



Harry Lo <harrykhlo@gmail.com>

Fwd: Need thermally broken sliding doors in coal dust color

1 message

Harry Lo <harrykhlo@gmail.com>

Mon, Jan 30, 2023 at 10:33 PM

To: Sales Bradnams Christchurch <Sales.Chch@bradnams.co.nz>

Bcc: Sze Ping Jessica Lo <jlee2609@yahoo.com.hk>

Hi Craig,

It was nice to meet you a week ago.

Thank you for letting me know there is no exceptional warranty condition for the thermal bowing issues.

Thanks for the attached cross sections showing the aluminum joinery being all thermally broken.

Thanks for the attached copy of the warranty showing no exceptional condition for the thermal bowing issues.

Further to our conversation, the cross sections and the copy of the warranty in the attached file "cross sections All Season slider-stacker.pdf" are the terms and conditions of the products given in your quotation 153440.03 as shown in the two attached files "Harry quote 7.12.22.docx" and "Harry quote 7.12.22.pdf"

Please do not hesitate to let me know if there are any misinterpretations.

I will get back to you once I agree with the builder. Thank you for your kind help.

Kind regards,

Harry

On Mon, Jan 23, 2023 at 10:13 AM Sales Bradnams Christchurch <Sales.Chch@bradnams.co.nz> wrote:

Good morning Harry,

I have attached some examples of the cross sections for the stacker and slider, also a copy of the warranty.

Regards Craig

**Craig Bilton**

Account Manager

M 027 5254753**DDI** 03 343 7143**E** sales.chch@bradnams.co.nz

**Bradnam's Christchurch**

Halswell, Christchurch 8245

17 McTeigue Road, Halswell, Christchurch 8025

www.bradnams.co.nz

From: Harry Lo <harrykhlo@gmail.com>
Sent: Saturday, 10 December 2022 7:01 AM
To: Sales Bradnams Christchurch <Sales.Chch@bradnams.co.nz>
Subject: Re: Need thermally broken sliding doors in coal dust color

Thanks Craig,

Thank you for your quotation.

Would you mind providing me with the following information?

1. The cross sections of the 7 sliders which show all the aluminium members are thermally broken.
2. Can you provide the 7 sliders with coal dust colour or similar dark colour?

Thank you so much for your help.

Merry Christmas,

Kind regards,

Harry

----- Forwarded message -----

From: Sales Bradnams Christchurch <Sales.Chch@bradnams.co.nz>
Date: Wed, Dec 7, 2022 at 4:04 PM
Subject: RE: Need thermally broken sliding doors in coal dust color
To: Harry Lo <harrykhlo@gmail.com>

Hi Harry,

I have attached pricing and the schedule for the 7 sliders.

Our Technical advice from Auckland was that the issue of expansion or contraction could occur in this product.

Regards Craig



Craig Bilton

Account Manager

M 027 5254753

DDI 03 343 7143

E sales.chch@bradnams.co.nz

Bradnam's Christchurch

Halswell, Christchurch 8245

17 McTeigue Road, Halswell, Christchurch 8025

www.bradnams.co.nz

From: Harry Lo <harrykhlo@gmail.com>
Sent: Thursday, 1 December 2022 1:28 PM
To: Sales Bradnams Christchurch <Sales.Chch@bradnams.co.nz>
Subject: Need thermally broken sliding doors in coal dust color

Kai ora Craig,
It was nice to talk to you last Tuesday. Thank you for your help.

I was seeking support for requesting my builder to replace his supplier of thermally broken aluminum sliding doors. My builder's supplier cannot provide us with the thermally broken sliding doors with the thermally-broken door stiles and thermally-broken fixed interlocker in coal dust color (i.e. the door stiles and fixed interlocker are not thermally-broken in coal dust color).

I enclose herewith the sliding door schedule for your reference in which the sliding doors are:

- Item 9,
- Item 10,
- Item 11,
- Item 12,

- Item 14,
- Item 16 and
- Item 21.

Would you mind to let me know if you can provide me with those sliding door with thermally-broken stiles and fixed interlocker in coal dust color? If so, I can ask my builder to change his supplier to you.

Please feel free let me know if your need the floor plan or any other things.

Thank you so much.

