



*Your Technology Partner*

---

# ODOO SHOPIFY CONNECTOR

## User Guide

---

Complete setup and configuration guide for integrating  
Odoo ERP with your Shopify Store

### Developed by SDLC Corp

 [sales@sdllcorp.com](mailto:sales@sdllcorp.com)

 WhatsApp: +91 8920944210

 [www.sdllcorp.com](http://www.sdllcorp.com)

Version 1.0 | January 2026

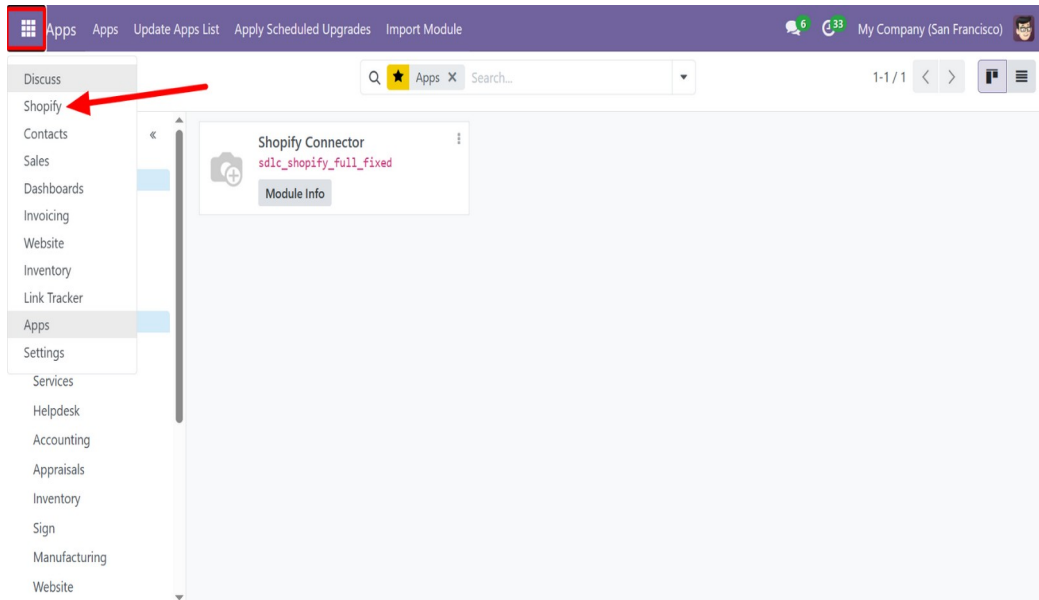
## TABLE OF CONTENTS

1. Installation.....	3
2. Dashboard Overview.....	3
3. Instance Configuration.....	4
4. Product Management.....	5-7
5. Customer Management.....	8-9
6. Order Management.....	10-12
7. Category Management.....	13-14
8. Gift Card Management.....	15-16
9. Field Mapping.....	17-22
10. Reports.....	23-28
11. Inventory Management.....	29

# 1. Installation

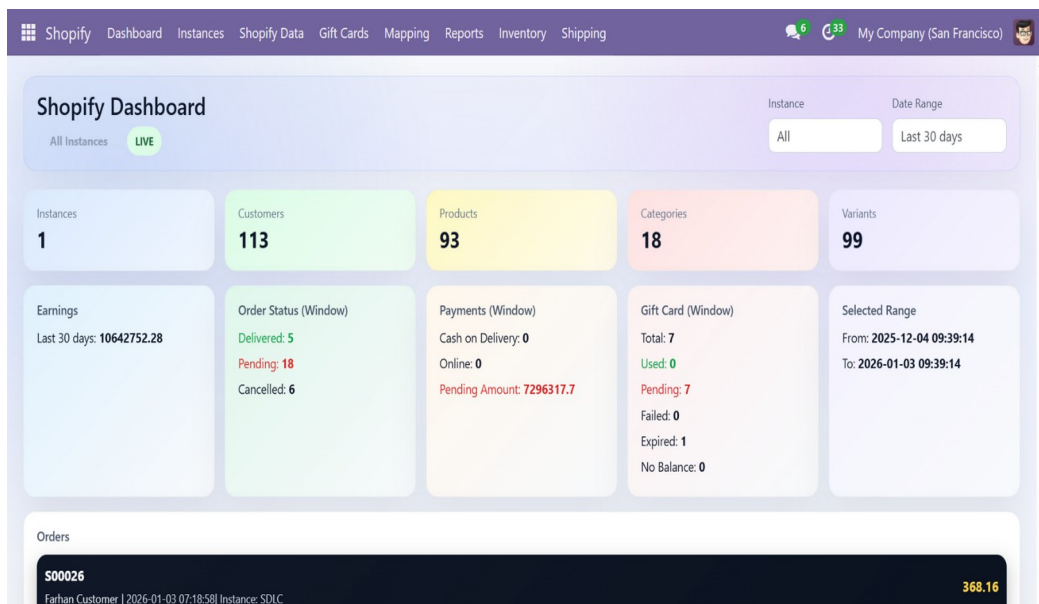
To install the Shopify Connector module:

1. Navigate to Apps in the main menu
2. Search for 'Shopify Connector'
3. Click the Install button



# 2. Dashboard Overview

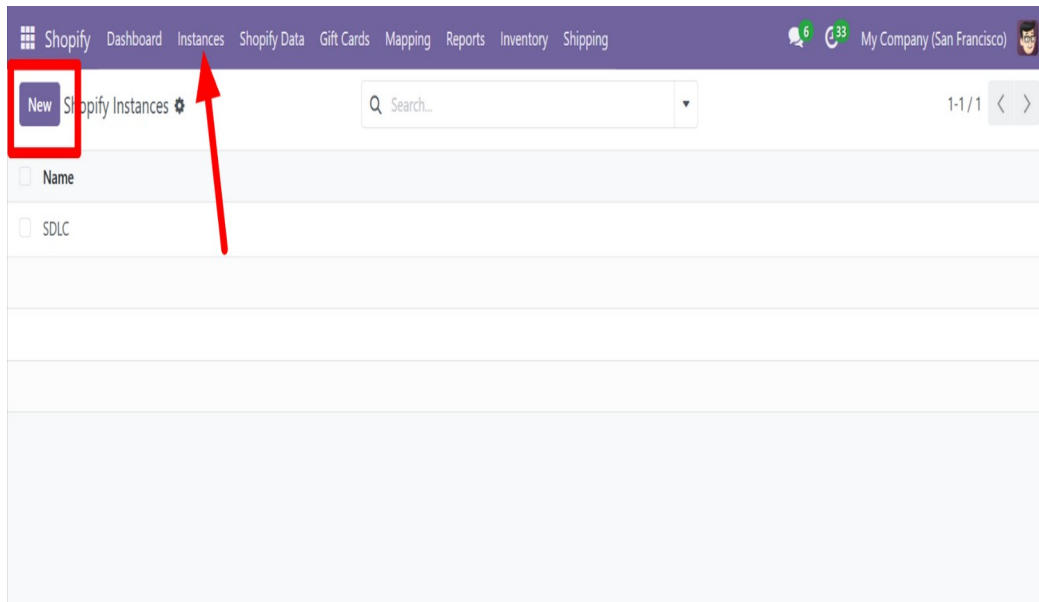
The Shopify Dashboard provides a comprehensive overview of your integration status, including instances, customers, products, categories, variants, and order statistics.



## 3. Instance Configuration

### 3.1 Adding a New Instance

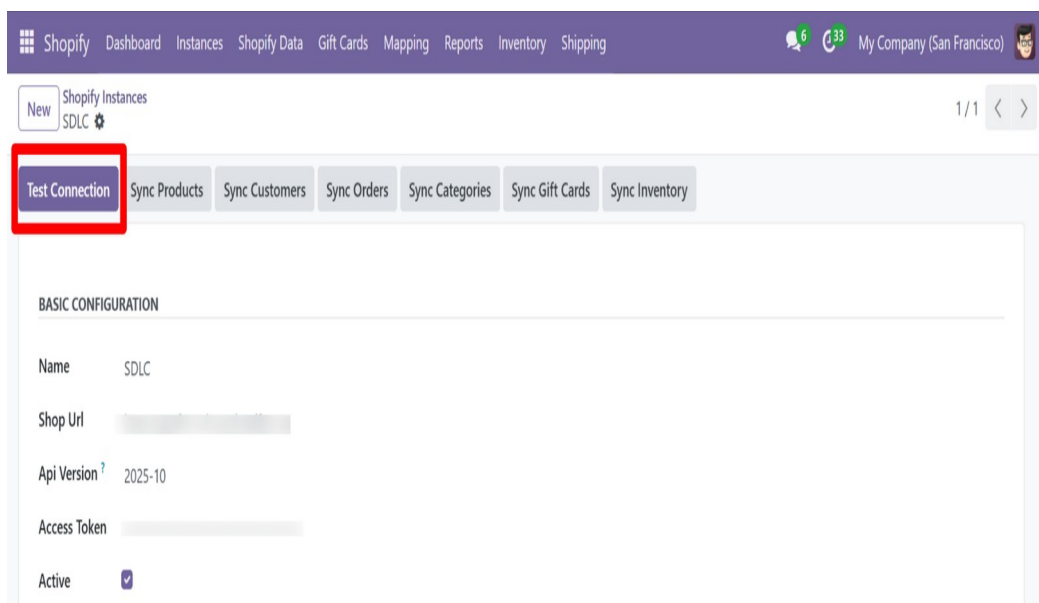
Navigate to Instances and click 'New' to create a new Shopify instance.



### 3.2 Configuring Instance Details

Fill in all the required fields and click 'Test Connection' to verify the configuration.

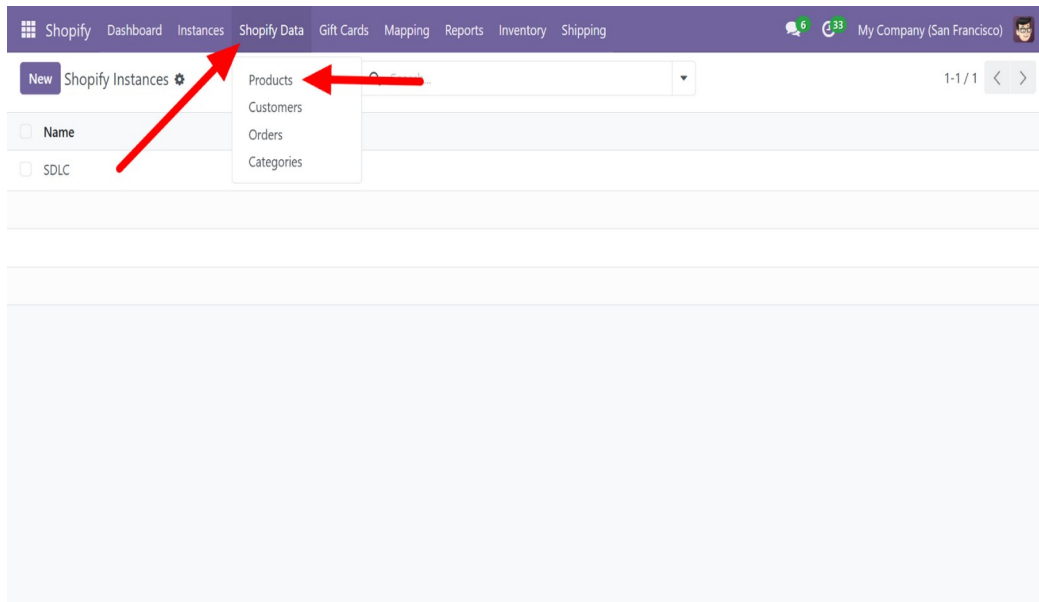
- When you add products, customers, orders, categories, or gift cards in Shopify, come to the instance and click the respective Sync button.
- When you update product stock, first navigate to the instance and click 'Sync Inventory'.



