HARITHA SANTOSH GANDURI

[**haritha2723@gmail.com**](mailto:haritha2723@gmail.com)

**510-402-5693**

**SUMMARY**

* **Extensive experience in working with Tableau Desktop, Tableau Server and Tableau**
* **Good knowledge of Relational database concepts and possess strong knowledge in writing SQL queries in Oracle, Teradata and MS SQL Server.**
* **Extensive experience in creating logical tables and columns, Dimensional Hierarchies, Level Based Measures, Time series data for complex data analysis.**
* **Experience in using Tableau functionalities for creating different Requests, Filters, Charts, Interactive dashboards with Page and dashboard Prompts.**
* **Experience in creating different visualizations using Bars, Lines and Pies, Maps, Scatter plots, Gantt charts, Bubbles, Histograms, Bullets, Heat maps and Highlight tables, Circle Views, Line/Area Charts, Crosstab's, Heat/Geo/Tree maps.**
* **Extensive experience in preparing dashboards using calculated fields, parameters, calculations, groups, sets and hierarchies in Tableau.**
* **Experienced in designing customized interactive dashboards in Tableau using Marks, Action, filters, parameter, calculations and Relationships.**
* **Experience in administering user, user groups, and scheduled instances for reports in Tableau.**
* **Experience in Tableau Server 10.2, online publishing, Sharing, and Tableau online.**
* **Hands on experience and conceptually sound in the creation and application of Data Warehouses, Datamarts, Star and Snow flake Schema modeling, Physical and Logical Data modeling, creation of Fact and Dimension tables, Extraction Transformation and Loading (ETL) processes and other OLTP and OLAP related tasks**
* **Involved in Trouble Shooting, Performance tuning of reports and resolving issues with in Tableau Server**
* **Experienced in designing customized interactive dashboards in Tableau using Marks, Action, filters, parameter, calculations and Relationships**.
* **Tableau tools include Tableau Desktop versions and recent implementation of 8.2, Tableau Server, Tableau Public, and Tableau Reader.**
* **Administered user, user groups, and scheduled instances for reports in Tableau. Installed patches on server and documented upgrade plan form Tableau 10.0 to Tableau 10.2**
* **Extensive Knowledge of Tableau Server Concepts like tabcmd, tabadmin, creating users, sites and projects.**
* **Involved in Trouble Shooting, Performance tuning of reports and resolving issues with in Tableau Server and Reports.**
* **Experienced in designing customized interactive dashboards in Tableau using Marks, Action, filters, parameter, calculations and Relationships.**
* **Having knowledge on gather business requirements and translate them into reporting needs.**
* **Recommending Dashboards per Tableau visualization features and delivering reports to Business team on timely manner.**
* **Successfully upgraded Tableau platforms in clustered environment and performed content**
* **Established Best Practices for Enterprise Tableau Environment and application intake and Development processes.**
* **Involved in Trouble Shooting, Performance tuning of supporting interactive Tableau Dashboard reports and resolving issues with in Tableau Server.**
* **Experienced in designing customized interactive dashboards in Tableau using Marks, Action, filters, parameter, calculations and Relationships.**
* **Experience in Marks, Publisher, Security concepts, creating Worksheets and Dashboard using Tableau.**
* **Great Analytical and problem solving skill and excellent interpersonal and communication skill.**

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Languages** | CORE JAVA,Hadoop,T**-SQL**, PL/SQL, XML, HTML, DHTML, HTTP, HIBERNET FRAMEWORKS |
| **Databases** | MS SQL Server 2012,oracle 10g,11g |
| **DWH / BI Tools** | SQL Server Integration Services (**SSIS**), SQL Server Reporting Services (**SSRS**), Business Intelligence Development Studio (BIDS),Tableau 10.2,Tableau Desktop, Tableau Server |
| **Bug Tracking TOOLS** | Team foundation Server,Rational Clear Quest |
| **Database Design Tools and Data Modeling** | MS Visio, ERWIN 4.5/4.0, Star Schema/Snowflake Schema modeling, FACT& Dimensions tables, Physical & logical data modeling and De-normalization techniques, **Kimball & Inmon Methodologies** |
| **Tools and Utilities** | MS Visio, Rational Rose, SQL Server Management Studio, Business Intelligence Development Studio (BIDS), Microsoft Office,MSAccess |
| **Operating Systems** | Windows Vista/XP/2003/2000, NT & Windows 9x, MS-DOS and UNIX. |

