

Rethinking Transactions.

Dejavoo EasyLoad Download Zip Utility v1.0



PC Users

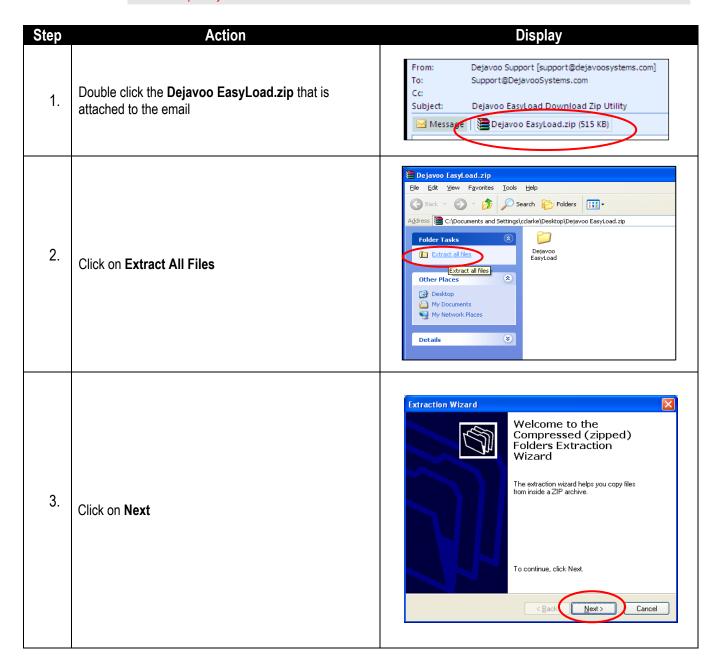


INSTALLING THE DEJAVOO EASY DOWNLOAD ZIP UTILITY



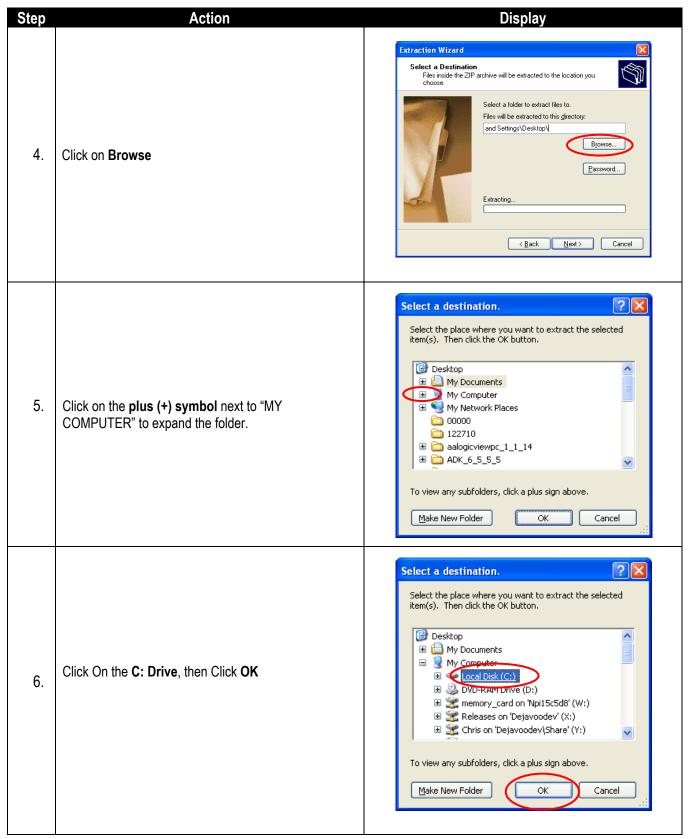
Dejavoo terminals can be downloaded via USB key quickly and easily. Use the instructions below for Installing the Dejavoo Easy Download Zip Utility designed to obtain the TPN to be downloaded and set it up automatically to your USB removable drive making it immediately download ready. This installation needs to be done only **one time** for each PC using the Easy Load utility and does not need to be done for each file you are requesting. If you have already installed the Easy Download Zip Utility you can skip to "USING THE EASY DOWNLOAD UTILITY" found in this manual on page 5.

