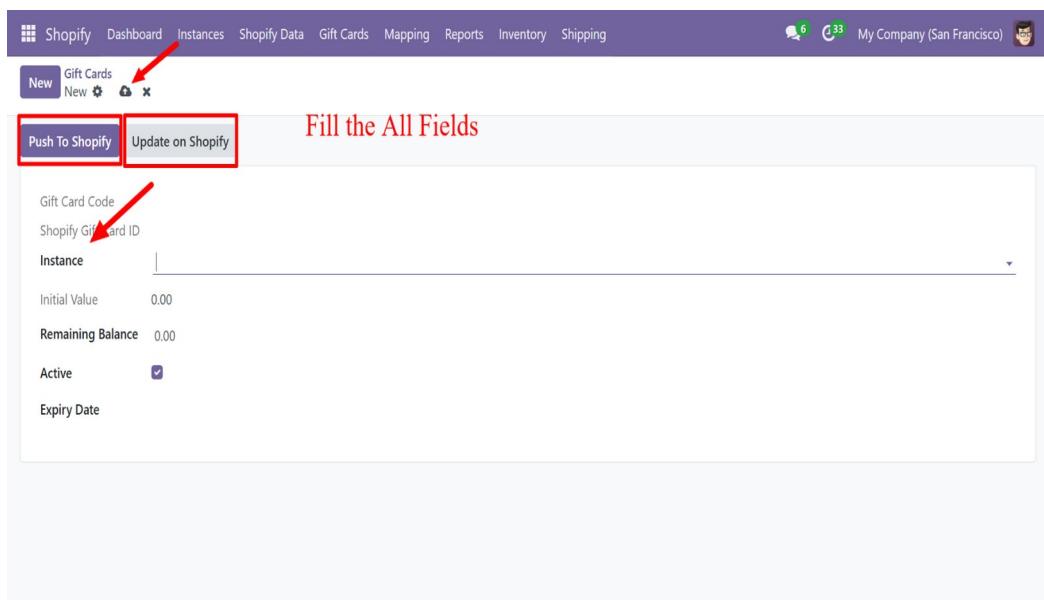


Gift Card Code	Initial Value	Remaining B...	Active	Instance
	1,500.00	1,500.00	<input checked="" type="checkbox"/>	SDLC
	10.00	10.00	<input checked="" type="checkbox"/>	SDLC
	500.00	500.00	<input checked="" type="checkbox"/>	SDLC
	5,000.00	5,000.00	<input checked="" type="checkbox"/>	SDLC
	200.00	200.00	<input checked="" type="checkbox"/>	SDLC
	100.00	100.00	<input checked="" type="checkbox"/>	SDLC
	10.00	10.00	<input checked="" type="checkbox"/>	SDLC

### 8.2 Adding a New Gift Card

Fill in all the required fields and click the save icon to add a new gift card.

**Important Note:** Gift Cards can only be created in Odoo. Shopify does not support Gift Card creation via API, so they will not be created in Shopify. However, you can update gift cards from Odoo to Shopify and vice versa.



Fill the All Fields

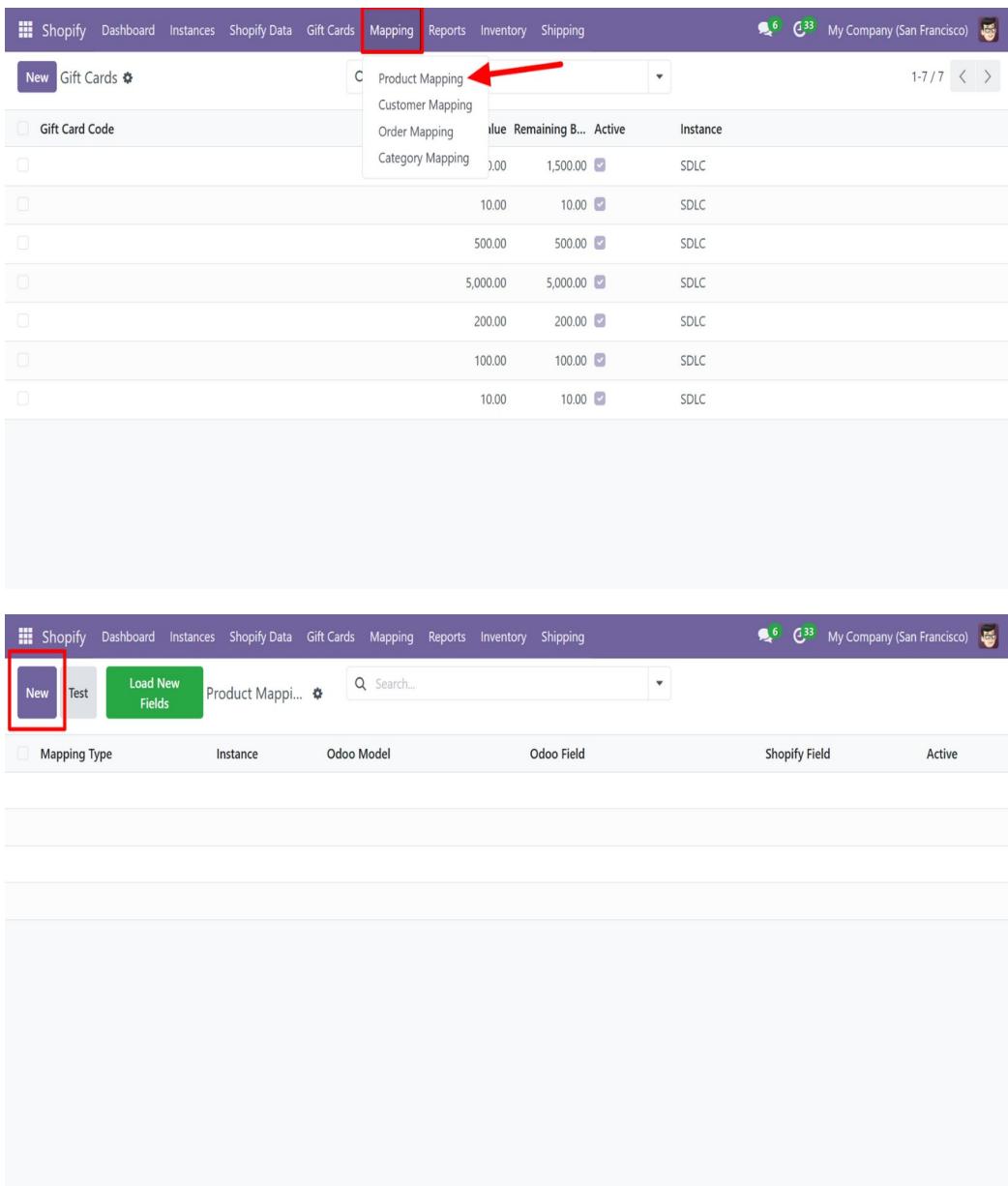
Push To Shopify	Update on Shopify
Gift Card Code	
Shopify Gift Card ID	
Instance	
Initial Value	0.00
Remaining Balance	0.00
Active	<input checked="" type="checkbox"/>
Expiry Date	

## 9. Field Mapping

Field mapping allows you to customize how data is synchronized between Odoo and Shopify.

### 9.1 Product Mapping

Click on 'Mapping' in the menu and select 'Product Mapping'.



