**Group Members**

Simran Kaur

Harpreet Singh

Rajwant kaur Boparai

Contents

[PROG6001 Managing Software Development Projects – Assessment 2 1](#_Toc151966198)

[Task 1: 1](#_Toc151966199)

[Task 2: 3](#_Toc151966200)

[Task 3 4](#_Toc151966201)

[Overview of the Agile Mindset 4](#_Toc151966202)

[Description of the Scrum Process and the Waterfall Methodology 5](#_Toc151966203)

[Guidelines for Determining Whether Scrum or Waterfall Suits Specific Software Development Projects 5](#_Toc151966204)

[Differences Between Agile (Scrum) and Waterfall Methodologies 5](#_Toc151966205)

[Conclusion 5](#_Toc151966206)

[References 6](#_Toc151966207)

# PROG6001 Managing Software Development Projects – Assessment 2

# Task 1:

**Collaborative Project Using Git**

* **Simran Kaur**

**Git Repository Creation:**

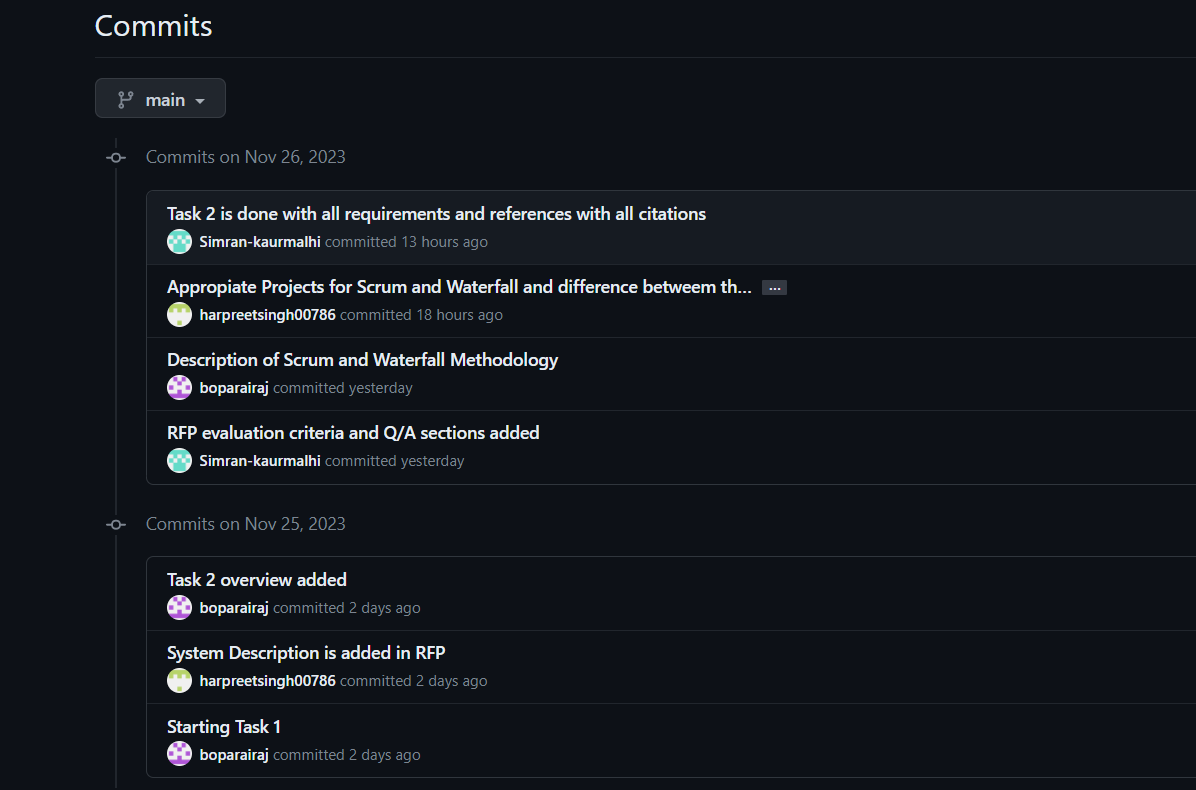
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* **Harpreet Singh:**