## 4. Product Management

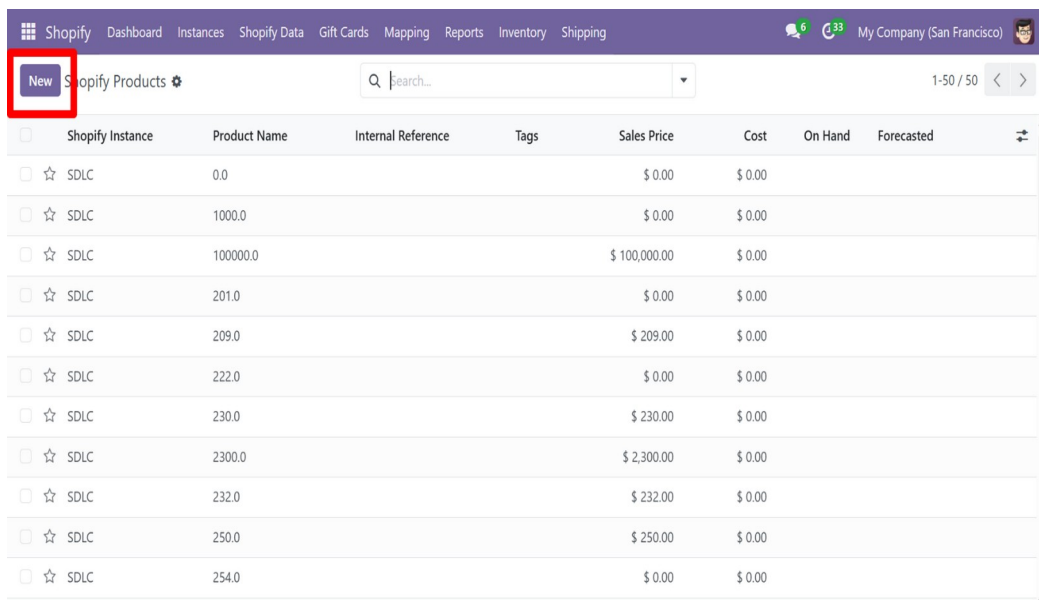
### 4.1 Viewing Products

Click on 'Shopify Data' in the menu to show the dropdown and select 'Products'.



### 4.2 Product List View

View all synced products with details such as Shopify Instance, Product Name, Internal Reference, Sales Price, Cost, and inventory information.



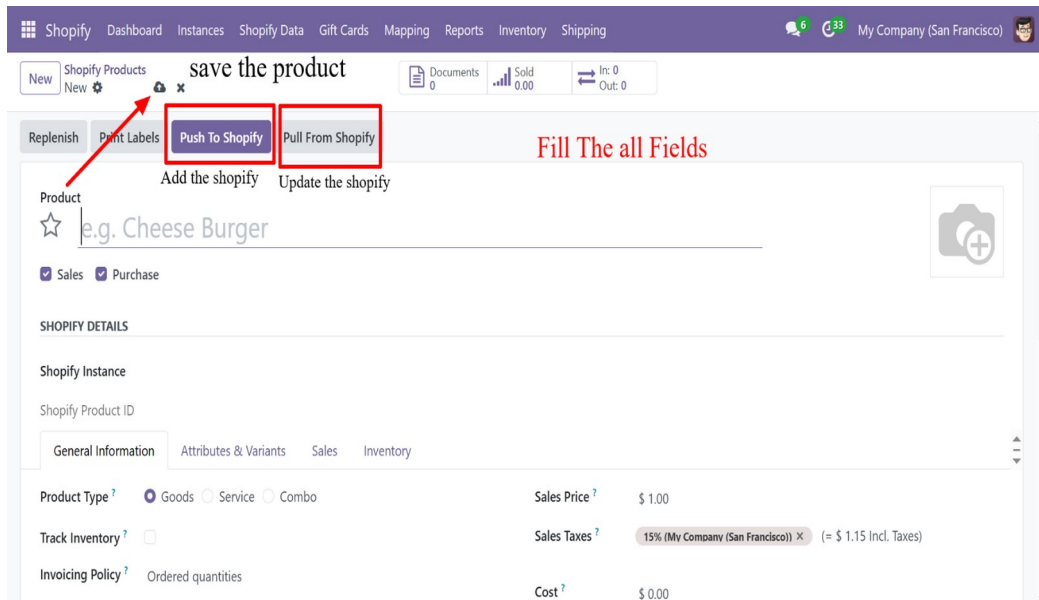
The screenshot shows the 'Shopify Products' list view. The 'New' button is highlighted with a red box. The table below displays a list of synced products with columns: Shopify Instance, Product Name, Internal Reference, Tags, Sales Price, Cost, On Hand, and Forecasted.

Shopify Instance	Product Name	Internal Reference	Tags	Sales Price	Cost	On Hand	Forecasted
SDLC	0.0			\$ 0.00	\$ 0.00		
SDLC	1000.0			\$ 0.00	\$ 0.00		
SDLC	100000.0			\$ 100,000.00	\$ 0.00		
SDLC	201.0			\$ 0.00	\$ 0.00		
SDLC	209.0			\$ 209.00	\$ 0.00		
SDLC	222.0			\$ 0.00	\$ 0.00		
SDLC	230.0			\$ 230.00	\$ 0.00		
SDLC	2300.0			\$ 2,300.00	\$ 0.00		
SDLC	232.0			\$ 232.00	\$ 0.00		
SDLC	250.0			\$ 250.00	\$ 0.00		
SDLC	254.0			\$ 0.00	\$ 0.00		

## 4.3 Adding a New Product

Fill in all the required fields and click the save icon to add a new product.

- **Push to Shopify:** Creates the product in Shopify
- **Pull from Shopify:** Updates the product from Shopify data



Shopify Dashboard Instances Shopify Data Gift Cards Mapping Reports Inventory Shipping

6 33 My Company (San Francisco)

New Shopify Products **save the product** Documents Sold 0.00 Inc 0 Out 0

Replenish Print Labels **Push To Shopify** Pull From Shopify

Add the shopify Update the shopify

Product ☆ e.g. Cheese Burger

☒ Sales ☒ Purchase

SHOPIFY DETAILS

Shopify Instance

Shopify Product ID

General Information Attributes & Variants Sales Inventory

Product Type <sup>?</sup> ☒ Goods ☐ Service ☐ Combo

Track Inventory <sup>?</sup> ☐

Invoicing Policy <sup>?</sup> Ordered quantities

Sales Price <sup>?</sup> \$ 1.00

Sales Taxes <sup>?</sup> 15% (My Company (San Francisco)) X (= \$ 1.15 Incl. Taxes)

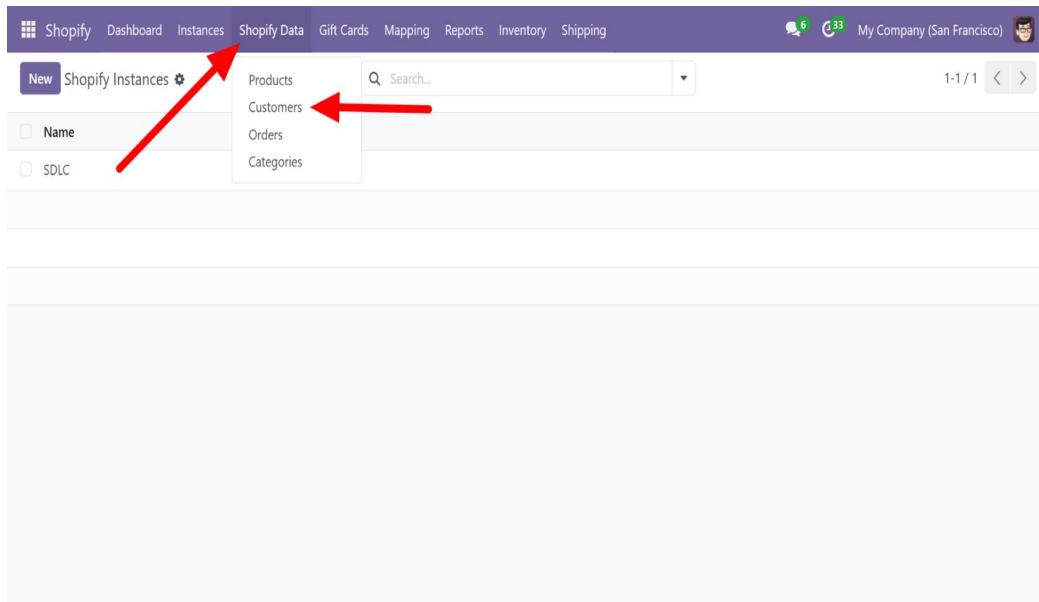
Cost <sup>?</sup> \$ 0.00

Fill The all Fields

## 5. Customer Management

## 5.1 Accessing Customers

Click on 'Shopify Data' to show the dropdown and select 'Customers'.



## 5.2 Customer List

View all customers with their contact information, Shopify Instance, city, and country details.

Shopify

Dashboard

Instances

Shopify Data

Gift Cards

Mapping

Reports

Inventory

Shipping

6

33

My Company (San Francisco)

New

Shopify Customers

Q Search...

1-16 / 16

<

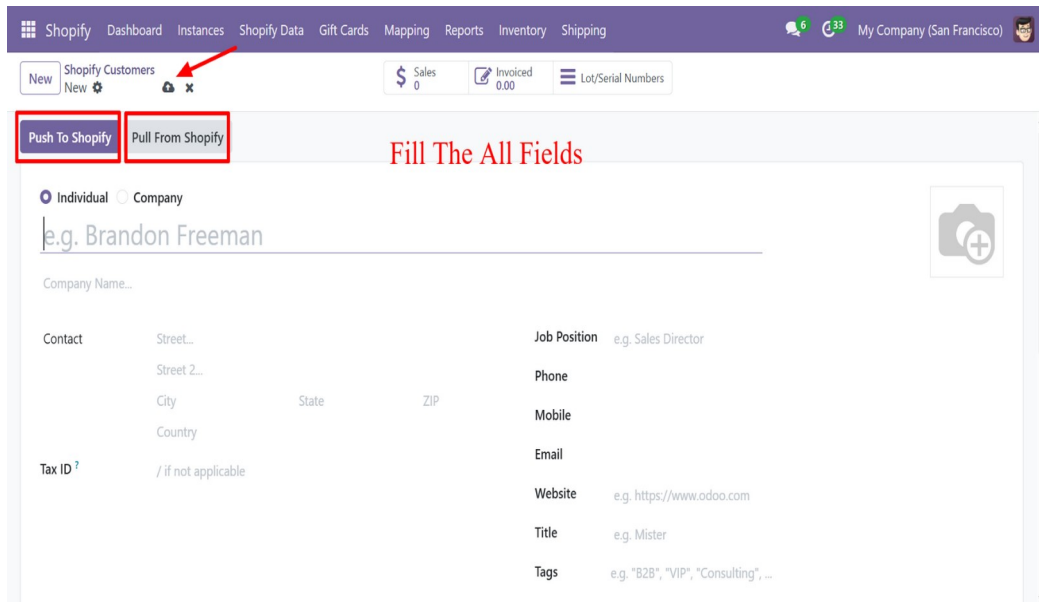
>

	Name	Phone	Email	Shopify Instance	Salesperson	Activities	City	Country	Company	
<input type="checkbox"/>	John Smith	123-123-1234	johN@example.com	SDLC			Ottawa	Canada		
<input type="checkbox"/>	Shaikh Customer	+918788790221	siva@sdllccorp.com	SDLC						
<input type="checkbox"/>	Shopify Customer			SDLC						
<input type="checkbox"/>	Shopify Customer			SDLC				India		
<input type="checkbox"/>	Shopify Customer			SDLC				India		
<input type="checkbox"/>	Shopify Customer			SDLC						
<input type="checkbox"/>	Shopify Customer			SDLC						
<input type="checkbox"/>	Shopify Customer			SDLC				India		
<input type="checkbox"/>	Shopify Customer		guest@example.com	SDLC						
<input type="checkbox"/>	Shopify Customer		jhon@gmail.com	SDLC			Chhatrapati Sambhajnagar	India		
<input type="checkbox"/>	Shopify Customer 8811137630428									

## 5.3 Adding a New Customer

Fill in all the required fields and click the save icon to add a new customer.

- **Push to Shopify:** Creates the customer in Shopify
- **Pull from Shopify:** Updates the customer from Shopify data



Shopify Dashboard Instances Shopify Data Gift Cards Mapping Reports Inventory Shipping

6 33 My Company (San Francisco)

New Shopify Customers New

Push To Shopify Pull From Shopify

**Fill The All Fields**

Individual Company

e.g. Brandon Freeman

Company Name...