Nga mihi,
Harry

02102824346

3 attachments



cross sections All Season slider-stacker.pdf
2770K

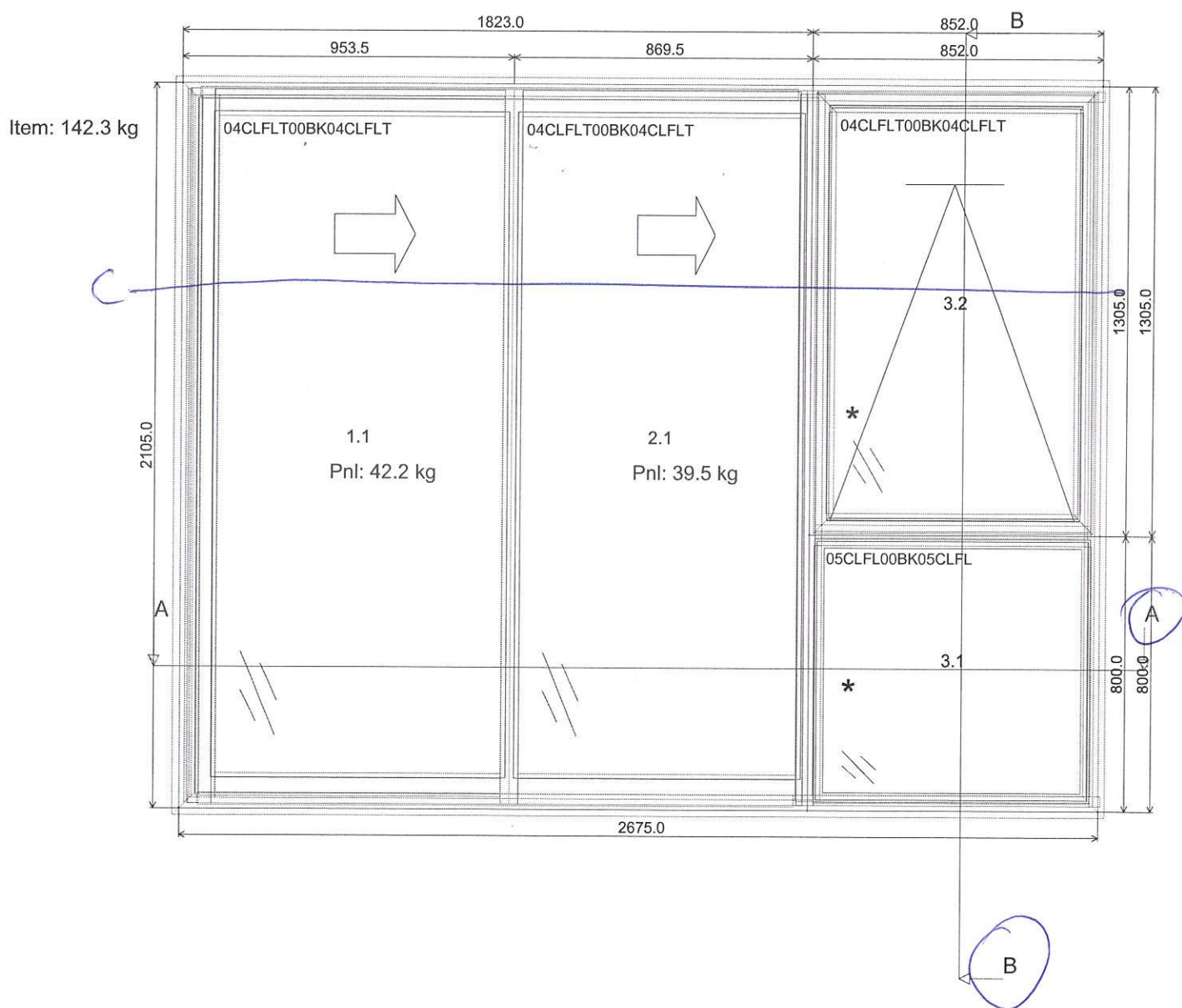


Harry quote 7.12.22.pdf
62K

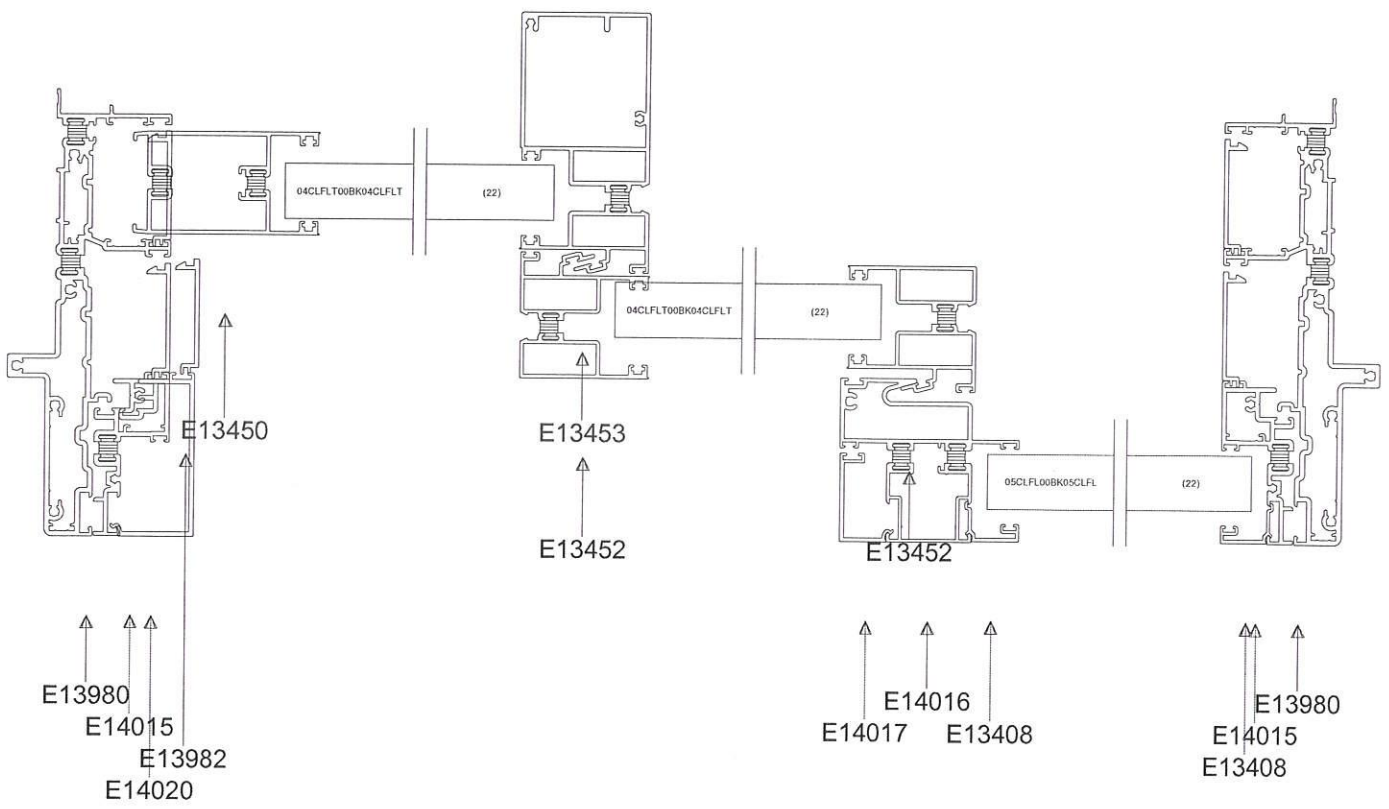


Harry quote 7.12.22.docx
93K

→ Stacker



A



B

E13980 →

E14015 →

E13412 →

E11305 →

E11305 →

E13412 →

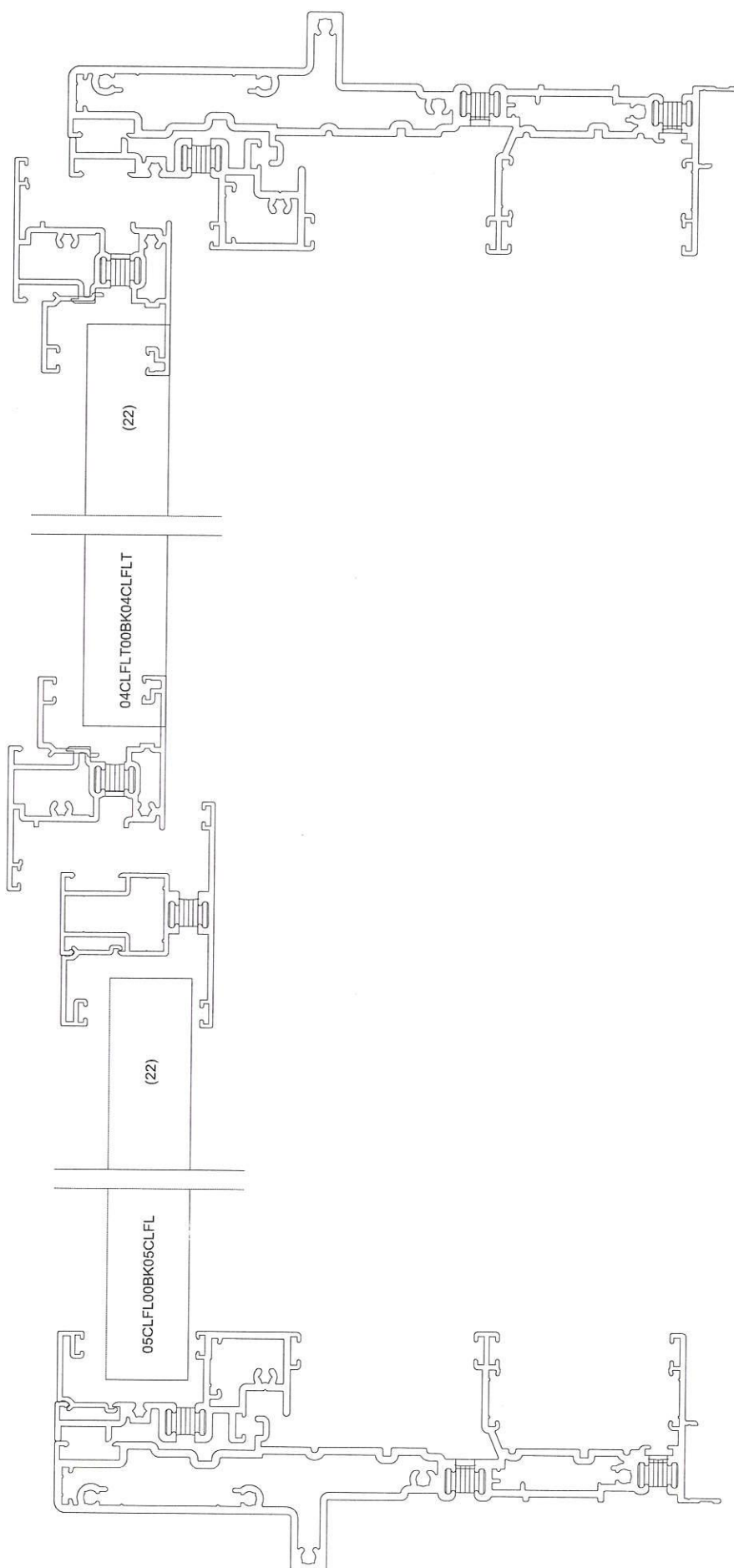
E13401 →

E13408 →

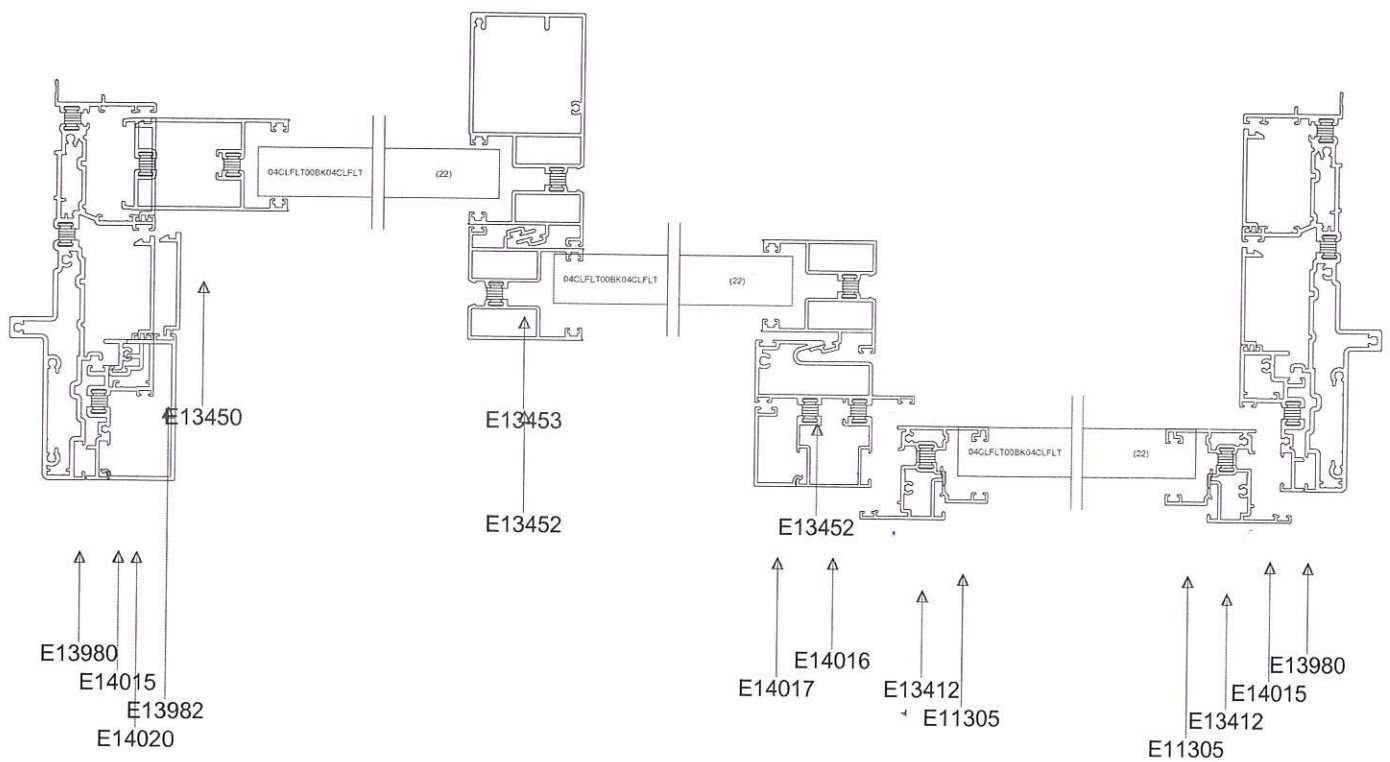
E14015 →

E13980 →

E13408 →



C



— Beaded Sash

Care and Maintenance of Aluminium Joinery

Aluminium joinery requires regular maintenance to ensure the joinery performs at its best. As a general rule, the harsher the environment, the more regular the maintenance required to keep your joinery in top condition. Also joinery that is covered by