**Git Repository Fork**

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**Pull Request**

* **Rajwant kaur Boparai**

**Git Repository Fork**

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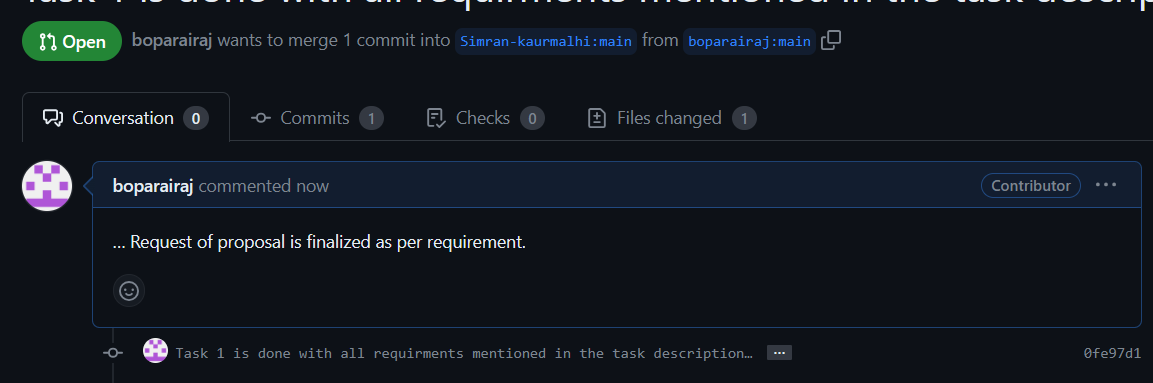
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**Pull Request**

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# Task 2:

**Aussie Business Buzz (ABB) Request for Proposal (RFP) for Integrated System Development**

Issued by Aussie Business Buzz (ABB)

Date of Issue: 20 November 2023

Proposal Submission Deadline: 30 November 2023

Aussie Business Buzz is a dynamic enterprise in the technology product sector that is excited to invite proposals for the development and implementation of an integrated system. Our vision encompasses the support of our current four branch shops with the flexibility to accommodate future expansion. The imagined system should be a confluence of a Customer Relations Database and must a Digital Marketing System along with a Stock Management System and Management Reporting tools.

**System Description:** The main objective of this RFP is the development of a system that integrates several key business functions. Predominantly, a robust Customer Relations Database is sought to manage a list of customer details including their purchase history and records of devices entrusted to us for repairs. Additionally, the system should incorporate a dynamic Digital Marketing System. This system should make use of the customer relations database and allow integration of prospective customers' details from our existing website. It is considered equally valuable for the implementation of a Stock Management System which can handle our diverse inventory including products for sale and parts for repairs. This system should facilitate automated ordering from wholesalers and allow inter-branch stock checks and transfers. Furthermore, the development of comprehensive Management Reporting tools is necessary. These tools should provide our management team, who may be located at any of our branches, with real-time updates on all aspects of our operations.

**Proposal Evaluation Criteria:** Proposals submitted will be evaluated on a scale of criteria. The ability of the proposal to comprehensively meet our system requirements will be vital. We are particularly interested in solutions that offer scalability and flexibility to adapt to our growing business needs. It must be evaluated based on cost-effectiveness and without compromising on the quality and efficiency of the solution, will be a key consideration. We also place high value on innovative solutions that bring creativity and modern techniques into production. The experience and reputation of the vendor, evidenced by a track record of successfully handling similar projects, will be considered.

**Process for Answering Questions:** To facilitate clear communication we will organize a dedicated question-and-answer session following the initial review of the proposals. Vendors are encouraged to submit their queries via email by a specified deadline. All inquiries and responses will be compiled and shared with all potential vendors to ensure a transparent and equitable information-sharing process.

**Additional Considerations:** In this RFP, we seek proposals that not only align with our current operational needs but also demonstrate an understanding of the potential integration with our existing website and systems. We encourage vendors to propose innovative solutions, which can include bespoke software development, leveraging existing applications, SaaS solutions, or a combination thereof. We have intentionally avoided overly technical specifications in this RFP to leave room for creative and potentially groundbreaking solutions. Vendors should also include detailed plans for support and maintenance post-implementation of the system.

**Submission Guidelines:** Interested parties are requested to submit their proposals by 30 Nov 2023, to [ceo@aussie.business.com](mailto:ceo@aussie.business.com). It is important to note that submissions received after the deadline will not be considered.

This RFP represents an exciting opportunity for innovative solution providers to collaborate with Aussie Business Buzz in creating a system that not only meets our current needs but also paves the way for future growth and success.

**Issued by:**

CEO,

ceo@aussie.business.com  
Aussie Business Buzz Management

# Task 3

## Overview of the Agile Mindset

The Agile mindset in software development is centered around flexibility as well as collaboration, and responsiveness to change. This approach contrasts with traditional methodologies by emphasizing iterative development where requirements and solutions evolve through collaboration between self-organizing and cross-functional teams. Agile methodologies such as Scrum to promote adaptive planning along with evolutionary development to make early delivery and continuous improvement. They also prioritize a rapid and flexible response to change for making them suitable for projects with evolving requirements or those in rapidly changing environments (Kaur and Kumar, 2015).

## Description of the Scrum Process and the Waterfall Methodology

**Scrum** is known as an Agile framework that organizes work into small to manageable chunks known as sprints typically lasting two to four weeks. During these sprints, cross-functional teams work collaboratively to deliver specific features or product increments. Key roles in Scrum include the Product Owner who defines the product vision the Scrum Master who facilitates the process and the development team. Scrum emphasizes regular reflection and adaptation with frequent meetings and reviews to adjust to changing requirements and priorities (Ben-zahia et al., 2022).

Scrum is well-known framework in Agile project management that aims to improve how teams work together and respond to changes. It breaks down work into short phases known as sprints, which usually last about two to four weeks. In each sprint, diverse teams work together to build and deliver small parts of the product, known as increments.

In Scrum, there are several important roles. The Product Owner is responsible for setting the direction for the product, prioritizing the work that needs to be done, and making sure it meets the users' needs and the business goals. The Scrum Master helps the team follow the Scrum process and removes any obstacles that might slow down their work. The Development Team does the actual work of creating the product features, deciding as a group how to tackle each task.

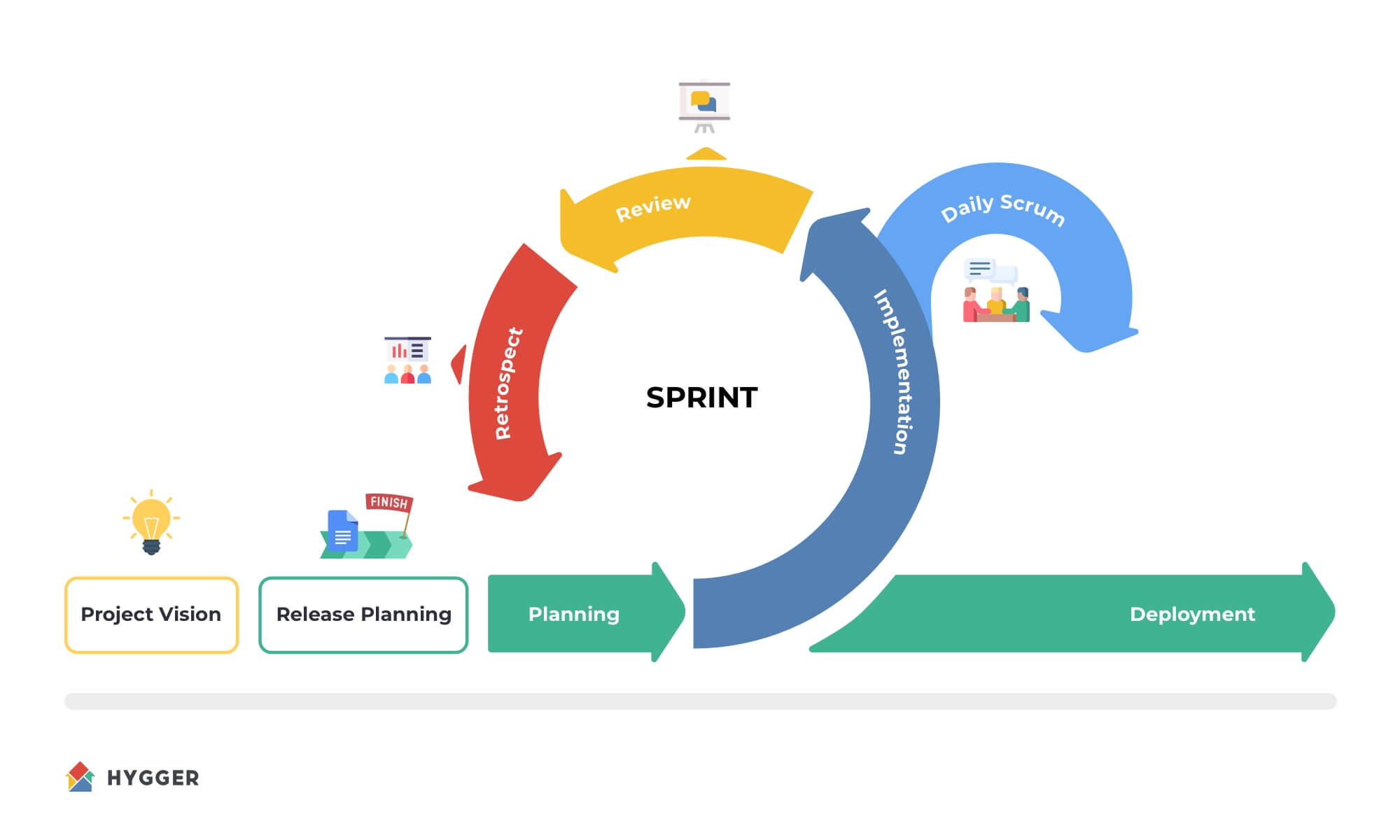
Scrum places a strong emphasis on regular check-ins and adjustments. Through meetings such as Sprint Planning, Daily Stand-ups, Sprint Reviews, and Sprint Retrospectives, the team keeps communication open, makes sure everyone is aligned, and looks for ways to improve their work process.

The following figure shows the cycle of the Scrum process. It starts with setting the "Project Vision," where the main goals for the product are decided. This is followed by "Release Planning," which lays out what will be delivered to the users and when.

At the center of the cycle is the "Sprint," shown as a loop to indicate that this process repeats. It starts with "Planning," where the team picks tasks to work on. Then comes the "Implementation," where the team works on these tasks, meeting daily to talk about progress and any problems they face.

After the work of the Sprint is done, the team holds a "Review" to show what they have completed and to get feedback. They then have a "Retrospect" meeting to think about what went well and what could be better next time.

The cycle ends with "Deployment," where the new part of the product is made available to users. This step completes the Sprint's efforts, and the team is ready to start again, using what they learned to do better in the next Sprint. The image is a clear guide to the ongoing, step-by-step nature of Scrum, highlighting the importance of feedback and the ability to adapt at each step.



In contrast, the **Waterfall methodology** is a linear and sequential approach. It is characterized by a series of phases: i) requirements gathering ii) design iii) implementation iv) verification and maintenance with each phase completed before the next begins. This approach is often considered more rigid as it typically does not accommodate changes once a phase is completed. Waterfall is more appropriate for projects with exact results and outcomes are expected without changing requirements and a comprehensive plan can be executed without the need for significant changes.

The Waterfall model is a straightforward and orderly method used in software development. It is known for having distinct phases that follow one after the other. The process begins with gathering all the necessary information about what the software should do, which is called 'requirements gathering.' Once this is evident, the team moves on to 'design,' where they create plans for how the software will work and look.

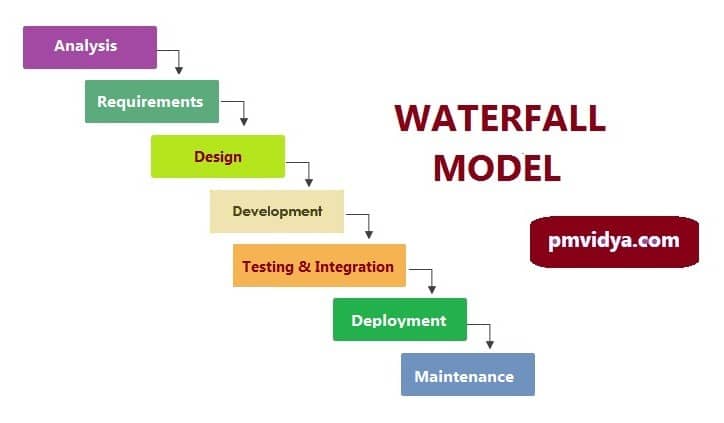
After the design is ready, 'implementation' follows, which is when the actual building of the software takes place. Next, there's 'verification,' where the team checks and tests the software to make sure it does what it's supposed to do. Finally, after the software is released, there is 'maintenance' to fix any problems that come up later on.

This method works best for projects where the goals and requirements are not expected to change much as the project goes on. It's suited for situations where a clear plan can be made at the start and followed step by step without needing to go back and change things.

The following figure illustrates the stages of the Waterfall methodology in a step-like diagram, emphasizing its linear nature. Each box represents a different phase of the project, starting from the top left and moving downwards, signifying the completion of one phase before proceeding to the next.

The first box, labeled 'Analysis,' is where the team studies the problem they're solving. Next, the 'Requirements' box shows where the detailed needs of the software are collected. Following this is 'Design,' depicted as a phase where the software's architecture is planned out. Then, 'Development' is where the actual software coding takes place.

The 'Testing & Integration' phase is represented next, where the software is thoroughly tested and all its parts are brought together to work as a whole. After this, the 'Deployment' box indicates the release of the software to the users. Lastly, 'Maintenance' is shown as the final step, where ongoing support and updates are provided for the software.



## Guidelines for Determining Whether Scrum or Waterfall Suits Specific Software Development Projects

Choosing the more appropriate software methodology such as Scrum and Waterfall depends on the requirements of the project's nature as well as skills of team dynamics and client requirements (McKinney, 2016). **Scrum** is best for projects with evolving or upgrading the requirements as it supports flexibility and regular alterations. It is particularly effective in dynamic sectors where products must quickly adapt to market changes. Alternatively, **Waterfall** is capable of projects with proper defined requirements that are unlikely to change such as in highly planned industries where changes can be costly and complex (Andrei et al., 2019).

## Differences Between Agile (Scrum) and Waterfall Methodologies

Agile methodologies, particularly Scrum, are recognized for their quick adaptability and for including feedback from those involved in the project. In Scrum, the work is divided into short phases known as sprints. Each sprint is a focused effort where teams complete a portion of the project. At the end of each sprint, the team presents their progress and gathers feedback. This approach is especially effective for projects where not all the details are known in advance or where the project may need to shift based on new insights. It's a process that allows teams to stay in tune with what the customer wants and to make sure that the project remains on track and valuable from start to finish. Scrum's flexibility means it can better handle projects where the final goal might evolve as the work progresses (McKinney, 2016).

The Waterfall model is a methodical approach to project management, marked by its clarity and step-by-step progression. It begins by collecting all the necessary details about the project. Once this foundation is laid, the process moves into the design phase where the blueprint of the software is created. Following the design, the actual construction or coding of the software takes place. After the building phase, thorough testing is conducted to ensure everything works correctly. The final steps are to release the software to the users and then enter into a maintenance phase to resolve any issues that may arise after the launch.

Each of these stages happens in a fixed order, and you must complete one before moving on to the next. This linear approach is particularly well-suited for projects where the requirements are well-understood from the outset and are expected to stay the same. The Waterfall model offers a straightforward project plan, which can simplify the management of timelines, budgets, and personnel. However, its structured nature means that it lacks the flexibility to adapt to new challenges or changes that weren't expected at the project's start. This makes it less ideal for projects where requirements are uncertain or may change during the development process (Kuhrmann et al., 2017).

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Agile (Scrum)** | **Waterfall** |
| Project Flexibility | High flexibility to adapt to new information and changes | Low flexibility, with a focus on initial planning |
| Development Approach | Iterative, with regular revisions and frequent deliveries | Sequential, with each phase completed before moving to the next |
| Client Engagement | High level of client involvement throughout the project | Limited client engagement, primarily at the beginning and end |
| Adaptation to Change | Designed to embrace and incorporate changes readily | Changes are difficult to incorporate once the process has begun |
| Planning Process | Adaptive planning that evolves with the project’s needs | Detailed planning upfront with a focus on sticking to the plan |
| Risk Management | Continuous risk management and mitigation | Risk management is generally confined to the testing phase |
| Best Used For | Projects where requirements are expected to evolve | Projects with clear, detailed requirements that are unlikely to change |

## Conclusion

It is concluded that the decision to use Scrum or Waterfall should be based on the specific needs and circumstances of the project. For a CRM system intended for global banking institutions where requirements might evolve based on diverse customer needs and regulatory environments whereas Scrum’s flexibility and iterative approach could be advantageous. It allows for adapting the product to meet emerging trends and changes in the financial technology sector. On the other hand, if the project requirements are well-defined and stable and if a sequential development approach is preferred and the Waterfall methodology might be more appropriate. The choice ultimately depends on balancing the need for adaptability with the project's scope as well as complexity while considering specific requirements.

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