*Note: Depending on the .zip utility you have installed on your PC, and/or the operating system you are using the process in which you extract your .zip may vary. This guide will show you how to extract the zip using the windows zip utility with Windows XP.



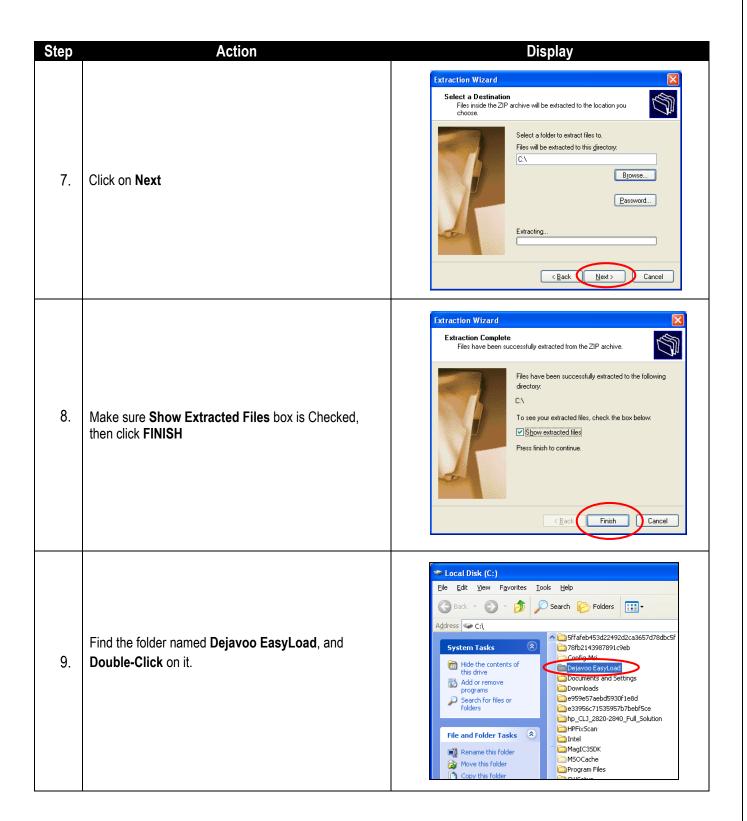


INSTALLING THE DEJAVOO EASY LOAD UTILITY, CONTINUED



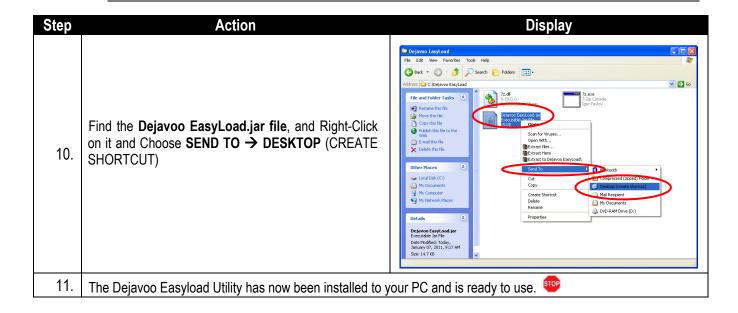


INSTALLING THE DEJAVOO EASY LOAD UTILITY, CONTINUED





INSTALLING THE DEJAVOO EASY LOAD UTILITY, CONTINUED