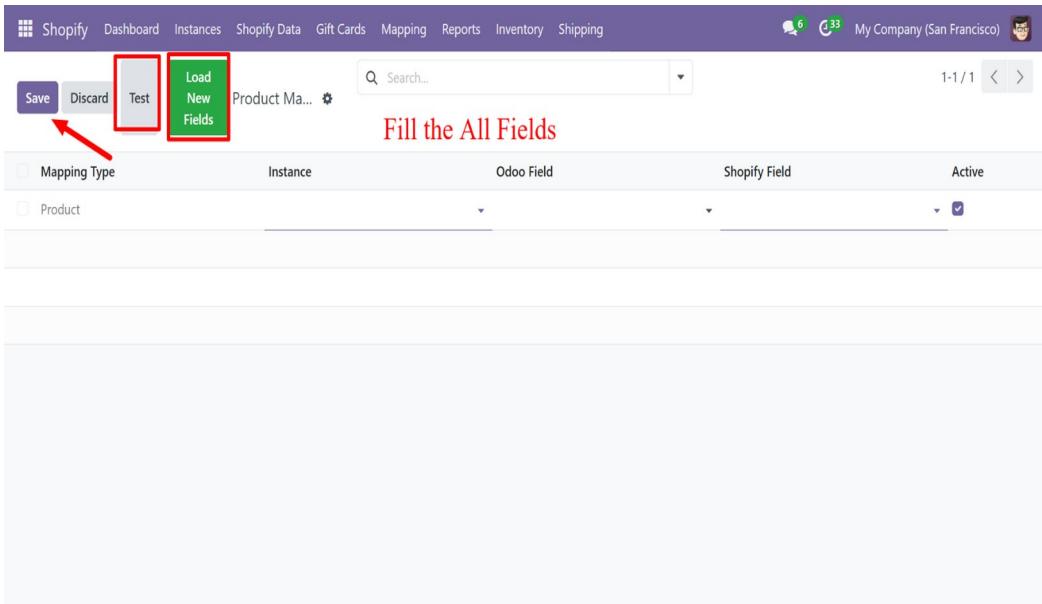
The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, **Mapping**, Reports, Inventory, and Shipping. The 'Mapping' link is highlighted with a red box and has a red arrow pointing to it from the text above. To the right of the navigation bar, there are notifications for 6 messages and 33 errors, and a user profile for 'My Company (San Francisco)'.

The main content area is titled 'Product Mapping'. It includes a dropdown menu with options: Product Mapping, Customer Mapping, Order Mapping, and Category Mapping. Below the dropdown is a table with columns: Value, Remaining B..., Active, and Instance. The table lists several rows of data, each with a checkbox in the first column and values in the other columns. The 'Instance' column for all rows shows 'SDLC'.

At the bottom left of the main content area, there is a toolbar with buttons: New (highlighted with a red box), Test, Load New Fields, and a search bar labeled 'Search...'. The 'New' button is also highlighted with a red box and has a red arrow pointing to it from the text above.

Fill in all the required fields and click save:

- **Test Button:** Shows a pop-up with the mapping payload
- **Load New Fields:** When new fields are added in Shopify, click this button to automatically add them to Odoo

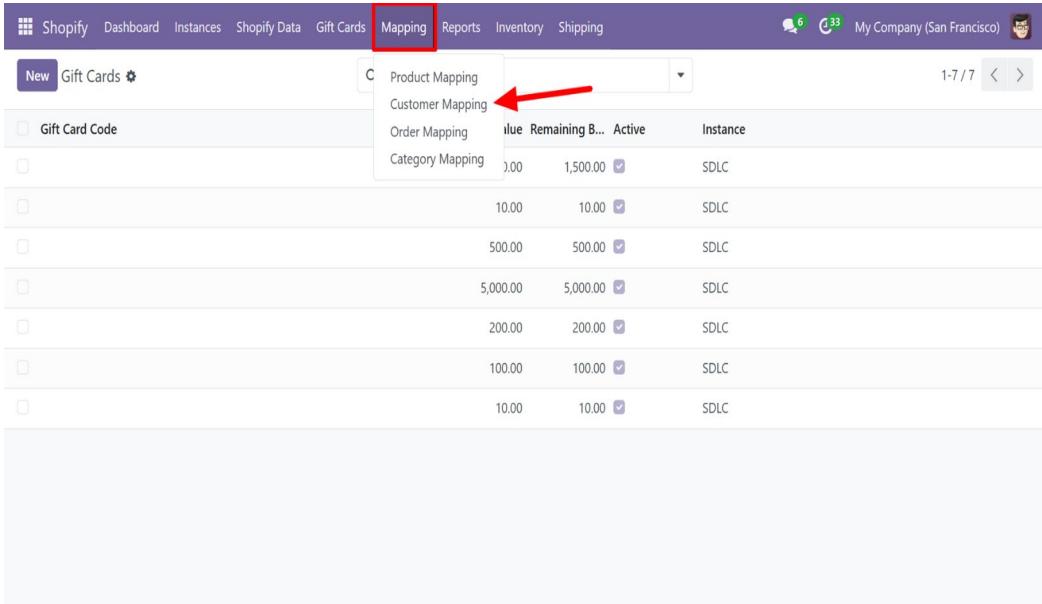


Fill the All Fields

Mapping Type	Instance	Odoo Field	Shopify Field	Active
Product				

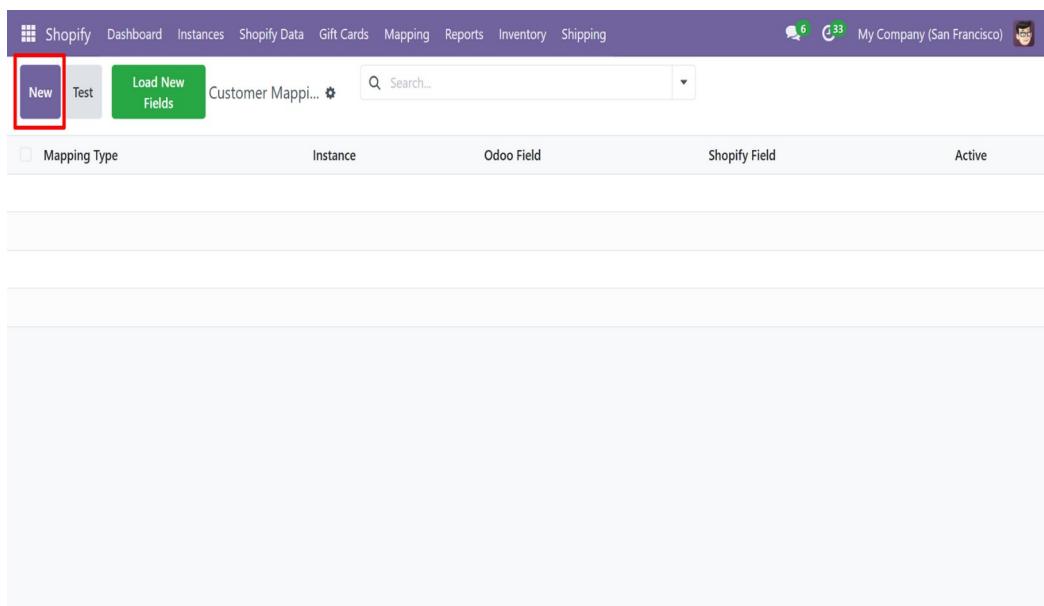
## 9.2 Customer Mapping

Click on 'Mapping' and select 'Customer Mapping' to configure customer field synchronization.

