

Our experienced staff specializes in helping your passengers quickly.

- Retrieving items left in the TSA
- Will Call Service
- Notary
- Mailing and shipping packages
- Passports and Visas
- *And more!*

*When you have a passenger with a problem . . .*

Call



**A Quick Passport and Visa**  
(a division of TIS, Inc.)  
**Denied Boarding Desk**

**FIRST at**

**404-209-0773**

No matter how small or large the problem is . . . we have creative solutions.



**A Quick Passport and Visa**  
(a division of TIS, Inc.)  
**Denied Boarding Desk**



**404-209-0773**

Hartsfield Jackson Atlanta International Airport has passengers with all types of problems . . .

Concierge International / Denied Boarding Desk have all types of answers.

**“How may I Help You?”**



**A Quick Passport and Visa**  
(a division of TIS, Inc.)  
**Denied Boarding Desk**

**404-209-0773**

# Call 404-209-0773. WE can figure out a quick solution to every problem.

## Document Services

All these services are for travelers who are stranded in the airport with either no document to travel or with lost items.

- **U.S. Passport Expediting** (Same day service available)
- **Foreign Clearance Letters** (clear passenger to travel to countries so airlines will not get a fine)
- **Foreign Passports** country permits or special clearance letters
- **Certified Birth Records** from all over the U.S. (Same day service available)
- **Passport Photos**
- **Visas** to foreign countries
- **Notary** services
- **Certified Documents**—worldwide
- **Affidavits**
- **I.D. Clearance**



## Travel Services We offer

- International Hotel Reservations
- International Rail reservation
- Tickets to events worldwide
- Tickets to events locally
- Hotels: Special Airport Rates
- Rail passes worldwide. (Eurail, Japanese Rail, Brit Rail)
- Student I.D. Cards
- Travel insurance

*Moderate Service Charges for all services apply. Rates are subject to change without notice.*

## General Services

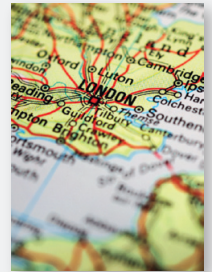
- **Faxes**
- **Copies**
- **Signs**
- **Internet Services**
- **Will Call** – Leave keys or items for someone else to pick up
- **Finding Lost Items** left in TSA and Rushing the item to the gate.
- **Retrieving Items** left in TSA and Shipping items to passenger
- **Shipping** prohibited items to passengers (Zip and Ship)
- **Meet and Greet Services** for passengers changing planes—We meet passengers and escort them between gates, no matter what language they speak.
- **Assisting Passengers** to get on flights who have been denied boarding for small issues
- **Laminating Signs**
- **FTD Flower** orders



*The Concierge International / Denied Boarding Desk team is ready to help you!*

## Maps

We offer both city and country maps for U.S. and foreign countries. There are 110 maps of cities that airlines service from Atlanta.



We also offer special packages for stranded or delayed passengers:

- City Sightseeing—tour Atlanta and other cities.
- Tickets to local attractions:

Georgia Aquarium  
Stone Mountain Park  
Atlanta History Center

Nani Spa and Salon  
Atlanta Center for Pupperty Art

## Our Location

Currently we are located in the Atrium across from Baggage Claims Carousel #3 North Terminal in the Arrival Hall. We are open from 6:30 a.m. until 9:30 p.m. Saturday hours are reduced.

