



Harry Lo <harrykhlo@gmail.com>

Fwd: Thermal broken 2 rapare st. Job No.27363 - JSR Construction.

1 message

Ricky Wong <jsrconstruction.nz@gmail.com>

Wed, Nov 16, 2022 at 8:58 AM

To: Harry Lo <harrykhlo@gmail.com>, Jessica Lee <jlee2609@yahoo.com.hk>

----- Forwarded message -----

From: **Tom Ashwin** <tom.ashwin@hagley.co.nz>

Date: Wed, 16 Nov 2022, 08:52

Subject: RE: Thermal broken 2 rapare st. Job No.27363 - JSR Construction.

To: Ricky Wong <jsrconstruction.nz@gmail.com>

Cc: Matt McLelland <matt.mclelland@hagley.co.nz>

Hi Ricky

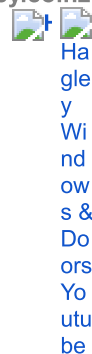
As I have explained in previous emails (Attached), only the sliding door stiles are not thermally broken due to the thermal bowing issue in particular with dark coloured joinery which is a very small percentage of the overall windows and doors.

I'm not sure where you got more than half from?

Regards Tom

Tom Ashwin
Project Manager
Hagley Windows & Doors

03 33 88 235
0274 800 208
tom.ashwin@hagley.co.nz
www.hagley.co.nz

 [Click here to view our Website.](#)

Waterloo Business Park
926 Halswell Junction Road
Christchurch 8042
New Zealand

 [Click here to view details](#)

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.

Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>**Sent:** Tuesday, 15 November 2022 8:47 PM

To: Tom Ashwin <tom.ashwin@hagley.co.nz>

Subject: Thermal broken 2 rapare st

Tom, this job our contract is to supply thermal broken windows and doors and you had charge extra for that, now more then half don't have rhermal broken, is that means you have credits.

----- Forwarded message -----

From: Tom Ashwin <tom.ashwin@hagley.co.nz>

To: Ricky Wong <jsrconstruction.nz@gmail.com>

Cc: Matt McLelland <matt.mclelland@hagley.co.nz>

Bcc:

Date: Tue, 1 Nov 2022 19:06:11 +0000

Subject: RE: 2 rapere st

Hi Ricky

The doors are thermally Broken except the door stile which is a very small percentage of the overall door as I put in the email.

This is a finding from the Aluminium Extrusion supplier APL and a national decision to supply non-thermally broken lock stiles to avoid any thermal bowing issues to the locking and security of the doors in particular with the darker colours.

I've attached the previous email which explains all.

Regards Tom

From: Ricky Wong <jsrconstruction.nz@gmail.com>

Sent: Wednesday, 2 November 2022 7:33 AM

To: Tom Ashwin <tom.ashwin@hagley.co.nz>

Subject: 2 rapere st

Tom,

Good morning, with your company new findings is that means our jobs will get credits for door that is not thermal broken ?

----- Forwarded message -----

From: Tom Ashwin <tom.ashwin@hagley.co.nz>

To: Harry Lo <harrykhlo@gmail.com>

Cc: "jsrconstruction.nz@gmail.com" <jsrconstruction.nz@gmail.com>

Bcc:

Date: Mon, 31 Oct 2022 01:01:48 +0000

Subject: JSR Construction Job No.27363: [2 Rapare Street, Rolleston](#).

Hi Harry & Ricky

I have made a few enquiries regarding the Thermal Break in the Sliding Door Stiles and have discovered that APL which is our Aluminium Supplier have had some issues over the past couple of years with the Thermally Broken Sliding Door Stiles bowing in direct sunlight during the summer months in particular with the darker colours and when the sun is at its hottest in the middle of the day. The bowing causes the Door Stile to not line up with the Frame and Striker Plate making the door difficult to opening and close during the day but comes back in line in the evening.

A decision was made by APL to supply non-Thermally Broken Sliding Door Stiles for this reason where a dark colour has been requested. APL have carried out some rigorous testing in relation to the efficiency of the Door Stiles being non-Thermally Broken and the loss in the Thermal Rating is only one – two percent over the entire Frame. With the Non-Thermally Broken Door Stiles the product still meets the minimum R rating and does not affect the performance of the Door.

