

Houston Funeral Homes - Questions Reviews

Katy Funeral Home

Marie Karnezis

Local Guide · 16 reviews · 5 photos

5 months ago

Just wanted to share that my brother and his family have gotten the absolute best treatment from Katy Funeral Home .

With the passing of my nephew, this was a very difficult task as parents to navigate to make his final arrangements .

My sisters started a GoFundMe for them because they just buried my sister-in-law's mother a little over a month ago so their funds were very low if not depleted .

For the past five days, they went to so many funeral home to try to find the best they could get with what we've raised for them, but the treatment and the ill mannered from many of those other funeral homes was totally unprofessional and so wrong especially with what my brother and sister in law have had to endure.

Ashlyn was the most caring, warm, patient, welcoming and so understanding of their needs and answered all of their **questions** that they decided to use Katy funeral home.

Will definitely recommend Katy Funeral home when you need this type of service. Ashlyn and the staff were wonderful and very helpful!

Pamela Foster

4 reviews · 6 photos

2 months ago

When my sister passed, I didn't know what my next steps were. I didn't know how or when to do anything, but when it came time for the Katy Funeral Home to step in, I knew I was in the right place. I worked with Zack. He was nice, friendly, and completely professional. He explained everything in detail, provided options for our family, and offered his perspective on what our family wanted. Even though this was a stressful situation, I felt at peace knowing that everything we planned was manifested in more detail than I thought possible. They were very mindful of the length of appointments during this sorrowful time. I highly recommend this funeral home to anyone, like myself, who doesn't know the steps or procedures from beginning to end. You will not be disappointed with the Katy Funeral Home of Katy.

Forest Park The Woodlands Funeral Home & Cemetery

Mike Shaw

6 reviews

4 months ago

Jennifer Myers and her staff wee so helpful in the transport of our mother's ashes from Munich Germany. In a difficult situation at a difficult time they had all the answers to our **questions** and helped us get all that we needed to in order. We highly recommend them to anyone who has had a loss with their expertise and grace.

Benita Thornton

5 reviews

a year ago

From the start to the finish Shane Baker took care of our every need for my Mom's funeral. He guided us through the process, coordinated the memorial service with our church, answered our **questions** and made the entire experience worry free. We are grateful for him directing our family through a difficult time and doing it with compassion and understanding.

American Heritage Funeral Home

Deanna J

1 review

a month ago

American Heritage took care of both of my parents' funeral arrangements. Both services were very professional and lovely. Both directors were very professional, calming, and easy to talk to. They both responded to any emails we sent within 24 hours and answered our **questions** thoroughly. I would recommend them, especially if your loved one was a Veteran.

Christina Avalos

8 reviews

2 months ago

I would like to share my heartfelt appreciation for American Heritage Funeral Home and Julisa Soto. From my very first interaction over the phone with David to our final moments at the funeral home,

the entire team was incredibly kind and helpful. Julisa made this difficult experience as smooth as possible. She guided me through every step with compassion and patience, always available to answer my **questions** in a timely manner. Even now she continues to check on my family and me which speaks volumes about her care and dedication. I am truly grateful for the support I received from American Heritage Funeral Home and felt blessed to have had Julisa by my side during this time.

San Jacinto Memorial Park and Funeral Home

Esmeralda Wheeler

1 review · 2 photos

2 months ago

My experience with San Jacinto Cemetery was a positive one. It started with my first time visit to find relatives that were laid to rest there many years ago. A family member & I were not sure where they were located but we had an idea. It was very close to closing time on a Saturday evening. The security lady told us it was almost closing but she would allow us time to find & spend time with our family. We found them, we placed our flowers & we said our prayers. It was very kind & patient of her. I'm sure she wants to go home too but she respected our need to spend time with our loved ones. Grateful appreciated her. ❤️

A couple of days later I returned alone since I now know where my family is at. One of the headstones had a vase that was stuck & I couldn't open it. I went to the office & inquired about it. I was met by a very kind young man. I later found out his name is Ryan Pinero. He is the office manager unbeknownst to me. He asked me **questions** that pertained to my issue & promptly placed a work order to get my issue resolved. I inquired about other concerns of mind such as how long can I keep the Easter decorations & he assisted with professional advice. I returned a couple of days later with another **question**, one of my relatives does not have a vase, she only has a headstone. I was introduced to a lovely lady by the name of Adriana Lopez who is the Family Service Advisor. She informed me that we could certainly get a vase for my relative. It is termed a "tablet". It's a nice piece of granite with a brass vase attached to it & that is exactly what I was looking for. She gave me a ballpark figure of a price but she would get me an exact price in a day or so. I was fine with that as I was not exactly prepared to purchase at that very moment. I mentioned to her that the vase I wanted unstuck two days prior was STILL stuck. She radioed to a young man named Salvador Garcia. Could he possibly meet us at the Garden of Olives (which is where my family is resting), he said yes, I'll meet you there in a couple of minutes. I got in my vehicle & headed there seconds before Adriana Lopez. Salvador Garcia was already there waiting for me. Funny thing is that I had actually meet Salvador a couple of days prior as I saw him cleaning the grounds as I was visiting my family. He acknowledged me when he saw me, we had a brief polite exchange & we both went on our ways. So when we saw each other again, we both immediately realized we'd already spoken. He jumped into action & unstuck the vase. He pulled out the brass vase & since the are submerged into the ground, it was full of dirt & looked pretty bad. Without hesitation he walked away with it in hand & washed it off. He was gone to the water facet & cleaned it up beautifully. While he was cleaning it, Adriana Lopez & I chatted a bit. She was interested in my opinions for final resting place & let her know all my & my husband's arrangements have already been made. She was not pushy nor invasive. I am only too happy that my loved ones are in a beautiful place & the people working there are kind,

professional & take pride in the work they provide. If I did not already have arrangements, I would certainly want to be this place to be my final resting place. It's clean & beautiful.

I thank God for people who answer their calling & I strongly believe this group of people answered their calling.

Thank you one & all. ❤️

PS

Adriana got back to me with the exact price for the tablet before I even got home. Prompt & professional. Bravo. 🙌

Before & after pics attached.

MONICA SALINAS

3 reviews

2 months ago

Thank you Lizette Pacheco! Lizette has so much compassion and is such a great person to work with! She always takes the time to answer any **question** I may have and provided me all my options available for my pre-planning funeral needs. Let Lizette help you when pre-planning. She will give you the best options available.

Garden Oaks Funeral Home & Crematory

rosemary vinson

Local Guide · 330 reviews · 10 photos

7 months ago

Joel A., was extremely very professional, putting me at ease. He took his time to answer my multitude of **questions** and followed up to see if there was anything else I needed from him before we met up. I appreciate his warm-hearted personality. I highly recommend talking with Joel and allowing him to assist you with setting up your final arrangements thus taking that off of your family members to do during a difficult time for them.

Julie Jackson

Local Guide · 74 reviews

10 months ago

Dignity Memorial Garden Oaks funeral home makes me feel at ease. I planned my funeral needs with a feeling of great security that all my needs and requests will be honored and it saves the burden of my family having to plan this in their time of grief. Pedro Chacon was very patient understanding and kind and explain to me everything I needed to know and answered all of my **questions**. I would highly

recommend anyone that is in their planning stages to contact Dignity Memorial they are truly amazing!