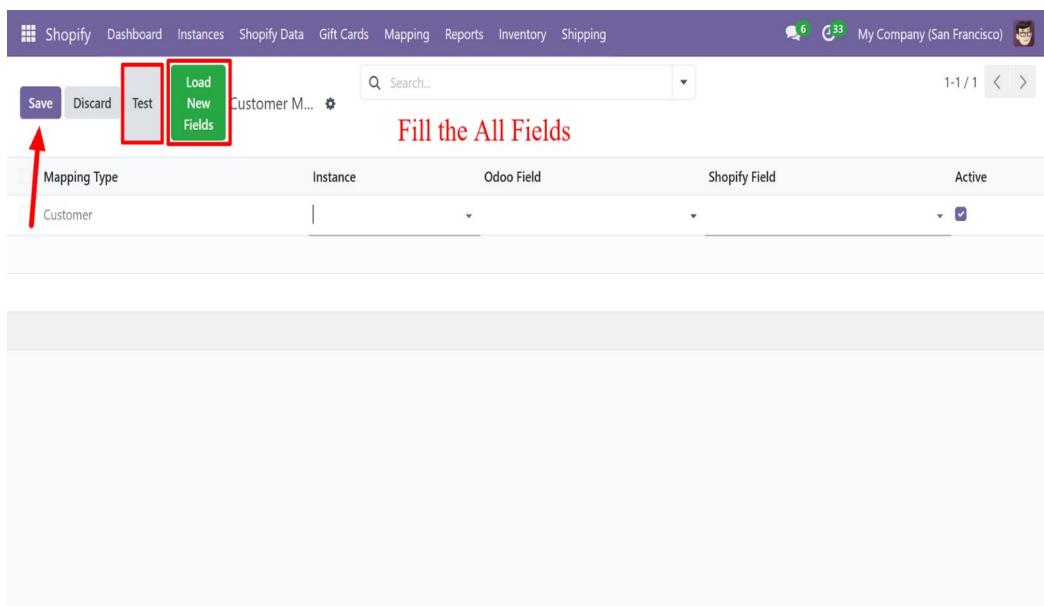


Customer Mapping

Gift Card Code	Value	Remaining Balance	Active	Instance
	0.00	1,500.00	<input checked="" type="checkbox"/>	SDLC
	10.00	10.00	<input checked="" type="checkbox"/>	SDLC
	500.00	500.00	<input checked="" type="checkbox"/>	SDLC
	5,000.00	5,000.00	<input checked="" type="checkbox"/>	SDLC
	200.00	200.00	<input checked="" type="checkbox"/>	SDLC
	100.00	100.00	<input checked="" type="checkbox"/>	SDLC
	10.00	10.00	<input checked="" type="checkbox"/>	SDLC



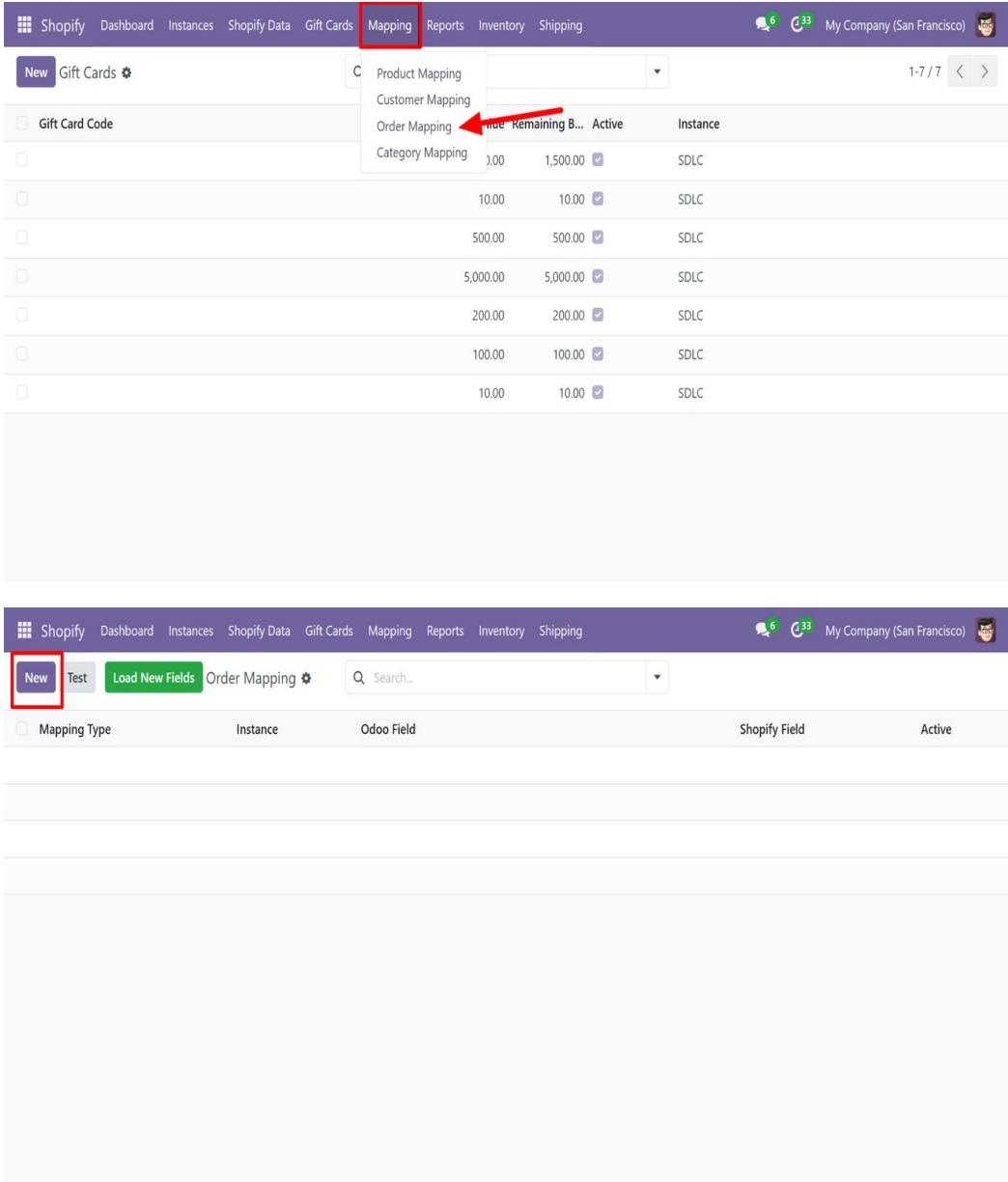
The screenshot shows the 'Customer Mapp...' page. At the top, there are buttons for 'New' (highlighted with a red box), 'Test', and 'Load New Fields'. A search bar is also present. The main area has columns for 'Mapping Type', 'Instance', 'Odoo Field', 'Shopify Field', and 'Active'. There is a single row entry where 'Mapping Type' is 'Customer', 'Instance' is blank, 'Odoo Field' is blank, 'Shopify Field' is blank, and 'Active' is checked.



The screenshot shows the same 'Customer Mapp...' page. The 'Save' button is highlighted with a red box, and an arrow points to the 'Load New Fields' button, which is also highlighted with a red box. The text 'Fill the All Fields' is centered above the table. The table structure is identical to the previous screenshot, with columns for 'Mapping Type', 'Instance', 'Odoo Field', 'Shopify Field', and 'Active'. The first row has 'Mapping Type' set to 'Customer'.

## 9.3 Order Mapping

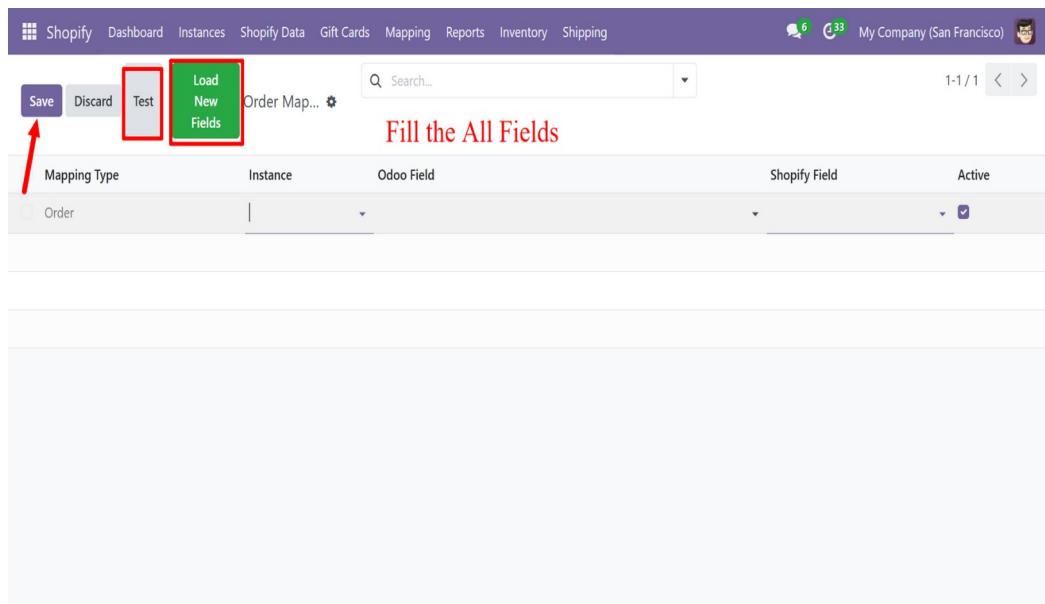
Click on 'Mapping' and select 'Order Mapping' to configure order field synchronization.



