TIMOTHEE KABWE ZUMBI, PMP®

Coordinateur de Projets | Infrastructure IT & Transformation Digitale

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PROFESSIONAL PROFILE

PMP®-certified professional with 5+ years in IT project coordination and infrastructure modernization for mining sector operations. Adept at bridging technical execution with strategic objectives, leveraging ITIL®, Lean Six Sigma, and Agile methodologies to drive operational efficiency, stakeholder alignment, and risk mitigation. Proven ability to expedite cross-functional projects while ensuring compliance with safety and governance standards.

CORE COMPETENCIES

- Project & Program Coordination – Expediting timelines, resources, and governance for IT/mining ops alignment.
- Stakeholder & Change Management – Leading training, communications, and adoption of new systems (SharePoint, Cisco SDN).
- Operational Efficiency – Implementing IT upgrades that reduce downtime (40%) and support real-time data needs.
- Data-Driven Decision Making – Power BI, SQL, and Python for cost/benefit analysis and performance tracking.
- Continuous Improvement – ITIL®-aligned service management; Lean Six Sigma process optimization.

PROFESSIONAL EXPERIENCE

IT Support Officer & Project Coordinator

Kamoa Copper SA | Kolwezi | Dec 2021 – Present

- Project Leadership: Acted as deputy Project Coordinator for IT infrastructure initiatives (resolving 50+ technical/logistical bottlenecks to ensure on-time delivery of LAN/SDN upgrades).
- Stakeholder Alignment: Coordinated IT upgrades with mining operations' safety protocols, achieving zero downtime during critical production periods.
- Governance Support: Documented risks, dependencies, and progress updates for steering committees, ensuring compliance with Kamoa's PM framework.
- Technical Execution: Diagnosed and resolved network issues, improving system uptime by 25%; managed user permissions via Microsoft Entra AD.

Volunteer Project Manager

PMI-RDC | Remote | Nov 2024 – Present

- Digital Transformation: Directed SharePoint migration for 100+ users, reducing transition downtime by 40% through stakeholder training and risk mitigation.
- Agile Leadership: Spearheaded cross-functional collaboration to align SharePoint with organizational goals.

IT Intern

Kamoa Copper SA | Kolwezi | Mar 2021 – Sep 2021

- Supported network stability checks and software deployments (SCCM), gaining hands-on experience in IT operations.

Freelance Subject Matter Expert

LUALABANEWS.NET | Kolwezi | Jun 2019 – Sep 2021

- Designed WordPress websites with SEO optimization, boosting client traffic by 35%.

EDUCATION AND CERTIFICATIONS

- Bachelor's Degree, Network & Sysadmin | ESISALAMA (UDBL) | 2014–2019
- State Diploma – Maths-Physics | Epiphanie III | Kolwezi | 2005-2012
- PMP® | PMI | ITIL® V4 | Lean Six Sigma Green Belt
- Cisco Certified Support Technician | Microsoft Certified Trainer (In Progress)

Technical Skills: MS Project, Power BI, SQL, Python, DevOps principles.

LANGUAGES

• French – Excellent | English – Intermediate | Swahili – Excellent

LEADERSHIP & VOLUNTEERING

• Manager of Certified Professionals | PMI DRC Chapter

• Project Manager Volunteer | PMI DRC Chapter

REFERENCES

- *Trésor Mulumba | Project Coordinator | Kamoa Copper SA | +243 82 391 7913*
- *Paul Lumbala | HR Learning and Development | Mutanda Mining(Glencore) | +243 97 206 6856*