verandas or wide eaves and not subject to natural rain wash needs regular cleaning to avoid damage to surface finish on both the aluminium framing and powder coated hardware. The following maintenance tasks are not covered by this warranty:

- Seals and rubbers will require replacing from time to time depending on the environment. Generally they will last 10 years or more and can easily be replaced by service provider.
- Tracks, rollers (if accessible) and hardware require lubrication and rollers may require replacing due to normal wear and tear. This depends on the environment and amount of use.

Please refer to the Bradnam's Homeowners Guide for further cleaning and maintenance recommendations covering hardware that is plated, power coated or stainless steel. The Guides includes information on the lubrication of mechanisms, care for electrical entrance systems and open/close advice of sash handles.

Care and maintenance, washing glass

Regular washing and drying of glass windows and doors are required to ensure their long term durability. In urban areas washing should be done every three to six months. The following guidelines apply:

- When washing, soak the glass surface with warm water and a mild soap detergent solution or proprietary glass cleaners to loosen dirt and debris.
- Use a soft grit free cloth or sponge when washing and try to avoid washing in direct sunlight. Do not use scrapers or razor blades.
- After washing, rinse with clean water and then dry the glass using a clean, grit-free squeegee, cloth, or paper towel. Remember, wet glass is dirty glass.
- All water and cleaning solution residue should be dried from the window gaskets, sealants, and frames to prevent water spots.
- When washing special glass, the following guidelines apply:
 - Avoid cleaning tinted and reflective glass surfaces in direct sunlight;
 - When washing double glazing and laminated glass, use the same procedure as above but ensure no solvents come into contact with the edge laminate interlayer or unit sealant;
 - With reflective or Low E coated surfaces, exercise special care when cleaning - special cleaners may be required as they can be hard to clean. Follow manufacturer's instructions.
- It is advisable to check that frame drainage is not blocked this can affect laminate and insulated glass units.

