

Date : 1<sup>st</sup> January 2024

**Employees of IDW Design & Build Sdn. Bhd.**

Dear All,

**CHANGE IN MEDICAL BENEFITS POLICY**

Starting 1<sup>st</sup> January 2024, MedKad medical facilities will no longer be utilized within our medical benefits framework. Outpatient claims will now be processed through a claim receipt. Each visit will be eligible for a reimbursement of RM50 per visit and limited to RM500 per year. This receipt should be submitted as part of the claims process for reimbursement.

Please note that only certain treatments will qualify for claims under the policy in the employee handbook. It is important to refer to this list to ensure your claim is processed accurately. Additionally, please bear in mind that this facility is not a necessity to be used if it is not an emergency. In non-emergency situations, we encourage you to explore alternative healthcare providers for routine or non-urgent medical needs.

We appreciate your understanding and cooperation as we work to improve our benefits program for the well-being of our employees. Your health and satisfaction remain a top priority for us.

Thank you.

Yours Sincerely,

**IDW DESIGN & BUILD SDN. BHD.**

  
**Atiqah Mohamad Hanafiah**  
Chief Executive Officer