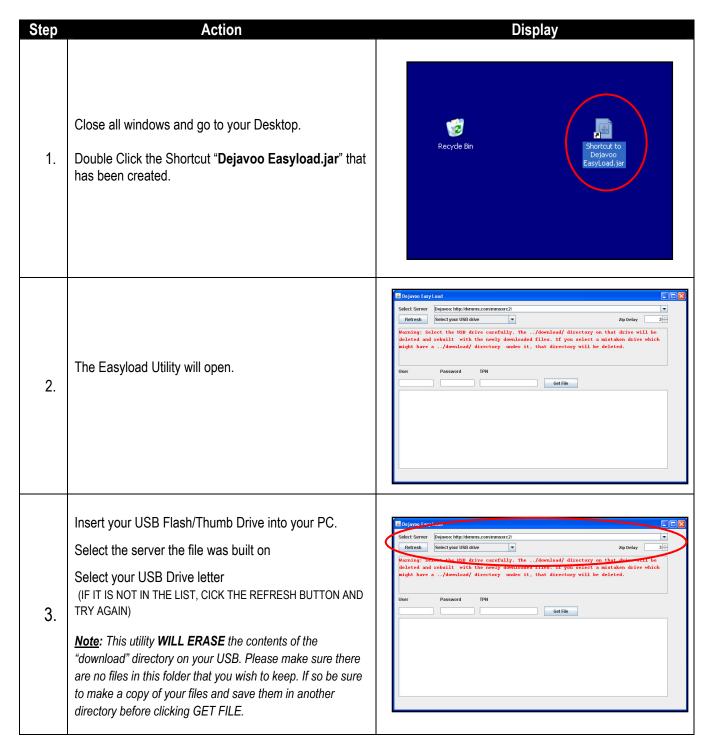




USING THE DEJAVOO EASY LOAD UTILITY

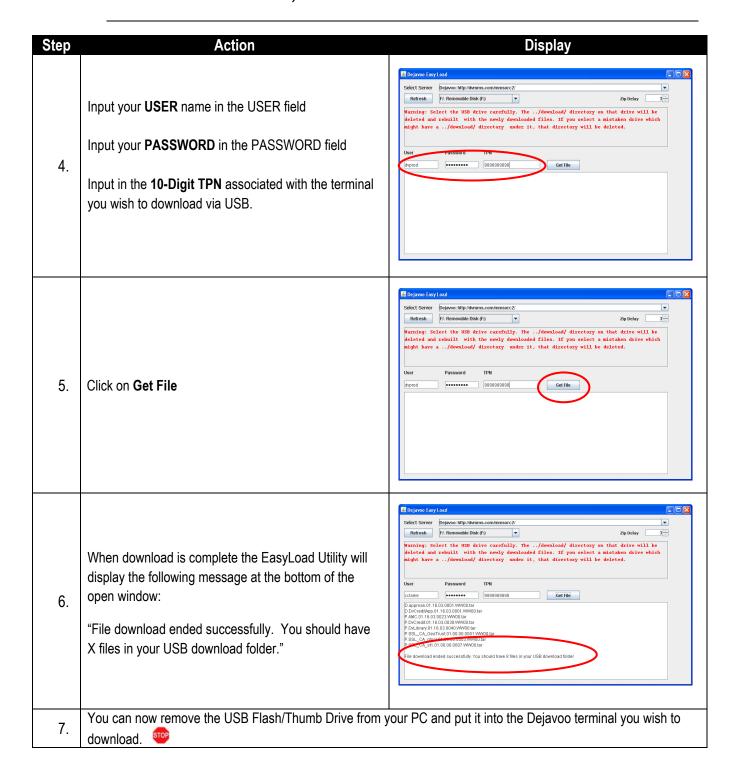


Use the instructions below for using the Dejavoo Easy Download Zip Utility to obtain your terminal profile (TPN) and placement onto a USB removable drive for a 1 minute download.





USING THE DEJAVOO EASY LOAD UTILITY, CONTINUED





DOWNLOADING SOFTWARE VIA USB KEY



Use the instructions below downloading a Dejavoo terminal via USB Removable drive.