Care and maintenance of powder coating and anodising

The following guidelines apply:

- Just a gentle clean with a soft brush and mild detergent, followed by a fresh water rinse, will maintain the long-term performance of the powder coated or anodised aluminium joinery. In rural or normal urban environments cleaning should occur every six months. In areas of high pollution, such as industrial areas, geothermal areas or coastal environments, cleaning should occur every three months. In particularly hazardous locations, such as beachfronts, severe marine environments or areas of high industrial pollution, cleaning should be increased to monthly.
- Sheltered areas can be at more risk of coating degradation than exposed areas. This is because wind-blown salt and other pollutants may adhere to the surface. These areas should be inspected and cleaned if necessary on a more regular basis.
- Adequate on site protection of delivered and/or installed joinery units must be provided. Joinery may get knocked, scratched, or splattered with mortar, plaster, or paint during the later stages of construction. If splashes occur immediately wash down the joinery unit affected with water or methylated spirits* (*wash area thoroughly afterwards). Do not allow splashes to harden.
- To restore powder coated surfaces that have lost gloss or are chalking, polishing with a high quality crème polish in accordance with the manufacturer's instructions is recommended. Avoid polishes that contain cutting compounds, unless the surface is extremely weathered.

Do not use solvents

Strong solvent type cleaners should not be used. These are harmful to the extended life of your joinery.

For further information please refer to the Bradnam's Homeowners Guide or the suppliers instructions and guidelines on their websites.

Warranty for Bradnam's Windows and Doors

Bradnam's windows and doors here after referred to as Bradnam's warrants the product they have supplied and their workmanship, subject to the conditions below. This warranty does not affect any applicable statutory consumer rights, including those under the Consumer Guarantees Act 1993, Building Act 2004, Fair Trading Act 1986 or any other statute.

How long does this warranty apply for?

This warranty applies for 5 years from the date of delivery of the joinery to the client or its installation, where installed by Bradnam's.

What rights does this warranty give you?

Subject to the terms of this warranty, Bradnam's will, at its option, repair or replace any faulty or defective Bradnam's joinery at no cost to you, where such failure is caused by the materials or workmanship provided by Bradnam's.

When does this warranty apply?

This warranty only applies to Bradnam's aluminium doors and windows fitted to household units as defined by the Building Act 2004.

Bradnam's is obliged to meet the WANZ (Window Association of New Zealand) Standard, Powder Coating Surface Finishing – Appearance in Situ for guidance on in situ inspection of surface finish of powder coated extrusions. A technical guideline for acceptable "Glass Quality" can also be found on the WANZ and Bradnam's websites www.wanz.org.nz and www.bradnams.co.nz.

What does this warranty exclude?

This warranty does not apply to:

- a. Any defect in materials which are covered by any other supplier warranty.
- b. Any damage or deterioration arising from causes beyond the control of Bradnam's, including but not limited to impact, abrasion, earthquake, flood, mechanical damage, neglect, malicious damage, misuse, fire damage, act of God, pollution, abnormal weather, damage caused by geothermal gases, air pollution or severe coastal conditions, excessive heat, exposure to chemicals, or attempted repairs unauthorised by Bradnam's in writing.
- c. Any defect caused by a failure to regularly maintain the surfaces in accordance with the recommended care and maintenance procedures as set out in this document or any additional suppliers care and maintenance requirements.
- d. Any defect attributable to a defect in the structure to which the joinery has been affixed or due to incorrect installation.
- e. Joinery not supplied by Bradnam's New Zealand.
- f. Bradnam's joinery acquired as "B" class or second-hand.
- g. Fair wear and tear.
- h. WANZ (Window Association of New Zealand) Standard (Powder Coating Surface Finishing – Appearance in Situ (2011) for guidance on in situ inspection of surface finish of powder coated extrusions) or GANZ (Glass Association of New Zealand) Technical Data Sheet ("Glass Quality (2012) as a guide for glass acceptance.) Both of these documents can also be found on the WANZ (www.wanz.org.nz) and Bradnam's (www.bradnams.co.nz) websites.

Other conditions and limitations:

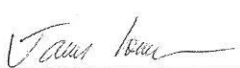
- a. The obligations under this warranty are limited to either free replacement of the defective component or repair at the discretion of Bradnam's.
- b. Bradnam's is not liable for any direct or indirect special, consequential or third party claims for loss, damage or expenses.
- c. This warranty is not enforceable by any builder, developer, or on-seller (within the meaning of section 362H of the Building Act 2004) of the household unit, or any of their associates.
- d. This warranty is not assignable or transferable to subsequent owners without the prior written consent of Bradnam's.
- e. The liability of Bradnam's shall not exceed the original invoice value of the applicable aluminium joinery product at fault.
- f. No liability shall arise where the purchase price for any product supplied remains unpaid in full, or where the customer is otherwise in default of the terms of the supply agreement.
- g. No liability shall arise unless a claim is made in writing to Bradnam's within 30 days of the defect arising or being reasonably discoverable by the purchaser.

