From GenAl to Agentic Al

Hacking the Future of Banking





We are a **cooperative bank** group – with 125 years of history



Second largest retail bank in Switzerland.



RAIFFEISEN -



Headquartered in St. Gallen with **700+ branches**



Most used **E-Banking** in Switzerland (>2 Mio.)

Raiffeisen's GenAl Journey

Where Raiffeisen comes from....

...where we are going.

1

Launch of multiple MVP / PoC with classic GenAl approaches

**** 2

Agentic AI as a new innovation search field

3

Challenges in adopting Agentic AI technologies in banking

4 Better results P in GenAl through application of Agentic Al

Testing feasibility of use cases (which were not approachable with non-agentic GenAl)

Our challenge

Starting position

Agentic Al is the next hype around the path to adoption by institutions. Raiffeisen sees many of opportunities and business challenges that can be addressed with these new capabilities.

Supported by the Microsoft tech stack or your own platforms you inspire with new solutions to adopt these new possibilities to gain effectivity and efficiency.

Objective

You address specific use cases to improve efficiency and customer experience in the banking sector. Develop innovative solutions using Agentic AI to enhance banking services.

Expectations

Show feasible approaches favorable using your tech stack or provided Microsoft tools like Copilot Studio or MS Azure. We expect information around the picked use case and its expected benefits.

You can pick one of the following use cases....



Semantic Real Estate Search:

Create a agent driven chat-based app for customers to input preferences and/or images and search and display matching new listings.

02



Retirement Planning Chatbot:

Enhance a chatbot to provide retirement advice, projections and product recommendations using multimodal LLMs.

03



Augmenting Advisors:

Provide agents that support advisors during a meeting based on real-time data and client history.

1/1



Optimize meeting summaries with AI agents:

Develop an app to record, transcribe Swiss German audio, and summarize using Agentic Al Workflows that ensure accuracy and completeness.

(



ESG Research and Reporting:

Develop a system to analyze ESG factors using public information.

... or simply bring your own idea of <u>agentic AI driven</u> banking of the future (5)

Our focus lays on the technical implementation and creativity in problem-solving.

25% **Innovation**

20% **Technical Implementation**

20% User **Experience**

15% Impact & Relevance 10% 10%

Feasibility

Pitch



Some data provided by Raiffeisen (on demand if needed)



Use your own tech stack or the provided Microsoft Al Services

Technological Framework



We provide Azure Al Services (API Keys)







Github



https://github.com/SwissHacks-2025/raiffeisen

We provide feedback and tech support during the hack

Challenge feedback



Technical support

Friday:

From now until 22:00

Saturday:

Slot 1: From 09:00 to 12:00

Slot 2: From 18:00 to 20:00

Ask on-site during attendance hours for API keys.

Goodies & Prices Y 5 5 7

Any questions so far?