

From: "Matt McLelland" <matt.mclelland@hagley.co.nz>

To: "Ricky Wong" <jsrconstruction.nz@gmail.com>

Date: 12/19/2022 4:25:18 PM

Subject: RE: 2 Rapare street

Hi Ricky,

Good thanks hope you are well also.

Yes as per my phone call last week we have re-ordered all the stiles in thermally broken and we will replace these on site for you once they arrive in.

We should see this metal arrive in mid to late January.

Cheers

Matt McLelland
General Manager
Hagley Windows & Doors

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Merry Christmas from the Hagley team.

We close down for Christmas at 12pm on Thursday 22 December 2022 and reopen on Monday 16 January 2023.

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From: Ricky Wong <jsrconstruction.nz@gmail.com>

Sent: Tuesday, 20 December 2022 10:07 AM

To: Matt McLelland <matt.mclelland@hagley.co.nz>

Cc: Tom Ashwin <tom.ashwin@hagley.co.nz>

Subject: Re: 2 Rapare street

Hi Matt and Tom

How are you? Kindly advise what is the next steps you guys decided to do with the thermal broken issues.

Thank you and hope to hear from you. Soon

regards Ricky

On Sun, 11 Dec 2022, 08:54 Ricky Wong, <j srconstruction.nz@gmail.com> wrote:

Hi Matt

How are you?

My client doesn't accept your and agreed with your reply and insisted that that there wanted full Thermally broken windows as they was no information given that you cannot do it 100 percent when we ordered the products and now coming back to tell us that if we choose to install the Stile they will be no warranty is not acceptable.

Please fix this asap as the job progressing very fast, gib installed and plaster for gib will start next week.

7/1/2023

Hope to hear from you.

Thank you.

regards
Ricky

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Project Manager

Ricky Wong

JSR CONSTRUCTION LTD

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