The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with tabs: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, **Mapping**, Reports, Inventory, and Shipping. The 'Mapping' tab is highlighted with a red box. To the right of the navigation bar, there are notifications for 6 messages and 33 new items, and a user profile for 'My Company (San Francisco)'.

The main content area displays a table titled 'Order Mapping'. The columns are: 'Mapping Type' (checkbox), 'Instance' (dropdown menu showing 'SDLC'), 'Odoo Field' (dropdown menu showing 'Remaining Balance'), and 'Shopify Field' (dropdown menu showing 'Active'). There are 8 rows in the table, each with a checkbox and a value in the Odoo Field column (e.g., 10.00, 500.00, 5,000.00, etc.).

Below this table, there is another section with a 'New' button (highlighted with a red box), a 'Test' button, a 'Load New Fields' button, and an 'Order Mapping' button. A search bar labeled 'Search...' is also present.



Shopify Dashboard Instances Shopify Data Gift Cards Mapping Reports Inventory Shipping

My Company (San Francisco) 

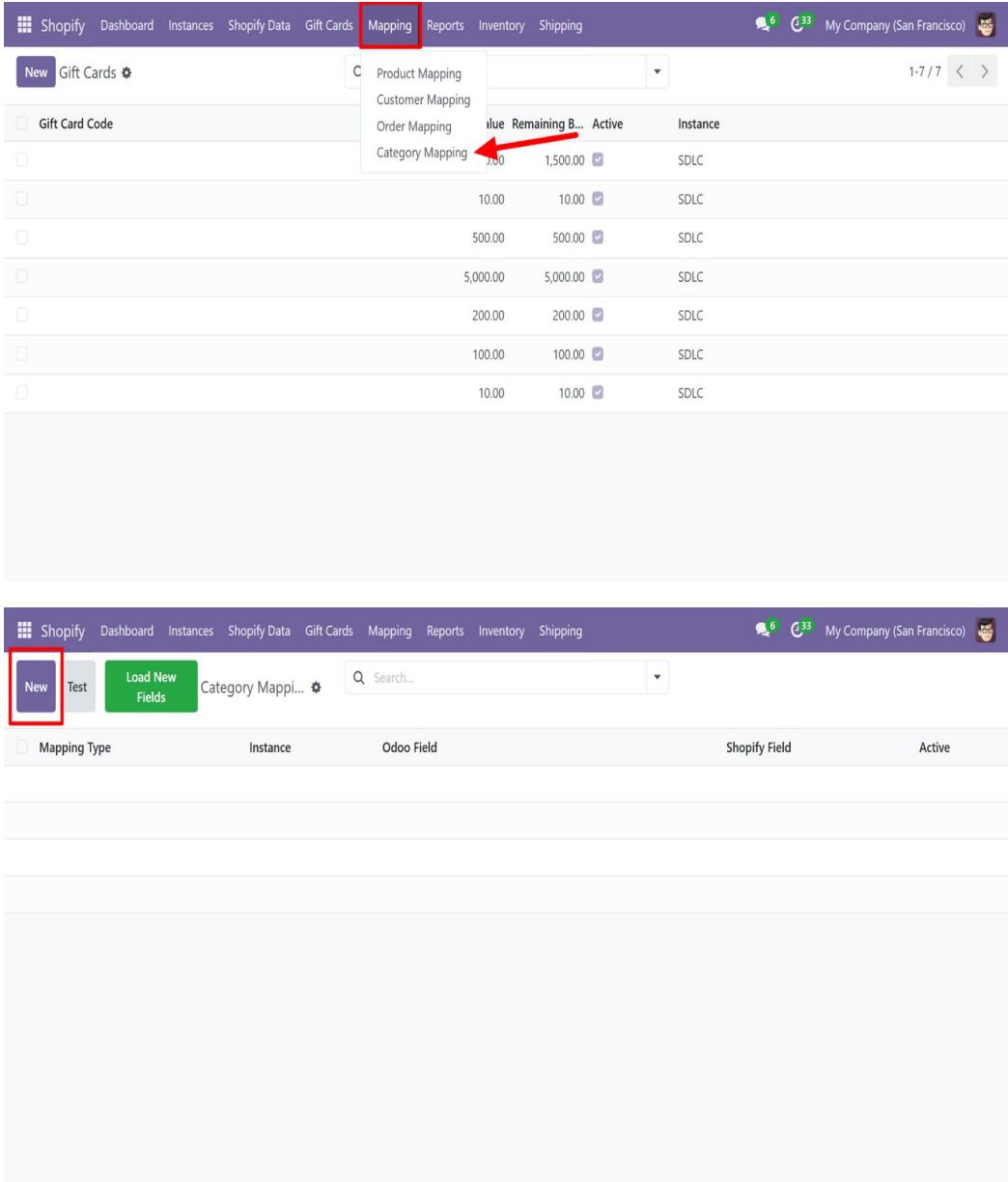
Save Discard Test Load New Fields Order Map...  Search... 1-1 / 1 < >

Fill the All Fields

Mapping Type	Instance	Odoo Field	Shopify Field	Active
Order				<input checked="" type="checkbox"/>

## 9.4 Category Mapping

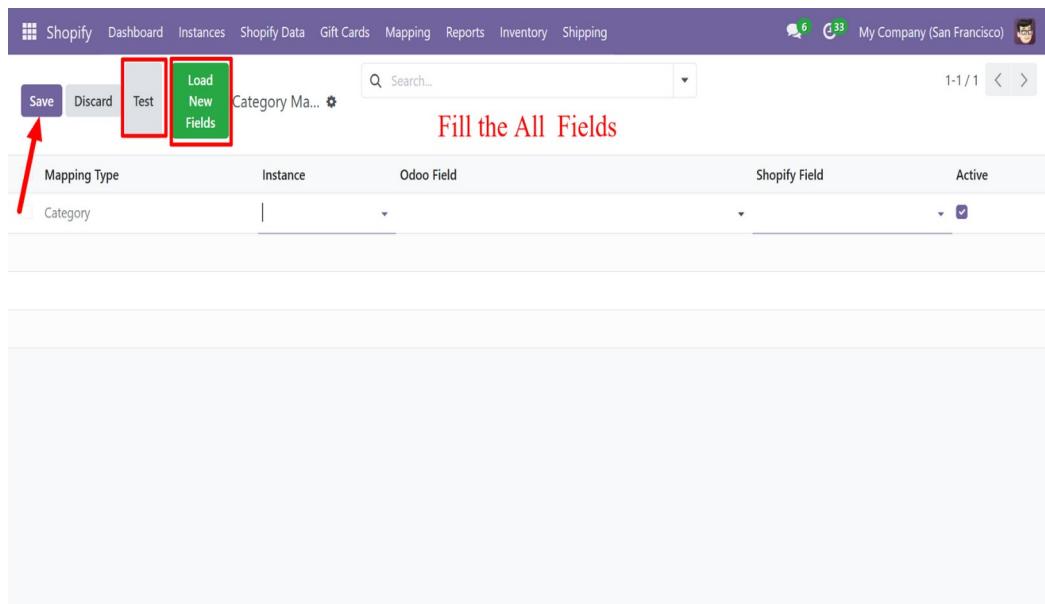
Click on 'Mapping' and select 'Category Mapping' to configure category field synchronization.



The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, **Mapping**, Reports, Inventory, and Shipping. The 'Mapping' link is highlighted with a red box. On the right side of the header, there are notifications for 6 messages and 33 new items, and a user profile for 'My Company (San Francisco)'.

The main content area has a title 'Gift Cards' with a 'New' button. Below it is a table titled 'Category Mapping'. The table has columns: 'Instance', 'Odoo Field', 'Shopify Field', and 'Active'. A red arrow points to the 'Category Mapping' row, which contains values: SDLC, 1,500.00, 1,500.00, and checked Active.

At the bottom of the interface, there is another navigation bar with links: New, Test, Load New Fields, Category Mappi..., and a search bar.



