



Harli Laçe

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WORK EXPERIENCE

01/06/2020 – 21/06/2020 – Shëngjin, Lezha, Albania
WAITER – HOTEL:"FROJD"

Internship as a waiter in the hotel restaurant sector. During the internship it was important to achieve the improvement of communication, organizational and coordination skills. I also had the opportunity to practice foreign languages, as the location of the restaurant was in a tourist area.

Accommodation and food service activities | <https://hotelfrojd.com/> | 4503, Shëngjin, Lezha, Albania

EDUCATION AND TRAINING

09/2017 – CURRENT – Street:"Dedë Gjon Luli",no.56, Shkoder, Albania
STUDENT AT AUSTRIAN UPPER SECONDARY TECHNICAL AND VOCATIONAL COLLEGE FOR INFORMATICS "PETER MAHRINGER" – HTL-Shkodra

Main subjects / occupational skills covered:
Software Engineering, Database Management System(SQL), Networking, Web Development, Design, Electrotechnical basis, System Design, 3D-Design.

Field(s) of study

- Information and Communication Technologies

<https://htl-shkoder.com/>

09/2016 – 06/2017 – Street:"Kongresi i Manastirit", Shkoder, Albania
SECONDARY SCHOOL – "Ismail Qemali" School

Grade:10.0/10.0

09/2015 – 06/2016 – Street:"Frosina Plaku", Tirana, Albania
SECONDARY SCHOOL – "Naim Frashëri" School

Grade:10.0/10.0

09/2010 – 06/2015 – Street:"Frosina Plaku", Tirana, Albania
PRIMARY SCHOOL – "Gustav Mayer" School

Grade:10.0/10.0

02/2022 – 05/2022

CERTIFICATION - CCNA: INTRODUCTION TO NETWORKS – Cisco Networking Academy

Cisco verifies the earner of this badge successfully completed the Introduction to Networks course and achieved this student-level credential. The earner has knowledge of networking including IP addressing, how physical, data link protocols support Ethernet, and can configure connectivity between switches, routers, and end devices to provide access to local and remote resources. Earner participated in up to 54 labs and accumulated up to 14 hours of hands-on labs using Cisco hardware or Packet Tracer tool

Field(s) of study

- Information and Communication Technologies

Albania | https://www.credly.com/badges/62571b13-daf4-41bc-94cf-f47d620ab377/public_url

● **CONFERENCES AND SEMINARS**

04/2022 – 04/2022 – Online

Webinar "Creating a Personal Brand"

Participation in the Webinar organized by BenQ, on April 7, 2022, in the webinar I was introduced to the ways how you can create a personal brand, the ways and the challenges that arise. Presenter was Nemanja Sekulic (BenQ ambassador and photo editor)

● **PROJECTS**

01/2022 – 05/2022

Competition in Jugend Innovativ

Participation in the Austrian competition for the development of innovative ideas and their support. Submission of a business plan and its presentation, participation in the semifinals, project selection (79 out of 265 participating projects).Co-author:Jarod Hila.

03/2022 – 03/2022

UPSHIFT social impact workshop - Shkodra Edition

Participation in the UPSHIFT project, implemented by ICTSmedia and conceived by UNICEF Albania & Albanian Government & UK Embassy Tirana. Development of a 3-day Workshop and presentation of an innovative and social idea.Co-Authors:Benjamin Puka & Sindi Isufi.

07/2020 – 06/2021

Code for Albania

Participation in the several months project of Code for Albania, in which I was introduced to basic knowledge in Python such as: library Turtle, basics of programming in Python and GUI Programming (Tkinter).

11/2020 – 05/2021

YEA! Awards 21

Participation in the final of the YEA! (Young Entrepreneurs Albania) competition with a business project.

11/2020 – 03/2021

Competition in Jugend Innovativ

https://einreichen.jugendinnovativ.at/modules/hf_urkunde.php?t=53969&p=jjwYe_P4

Presentation of a business idea, in the form of a project and innovative business idea. The project managed to be part of the semifinals of Jugend-Innovativ, thus being selected among the top 10 projects, among over 300 participating projects. In the link you can see the certificate given by Jugend Innovativ, for the project: "BeSmarter". Co-Authors: Mateo Lamthi, Jarod Hila & Alberta Hasi.

01/2021 – 02/2021

Competition in UK Albania Tech Hub

Presentation of an innovative and social project, in order to gain the opportunity to put the project into reality.

01/2021 – 01/2021

UPSHIFT social impact workshop - North Edition

Participation in the UPSHIFT project, implemented by ICTSmedia and conceived by UNICEF Albania. Development of a 3-day Workshop and presentation of an innovative and social idea. Co-Authors: Mateo Lamthi, Jarod Hila & Estela Peraj.

● HONOURS AND AWARDS

03/2022

Digi-Bonus – Jugend Innovativ

Winner of the Digi-Bonus award, in the annual competition organized by Jugend-Innovativ (#35). The second business idea was evaluated for its digital potential and future development opportunities. Further information: <https://www.jugendinnovativ.at/teilnahme/projekt-bonus>

02/2022

Third place winner in the regional Olympiad in Informatics – Ministry of Education and Sports

Region of Shkodra.

03/2021

Digi-Bonus – Jugend Innovativ

Winner of the Digi-Bonus award, in the annual competition organized by Jugend-Innovativ. The business idea was evaluated for its digital potential and future development opportunities. Further information: <https://www.jugendinnovativ.at/teilnahme/projekt-bonus>

28/05/2022

First place winner of the best business idea / YEA! awards 2022 – YEA! Albania

Winner of the first prize in YEA! Awards 2022. Presentation of a business idea, entitled: "PharmaQuick".

● DIGITAL SKILLS

Microsoft Word | Microsoft Excel | LAtEX | Internet, E-mail and Social Media | Web: HTML, CSS | PHP Language | SQL (MySQL) | Java & Python | C | FreeCAD | Switching | Routing | Cisco Packet Tracer | Microsoft Office | Google Drive | json | Linux | Debian | RaspberryPi | Adobe Indesign |

LANGUAGE SKILLS

Mother tongue(s): **ALBANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	C1	C1	B2
GERMAN	B2	B2	B2	B2	B2
FRENCH	A2	A2	A1	A1	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

MANAGEMENT AND LEADERSHIP SKILLS

Skills

- Strong organizational talent.
- Ability to meet challenges with proven productivity gains
- Team leader with a proven ability to train, supervise, motivate and evaluate customer service representatives

COMMUNICATION AND INTERPERSONAL SKILLS

Skills

- Team spirit
- Enjoy dealing with people of all nationalities
- Openness and communication skills
- Quick comprehension
- Dealing with customer complaints
- Have fun working as a team member as well as independently
- Empathetic listener and persuasive speaker

OTHER

Skills

- Ready to work
- Flexible in working hours
- Desire to gain new knowledge and experiences