



## CONTACT

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## EDUCATION

KARACHI UNIVERSITY  
GRADUATE B.COM 2006

INTERMEDIATE  
PRE-ENGINEERING 2002

## SKILLS

- Typescript
- Javascript
- HTML
- CSS
- Start with Next JS

# HAROON AFRIDI

## PROFESSIONAL EXPERIENCE SENIOR EXECUTIVE ( CUSTOMER CARE)

### KARACHI GATEWAY CONTAINER TERMINAL 2010 to 2023

Prepare and manage discharge and loading lists, ensuring accurate and efficient documentation for smooth terminal operations.  
Plan and coordinate Import CFS units, liaising with stevedores and other stakeholders to ensure timely and accurate deliveries.  
Generate and maintain comprehensive terminal stock reports and empty stock reports, ensuring inventory accuracy and availability.  
Handle customer inquiries and resolve issues related to gate activities, providing exceptional service and maintaining high customer satisfaction  
Coordinated with internal teams to resolve issues related to container activities and deliveries.  
Maintained accurate records of container handling and transactions.

Accurate Manifesting: Ensure that all transshipment cargo discharging from the first vessel is manifested accurately and promptly in the customs system. This involves meticulous documentation and verification to comply with regulatory requirement  
Utilize "TOS" and WeBOC systems to streamline terminal operations and enhance data accuracy and accessibility  
Connection Management: Manage the connections of transshipment cargo to ensure it is loaded onto the appropriate connecting vessel as planned. This requires careful planning and coordination to avoid delays and ensure timely delivery

### PaCCS COORDINATOR 2008 to 2010

IGM Check for DND Mismatch: Check with the Import General Manifest (IGM) of upcoming vessels for any DND mismatched over manifested cargo and address any discrepancy issues promptly.  
Coordinating with Shipping Lines: Liaise with the Planning department and shipping lines to address various queries and ensure smooth coordination. This includes resolving scheduling issues, clarifying operational details, and ensuring effective communication and coordination among all stakeholders.

### TypeScript Programming Skills 2024

Strong Typescript Fundamentals: Proficient in typescript language fundamentals, including type, interfaces, class, generics,ensuring robust and type  
Advanced Typescript Features: Experienced with advanced Typescript features such as type guards, union and intersection types, mapped types, & conditional types to write flexible and reusable code.  
Object-Oriented-Programing: Proficient in implementing object oriented programming concepts using TypeScript, including encapsulation, inheritance, and polymorphism to design scalable and maintainable applications.  
Asynchronous Programming: Experienced in writing asynchronous using async/await and Promises, ensuring efficient handling of asynchronous operations and improving application performance