Contact Street... Street 2... City State ZIP

Job Position e.g. Sales Director

Phone

Mobile

Email

Website e.g. https://www.odoo.com

Title e.g. Mister

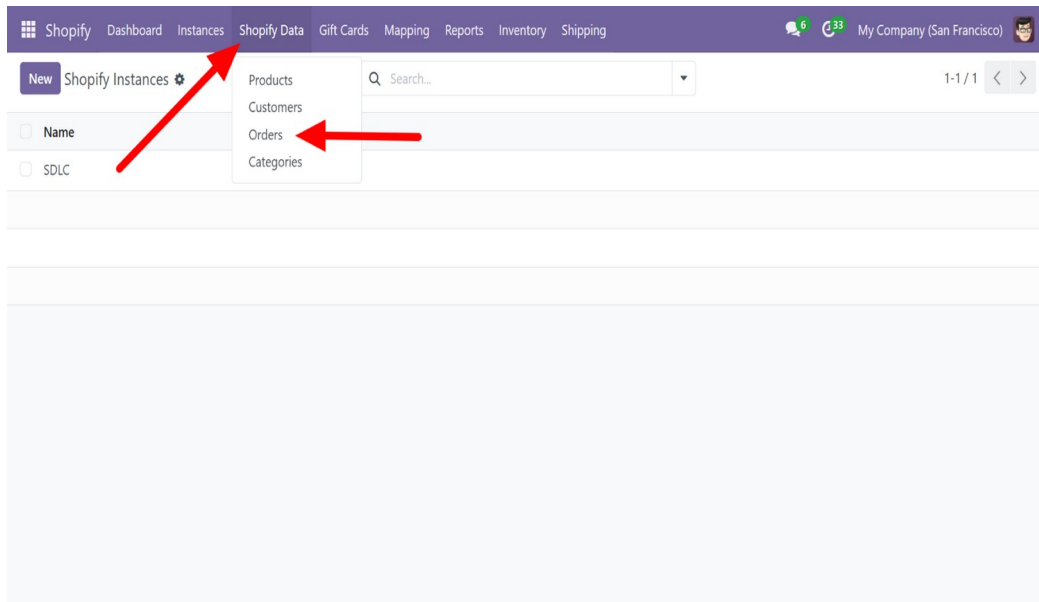
Tags e.g. "B2B", "VIP", "Consulting", ...

Tax ID ? / if not applicable

## 6. Order Management

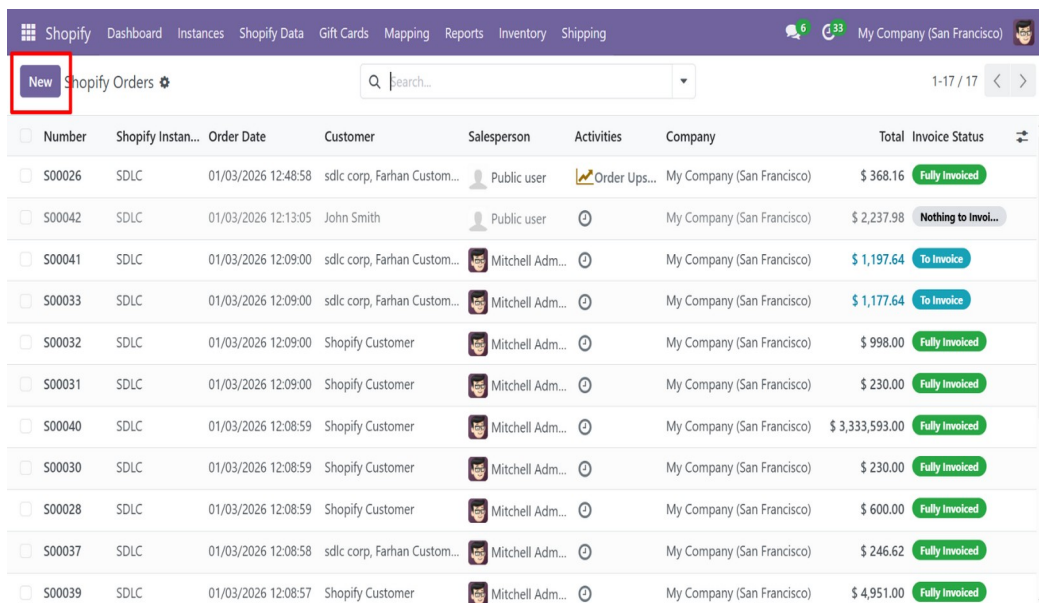
### 6.1 Accessing Orders

Click on 'Shopify Data' to show the dropdown and select 'Orders'.



### 6.2 Order List View

View all orders with order number, date, customer, salesperson, and invoice status.



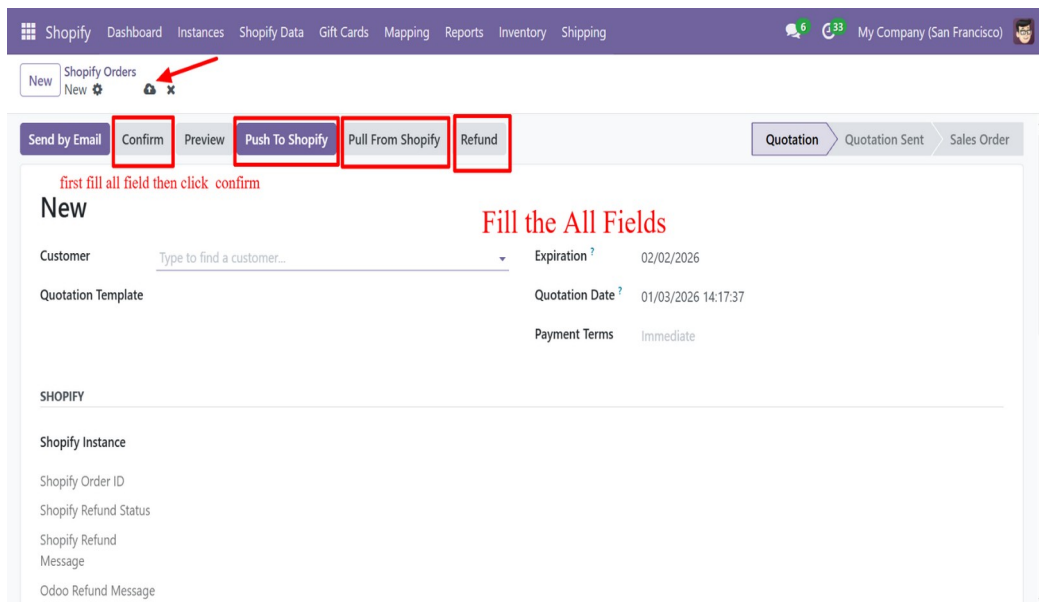
The screenshot shows the Odoo Shopify Connector interface with the 'Shopify Orders' list view. The 'New' button is highlighted with a red box. The table below displays a list of orders with columns for Number, Shopify Instance, Order Date, Customer, Salesperson, Activities, Company, Total, and Invoice Status.

Number	Shopify Instance	Order Date	Customer	Salesperson	Activities	Company	Total	Invoice Status
S00026	SDLC	01/03/2026 12:48:58	sdlc corp, Farhan Custom...	Public user	Order Ups...	My Company (San Francisco)	\$ 368.16	Fully Invoiced
S00042	SDLC	01/03/2026 12:13:05	John Smith	Public user		My Company (San Francisco)	\$ 2,237.98	Nothing to Invoi...
S00041	SDLC	01/03/2026 12:09:00	sdlc corp, Farhan Custom...	Mitchell Adm...		My Company (San Francisco)	\$ 1,197.64	To Invoice
S00033	SDLC	01/03/2026 12:09:00	sdlc corp, Farhan Custom...	Mitchell Adm...		My Company (San Francisco)	\$ 1,177.64	To Invoice
S00032	SDLC	01/03/2026 12:09:00	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 998.00	Fully Invoiced
S00031	SDLC	01/03/2026 12:09:00	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 230.00	Fully Invoiced
S00040	SDLC	01/03/2026 12:08:59	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 3,333,593.00	Fully Invoiced
S00030	SDLC	01/03/2026 12:08:59	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 230.00	Fully Invoiced
S00028	SDLC	01/03/2026 12:08:59	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 600.00	Fully Invoiced
S00037	SDLC	01/03/2026 12:08:58	sdlc corp, Farhan Custom...	Mitchell Adm...		My Company (San Francisco)	\$ 246.62	Fully Invoiced
S00039	SDLC	01/03/2026 12:08:57	Shopify Customer	Mitchell Adm...		My Company (San Francisco)	\$ 4,951.00	Fully Invoiced

## 6.3 Creating a New Order

Fill in all the required fields and click 'Confirm' to create a new order.

- **Push to Shopify:** Creates the order in Shopify
- **Pull from Shopify:** Updates the order from Shopify data



Shopify Dashboard Instances Shopify Data Gift Cards Mapping Reports Inventory Shipping 6 33 My Company (San Francisco)

New Shopify Orders New

Send by Email **Confirm** Preview Push To Shopify Pull From Shopify Refund Quotation Quotation Sent Sales Order

first fill all field then click confirm

### New

Fill the All Fields

Customer Type to find a customer... Expiration 02/02/2026

Quotation Template Quotation Date 01/03/2026 14:17:37

Payment Terms Immediate

SHOPIFY

Shopify Instance

Shopify Order ID

Shopify Refund Status

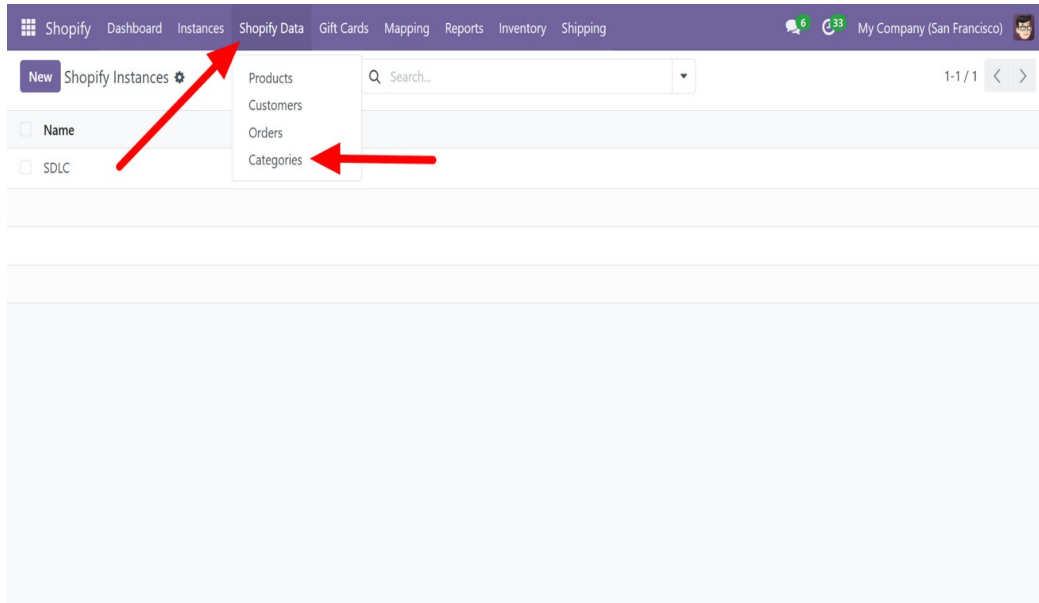
Shopify Refund Message

Odoo Refund Message

## 7. Category Management

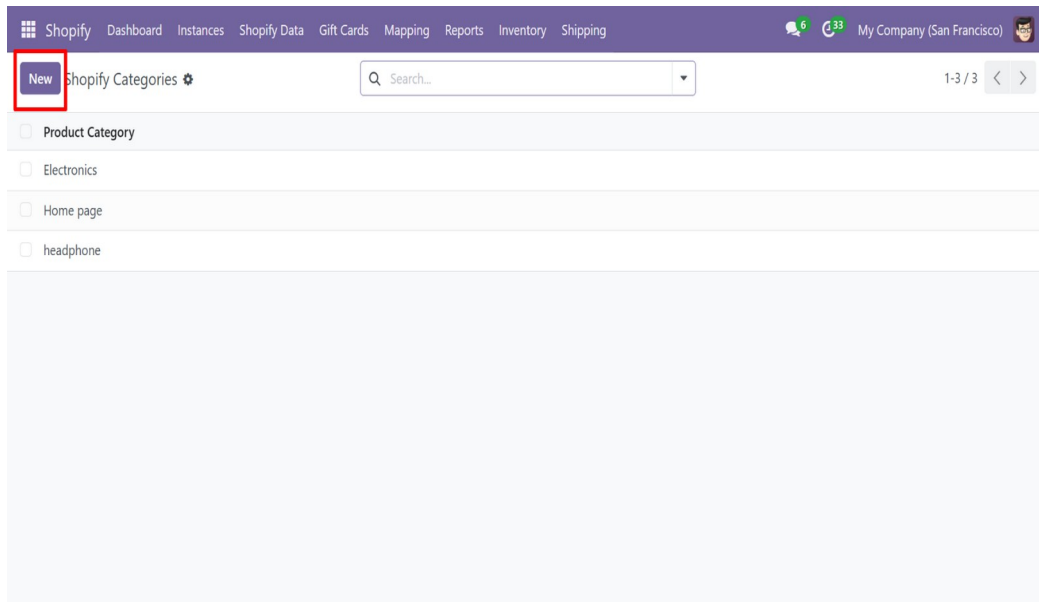
### 7.1 Accessing Categories

Click on 'Shopify Data' to show the dropdown and select 'Categories'.



