Tech Support:

Phone: 866.499.5732 **After Hours:** 877.815.9747

RETAIL

Ouick Reference Guide

Manual Sale Debit Sale Power On/Off For the Vx610 only > Press Sale Swipe Card X + (-) Press Or Press Sale Then Account # + at the Same Time to Power On. **Swipe or Insert Card** Press Credit Press to Power Off. Press Debit NOTE: If the Power cord is Exp Date + attached-Power is On constantly. Amount + The Power Cord has to be removed "CARD PRESENT" for the On/Off funcitons to work. Enter Cash Back \$\$ + If Present, **Press** Yes **Credit Card Sale** "IMPRINT CARD" > CUSTOMER: Swipe or Insert Card Imprint, Then Press Press Enter On PIN Pad to Confirm \$\$ > Or Press Sale Amount + Then Swipe or Insert Card > CUSTOMER: > V-Code* + Key PIN # + Enter > Press Credit If code is not known or not present (Xread), Press Enter to bypass then select the appropriate response. If Customer Copy Set to Confirm: Amount + Zip Code + To Print Customer Copy, If Customer Copy Set to Confirm: If Customer Copy Set to Confirm: Press Yes To Print Customer Copy, To Print Customer Copy, Press Yes Press Yes Credit Card Refund Off-Line Sale Void > Press 👢 / More > Press - / More > Press - / More Until You Reach Option Until You Reach Option Until You Reach Option > Press Refund > Press Off-Line Press Void - Password + Swipe or Insert Card Password + > Press Credit Swipe or Insert Card To Void Last Transaction Press Yes > Press Credit Amount + ➤ Or to Void Any Transaction > Amount + Approval Code + Press No If Customer Copy Set to Confirm: If Customer Copy Set to Confirm: To Retrieve Any Transaction To Print Customer Copy, To Print Customer Copy, by Invoice # Press Yes Press Yes Press Yes Or to Retrieve by Account # Press Acct > To Confirm Void Yes Press NOTE:

Enter **Password** When Prompted

- Terminal will prompt for clerk ID and invoice # if those options are activated.
- *NOTE: The V-Code is often requested for manually entered transactions. This code can be found on the back of the card as the last three digits on the right side of the signature panel, directly below the mag stripe.
- **Press next until proper merchant # displays, then press select, or enter merchant # and press enter.

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RESTAURANT

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