# Tracy Bruce Harms
*Test Automation Developer*
**Columbus, Ohio**
**541-337-8059     t_b_harms@yahoo.com**

*Skills & Experience*

J, Ruby, JavaScript, Java
Cucumber, Capybara, JUnit, TestNG, Jasmine, Selenium, Watir, PhantomJS
SVN, Git, Gerrit, Jenkins, JMeter, Dojo Toolkit, Jira, HP QC, ElectricCommander
Pair programming, rapid iteration teamwork, TDD, manual testing
Requirements analysis, systems design, array and functional programming

*Professional Experience*

**Intelliswift Software Inc**                                                      **05/2014 – 10/2014**
*Gap Direct Inc:* Test Engineer assisting modernization of mobile device interface. Cucumber tests in Ruby of a Java/Oracle warehouse system.

**Applied Performance Technologies Inc**                             **05/2013 – 05/2014**
*Chemical Abstracts Service:* Test Automation Programmer improving a large proprietary search site. Designed and implemented automated and manual tests. Wrote and reviewed Ruby, JavaScript, and Java, with emphasis on Cucumber

**Pillar Technology Group LLC**                                             **06/2010 – 01/2013**
*DTE Energy:* Coach assisting adoption of test automation. Technical work included Jenkins, Cucumber, Jasmine, JavaScript, Java. Advised on changes including test-driven development, iteration shortening, and control over test environment.
*Gap Direct Inc:* Testing Engineer on order processing system in Java. Cucumber tests
*Mettler-Toledo:* Continuous Integration Administrator during major website upgrade. Created a performance-analysis reporting module. Configured and managed a multi-server CI environment. Site-maintenance and test automation. Manual testing.
*Cengage Learning:* Oracle SQL defined for new reporting system. End-to-end tests written using Java, FitNesse, and Sybase SQL.

**Web Presence – Web Programmer**                                     **12/2008 – 12/2009**
Partner. Website design and coding for small businesses. Coded back-ends for websites and an iPhone application. Service marketing.

**Symantec – Global Enterprise Customer Care**            **01/2002 – 11/2008**
Explained products, sales processes, and correction of sales errors. Received escalations to assess and solve complex problems. Researched licensing records. Identified process errors. Awarded for process improvement and data-quality control actions that reduced costs. Trained staff in use of Siebel database.

**Various – Relational Database Application Developer**         **1987 – 1999**
Developed commercial software including investment portfolio management, accounting, and election back-office. Developed in-house software for legal form compliance, call-center, engineering sales, and lead tracking. Provided analysis, design, programming, and documentation. 4th Dimension RDBMS.