### 7.2 Category List

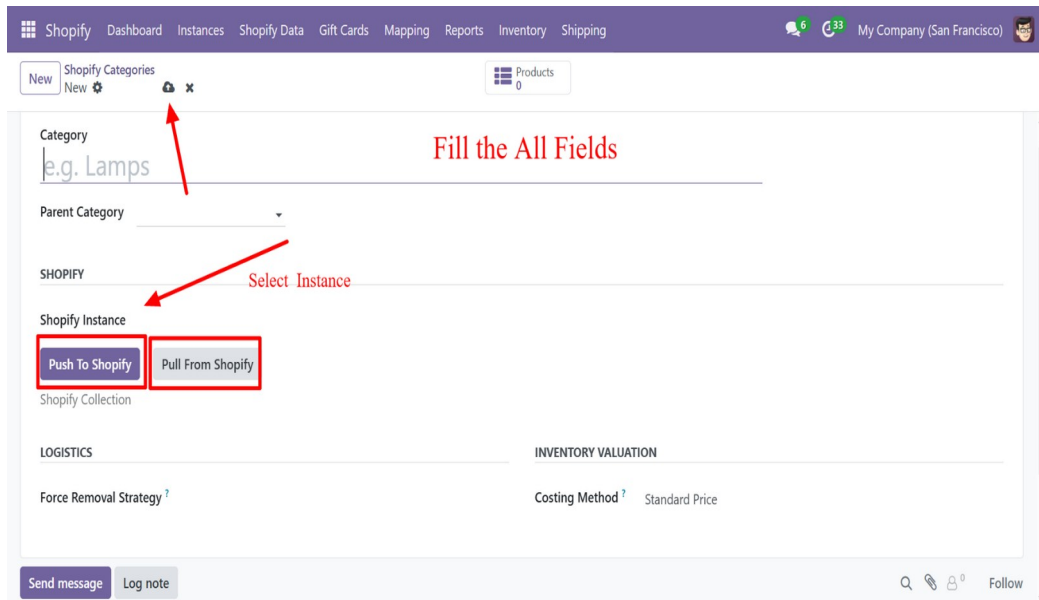
View all product categories synced with Shopify.



## 7.3 Adding a New Category

Fill in all the required fields including Category name and Parent Category, then click the save icon.

- **Push to Shopify:** Creates the category in Shopify
- **Pull from Shopify:** Updates the category from Shopify data



The screenshot shows the 'New Shopify Category' form in the Odoo Shopify Connector interface. The form is titled 'New Shopify Categories' and includes a 'Products' count of 0. The main form area contains the following fields and sections:

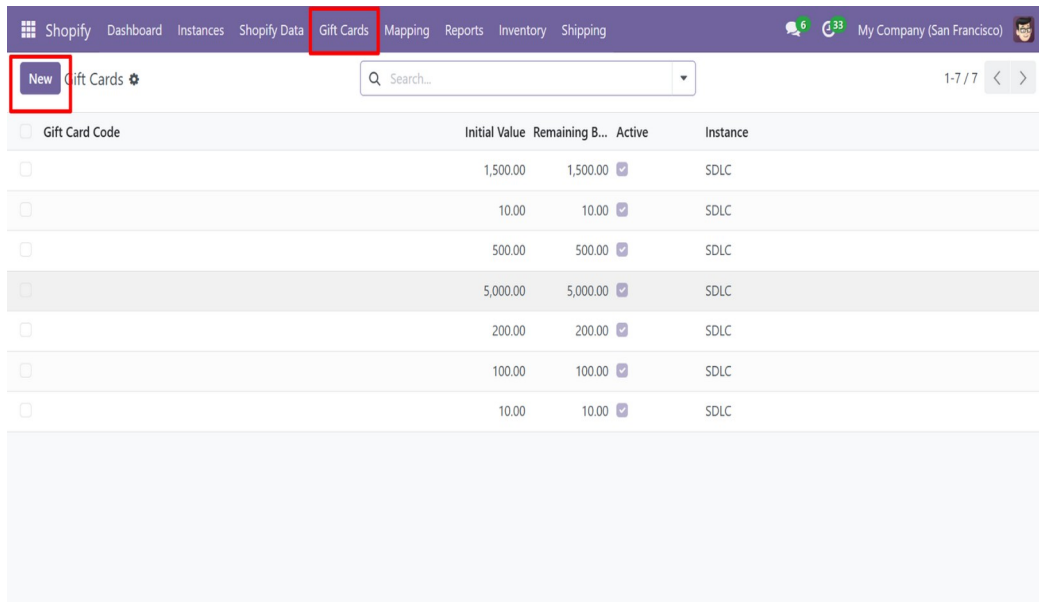
- Category:** A text input field with the placeholder 'e.g. Lamps'. A red arrow points to this field with the annotation 'Fill the All Fields'.
- Parent Category:** A dropdown menu.
- SHOPIFY:** A section header.
- Shopify Instance:** A section with two buttons: 'Push To Shopify' and 'Pull From Shopify'. Both buttons are highlighted with red boxes. A red arrow points to the 'SHOPIFY' section with the annotation 'Select Instance'.
- Shopify Collection:** A text input field.
- LOGISTICS:** A section header.
- Force Removal Strategy ?** A text input field.
- INVENTORY VALUATION:** A section header.
- Costing Method ?** A text input field with the value 'Standard Price'.

At the bottom of the form, there are buttons for 'Send message' and 'Log note'. The top navigation bar includes links for 'Shopify', 'Dashboard', 'Instances', 'Shopify Data', 'Gift Cards', 'Mapping', 'Reports', 'Inventory', and 'Shipping'. The user profile 'My Company (San Francisco)' is visible in the top right corner.

## 8. Gift Card Management

### 8.1 Accessing Gift Cards

Click on 'Gift Cards' in the menu to view all gift cards.

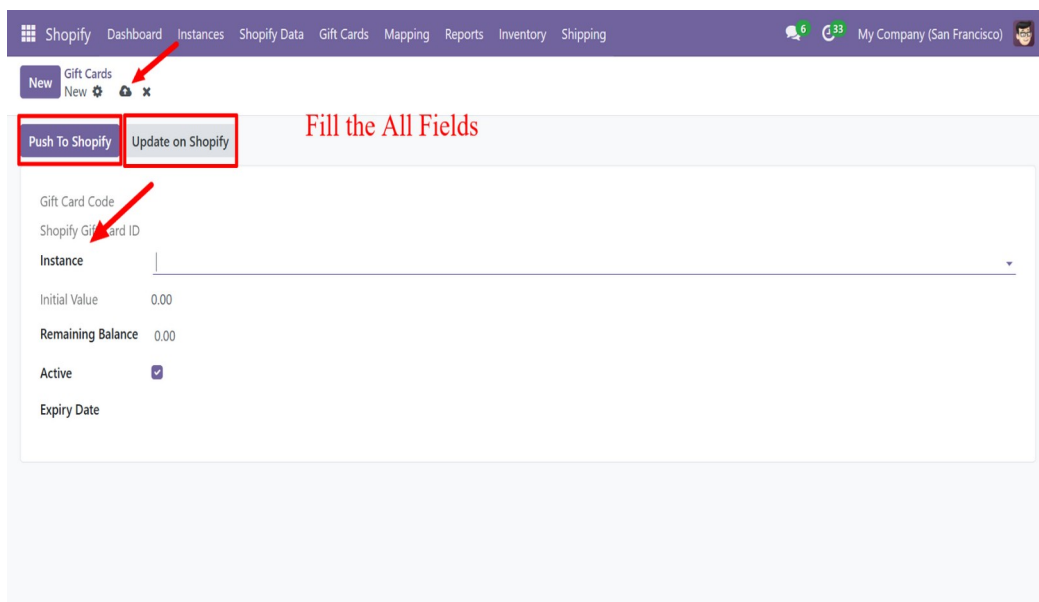


Gift Card Code	Initial Value	Remaining B...	Active	Instance
<input type="checkbox"/>	1,500.00	1,500.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	500.00	500.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	5,000.00	5,000.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	200.00	200.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	100.00	100.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC

### 8.2 Adding a New Gift Card

Fill in all the required fields and click the save icon to add a new gift card.

**! Important Note:** Gift Cards can only be created in Odoo. Shopify does not support Gift Card creation via API, so they will not be created in Shopify. However, you can update gift cards from Odoo to Shopify and vice versa.



**Fill the All Fields**

Gift Card Code

Shopify Gift Card ID

Instance

Initial Value 0.00

Remaining Balance 0.00

Active ☒

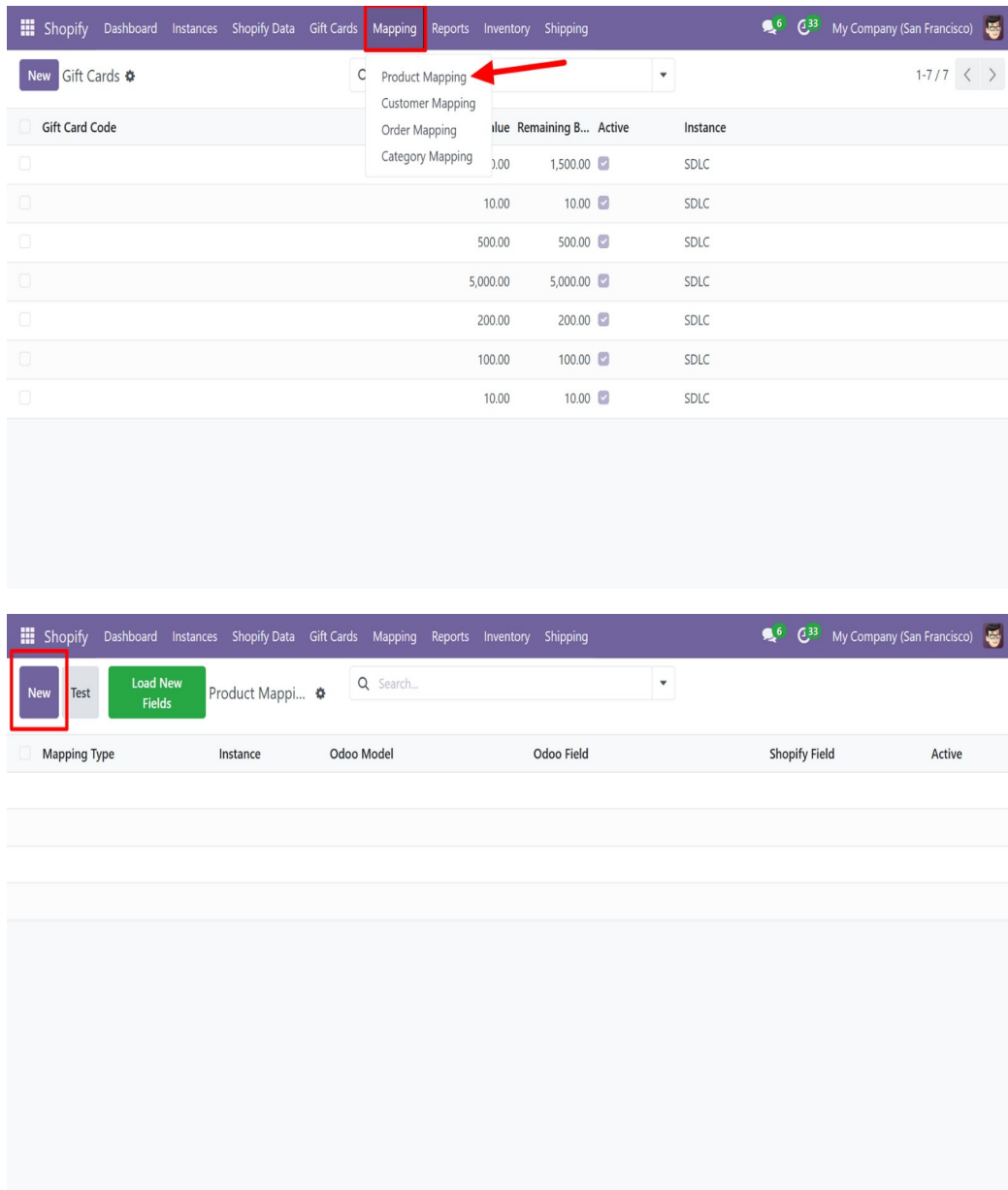
Expiry Date

## 9. Field Mapping

Field mapping allows you to customize how data is synchronized between Odoo and Shopify.

### 9.1 Product Mapping

Click on 'Mapping' in the menu and select 'Product Mapping'.



