Harpreet Dhindsa

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QA Analyst

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SUMMARY

Experienced Quality assurance analyst with over 5 years of experience in testing web and mobile applications. Actively involved in all the phases of STLC(i.e Test planning, Test designing, Test execution, Defect tracking and reporting).

SKILLS

- Test Cases, Plans
- Exploratory and Regression Testing
- Smoke and UI testing
- Cross Browser Testing
- BrowserStack
- TestFlight
- JavaScript, HTML, CSS

- Web and Mobile Testing
- API Testing
- POSTMAN
- JIRA
- Bamboo Jenkins
- Android Studio
- Node.js,Express

- Katalon Studio
- GIT Hub
- JavaScript,HTML
- Java
- SQL,MongoDB
- Selenium WebDriver
- Passport.js,EJS

WORK EXPERIENCE

QA Analyst- Breakdown Services, Ltd.

November 2021 to Present

- Create detailed, comprehensive, and clear test cases
- Test web and mobile applications's cross platform compatibility using BrowserStack
- API testing using POSTMAN
- Manual Testing of Web and Mobile applications
- Execute automated test cases using Selenium WebDriver
- Responsible for Test Case creation, execution and logging, and tracking defects
- Maintain clear and strong communication with developers and business analysts.
- Bug tracking in JIRA until the final resolution
- Work with teams to complete timely test and facilitate smooth product release
- Work with Agile and Scrum methodologies to accomplish project milestones and meet deadline timeliness.

QA Analyst – UberTester, Freelancer

January 2021 to Present

- Review user stories to create detailed test plans and test cases
- Perform exploratory, regression, smoke and end to end testing
- Identified, documented, and reported bugs for web and mobile
- Co-ordinate with software development team for timely bug fix and guide them through the steps to recreate.

July-2021 – October 2021

- Created detailed, comprehensive, and clear test cases.
- Created traceability matrix to make sure if all requirements are covered in test cases
- Performed ad-hoc, smoke ,sanity, regression and pre-release testing
- Created SQL queries and analyzed testing results.
- Used bug tracking tool JIRA to log defects and track the requirements

QA Analyst – Primary Rehab

Sep 2018 - Sep 2019

- Updated Jane app on regular basis
- Created and maintained all training documents on daily basis
- Handled multiple incoming call and other communications
- Updated and maintained database

QA Analyst – Rayat and Bahra University

January-2010 - May-2016

- Compatibility testing of web application on various browsers
- Installed and configured software
- Created comprehensive and clear test cases
- Created SQL queries for back-end testing
- Created detailed bug reports with logs, screen-shots and screen-recordings
- Maintained strong communication with developers and business units
- Performed various testing techniques to ensure web application meet all specified criteria

EDUCATION

Software Development Bootcamp UBC Extended Learning Circuit Stream Software Quality Assurance and & Software Testing Hitek Computer School, Vancouver	Feb 2025-Present July 2021
Masters of Technology Baba Banda Singh Bhadur Engineering College,India	May 2011
Bachelor of Technology IITT Engineering College,Pojewal,India	May 2008

References available upon request