Shopify Dashboard Instances Shopify Data Gift Cards Mapping Reports Inventory Shipping

My Company (San Francisco) 

Save Discard Test Load New Fields Category Ma...  Search... 1-1 / 1 < >

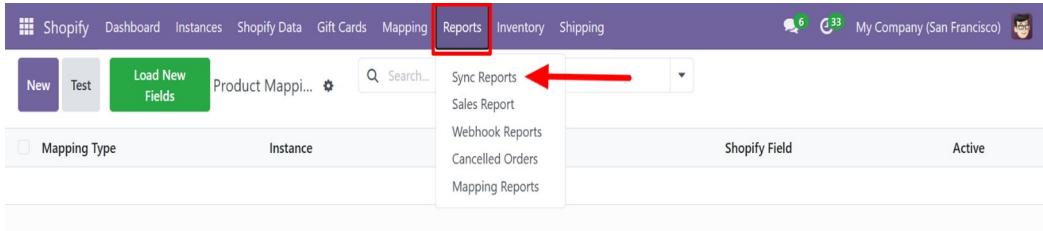
Fill the All Fields

Mapping Type	Instance	Odoo Field	Shopify Field	Active
Category				

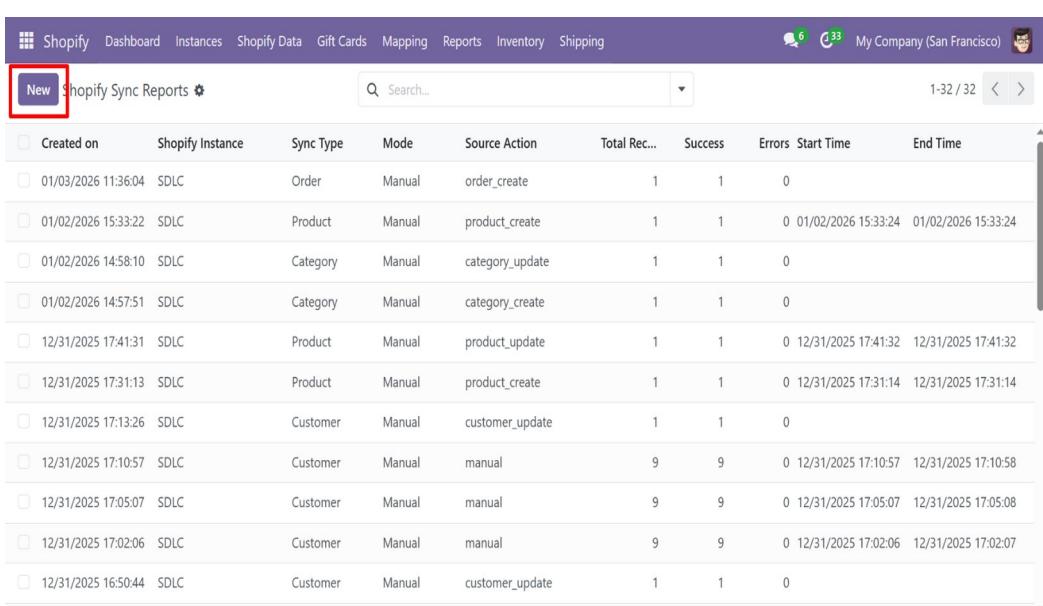
# 10. Reports

## 10.1 Sync Reports

Click on 'Reports' in the menu and select 'Sync Reports' to view synchronization history.



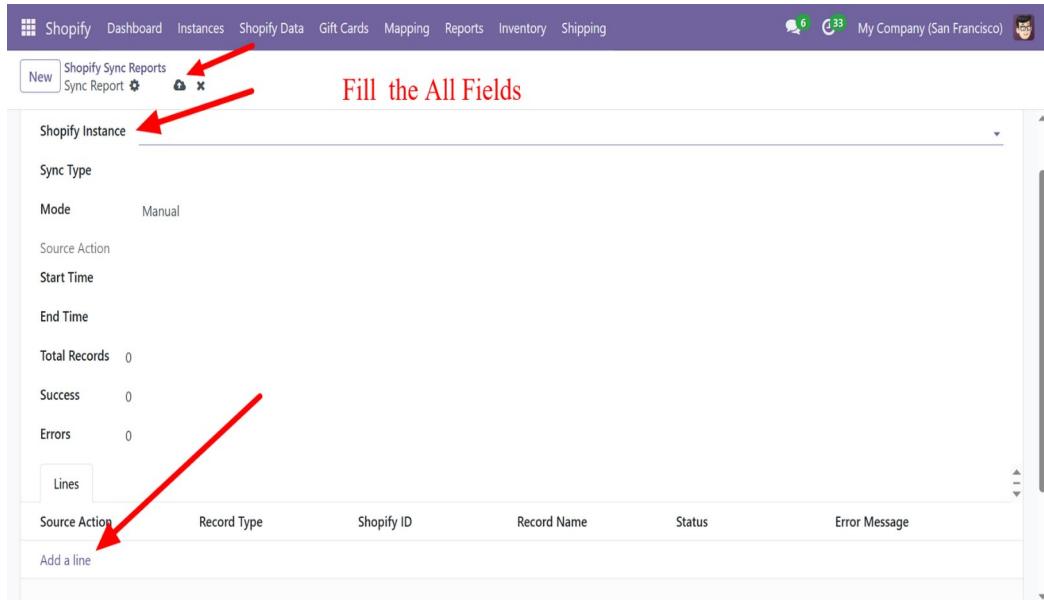
Shopify Field	Active
Mapping Reports	
Cancelled Orders	
Webhook Reports	
Sales Report	
Sync Reports	

Created on	Shopify Instance	Sync Type	Mode	Source Action	Total Rec...	Success	Errors	Start Time	End Time
01/03/2026 11:36:04	SDLC	Order	Manual	order_create	1	1	0		
01/02/2026 15:33:22	SDLC	Product	Manual	product_create	1	1	0	01/02/2026 15:33:24	01/02/2026 15:33:24
01/02/2026 14:58:10	SDLC	Category	Manual	category_update	1	1	0		
01/02/2026 14:57:51	SDLC	Category	Manual	category_create	1	1	0		
12/31/2025 17:41:31	SDLC	Product	Manual	product_update	1	1	0	12/31/2025 17:41:32	12/31/2025 17:41:32
12/31/2025 17:31:13	SDLC	Product	Manual	product_create	1	1	0	12/31/2025 17:31:14	12/31/2025 17:31:14
12/31/2025 17:13:26	SDLC	Customer	Manual	customer_update	1	1	0		
12/31/2025 17:10:57	SDLC	Customer	Manual	manual	9	9	0	12/31/2025 17:10:57	12/31/2025 17:10:58
12/31/2025 17:05:07	SDLC	Customer	Manual	manual	9	9	0	12/31/2025 17:05:07	12/31/2025 17:05:08
12/31/2025 17:02:06	SDLC	Customer	Manual	manual	9	9	0	12/31/2025 17:02:06	12/31/2025 17:02:07
12/31/2025 16:50:44	SDLC	Customer	Manual	customer_update	1	1	0		

## 10.2 Creating a Sync Report

Fill in all the required fields to create a new sync report record.