The screenshot displays the Odoo Shopify Connector interface. The top navigation bar includes 'Shopify', 'Dashboard', 'Instances', 'Shopify Data', 'Gift Cards', 'Mapping', 'Reports', 'Inventory', and 'Shipping'. The 'Mapping' menu is highlighted, and a dropdown menu is open, showing 'Product Mapping', 'Customer Mapping', 'Order Mapping', and 'Category Mapping'. A red arrow points to 'Product Mapping'.

Below the dropdown, a table lists existing mappings. The table has columns: 'Gift Card Code', 'Value', 'Remaining Balance', 'Active', and 'Instance'.

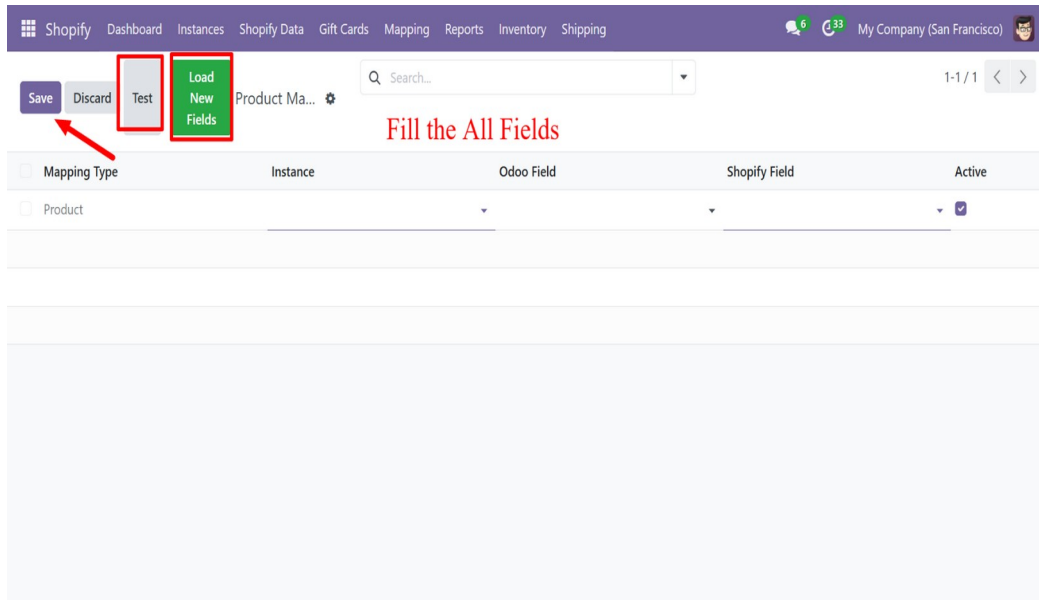
Gift Card Code	Value	Remaining Balance	Active	Instance
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	500.00	500.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	5,000.00	5,000.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	200.00	200.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	100.00	100.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC

Below the table, there is a 'New' button and a 'Load New Fields' button. The 'New' button is highlighted with a red box. The 'Product Mapping' configuration page is shown, with a search bar and a table with columns: 'Mapping Type', 'Instance', 'Odoo Model', 'Odoo Field', 'Shopify Field', and 'Active'.

Mapping Type	Instance	Odoo Model	Odoo Field	Shopify Field	Active
<input type="checkbox"/>					

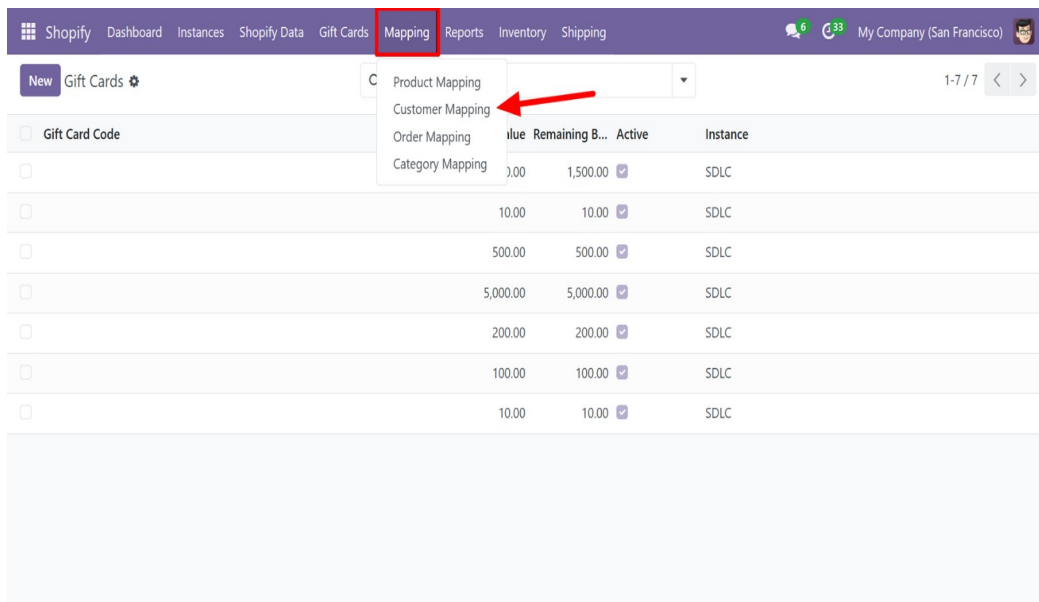
Fill in all the required fields and click save:

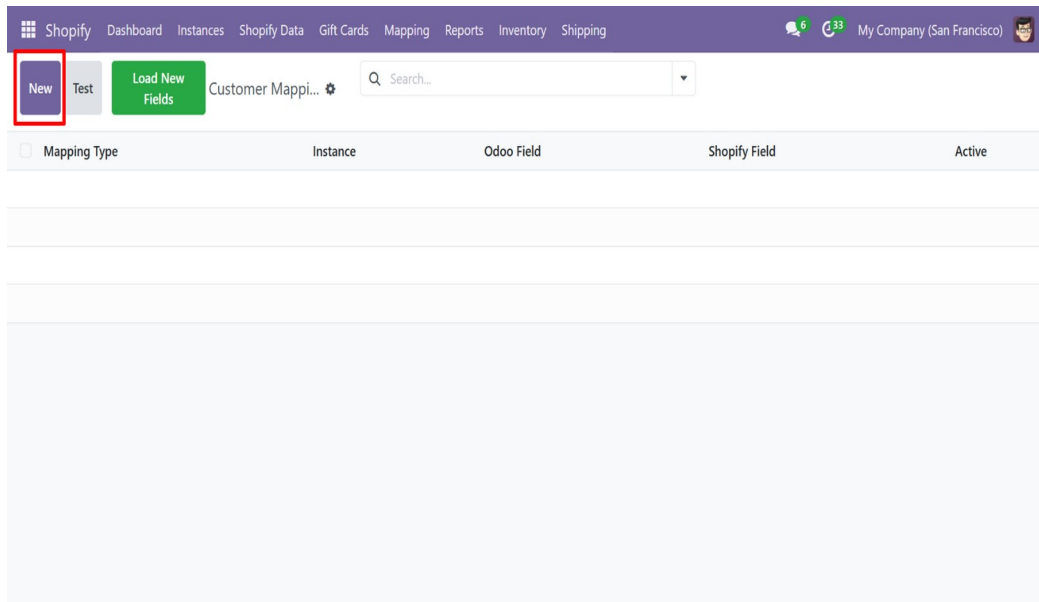
- **Test Button:** Shows a pop-up with the mapping payload
- **Load New Fields:** When new fields are added in Shopify, click this button to automatically add them to Odoo



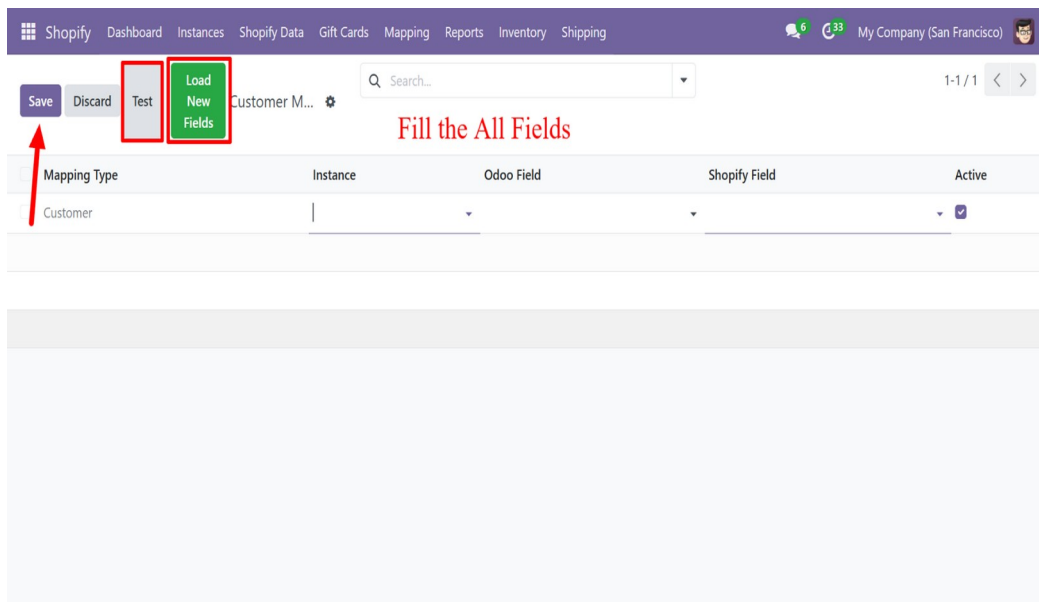
## 9.2 Customer Mapping

Click on 'Mapping' and select 'Customer Mapping' to configure customer field synchronization.





The screenshot shows the top navigation bar with the following tabs: Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, Shipping. On the right, there are notification icons (6, 33) and the user profile 'My Company (San Francisco)'. Below the navigation bar, there are three buttons: 'New' (highlighted with a red box), 'Test', and 'Load New Fields'. To the right of these buttons is a search bar labeled 'Search...'. Below the buttons, there is a table with the following columns: Mapping Type, Instance, Odoo Field, Shopify Field, and Active. The table is currently empty.

