

- Dec 2020 – April 2021

- Help customers to load and unload the luggage
- Be punctual, reliable, and excellent at time management
- Ensure customer satisfaction by being considerate about special requests specially for customers with kids and special needs
- Ensure safety of customers while driving

### **Customer care executive in Teleperformance**

**Jan 2019 – March 2019**

- Demonstrated problem solving through providing technical support
- Worked under pressure to find time bound and effective solutions
- Demonstrated excellent communication skills while working remotely over the phone

### **Education**

#### **Postgraduate (International business Management)**

**2019 – 2020**

Manitoba institute of Trades and Technology, Winnipeg, MB

#### **Master of Science (Computer Science)**

**2015 – 2017**

Guru Nanak Dev University, Amritsar, India

#### **Bachelor of Computer Application.**

**2012- 2015**

Guru Nanak Dev University, Amritsar, India

### **Skills Summary**

- Excellent communication skills
- Record of accident-free driving
- Safety minded
- Quick learner
- Knowledge about technology-based navigation
- Reliable and hard worker
- Positive and friendly attitude
- Motivated team player
- Detail oriented
- Good at time management

**Drivers License****2019- Present**

Class 5 Full (Winnipeg, MB)

- References available on request