Received: 03/07/2023 11:54PM From: harrykhlo@gmail.com

To: Build-disputes@fairwayresolution.com,

Cc: jlee2609@yahoo.com.hk;office@kathrynlawry.co.nzjsrconstruction.nz@gmail.com;

Subject: Dispute about breach of contract: Fwd: Fw: Mitsubishi lossnay ventilation recovery ststem

Attachments:

Body:

Kia ora Fair Way

Thank you for providing mediation services.

The builder, JSR Construction, who is a Master Builder, is asking us for an unnecessary additional cost for the heatpump and ventilation system which have been included in the contract. The emails below gave the builder's argument for the additional charge. I have had support emails and agreement showing the Mitsubishi Multi units Heatpump system and Mitsubishi Lossnay Ventilation system have been included in the contract.

Would you please help with this dispute?

Thank you so much. Nga mihi, Harry Lo 02102824346

----- Forwarded message -----

From: Ricky Wong <jsrconstruction.nz@gmail.com>

Date: Tue, Mar 7, 2023 at 10:16 PM

Subject: Re: Fw: Mitsubishi lossnay ventilation recovery ststem

To: Harry Lo <harrykhlo@gmail.com>

Harry , I asked for Mitsubishi lossnay yes there quote for it , they did not tell me is different cost if you used multi units , today I asked him to start work , he said the pervious quote he based on central heating , and is going to be different and cost more , I only find out today. Recovery system for central system and multi units is going to be different ,

On Tue, 7 Mar 2023 at 8:48 PM, Harry Lo harrykhlo@gmail.com wrote:

Of course. You have to bear the full cost of the Mitsubishi Multi units Heatpump system and Mitsubishi Lossnay Ventilation system. Based on our agreement, you should have known that is our requirement / specification. Please adhere to our terms.

Thank you for your attention. Kind regards, Harry

On Tue, Mar 7, 2023 at 5:26PM Jessica Lee <jlee2609@yahoo.com.hk> wrote: see what's his reply

---- 轉寄的郵件 -----

寄件人: Ricky Wong <jsrconstruction.nz@gmail.com> 收件人: Jessica Lee <jlee2609@yahoo.com.hk> 傳送日期: 2023年3月7日星期二 下午04:31:20 [GMT+13] 主旨: Re: Mitsubishi lossnay ventilation recovery ststem

So you want me to pay for you?

On Tue, 7 Mar 2023 at 3:44 PM, Jessica Lee <jlee2609@yahoo.com.hk> wrote:

Hi Ricky

To be clear, the heating system for our house should be what you signed on the contract.

Mitsubishi Multi units Heatpump system and Mitsubishi Lossnay Ventilation system.





x1 AP71 8Kw (Main living area) Total Capacity -Class total 205 @ 22.9kw Outdoor units: x1 MXF-4F71VGD 8Kw -Class total 125 x1 MXF-4F80VGD 8.8kw -Class total 145 Total Capacity- 16.8Kw Included Mitsubishi Lossnay Ventilation system

Gas	
Gas water heater	N/A



11) Lennox-Shower Box - Eddy Series 3 Sides Wall (900x1200x900x1900mm)-Roller sliding door -moulded liner in middle



12) Lennox-Shower Box - Eddy Series 2 Sides

Many thanks, Jessica

Harry Lo (<harrykhlo@gmail.com>) 在 2023年3月7日星期二 下午03:34:35 [GMT+13] 寫道:

Hi Ricky,

We will initiate a mediation if you do not follow the contract to provide Mitsubishi Lossnay Ventilation.

Thanks for your attention. Kind regards, Harry

On Tue, 7 Mar 2023, 12:41 Jessica Lee, <jlee2609@yahoo.com.hk> wrote:

Hi Ricky

Can you please follow the contract?

We signed the contract for the house Heating system by using Mitsubishi Multi units Heatpump system included Mitsubishi Lossnay Ventilation system.

Many thanks, Jessica **內嵌圖像**

Ricky Wong (<jsrconstruction.nz@gmail.com>) 在 2023年3月7日星期二 下午12:15:50 [GMT+13] 寫道:

Hi Harry and Jessica

See attached Mitsubishi lossnay recovery system quote

Initially on February 2022 Hiko priced this based on you are using central heating system so is only \$3668 plus gst

But because your are using multi units now the recovery is different and based on the plan you send us yesterday it's about \$7900 inclusive gst.

Do you still want to proceed ? Please advice or we can credits to you if you choose to omit .

Hope to hear from you

Regards Ricky

Project Manager Ricky Wong JSR CONSTRUCTION LTD 0221018468









Project Manager

Ricky Wong JSR CONSTRUCTION LID 0221018468