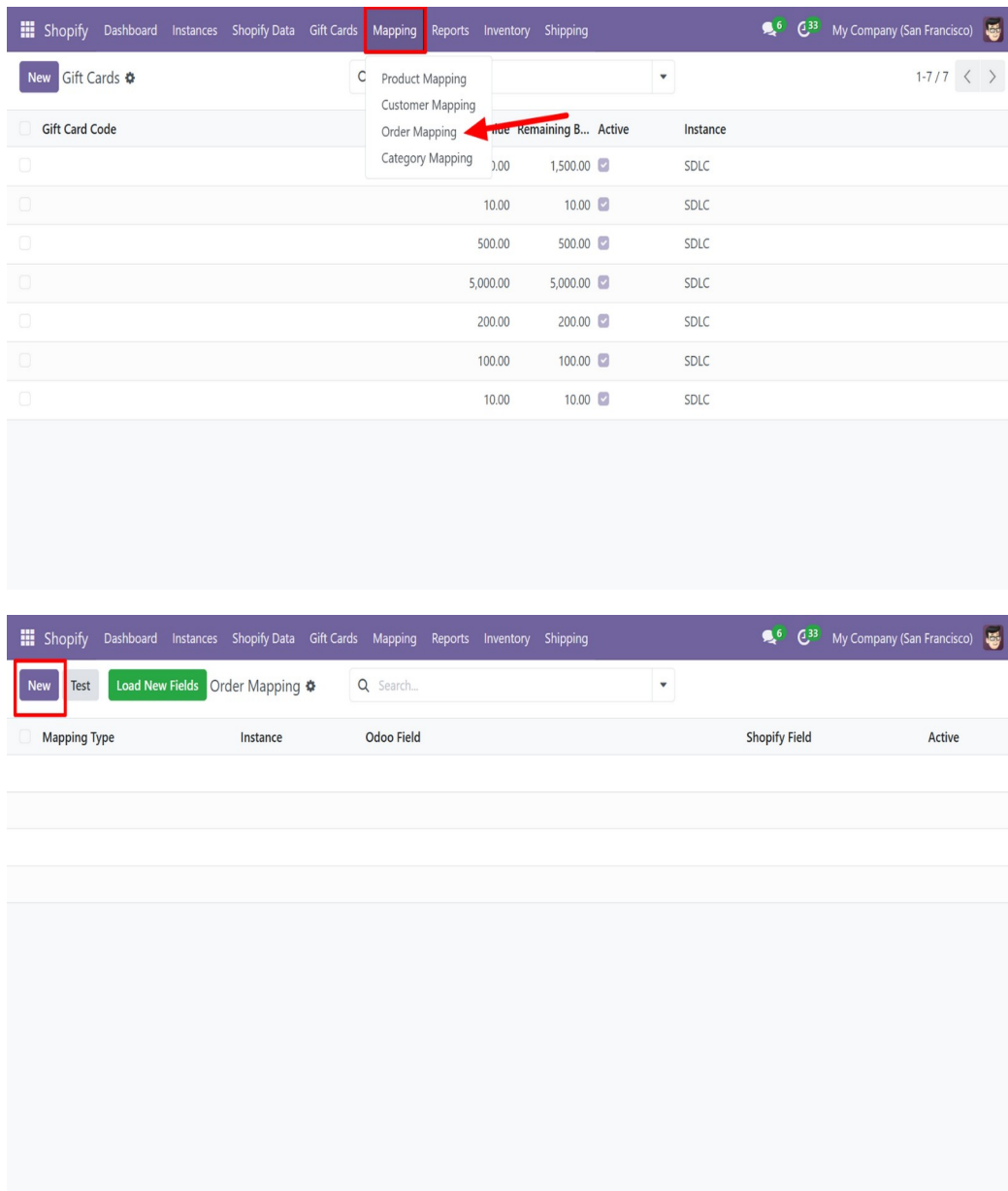


The screenshot shows the same interface as the previous one, but with the 'Save', 'Test', and 'Load New Fields' buttons highlighted with red boxes. A red arrow points to the 'Save' button. Below the buttons, there is a search bar labeled 'Search...'. To the right of the search bar, there is a pagination control showing '1-1 / 1' and navigation arrows. Below the buttons, there is a table with the following columns: Mapping Type, Instance, Odoo Field, Shopify Field, and Active. The table has one row with the following data: Mapping Type: Customer, Instance: (empty), Odoo Field: (empty), Shopify Field: (empty), Active: (checked). Below the table, there is a large empty area.

Fill the All Fields

## 9.3 Order Mapping

Click on 'Mapping' and select 'Order Mapping' to configure order field synchronization.



The screenshot displays the Odoo Shopify Connector interface. The top navigation bar includes links for Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. The 'Mapping' menu is highlighted with a red box, and its dropdown menu is open, showing options for Product Mapping, Customer Mapping, Order Mapping (highlighted with a red arrow), and Category Mapping.

Below the dropdown, a table lists various gift card codes and their corresponding values. The table has columns for 'Gift Card Code', 'Amount', 'Remaining Balance', 'Active', and 'Instance'.

Gift Card Code	Amount	Remaining Balance	Active	Instance
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	500.00	500.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	5,000.00	5,000.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	200.00	200.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	100.00	100.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC

Below the table, there is a section for 'Order Mapping'. The 'New' button is highlighted with a red box. The 'Order Mapping' page shows a table with columns for 'Mapping Type', 'Instance', 'Odoo Field', 'Shopify Field', and 'Active'.

Mapping Type	Instance	Odoo Field	Shopify Field	Active
<input type="checkbox"/>				

Shopify

Dashboard

Instances

Shopify Data

Gift Cards

Mapping

Reports

Inventory

Shipping

6

33

My Company (San Francisco)

Save

Discard

Test

Load New Fields

Order Map...

Q Search...

1-1 / 1

<

>

Mapping Type

Instance

Odoo Field

Shopify Field

Active

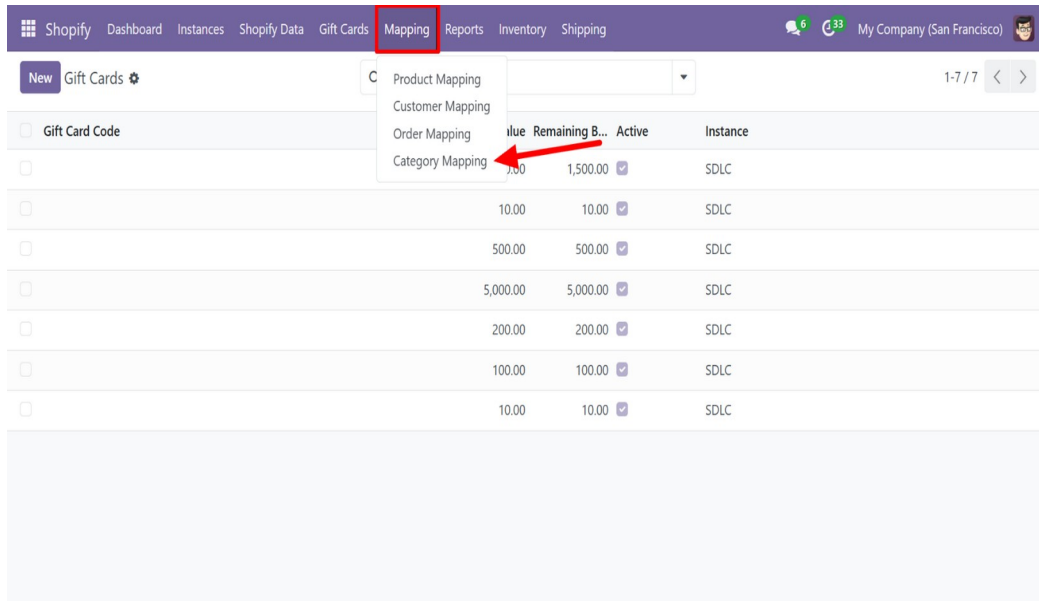
Order

☒

Fill the All Fields

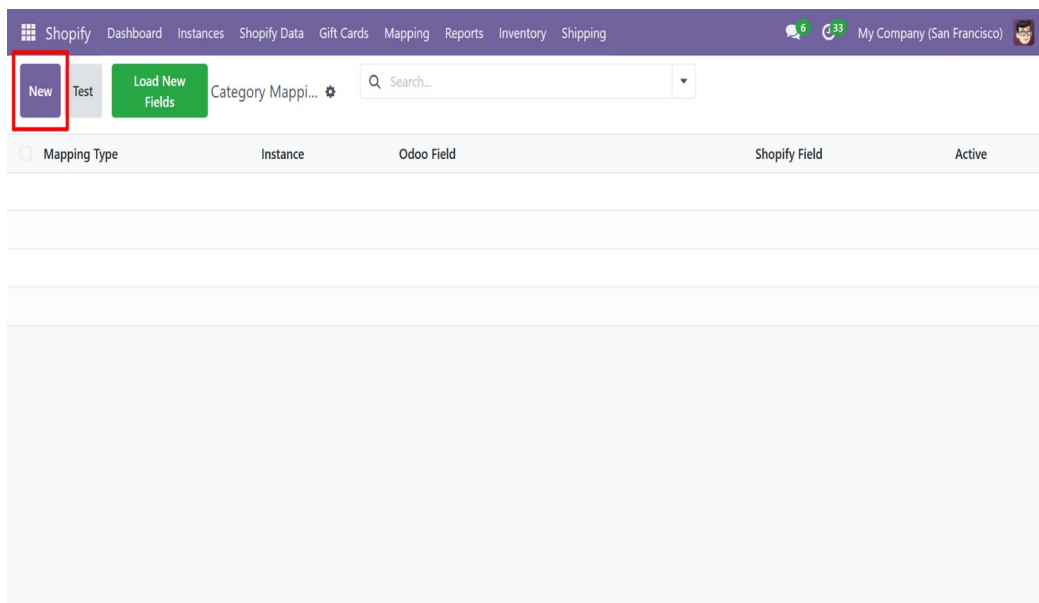
## 9.4 Category Mapping

Click on 'Mapping' and select 'Category Mapping' to configure category field synchronization.



The screenshot shows the top navigation bar of the Odoo Shopify Connector interface. The 'Mapping' menu item is highlighted with a red box. A dropdown menu is open, showing options: Product Mapping, Customer Mapping, Order Mapping, and Category Mapping. A red arrow points to the 'Category Mapping' option. Below the dropdown, a table lists existing category mappings.

	Value	Remaining B...	Active	Instance
<input type="checkbox"/>		1,500.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	500.00	500.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	5,000.00	5,000.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	200.00	200.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	100.00	100.00	<input checked="" type="checkbox"/>	SDLC
<input type="checkbox"/>	10.00	10.00	<input checked="" type="checkbox"/>	SDLC



The screenshot shows the 'New' button highlighted with a red box. Below it, the 'Category Mapping' form is visible. The form has a 'Mapping Type' dropdown set to 'Instance'. The 'Odoo Field' and 'Shopify Field' fields are empty. The 'Active' checkbox is checked.

Mapping Type	Instance	Odoo Field	Shopify Field	Active
<input type="checkbox"/>				<input checked="" type="checkbox"/>

Shopify

Dashboard

Instances

Shopify Data

Gift Cards

Mapping

Reports

Inventory

Shipping

6

33

My Company (San Francisco)

Save

Discard

Test

Load New Fields

Category Ma...

Q Search...

1-1 / 1 < >

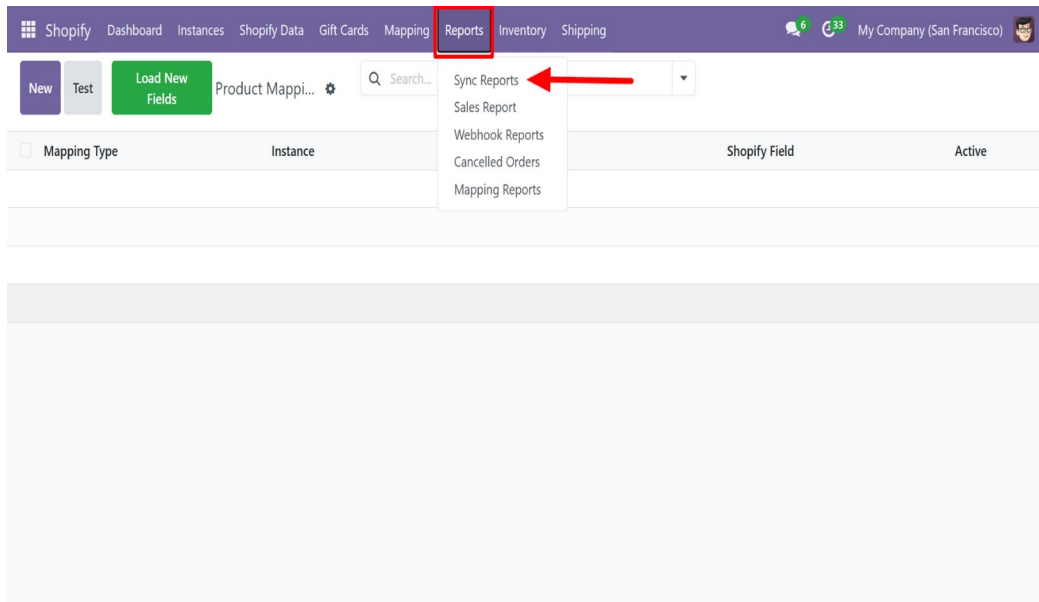
Fill the All Fields

Mapping Type	Instance	Odoo Field	Shopify Field	Active
Category				<input checked="" type="checkbox"/>

# 10. Reports

## 10.1 Sync Reports

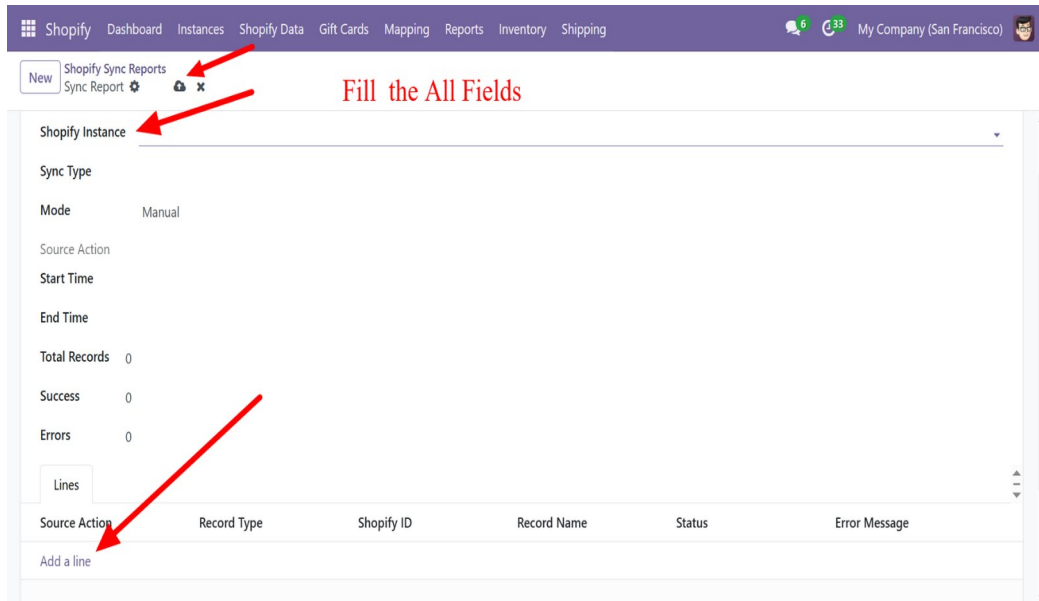
Click on 'Reports' in the menu and select 'Sync Reports' to view synchronization history.