**PROFESSIONAL EXPERIENCE**

**JPMC, NYC, NY** Jan 2016 – Present

**Sr. TABLEAU DEVELOPER**

**RESPONSIBILITIES:**

* Worked as Tableau Developer in standardizing Tableau for shared service deployment.
* Created and documented Standard Operating Procedures (SOP) for Enterprise Monitoring.
* Created SSIS packages in SQL Server 2008 for sources database for Tableau dashboards.
* Extensively used data blending, embed functionalities in Tableau.
* Installed Tableau Server in Dev, QA, UAT and Prod environments.
* Deployed Tableau Server in clustered environment by mapping server nodes to primary machine.
* Monitored Vizql and WGSQL Server activity to track performance and system stability.
* Hands-on development assisting users in creating and modifying worksheets and data visualization dashboards.
* Created report schedules, data connections, projects, groups in **Tableau server.**
* Involved in license management SLA’s with Tableau support.
* Created scripts on windows task scheduler for auto sync of users from Active Directory groups.
* Defined and created procedures to install Tableau desktop in silent mode.
* Defined best practices for Tableau report development.
* Administered user, user groups, and scheduled instances for reports in Tableau.
* Extensively used Tabadmin and Tabcmd commands in creating backups and restoring backups of Tableau repository.
* Provided 24/7 production support for Tableau users.
* Writing complex SQL queries, with stored procedures, cursors and Triggers.
* Documented complete server architecture and solutions to troubleshoot performance, scheduling, and server related issues

**ENVIRONMENTS**: Tableau Server v6/v7/v8, Tableau Desktop v6/v7/v8, Windows Server Standard R2, Clearquest, Clearcase, Oracle 11i, Netezza, Sybase, Crystal XI, Info view, CMS, CMC, Excel, JAVA, J2EE, Tomcat., **TSQL, UNIX ,** Linux RHEL 5.4.

**PNC Bank, Pittsburgh, PA**   
**Sr. Tableau Developer**  **Aug 2014 – Dec2015**

Responsibilities:

* Deep experience with the design and development of Tableau visualization solutions.
* Background in installing and upgrading of Tableau server and server performance tuning for optimization.
* Administered user, user groups, and scheduled instances for reports in Tableau.
* Hands-on development assisting users in creating and modifying worksheets and data visualization dashboards.
* Defined best practices for Tableau report development.
* Experience with creation of users, groups, projects, workbooks and the appropriate permission sets for Tableau server logons and security checks.
* Preparing Dashboards using calculations, parameters in Tableau.
* Understanding of relational database structures, theories, principles, and practices.
* The ability to interact professionally with a diverse group, including executives, managers, and LOB.
* Excellent analytical, problem solving and debugging skills, with strong ability to quickly learn and comprehend business processes and problems in order to effectively develop technical solutions to their requirement.
* Working on generating various dashboards in Tableau server using various sources such as Teradata.
* Found ways to make graphs and tables visually exciting, and aesthetically pleasing, while at the same time maintaining the accuracy of the core information content that is being communicated
* Involved in license management SLA’s with Tableau support.
* Defined and created procedures to install Tableau desktop in silent mode.
* Extensively used Tabadmin and Tabcmd commands in creating backups and restoring backups of Tableau repository.
* Proof-read all documents and maintain accuracy of information and preparing SOP.
* Responsible for Developing a Dashboard and preparing ad-Hock Reporting.

Environment: Tableau Desktop 7.0 , 8.0, 8.1, 8.2 Tableau server / Administrator, SQL developer, SQL 2008, Oracle 10g, SQL, PL/SQL, T-SQL Microsoft Excel 2007,MS Access, Windows 2007 server, java 1.5 platform , Teradata, Microsoft office 2007 , Business objects 4.0.

**Guardian Life Insurance, Jersey City, NJ** **Sep 2013 - August 2014**

**Tableau Report Developer**

**Responsibilities:**

* Develop, Organize, manage and maintain graphs, tables, slides and document templates for the efficient creation of reports.
* Interact professionally with diverse group of professionals in the organization including managers and executives.
* Experience in standardizing Tableau for shared service deployment.
* Developed Standard Operating Procedures (SOP) for Monitoring.
* Extensively used data blending, embed functionalities in Tableau.
* Deployed Tableau Server in clustered environment by mapping server nodes to primary machine.
* Building, publishing customized interactive reports and dashboards, report scheduling using Tableau server. Creating New Schedule's and checking the task's daily on the server.
* Created Tableau scorecards, dashboards using stack bars, bar graphs, scattered plots, geographical maps, Gantt charts using show me functionality.
* Worked extensively with Advance analysis Actions, Calculations, Parameters, Background images, Maps.
* Trend Lines, Statistics, and Log Axes. Groups, hierarchies, Sets to create detail level summary report and Dashboard using KPI's.
* Gathered user requirements, analyzed and designed software solution based on the requirements.
* Interacted with Business Analysts and Data Modelers and defined Mapping documents and Design process for various Sources and Targets.
* Defined best practices for Tableau report development and effectively used data blending feature in tableau.
* Create, customize & share interactive web dashboards in minutes with simple drag & drop method and access dashboards from any browser or tablet.
* Connect to Oracle directly, created the dimensions, hierarchies, and levels on Tableau desktop.
* Creating users, groups, projects, Data connections, settings as a tableau administrator.
* Involved in creating dashboards and reports in Tableau and Maintaining server activities, user activity, and customized views on Server Analysis.
* Involved in creating database objects like tables, views, procedures, triggers, functions using T-SQL to provide definition, structure and to maintain data efficiently.
* Good SQL reporting skills with the ability to create SQL views and write SQL queries highly recommended.

