# Instagram User Analytics

A PROJECT REPORT ON USERS INTERACTION AND ENGAGEMENT

### Project Description

- ► The craze of using Instagram app is increasing as the days are passing. In this project we are analysing the data of Instagram app users about how they engage and interact with the product (software or mobile application).
- ► This project helps to analyse the raw data/metadata in order to derive business insights for marketing, product & development teams.
- ► These insights are then used by teams across the business to launch a new marketing campaign, decide on features to build for an app, track the success of the app by measuring user engagement.
- ▶ It helps us to increase efficiency of the platform and improve the experience altogether while helping the business grow.

### Approach

- ▶ First of all, we create a database in SQL in our local machine using the dataset provided.
- After checking the data, a quick understanding of dataset was developed.
- Finally, using various data extraction, grouping and sorting queries, various insights are generated which are required for our analysis.

### Tech-Stack Used

MySQL Workbench v8.0.32 was used as a query tool, to query the database.



# Projects Insights

### Q1. Rewarding Most Loyal Users

#### People who have been using the platform for the longest time

- ▶ <u>Task</u>:- Find the 5 oldest users of the Instagram from the database provided.
- Query:-

SELECT username AS Most\_loyal\_customers FROM users ORDER BY created\_at LIMIT 5;

### <u>Result</u>

	Most_loyal_customers	
<b>&gt;</b>	Darby_Herzog	
	Emilio_Bernier52	
	Elenor88	
	Nicole71	
	Jordyn. Jacobson 2	

# Q2. <u>Remind Inactive Users to</u> <u>Start Posting</u>

By sending them promotional emails to post their 1st photo

- <u>Task</u>:- Find the users who have never posted a single photo on Instagram.
- Query:-

SELECT username AS Inactive\_users FROM users WHERE id NOT IN (SELECT user\_id FROM photos);

### **Result**

Inactive\_users

Aniya\_Hackett

Kasandra\_Homenick

Jadyn81

Rocio33

Maxwell.Halvorson

Tierra.Trantow

Pearl7

Ollie\_Ledner37

Mckenna 17

David, Osinski 47

Morgan.Kassulke

Linnea59

Duane60

Julien Schmidt

Mike. Auer 39

Franco\_Keebler64

Nia\_Haag

Hulda.Macejkovic

Leslie67

Janelle.Nikolaus81

Darby\_Herzog

Esther.Zulauf61

Bartholome.Bernhard

Jessyca\_West

Esmeralda.Mraz57

Bethany20

# Q3. Declaring Contest Winner

The team started a contest and the user who gets the most likes on a single photo will win the contest now they wish to declare the winner.

- ▶ <u>Task</u>:- Identify the winner of the contest and provide their details to the team
- Query:-

SELECT username AS Inactive\_users FROM users WHERE id NOT IN (SELECT user\_id FROM photos);

user_id	username	photo_id	image_url	Total_likes
3	Harley_Lind 18	145	https://jarret.name	48

# Q4. <u>Hashtag Researching</u>

A partner brand wants to know, which hashtags to use in the post to reach the most people on the platform

- Task:- Identify and suggest the top 5 most commonly used hashtags on the platform
- Query:-

SELECT tag\_name, COUNT(tag\_id) AS Tag\_name\_usage\_counts FROM tags

LEFT JOIN photo\_tags

ON photo\_tags.tag\_id = tags.id

GROUP BY tag\_name

ORDER BY Tag\_name\_usage\_counts DESC LIMIT 5;

#### <u>Result</u>

	tag_name	Tag_name_usage_counts
<b>)</b>	smile	59
	beach	42
	party	39
	fun	38
	concert	24

## Q5. Launch AD Campaign

The team wants to know, which day would be the best day to launch ADs

Task:- What day of the week do most users register on? Provide insights on when to schedule an ad campaign

#### Result

#### Query:-

SELECT DAYNAME(created\_at) AS Day, COUNT(\*) AS User\_register\_count FROM users GROUP BY Day ORDER BY User\_register\_count DESC;

	Day	User_register_count
•	Thursday	16
	Sunday	16
	Friday	15
	Tuesday	14
	Monday	14
	Wednesday	13
	Saturday	12

# Investor Metrics

## Q1. <u>User Engagement</u>

Are users still as active and post on Instagram or they are making fewer posts

- ▶ <u>Task</u>:- Provide how many times does average user posts on Instagram. Also, provide the total number of photos on Instagram/total number of users
- Query:-

SELECT username AS Inactive\_users FROM users WHERE id NOT IN (SELECT user\_id FROM photos);

	Average_users_posts
<b>&gt;</b>	2.57

### Q2. Bots & Fake Accounts

The investors want to know if the platform is crowded with fake and dummy accounts.

- Task:- Provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this)
- Query:-

SELECT ROUND((SELECT COUNT(\*) FROM photos) / (SELECT COUNT(\*) FROM users),2)
AS Average\_users\_posts;

	user_id	username
•	5	Aniya_Hackett
	14	Jadyn81
	21	Rocio33
	24	Maxwell.Halvorson
	36	Ollie_Ledner37
	41	Mckenna 17
	54	Duane60
	57	Julien_Schmidt
	66	Mike.Auer39
	71	Nia_Haag
	75	Leslie67
	76	Janelle.Nikolaus81
	91	Bethany20

- I successfully analyzed dataset of Instagram user data using advanced data analysis techniques. This allowed me to identify patterns and trends in user behavior and engagement that were previously unknown.
- Overall, this project has been a highly rewarding experience that has helped me to develop a wide range of skills and knowledge.
- Through this project, I have gained valuable experience in data analysis, data visualization, and problem-solving, and I look forward to applying these skills in future projects and opportunities.