

HARNOOR KAUR

161 Mammoth Hall trail, Scarborough, Ontario
(416) 8316699
Harnoor7869@gmail.com

Profile Summary:

Critical thinker who puts the customer's needs first and tries to provide them with the best service in order to maintain a good image of the company. Tech-savvy person who keeps up with the new technology.

Highlights of Qualifications:

- Vast technical knowledge
- Exceptional communication skills in three languages (English, Hindi and Punjabi)
- Good written and verbal communication
- Strong customer service skills
- Professional/mature demeanor under stressful situations
- Confident, consistent decisive personality
- Detail oriented, strong analytical and problem-solving skills
- Proficient in multitasking and can prioritize multiple tasks efficiently
- Proficient in MS Word, MS PowerPoint and MS Excel
- Food safety and preparation skills, and knowledge of how viruses and bacteria can spread
- Experience of working in an extremely fast-paced university cafe
- Familiarity with local food safety regulations

Education:

Ongoing Diploma in Software Engineering Technician
Centennial College, Scarborough, ON

Jan 2021-present time

Harnoor kaur

(416) 831 6699

harnoor7869@gmail.com

Employment Experience:

- **Cashier at Golden Spoon** (April 2021 -Present)
- Handling cash register
- Dealing with diverse range of customers and their concerns
- Provides a positive customer experience with fair, friendly, and courteous service
- Multitasked by handling cash and packing food for the customers
- Answering customer queries and suggesting them the best food according to their preferences
- Worked in a fast-paced environment where speed and accuracy played essential role