Kind Regards Tom

From: Harry Lo <harrykhlo@gmail.com>
Sent: Monday, 31 October 2022 12:48 PM
To: Ricky Wong <jsrconstruction.nz@gmail.com>
Cc: Tom Ashwin <tom.ashwin@hagley.co.nz>; Sze Ping Jessica Lo <jlee2609@yahoo.com.hk>
Subject: Fwd: 2 rapare street

Hi Ricky,

The photos of white aluminium frames you sent Tom were not for our house.

On the photos of the black aluminium frames, the layer marked thermal broken is a strip of aluminium but not the thermal broken layer.

Please have a further investigation.

Thanks.

Harry

On Mon, 31 Oct 2022, 11:00 Ricky Wong, <jsrconstruction.nz@gmail.com> wrote:

----- Forwarded message -----

From: Tom Ashwin <tom.ashwin@hagley.co.nz>
Date: Mon, 31 Oct 2022, 10:12
Subject: RE: 2 rapare street
To: Ricky Wong <jsrconstruction.nz@gmail.com>

Hi Ricky

I can see the thermal break in both those photos so no need to go to site.

Cheers Tom



Tom Ashwin	03 33 88 235
Project Manager	0274 800 208
Hagley Windows & Doors	tom.ashwin@hagley.co.nz

www.hagley.co.nz

Waterloo Business Park

926 Halswell Junction Road

Christchurch 8042

New Zealand

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.

Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Monday, 31 October 2022 9:56 AM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: Re: 2 rapare street

I had covid , you can get in lockbox and gate 1988

On Mon, 31 Oct 2022, 08:18 Tom Ashwin, <tom.ashwin@hagley.co.nz> wrote:

What time will you be on site?

Tom Ashwin	03 33 88 235
Project Manager	0274 800 208
Hagley Windows & Doors	tom.ashwin@hagley.co.nz
	www.hagley.co.nz

Waterloo Business Park

926 Halswell Junction Road

Christchurch 8042

New Zealand

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.

Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Monday, 31 October 2022 8:14 AM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: Re: 2 rapare street

Papers yes, but what onsite is different stories, please come to have a look

On Mon, 31 Oct 2022, 08:01 Tom Ashwin, <tom.ashwin@hagley.co.nz> wrote:

Hi Ricky

I have just checked our paperwork here and all items are thermally broken as requested.

The client didn't want Argon Gas to the Double Glazed Units so this was not provided.

Tom Ashwin 03 33 88 235
Project Manager 0274 800 208
Hagley Windows & Doors tom.ashwin@hagley.co.nz
www.hagley.co.nz

Waterloo Business Park

926 Halswell Junction Road

Christchurch 8042

New Zealand

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.

Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Sunday, 30 October 2022 5:07 PM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: 2 rapare street

Hi Tom go see why some doors are not thermal broken

----- Forwarded message -----

From: Tom Ashwin <tom.ashwin@hagley.co.nz>
To: Ricky Wong <jsrconstruction.nz@gmail.com>
Cc: Matt McLelland <matt.mcllland@hagley.co.nz>

Bcc:
Date: Tue, 1 Nov 2022 19:06:11 +0000
Subject: RE: 2 rapere st

Hi Ricky

The doors are thermally Broken except the door stile which is a very small percentage of the overall door as I put in the email.

This is a finding from the Aluminium Extrusion supplier APL and a national decision to supply non-thermally broken lock stiles to avoid any thermal bowing issues to the locking and security of the doors in particular with the darker colours.

I've attached the previous email which explains all.

Regards Tom

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Wednesday, 2 November 2022 7:33 AM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: 2 rapere st

Tom,

Good morning, with your company new findings is that means our jobs will get credits for door that is not thermal broken ?

----- Forwarded message -----

From: Tom Ashwin <tom.ashwin@hagley.co.nz>
To: Harry Lo <harrykhlo@gmail.com>
Cc: "jsrconstruction.nz@gmail.com" <jsrconstruction.nz@gmail.com>
Bcc:
Date: Mon, 31 Oct 2022 01:01:48 +0000
Subject: JSR Construction Job No.27363: 2 Rapare Street, Rolleston.

Hi Harry & Ricky

I have made a few enquiries regarding the Thermal Break in the Sliding Door Stiles and have discovered that APL which is our Aluminium Supplier have had some issues over the past couple of years with the Thermally Broken Sliding Door Stiles bowing in direct sunlight during the summer months in particular with the darker colours and when the sun is at its hottest in the middle of the day. The bowing causes the Door Stile to not line up with the Frame and Striker Plate making the door difficult to opening and close during the day but comes back in line in the evening.