Created on	Shopify Instance	Sync Type	Mode	Source Action	Total Rec...	Success	Errors	Start Time	End Time
<input type="checkbox"/> 01/03/2026 11:36:04	SDLC	Order	Manual	order_create	1	1	0		
<input type="checkbox"/> 01/02/2026 15:33:22	SDLC	Product	Manual	product_create	1	1	0	01/02/2026 15:33:24	01/02/2026 15:33:24
<input type="checkbox"/> 01/02/2026 14:58:10	SDLC	Category	Manual	category_update	1	1	0		
<input type="checkbox"/> 01/02/2026 14:57:51	SDLC	Category	Manual	category_create	1	1	0		
<input type="checkbox"/> 12/31/2025 17:41:31	SDLC	Product	Manual	product_update	1	1	0	12/31/2025 17:41:32	12/31/2025 17:41:32
<input type="checkbox"/> 12/31/2025 17:31:13	SDLC	Product	Manual	product_create	1	1	0	12/31/2025 17:31:14	12/31/2025 17:31:14
<input type="checkbox"/> 12/31/2025 17:13:26	SDLC	Customer	Manual	customer_update	1	1	0		
<input type="checkbox"/> 12/31/2025 17:10:57	SDLC	Customer	Manual	manual	9	9	0	12/31/2025 17:10:57	12/31/2025 17:10:58
<input type="checkbox"/> 12/31/2025 17:05:07	SDLC	Customer	Manual	manual	9	9	0	12/31/2025 17:05:07	12/31/2025 17:05:08
<input type="checkbox"/> 12/31/2025 17:02:06	SDLC	Customer	Manual	manual	9	9	0	12/31/2025 17:02:06	12/31/2025 17:02:07
<input type="checkbox"/> 12/31/2025 16:50:44	SDLC	Customer	Manual	customer_update	1	1	0		

## 10.2 Creating a Sync Report

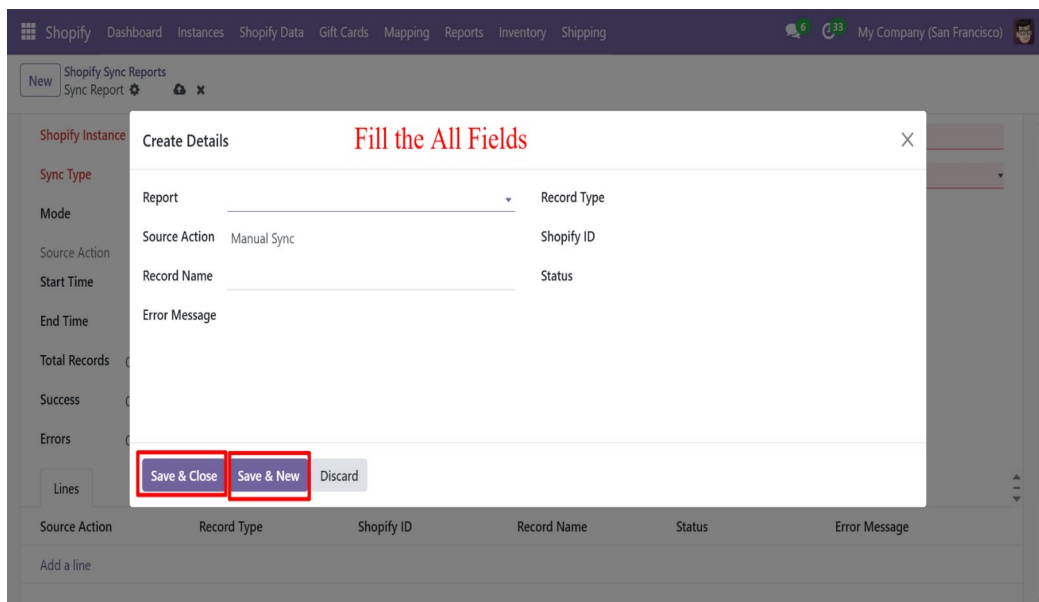
Fill in all the required fields to create a new sync report record.



## 10.3 Sales Report

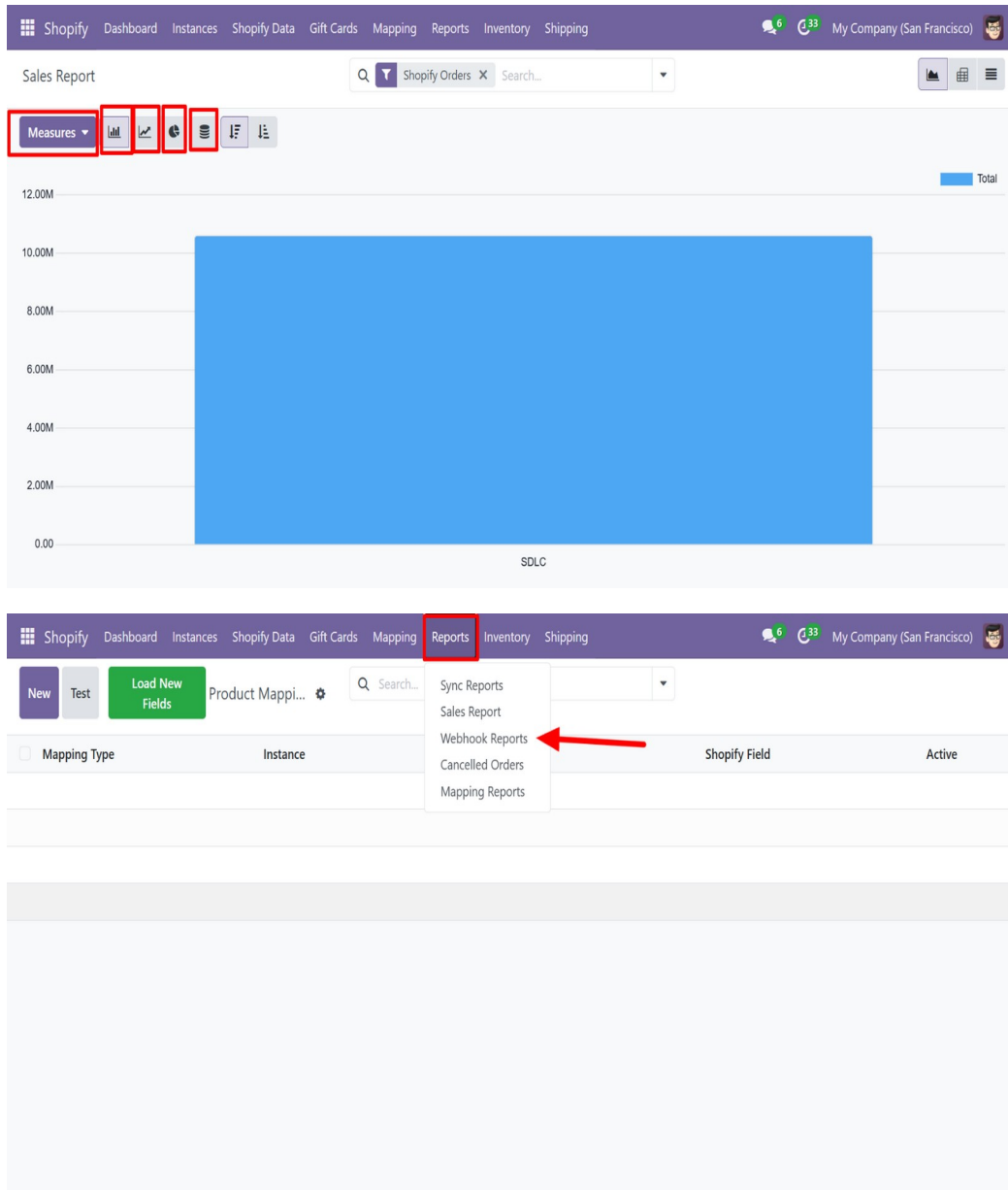
Click on 'Reports' and select 'Sales Report' to view sales analytics.

**Features:** Measures, Bar Chart, Line Chart, Pie Chart, Stacked view, Ascending and Descending order options.



## 10.4 Webhook Reports

Click on 'Reports' and select 'Webhook Reports' to view webhook activity logs.

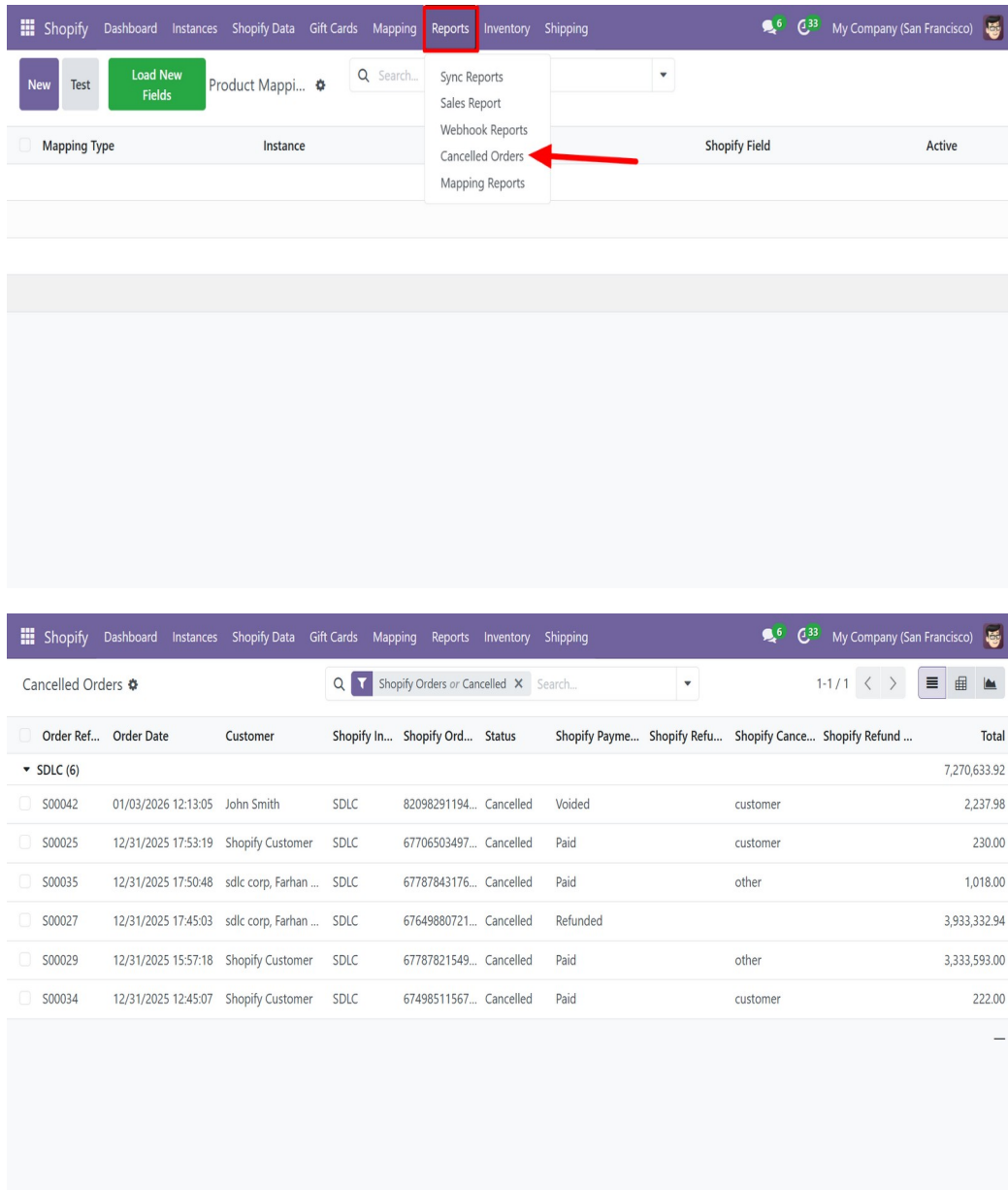


The screenshot displays the Odoo Shopify Connector interface. The top navigation bar includes links for Shopify, Dashboard, Instances, Shopify Data, Gift Cards, Mapping, Reports, Inventory, and Shipping. The 'Reports' menu is highlighted with a red box. Below the navigation bar, the 'Sales Report' is visible, showing a bar chart with a blue bar representing the total sales. The y-axis ranges from 0.00 to 12.00M, and the x-axis is labeled 'SDLC'. A red box highlights the 'Measures' dropdown menu, which contains options for 'Total', 'Sales', 'Orders', 'Products', 'Customers', and 'Locations'. Below the chart, the 'Reports' menu is expanded, showing options for 'Sync Reports', 'Sales Report', 'Webhook Reports', 'Cancelled Orders', and 'Mapping Reports'. A red arrow points to the 'Webhook Reports' option. The 'Webhook Reports' option is highlighted with a red box. Below the 'Reports' menu, there is a table with columns for 'Mapping Type', 'Instance', 'Shopify Field', and 'Active'. The table is currently empty.