**Environment**: Tableau Server 7.0, Oracle SQL Developer, SQL Assistant, HPQC, Oracle 11g, java 1.5 platform , Teradata, Microsoft office 2007 , Business objects, SQL, PL/SQL, T-SQL.

**EMDEON/CHANGE HEALTH CARE,**

**FORTWORTH, TX Aug 2012 – Sep 2013**

Role: **Tableau Developer**

**Responsibilities:**

• Designed, developed, tested, and maintained tableau functional reports based on user requirements.   
• Involve in Planning, Defining and Designing data based on business requirements and provide documentation   
• Mastered the ability to design and deploy rich Graphic visualizations using Tableau.   
• Developed Tableau data visualization using Pareto's, Combo charts, Heat maps, Box and Whisker charts, Scatter Plots, Geographic Map, Cross tabs, Histograms etc.   
• Developed donut charts for analyzing sales planning data.   
• Created different KPI's using Table calculations and calculated key figures (Manipulating strings, arithmetic calculations, aggregation options and Logical functions)   
• Worked extensively with Advance analytics like Reference Lines and Bands, Trend Lines.   
• Expertise in working with data building Groups, Hierarchies and sets.   
• Implemented action filters, parameters, calculated fields and sets for preparing dashboards and worksheets in Tableau   
• Mastered in different Formatting techniques, using Annotations and Mark labels.   
• Developed effective and interactive Dashboards using Parameters and Actions   
• Strong Dashboard design experience and passionate practitioner of effective data visualization. Familiarity with best practices around visualization and design.   
• Provided Production support to Tableau users and Wrote Custom SQL to support business requirement   
• Scheduled extract refresh and subscriptions.   
• Designed various practical Data Visualizations, Charts, Dashboards, Prototypes and Demos, published it in various Tableau workbooks for PwC Analytical Projects and Data Visualization teams   
• Designed and Optimized Connections, Data Extracts, Schedules for Background Tasks and Data Refreshes for corporate Tableau Server   
• Also involved in administration tasks such as creating and managing Sites, setting permissions, managing ownerships and providing access to the users using user filters and adding them to the specific group.   
• Assisting users with questions and issues using Tableau.   
Working with various infrastructure teams and Tableau support team to help improve dashboard response time.   
• Worked closely with Business users. Interacted with ETL developers, Project Managers, and members of the QA teams.   
• Ability to work effectively in team environment and interact with all levels of management   
   
**Environment**: Tableau Desktop, Tableau Server, Microsoft Visual Studio, MS SQL Server, SQL Server Management Studio 2012, MS Excel, T-SQl .

Cognos  **May 2011 - Aug 2012**

Hyderabad, ANDHRA PRADESH

**Role: Tableau developer**

• Responsible for interaction with business stake holders, gathering requirements and managing the delivery.   
• Connected server to publish dashboard to a central location for portal integration.   
• Connected Tableau server with share-point portal and setup auto refresh feature.   
• Created visualization for logistics calculation and department spend analysis.   
• Generate KPI for customer satisfaction survey results and disease management.   
• Maintained Test log and Wrote test Evaluation, Summary Reports.   
• Extensively involved in doing user acceptance testing (UAT).   
• Generated Test Cases for each specification in Requirement Specification Document corresponding to each module.   
• Generated the test plan specifying an overview of testing approach, testing strategy, roles, responsibilities and its scope.   
• Created Test Scripts, Test hierarchy to represent the features and functionality that need to be test in the application.   
• Analyzed user and business requirements attended periodic meetings for changes in the application requirements and documents.   
• Performed Parallel Testing or Production Testing, which ensures that the new system will perform correctly in a production environment and interface correctly with other production systems.   
• Participated in the User Acceptance Warranty Testing. Involved in doing security and negative testing of the application.   
   
**Environment** : Windows 7 and Linux, Tableau Desktop, Tableau server, MS-Excel, SQL Server , SharePoint, Microsoft office, Jdeveloper, SQL-PLUS, C++ , Visual Basic.