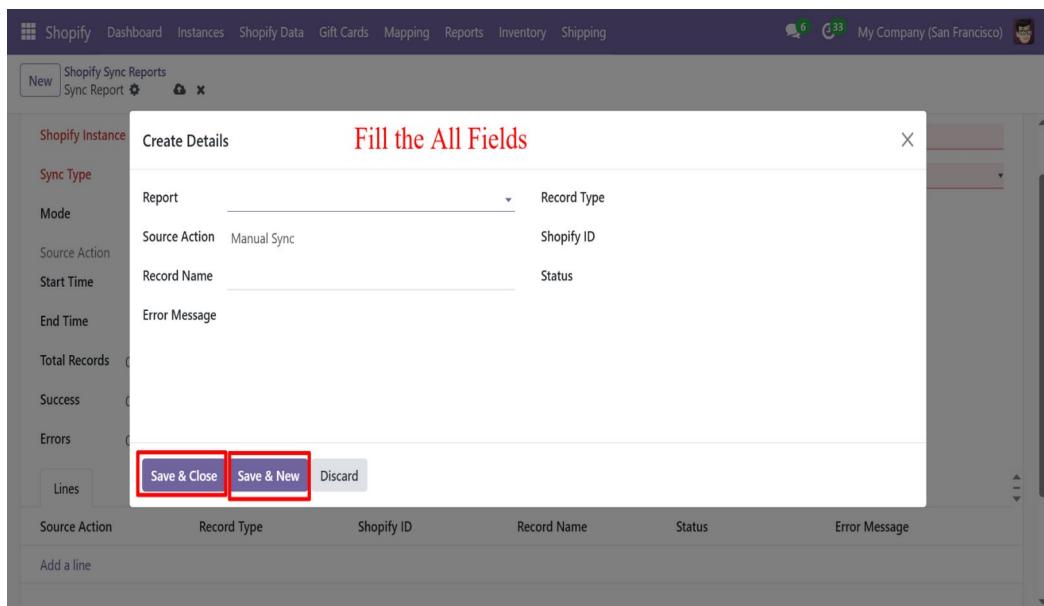


The screenshot shows the Odoo Shopify Connector interface. At the top, there's a navigation bar with links like Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. On the right, it shows notifications (6), messages (33), and the user 'My Company (San Francisco)' with a profile icon. Below the navigation, there's a sub-menu for 'Shopify Sync Reports' with options 'New', 'Sync Report', and settings. A red arrow points to the 'New' button. Another red arrow points to the 'Shopify Instance' field, which is currently empty. A third red arrow points to the 'Source Action' dropdown, which is set to 'Manual'. At the bottom of the screen, there's a table with columns: Source Action, Record Type, Shopify ID, Record Name, Status, and Error Message. A red arrow points to the 'Lines' tab and another to the 'Add a line' button.

## 10.3 Sales Report

Click on 'Reports' and select 'Sales Report' to view sales analytics.

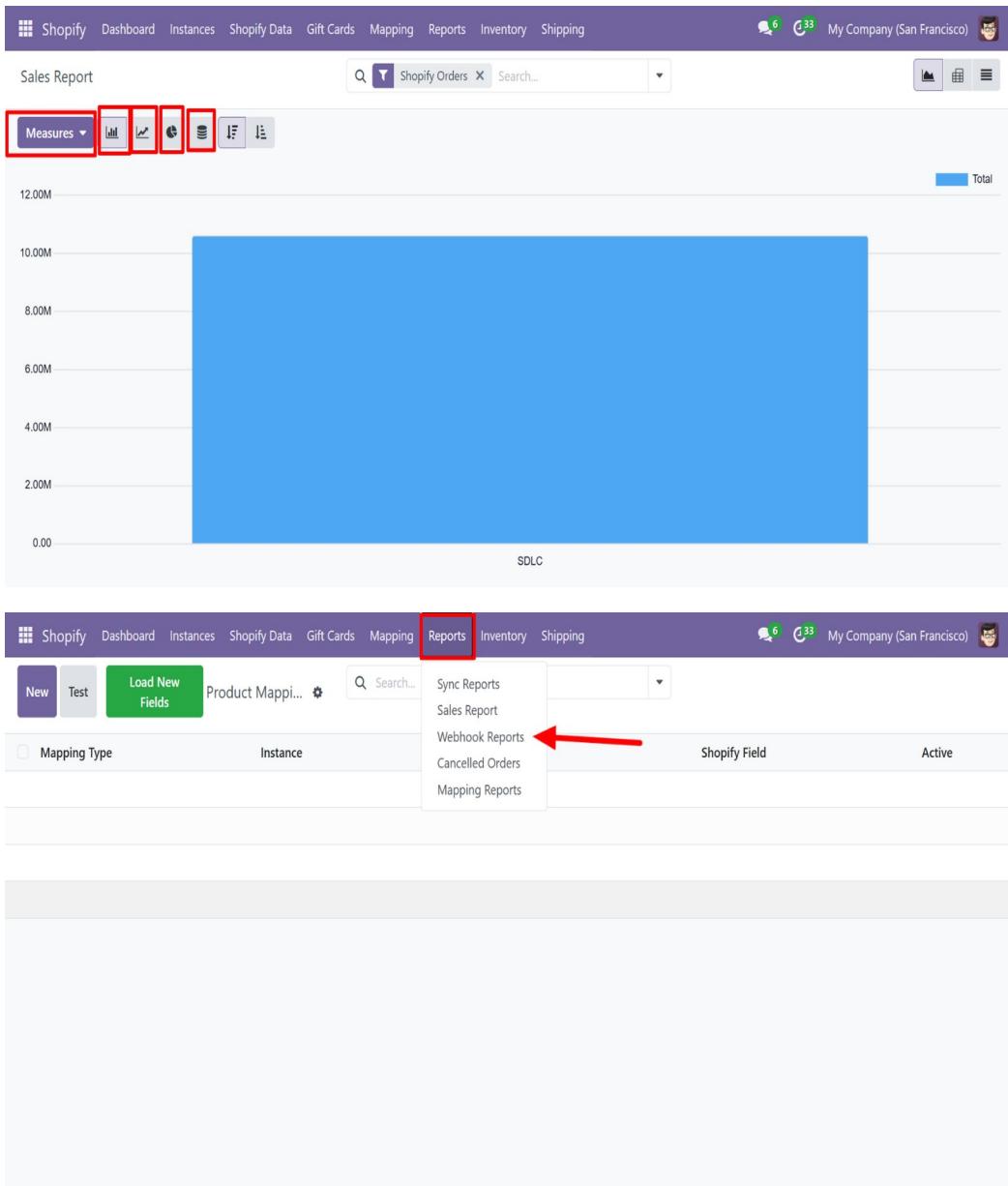
 **Features:** Measures, Bar Chart, Line Chart, Pie Chart, Stacked view, Ascending and Descending order options.



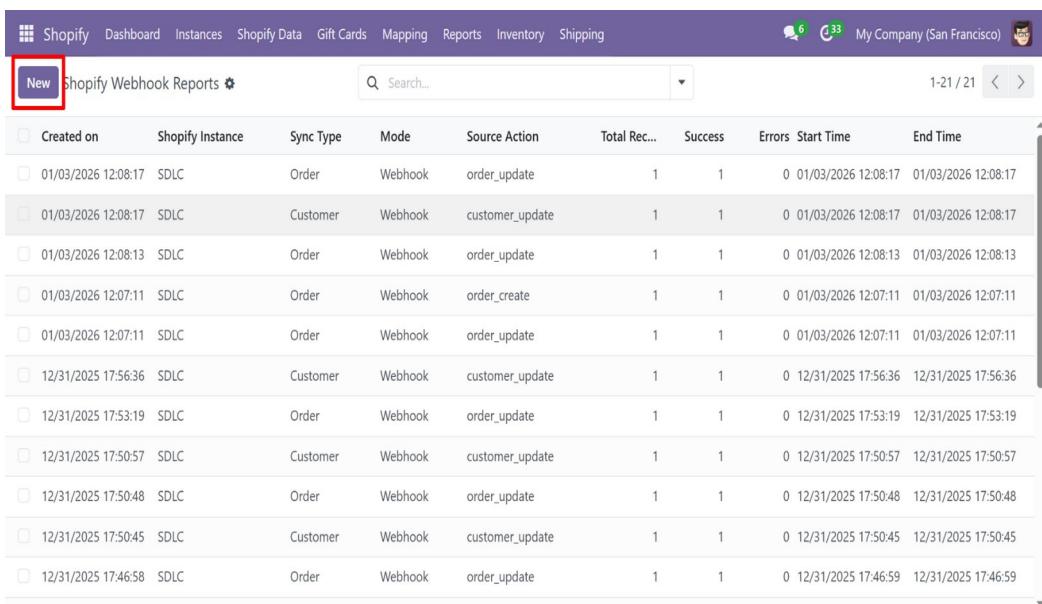
The screenshot shows the Odoo Shopify Connector interface. At the top, there's a navigation bar with links like Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. On the right, it shows notifications (6), messages (33), and the user 'My Company (San Francisco)' with a profile icon. Below the navigation, there's a sub-menu for 'Shopify Sync Reports' with options 'New', 'Sync Report', and settings. A red arrow points to the 'New' button. A modal window titled 'Create Details' is open in the center. It contains fields for 'Report' (dropdown menu), 'Record Type' (dropdown menu), 'Source Action' (dropdown menu set to 'Manual Sync'), 'Record Name' (text input), 'Status' (dropdown menu), and 'Error Message' (text input). At the bottom of the modal, there are three buttons: 'Save & Close' (highlighted with a red box), 'Save & New' (highlighted with a red box), and 'Discard'. Below the modal, there's a table with columns: Source Action, Record Type, Shopify ID, Record Name, Status, and Error Message. A red arrow points to the 'Lines' tab and another to the 'Add a line' button.