Shopify Dashboard Instances Shopify Data Gift Cards Mapping Reports Inventory Shipping										
New Shopify Webhook Reports		Search...		1-21 / 21						
<input type="checkbox"/>	Created on	Shopify Instance	Sync Type	Mode	Source Action	Total Rec...	Success	Errors	Start Time	End Time
<input type="checkbox"/>	01/03/2026 12:08:17	SDLC	Order	Webhook	order_update	1	1	0	01/03/2026 12:08:17	01/03/2026 12:08:17
<input type="checkbox"/>	01/03/2026 12:08:17	SDLC	Customer	Webhook	customer_update	1	1	0	01/03/2026 12:08:17	01/03/2026 12:08:17
<input type="checkbox"/>	01/03/2026 12:08:13	SDLC	Order	Webhook	order_update	1	1	0	01/03/2026 12:08:13	01/03/2026 12:08:13
<input type="checkbox"/>	01/03/2026 12:07:11	SDLC	Order	Webhook	order_create	1	1	0	01/03/2026 12:07:11	01/03/2026 12:07:11
<input type="checkbox"/>	01/03/2026 12:07:11	SDLC	Order	Webhook	order_update	1	1	0	01/03/2026 12:07:11	01/03/2026 12:07:11
<input type="checkbox"/>	12/31/2025 17:56:36	SDLC	Customer	Webhook	customer_update	1	1	0	12/31/2025 17:56:36	12/31/2025 17:56:36
<input type="checkbox"/>	12/31/2025 17:53:19	SDLC	Order	Webhook	order_update	1	1	0	12/31/2025 17:53:19	12/31/2025 17:53:19
<input type="checkbox"/>	12/31/2025 17:50:57	SDLC	Customer	Webhook	customer_update	1	1	0	12/31/2025 17:50:57	12/31/2025 17:50:57
<input type="checkbox"/>	12/31/2025 17:50:48	SDLC	Order	Webhook	order_update	1	1	0	12/31/2025 17:50:48	12/31/2025 17:50:48
<input type="checkbox"/>	12/31/2025 17:50:45	SDLC	Customer	Webhook	customer_update	1	1	0	12/31/2025 17:50:45	12/31/2025 17:50:45
<input type="checkbox"/>	12/31/2025 17:46:58	SDLC	Order	Webhook	order_update	1	1	0	12/31/2025 17:46:59	12/31/2025 17:46:59

## 10.5 Cancelled Orders

Click on 'Reports' and select 'Cancelled Orders' to view all cancelled orders with refund information.

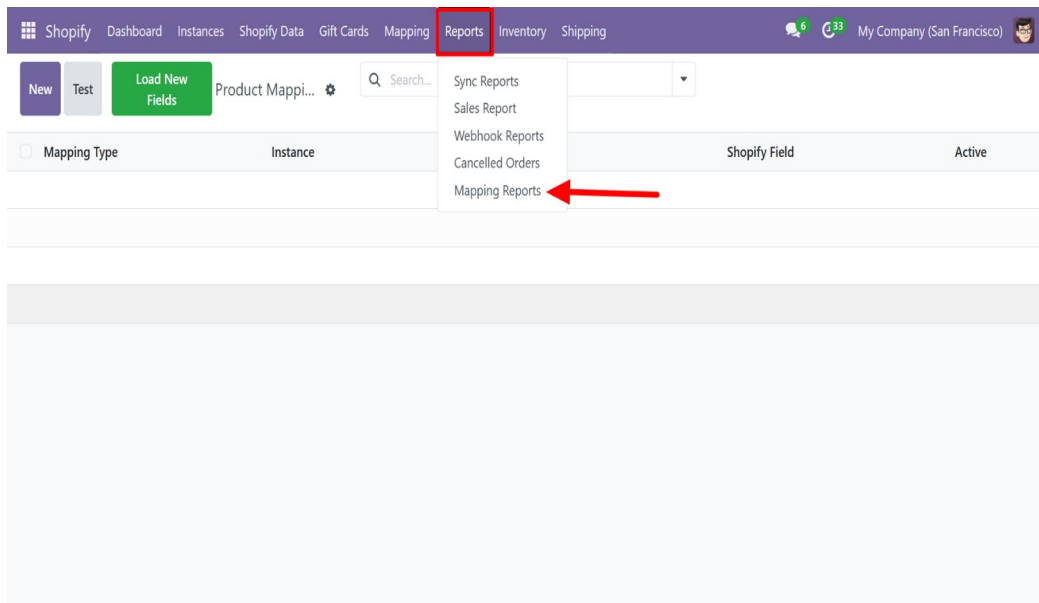


The screenshot shows the Odoo Shopify Connector interface. The top navigation bar includes 'Shopify', 'Dashboard', 'Instances', 'Shopify Data', 'Gift Cards', 'Mapping', 'Reports', 'Inventory', and 'Shipping'. The 'Reports' menu is open, showing options: 'Sync Reports', 'Sales Report', 'Webhook Reports', 'Cancelled Orders', and 'Mapping Reports'. A red arrow points to 'Cancelled Orders'. Below the menu, there is a table with columns: 'Mapping Type', 'Instance', 'Shopify Field', and 'Active'. The 'Cancelled Orders' report is selected, showing a list of orders with columns: 'Order Ref...', 'Order Date', 'Customer', 'Shopify In...', 'Shopify Ord...', 'Status', 'Shopify Payme...', 'Shopify Refu...', 'Shopify Cance...', 'Shopify Refund ...', and 'Total'. The table shows 6 orders with a total of 7,270,633.92. The first order is SDLC (6) with a total of 7,270,633.92. The second order is S00042 with a total of 2,237.98. The third order is S00025 with a total of 230.00. The fourth order is S00035 with a total of 1,018.00. The fifth order is S00027 with a total of 3,933,332.94. The sixth order is S00029 with a total of 3,333,593.00. The seventh order is S00034 with a total of 222.00.

Order Ref...	Order Date	Customer	Shopify In...	Shopify Ord...	Status	Shopify Payme...	Shopify Refu...	Shopify Cance...	Shopify Refund ...	Total
▼ SDLC (6)										7,270,633.92
S00042	01/03/2026 12:13:05	John Smith	SDLC	82098291194...	Cancelled	Voided		customer		2,237.98
S00025	12/31/2025 17:53:19	Shopify Customer	SDLC	67706503497...	Cancelled	Paid		customer		230.00
S00035	12/31/2025 17:50:48	sdlc corp, Farhan ...	SDLC	67787843176...	Cancelled	Paid		other		1,018.00
S00027	12/31/2025 17:45:03	sdlc corp, Farhan ...	SDLC	67649880721...	Cancelled	Refunded				3,933,332.94
S00029	12/31/2025 15:57:18	Shopify Customer	SDLC	67787821549...	Cancelled	Paid		other		3,333,593.00
S00034	12/31/2025 12:45:07	Shopify Customer	SDLC	67498511567...	Cancelled	Paid		customer		222.00

## 10.6 Mapping Reports

Click on 'Reports' and select 'Mapping Reports' to view all mapping audit logs.

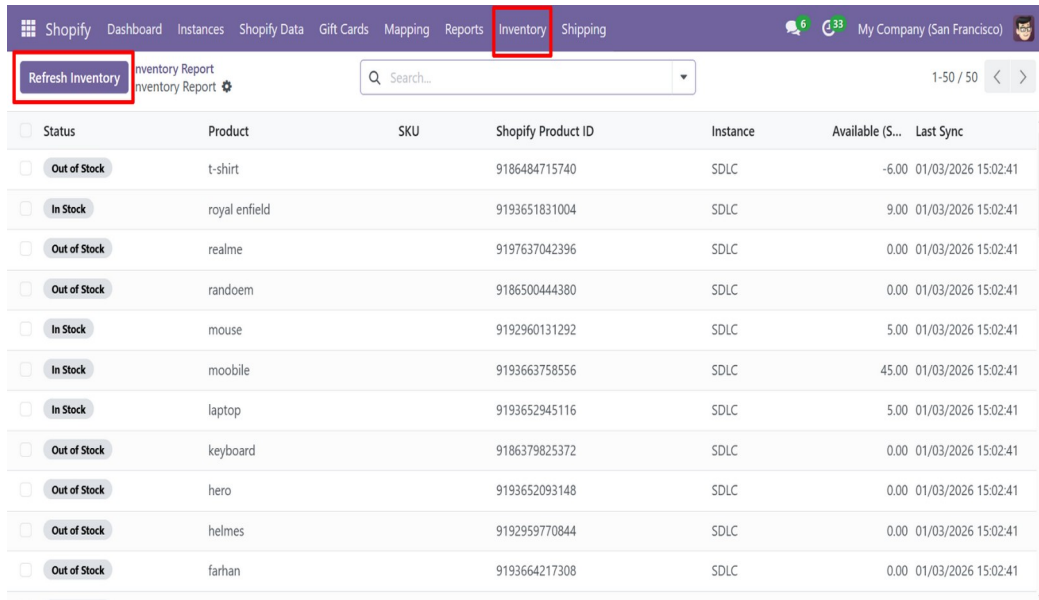


New Mapping Audit							75 selected	Actions	1-75 / 75
Created on	Instance	Mapping Type	Direction	Source Action	Status	Record Name			
01/02/2026 15:02:54	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 15:02:29	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 15:01:27	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 14:59:32	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 14:58:53	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 14:58:41	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 14:58:27	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 14:58:20	SDLC	Category	Odoo to Shopify	test_mapping	Success	Electronics			
01/02/2026 14:57:11	SDLC	Category	Odoo to Shopify	test_mapping	Success	17			
01/02/2026 14:38:41	SDLC	Category	Odoo to Shopify	test_mapping	Success	17			
01/02/2026 14:37:58	SDLC	Category	Odoo to Shopify	test_mapping	Success	17			

# 11. Inventory Management

Click on 'Inventory' in the menu to view the inventory report showing stock status for all products.

- **Refresh Inventory:** Click this button to sync the latest inventory data from Shopify



Status	Product	SKU	Shopify Product ID	Instance	Available (S...	Last Sync
<input type="checkbox"/> Out of Stock	t-shirt		9186484715740	SDLC	-6.00	01/03/2026 15:02:41
<input type="checkbox"/> In Stock	royal enfield		9193651831004	SDLC	9.00	01/03/2026 15:02:41
<input type="checkbox"/> Out of Stock	realme		9197637042396	SDLC	0.00	01/03/2026 15:02:41
<input type="checkbox"/> Out of Stock	randoem		9186500444380	SDLC	0.00	01/03/2026 15:02:41
<input type="checkbox"/> In Stock	mouse		9192960131292	SDLC	5.00	01/03/2026 15:02:41
<input type="checkbox"/> In Stock	moobile		9193663758556	SDLC	45.00	01/03/2026 15:02:41
<input type="checkbox"/> In Stock	laptop		9193652945116	SDLC	5.00	01/03/2026 15:02:41
<input type="checkbox"/> Out of Stock	keyboard		9186379825372	SDLC	0.00	01/03/2026 15:02:41
<input type="checkbox"/> Out of Stock	hero		9193652093148	SDLC	0.00	01/03/2026 15:02:41
<input type="checkbox"/> Out of Stock	helmes		9192959770844	SDLC	0.00	01/03/2026 15:02:41
<input type="checkbox"/> Out of Stock	farhan		9193664217308	SDLC	0.00	01/03/2026 15:02:41

*End of User Guide*

## Need Support?

Contact SDLC Corp for implementation, customization, and support services.

✉ For Sales Enquiry: [sales@sdlccorp.com](mailto:sales@sdlccorp.com)

📞 WhatsApp: **+91 8920944210**

🌐 Website: [www.sdlccorp.com](http://www.sdlccorp.com)