




## VAN HUNG HOANG

### WEB DEVELOPER & MARKETING


## CONTACT INFO

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 Manager Coffee Shop and Baker In WA

 AQS Tannery Group

 Sunshine North, Vic, Australia

## EDUCATION

- 2015-2017
- Study course Leadership And Project Management Practice
- Tafe in WA
- 2017-2020
- Bachelor degree in Information Technology
- University in WA

## PROFILE

I am a mature, positive and hardworking individual, who always strives to achieve the highest standard possible, at any given task.

In my previous role as a Sales Representative and Web Developer, I demonstrated the ability to work under intense pressure, sell products and services to customers from all backgrounds, handle customer complaints and solve problematic situations as and when they arose. I was promoted twice for exceeding my sales targets. I am a committed, friendly and hardworking Customer Service Advisor with a passion for providing excellent customer service at all times, always having the needs of the customers and the reputation of the organization at heart. I have dealt with customers enquiries and complaints face-to-face.

My excellent customer service and communication skills, combined with my relevant work experience, make me a real asset to any organization that I work. I have excellent communication skills, enabling me to effectively communicate with a wide range of people.

## WORK EXPERIENCE

- 2014-2016
- COOKIES AND DONUTS IN SOUTHLANDS, WA

### WORK AT COFFEE SHOP

- customer service skills, the ability to work well with others, the ability to sell products and services, the ability to work on your own, excellent verbal communication skills, a good memory, the ability to work well with your hands, the ability to accept criticism and work well under pressure.

- 2017-2018
- MANAGER COFFEE SHOP IN MANJIMUP, WA

### WORK BAKER AND COFFEE SHOP

- managers oversee all their business's daily operations, including the production of baked goods, sales, and personnel management. They coordinate between the baking team, the salespeople, and the customers while ensuring that quality and safety standards are maintained.

- 2022-PRESENT
- AQS TANNERY GROUP

### AGRICULTURE WORKERS

## SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking
- HTML, CSS, JAVASCRIPT AND REACT WEBSITE
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## LANGUAGES

- English (fluent)
- Vietnamese (fluent)

## REFERENCE

ALEX DANILOV-LAVERTON,VIC

+6141533153

Manager Coffee Shop In WA

+61434552074

- used to produce sheepskin leather products and soft wool-lined clothing or coverings, including gloves, hats, slippers, footstools, automotive seat covers, baby and knee rugs and pelts.

- 2022-PRESENT
- FREELANCER

### DEVELOP WEBSITE

- Develop and maintain strong relationships with partners, agencies, and vendors to support marketing initiatives.
- Monitor and maintain brand consistency across all marketing channels and materials.

## ENGINEERING TECHNOLOGISTS

### DEVELOP WEBSITE

<https://www.freecodecamp.org/certification/fccfcf42cae-ea00-4c88-b05f-6d41eae9ad18/responsive-web-design>

### JAVASCRIPT-ALGORITHMS-AND-DATA-STRUCTURES

<https://www.freecodecamp.org/certification/fccfcf42cae-ea00-4c88-b05f-6d41eae9ad18/javascript-algorithms-and-data-structures-v8>

### FRONT-END-DEVELOPMENT-LIBRARIES

<https://www.freecodecamp.org/certification/fccfcf42cae-ea00-4c88-b05f-6d41eae9ad18/front-end-development-libraries>

### DATA-VISUALIZATION

<https://www.freecodecamp.org/certification/fccfcf42cae-ea00-4c88-b05f-6d41eae9ad18/data-visualization>

## INTEREST



Reading Book



Listen to Music



Play Soccer



Cooking