## 10.4 Webhook Reports

Click on 'Reports' and select 'Webhook Reports' to view webhook activity logs.



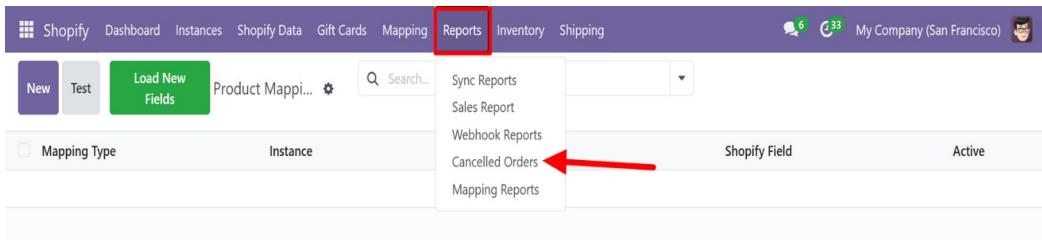
The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. On the far right, it shows a message icon (6), a notifications icon (33), and the company name "My Company (San Francisco)" with a user profile icon. Below the navigation bar is a search bar with the placeholder "Shopify Orders" and a dropdown menu. To the right of the search bar are three icons: a bar chart, a line graph, and a pie chart. A red box highlights the "Measures" button. Below the search bar is a large blue bar chart titled "SDLC". The y-axis ranges from 0.00 to 12.00M, and the x-axis is labeled "SDLC". A legend indicates that the blue color represents "Total". In the bottom half of the screenshot, there is another interface section with a navigation bar identical to the one above. The "Reports" link is highlighted with a red box. Below this, there is a table with columns: "Mapping Type" (checkbox), "Instance" (dropdown), "Shopify Field" (dropdown), and "Active" (checkbox). The table contains rows for "Sync Reports", "Sales Report", "Cancelled Orders", and "Mapping Reports". A red arrow points to the "Webhook Reports" row in the table.



Created on	Shopify Instance	Sync Type	Mode	Source Action	Total Rec...	Success	Errors	Start Time	End Time
01/03/2026 12:08:17	SDLC	Order	Webhook	order_update	1	1	0	01/03/2026 12:08:17	01/03/2026 12:08:17
01/03/2026 12:08:17	SDLC	Customer	Webhook	customer_update	1	1	0	01/03/2026 12:08:17	01/03/2026 12:08:17
01/03/2026 12:08:13	SDLC	Order	Webhook	order_update	1	1	0	01/03/2026 12:08:13	01/03/2026 12:08:13
01/03/2026 12:07:11	SDLC	Order	Webhook	order_create	1	1	0	01/03/2026 12:07:11	01/03/2026 12:07:11
01/03/2026 12:07:11	SDLC	Order	Webhook	order_update	1	1	0	01/03/2026 12:07:11	01/03/2026 12:07:11
12/31/2025 17:56:36	SDLC	Customer	Webhook	customer_update	1	1	0	12/31/2025 17:56:36	12/31/2025 17:56:36
12/31/2025 17:53:19	SDLC	Order	Webhook	order_update	1	1	0	12/31/2025 17:53:19	12/31/2025 17:53:19
12/31/2025 17:50:57	SDLC	Customer	Webhook	customer_update	1	1	0	12/31/2025 17:50:57	12/31/2025 17:50:57
12/31/2025 17:50:48	SDLC	Order	Webhook	order_update	1	1	0	12/31/2025 17:50:48	12/31/2025 17:50:48
12/31/2025 17:50:45	SDLC	Customer	Webhook	customer_update	1	1	0	12/31/2025 17:50:45	12/31/2025 17:50:45
12/31/2025 17:46:58	SDLC	Order	Webhook	order_update	1	1	0	12/31/2025 17:46:59	12/31/2025 17:46:59

## 10.5 Cancelled Orders

Click on 'Reports' and select 'Cancelled Orders' to view all cancelled orders with refund information.

