

Assignment- 4

Harmanjeet Kaur

19-04-2018

1. Primary users: Admins and IT support who take care of the website and have the access to the other user's accounts are the primary users of the account, they manage the accounts of the secondary and tertiary users.

Secondary users: Students, Faculty, employers who post jobs, etc. who can have access to the website through their accounts by login in are the secondary users. They can upload, download and apply for something from the website. Students can apply to the job postings, can register into courses, can submit their assignments, etc. through their accounts and teachers can post the academic stuff on the blackboard, etc.

Tertiary users: Tertiary users are the ones who are indirectly related. People who surf through the website but don't have any account. They can just visit and view the things but can't edit or delete any information.

2. My 404 page depicts various reasons that might have taken the user to this Error404 page and provides the relevant links to help the user to land to the page they want.
 - a. It might be a technical issue, so a link has been provided to the tech support page of the website.
 - b. Page might have been moved to somewhere else, so try searching the keywords relevant to the page they are looking for which might help them find the page they want.
 - c. Maybe the page user is searching for does not exist anymore because of the renewal of the website. For queries on this, user may contact the Primary users through the link provided either via mail, live chat or phone call.
 - d. If you just got lost in the website and can't find way to the page you want to go, here is the link to the home page, you can start from there.
 - e. If you want to help the web developers fix the issue, a "help" link has been provided to contact and let them know what issue you have. The user must let them know their Web browser and operating system he/she is using when the problem occurred.

Assignment- 4

Harmanjeet Kaur
19-04-2018

3. Wireframe:

