Zendesk Ticket Viewer

Screenshot 1

Main menu > press '1' to see all tickets (*Screenshot 1*)

Screenshot 2

Page pagination. Each page (by pressing "a", or "b" or "c" or "d") will return 25 tickets.
(*Screenshot 2 and 3*)

```
Ticket_id: 18 - Subject: laborum ea ut in cupidatat | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 19 - Subject: est fugiat labore pariatur esse | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 20 - Subject: commodo sint laboris est et | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 21 - Subject: laboris sint Lorem ex Lorem | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 22 - Subject: esse adipisicing consectetur sunt tempor | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 23 - Subject: sunt enim pariatur id id | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 24 - Subject: et ad ut enim labore | Submitted_date: 04 May 2021 | Requested_by: 902095186743

Ticket_id: 25 - Subject: voluptate dolor deserunt ea deserunt | Submitted_date: 04 May 2021 | Requested_by: 902095186743
-------------------------------------------------------
What would you like to do?
1 - List all tickets
2 - See individual ticket
3 - Exit the program
> █
```

Screenshot 3

Page pagination. Each page (by pressing "a", or "b" or "c" or "d") will return 25 tickets.
(*Screenshot 3)*

```
Press 'a' | 'b' | 'c' | 'd' | or any key to main menu
> k█
```

Screenshot 4

If press any other letter than what is available on the selection, it will redirect user to main menu. As per below: (*Screenshot 4 and 5)*

```
Press 'a' | 'b' | 'c' | 'd' | or any key to main menu
> k
--------------------------------------------------------
Please select from menu
--------------------------------------------------------

What would you like to do?
1 - List all tickets
2 - See individual ticket
3 - Exit the program
> █
```

Screenshot 5

Screenshot 6

Viewing individual ticket by entering the ticket id. (*Screenshot 6*)

Screenshot 7

Details of ticket including data filtered to be shown to users. (*Screenshot 7*)

Screenshot 8

If enter invalid ticket id, error message will show as "invalid ticket". A per below:
(*Screenshot 8 and 9*)

```
Please enter ticket_id to view or any key to main menu
> 101
Invalid ticket

What would you like to do?
1 - List all tickets
2 - See individual ticket
3 - Exit the program
>
```

Screenshot 9

```
Thank you for using Zendesk Ticket Viewer!
→  zd_app git:(master)
```

Screenshot 10

Finally, when user hits '3', the application will stop and exit out. (*Screenshot 10)*