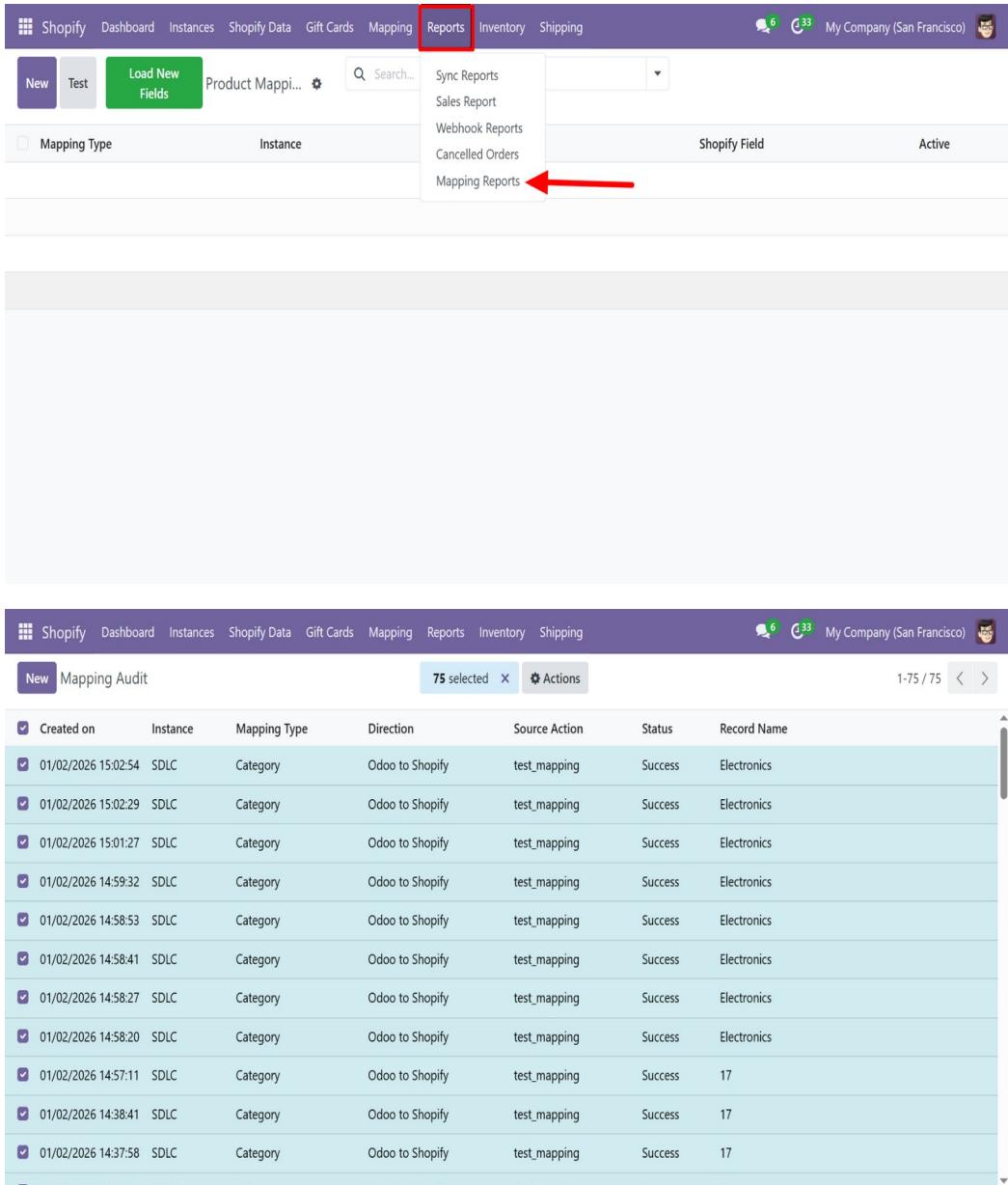


The screenshot shows the Odoo Shopify Connector interface. At the top, there is a navigation bar with tabs: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. The 'Reports' tab is highlighted with a red box. Below the navigation bar, there is a toolbar with buttons for New, Test, Load New Fields, Product Mappi..., and Sync Reports. To the right of the toolbar is a search bar with placeholder text 'Search...'. A dropdown menu is open from the 'Reports' tab, listing: Sync Reports, Sales Report, Webhook Reports, Cancelled Orders (which has a red arrow pointing to it), and Mapping Reports. The main content area displays a table titled 'Cancelled Orders' with columns: Order Ref., Order Date, Customer, Shopify In..., Shopify Ord..., Status, Shopify Payme..., Shopify Refu..., Shopify Cance..., and Shopify Refund ... (with a 'Total' column at the end). The table lists six cancelled orders with their respective details and totals.

Order Ref...	Order Date	Customer	Shopify In...	Shopify Ord...	Status	Shopify Payme...	Shopify Refu...	Shopify Cance...	Shopify Refund ...	Total
▼ SDLC (6)										7,270,633.92
S00042	01/03/2026 12:13:05	John Smith	SDLC	82098291194...	Cancelled	Voided		customer		2,237.98
S00025	12/31/2025 17:53:19	Shopify Customer	SDLC	67706503497...	Cancelled	Paid		customer		230.00
S00035	12/31/2025 17:50:48	sdlc corp, Farhan ...	SDLC	67787843176...	Cancelled	Paid		other		1,018.00
S00027	12/31/2025 17:45:03	sdlc corp, Farhan ...	SDLC	67649880721...	Cancelled	Refunded				3,933,332.94
S00029	12/31/2025 15:57:18	Shopify Customer	SDLC	67787821549...	Cancelled	Paid		other		3,333,593.00
S00034	12/31/2025 12:45:07	Shopify Customer	SDLC	67498511567...	Cancelled	Paid		customer		222.00

## 10.6 Mapping Reports

Click on 'Reports' and select 'Mapping Reports' to view all mapping audit logs.



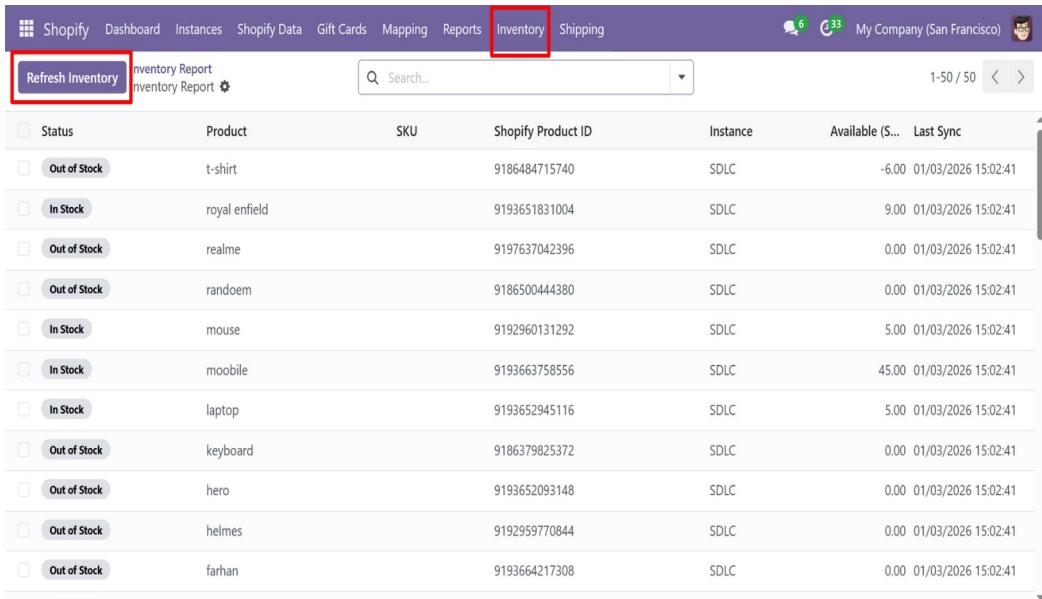
The screenshot shows the Odoo Shopify Connector user interface. At the top, there is a navigation bar with links: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. The 'Reports' link is highlighted with a red box. Below the navigation bar, there is a toolbar with buttons for New, Test, Load New Fields, Product Mappi..., and a search bar. A dropdown menu is open under the 'Reports' link, showing options: Sync Reports, Sales Report, Webhook Reports, Cancelled Orders, Shopify Field, and Active. A red arrow points to the 'Mapping Reports' option in this dropdown. The main content area is a large, empty white space. Below this, there is another navigation bar identical to the first one. Underneath it is a table titled 'Mapping Audit'. The table has columns: Created on, Instance, Mapping Type, Direction, Source Action, Status, and Record Name. There are 75 selected rows. The table lists multiple entries for 'SDLC' instances, all showing 'Category' as the Mapping Type, 'Odoo to Shopify' as the Direction, and 'test\_mapping' as the Source Action. All entries have a 'Success' status and are associated with the 'Electronics' record name. The dates range from 01/02/2026 15:02:54 to 01/02/2026 14:37:58.

Created on	Instance	Mapping Type	Direction	Source Action	Status	Record Name
01/02/2026 15:02:54	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 15:02:29	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 15:01:27	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 14:59:32	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 14:58:53	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 14:58:41	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 14:58:27	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 14:58:20	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics
01/02/2026 14:57:11	SDLC	Category	Odoo to Shopify	test_mapping	Success	17
01/02/2026 14:38:41	SDLC	Category	Odoo to Shopify	test_mapping	Success	17
01/02/2026 14:37:58	SDLC	Category	Odoo to Shopify	test_mapping	Success	17

## 11. Inventory Management

Click on 'Inventory' in the menu to view the inventory report showing stock status for all products.

- **Refresh Inventory:** Click this button to sync the latest inventory data from Shopify



Status	Product	SKU	Shopify Product ID	Instance	Available (S...)	Last Sync
Out of Stock	t-shirt	9186484715740	SDLC	-6.00	01/03/2026 15:02:41	
In Stock	royal enfield	9193651831004	SDLC	9.00	01/03/2026 15:02:41	
Out of Stock	realme	9197637042396	SDLC	0.00	01/03/2026 15:02:41	
Out of Stock	randoem	9186500444380	SDLC	0.00	01/03/2026 15:02:41	
In Stock	mouse	9192960131292	SDLC	5.00	01/03/2026 15:02:41	
In Stock	moobile	9193663758556	SDLC	45.00	01/03/2026 15:02:41	
In Stock	laptop	9193652945116	SDLC	5.00	01/03/2026 15:02:41	
Out of Stock	keyboard	9186379825372	SDLC	0.00	01/03/2026 15:02:41	
Out of Stock	hero	9193652093148	SDLC	0.00	01/03/2026 15:02:41	
Out of Stock	helmes	9192959770844	SDLC	0.00	01/03/2026 15:02:41	
Out of Stock	farhan	9193664217308	SDLC	0.00	01/03/2026 15:02:41	

End of User Guide

### Need Support?

Contact SDLC Corp for implementation, customization, and support services.

 For Sales Enquiry: [sales@sdlccorp.com](mailto:sales@sdlccorp.com)

 WhatsApp: [+91 8920944210](https://wa.me/+918920944210)

 Website: [www.sdlccorp.com](http://www.sdlccorp.com)