Step	Action	Display
1.	Insert the USB key. It will take a few moments for the terminal to read the USB key and your terminal display will say: "USB Key Dwl". All Software files that you have dropped into the folder named "download" will appear.	USB Kev dwl 1231238990
2.	Use the up ▲ and down ▼ arrow keys to highlight the software file you wish to install. Press the Green ENTER Key to begin installation.	USB Kev dwl 1231238990
3.	Upon completion the terminal will display CONTINUE DOWNLOAD? To install additional software press the up ▲ arrow to select YES and repeat step 2. If NO, the terminal will initiate the new software and return to the idle prompt. *Note: When downloading a new OS via USB it is important that you answer NO to this question, when the	USB Kev dwl Continue Download? Yes No
4.	terminal is done initializing the new OS the USB directory will reappear. When all desired files have been installed you can remove	ve the USB key from the back of the terminal.



OS MENU GUIDE

REMOTE		
PROD	NOT USED	
тмѕ	This option is used in the steps to begin a terminal download.	
FTP	NOT USED	

EXECUTE		
APPMAN	This option will be present if a full merchant load is in the terminal. This will start the merchant program.	
OS_MENU	This will return terminal to OS Menu	

CONSOLE

ONLY TO BE USED BY DEJAVOO SYSTEMS. This is a function to be used by developers.

SECURITY		
SP STATUS	Used to check if terminal has a Security Alert	
KEY LIST	Lists keys currently injected into terminal.	
INJECT KEYS	Used during deployment to encrypt Internal PinPad	
UNLOCK Used by repairs to remove a Security Alert. (ONLY TO BE USED AUTHORIZED REPAIR CENTERS)		
RESET	Removes all injected keys. (ONLY TO BE USED BY DEJAVOO SYSTEMS)	

CONFIGURE		
INTERFACE	These sub-menus are used to check GPRS Radio settings and Signal Strength, and to set up a WIFI Network.	
PROTOCOL	This option is used in the steps to begin a terminal download.	
SESSION	This option is used in the steps to begin a terminal download. Tells the terminal what type of connection to use during download.	
FALL BACK	Not Used In Production	
TERMINAL	Not Used In Production	



PACKAGE		
LIST	This will print a list of files currently loaded in terminal. FWSP and OS File will be on this list to check terminal FirmWare version and OS version.	
ERASE	This option can be used to manually delete single files in the terminal package list.	

INFORMATION

Prints Report showing:

- Terminal Part #
- Terminal Serial #
- MAC Address
- Battery Information (M Terminal ONLY)

POWER			
BATTERY STATE	Shows battery capacity, time left to full charge, and if terminal is charging the battery. M TERMINAL ONLY		
REBOOT	Reboots the terminal.		
POWER OFF	Shuts down the terminal. M TERMINAL ONLY, MUST BE UNPLUGGED.		



CARD TYPES



The Card Types menu allows the merchant to disable and enable specific card types at the terminal level. For example: you wish to disable terminal acceptance of American Express cards. You can do so from this menu option.



<u>For Example</u>: The merchant wants to disable terminal acceptance of American Express card, he/she can disable from the Card Type menu.

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the Core Menu.	02/01/08 2:03 Swipe or Enter Card# F♠ Favorites F♥
2.	From the Core Main Menu use the down arrow to highlight APPLICATIONS. Press the Green ENTER key to select.	Core Menu Utility → Retrieve Password → Applications →
3.	Use the arrow keys to highlight CREDIT/DEBIT application. Press the Green ENTER key to select.	Applications Credit / Debit →
4.	Use the up ▲ and down ▼ arrow keys to highlight the option for SET UP. Press the Green ENTER key to select.	Credit / Debit Menu Tip → Reprint Receipt → Set Up →
5.	Use the up ▲ and down ▼ arrow keys to highlight the option for CARD TYPES. Press the Green ENTER key to select.	Set Up Print Options → Security → Card Types →



CARD TYPES, CONTINUED

Step	Action	Display
6.	Use the up ▲ and down ▼ arrow keys to highlight the Card Type you wish to enable or disable. Press the Green ENTER key to select.	Card Types All \rightarrow Visa \rightarrow MasterCard \rightarrow
7.	Use the up ▲ and down ▼ arrow keys to highlight the desired action for the selected card type. Press the Green ENTER key to select.	Visa Off → *On → On Credit →
8.	Card Type settings successfully made and the terminal returns to the Card Types Menu.	