

NIKARA HAROLDSEN

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EDUCATION

Brigham Young University – Idaho

Bachelor of Science in Child Development

JUL 2025

Overall GPA: 3.8 / 4.00

EXPERIENCE

Madison Cares – Intern; Rexburg, ID

APR 2025 - Present

- Assisted full-time staff with the supervision and execution of summer camp
- Created activities for parents to do alongside their children to build their confidence
- Collaborated with colleagues to provide positive environments for children
- Facilitated learning and social experiences for children outside of the home

Hemming Village – On-Site Manager; Rexburg, ID

OCT 2023 - Present

- Utilized problem-solving techniques to quickly resolve tenant concerns or needs
- Ensured safety throughout the apartment
- Conducted audits for quality assurance throughout apartment
- Adhered to instructions given by owner and office manager

Melaleuca – Customer Service Representative - Team Lead; Rexburg, ID

JAN 2023 – OCT 2024

- Demonstrated communication skills, both verbal and written, to interact with customers
- Handled escalated calls professionally by listening carefully to the needs of each individual customer before offering solutions
- Developed and maintained working knowledge of internal policies, procedures, and services to appropriately address customer issues

***Additional, previous work experience available upon request**

LEADERSHIP, ACTIVITIES, HONORS

BYU-Idaho Child Labs – Toddler Teacher

SEP 2024 – DEC 2024

- Assessed and observed individual children's developmental progress, identifying strengths and areas for growth, and planned lessons according to needs
- Ensured safety of each child during play, snack, and other scenarios
- Fostered a safe learning environment while encouraging autonomy

The Church of Jesus Christ of Latter-day Saints – Full-time Missionary

APR 2020 – OCT 2021

Salt Lake City South Mission

- Teamed in pairs and groups to serve and teach others of all age groups (individuals and families)
- Trained new missionaries entering the mission field
- Maintained a thorough schedule from morning until evening
- Planned lessons for individuals and specific needs

Other Activities/Involvement

- BYU-Idaho Child Education and Development Society
- Madison County 4H Volunteer

Active Participant

APR 2025 – Present

***Additional involvement upon request**

ADDITIONAL INFORMATION

- Certified in CPR, AED, First Aid, and Mental Health First Aid