A decision was made by APL to supply non-Thermally Broken Sliding Door Stiles for this reason where a dark colour has been requested. APL have carried out some rigorous testing in relation to the efficiency of the Door Stiles being non-Thermally Broken and the loss in the Thermal Rating is only one – two percent over the entire Frame. With the Non-Thermally Broken Door Stiles the product still meets the minimum R rating and does not affect the performance of the Door.

Kind Regards Tom

From: Harry Lo <harrykhlo@gmail.com>
Sent: Monday, 31 October 2022 12:48 PM
To: Ricky Wong <jsrconstruction.nz@gmail.com>
Cc: Tom Ashwin <tom.ashwin@hagley.co.nz>; Sze Ping Jessica Lo <jlee2609@yahoo.com.hk>
Subject: Fwd: 2 rapare street

Hi Ricky,

The photos of white aluminium frames you sent Tom were not for our house.

On the photos of the black aluminium frames, the layer marked thermal broken is a strip of aluminium but not the thermal broken layer.

Please have a further investigation.

Thanks.

Harry

On Mon, 31 Oct 2022, 11:00 Ricky Wong, <jsrconstruction.nz@gmail.com> wrote:

----- Forwarded message -----

From: **Tom Ashwin** <tom.ashwin@hagley.co.nz>
Date: Mon, 31 Oct 2022, 10:12
Subject: RE: 2 rapare street
To: Ricky Wong <jsrconstruction.nz@gmail.com>

Hi Ricky

I can see the thermal break in both those photos so no need to go to site.

Cheers Tom

Tom Ashwin

Project Manager

Hagley Windows & Doors

03 33 88 235

0274 800 208

tom.ashwin@hagley.co.nz

www.hagley.co.nz

Waterloo Business Park

926 Halswell Junction Road

Christchurch 8042

New Zealand

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.

Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Monday, 31 October 2022 9:56 AM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: Re: 2 rapare street

I had covid , you can get in lockbox and gate 1988

On Mon, 31 Oct 2022, 08:18 Tom Ashwin, <tom.ashwin@hagley.co.nz> wrote:

What time will you be on site?

Tom Ashwin 03 33 88 235

Project Manager 0274 800 208

Hagley Windows & Doors tom.ashwin@hagley.co.nz

www.hagley.co.nz

Waterloo Business Park

926 Halswell Junction Road

Christchurch 8042

New Zealand

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.

Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Monday, 31 October 2022 8:14 AM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: Re: 2 rapare street

Papers yes, but what onsite is different stories, please come to have a look

On Mon, 31 Oct 2022, 08:01 Tom Ashwin, <tom.ashwin@hagley.co.nz> wrote:

Hi Ricky

I have just checked our paperwork here and all items are thermally broken as requested.

The client didn't want Argon Gas to the Double Glazed Units so this was not provided.

Tom Ashwin 03 33 88 235

Project Manager 0274 800 208

Hagley Windows & Doors tom.ashwin@hagley.co.nz

www.hagley.co.nz

Waterloo Business Park

926 Halswell Junction Road

Christchurch 8042

New Zealand

The content of this email may contain information that is confidential to the named recipient and/or subject to legal privilege. If you are not the intended recipient, you must not use, distribute or copy this email. If you have received this email in error, please notify the sender immediately and delete the email. Any views expressed in this email do not necessarily reflect those of the Hagley & Thermaseal group of companies.
Sustainability | Please consider the environment before printing this email.

From: Ricky Wong <jsrconstruction.nz@gmail.com>
Sent: Sunday, 30 October 2022 5:07 PM
To: Tom Ashwin <tom.ashwin@hagley.co.nz>
Subject: 2 rapare street

Hi Tom go see why some doors are not thermal broken

...

[Message clipped] [View entire message](#)

20 attachments



image001.png
391K



image002.png
469K



image001.png
391K



image002.png
469K



image001.png
391K



image002.png
469K

 image532549.png
1K

 image201608.png
1K

 image485017.png
1K

 image853182.png
1K

 image660854.png
1K

 **image473034.png**
1K



image658296.png
25K




image542383.jpg
125K


 **image015555.png**
1K

image001.png
1K

 **image660854.png**
1K

 **JSR Construction Job No.27363: 2 Rapare Street, Rolleston..eml**
1323K

 **RE: 2 rapere st.eml**
1331K

 **JSR Construction Job No.27363: 2 Rapare Street, Rolleston..eml**
1323K