Customer: _____

Address: _____

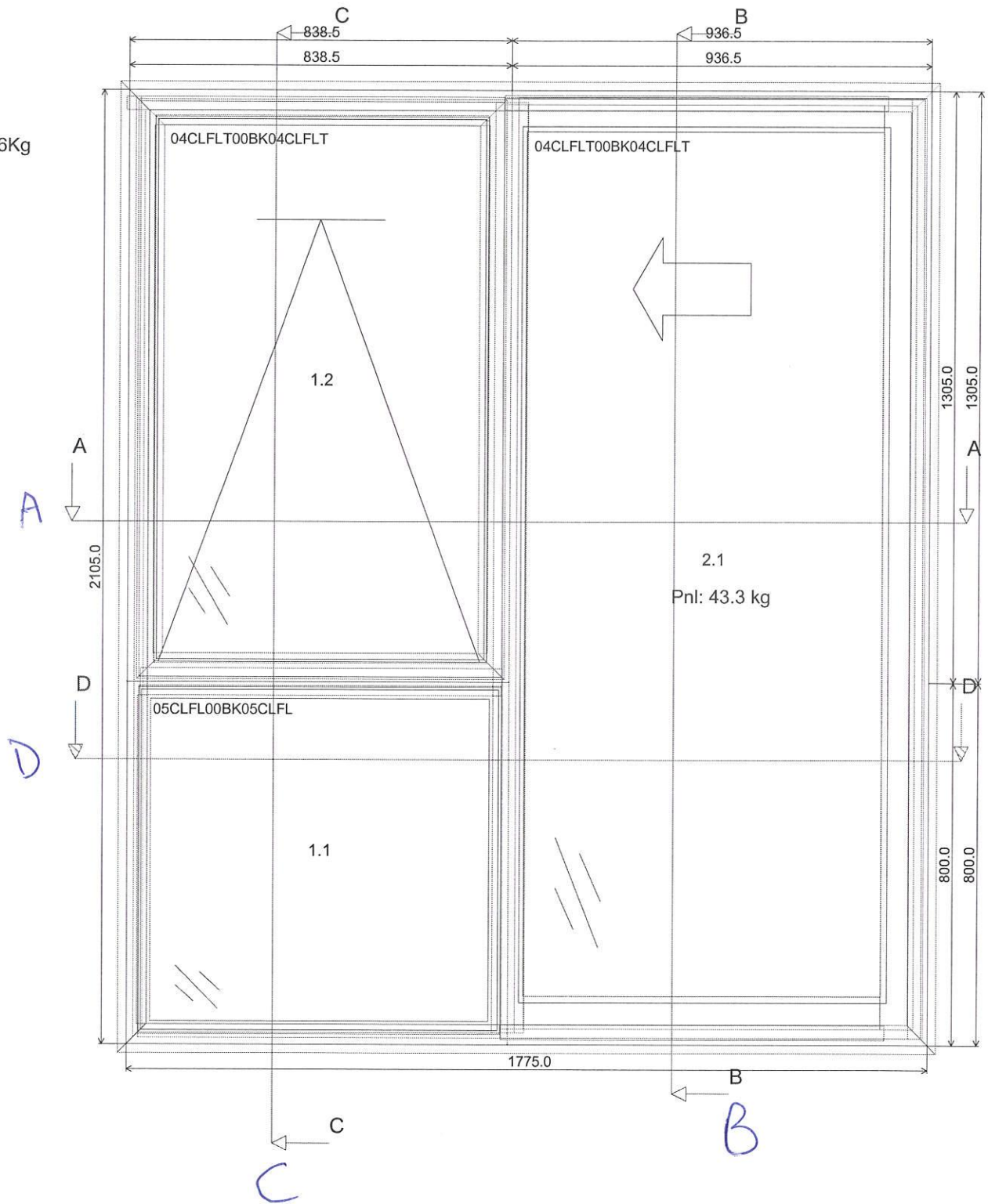
Quote Number: _____

Phone Number: _____

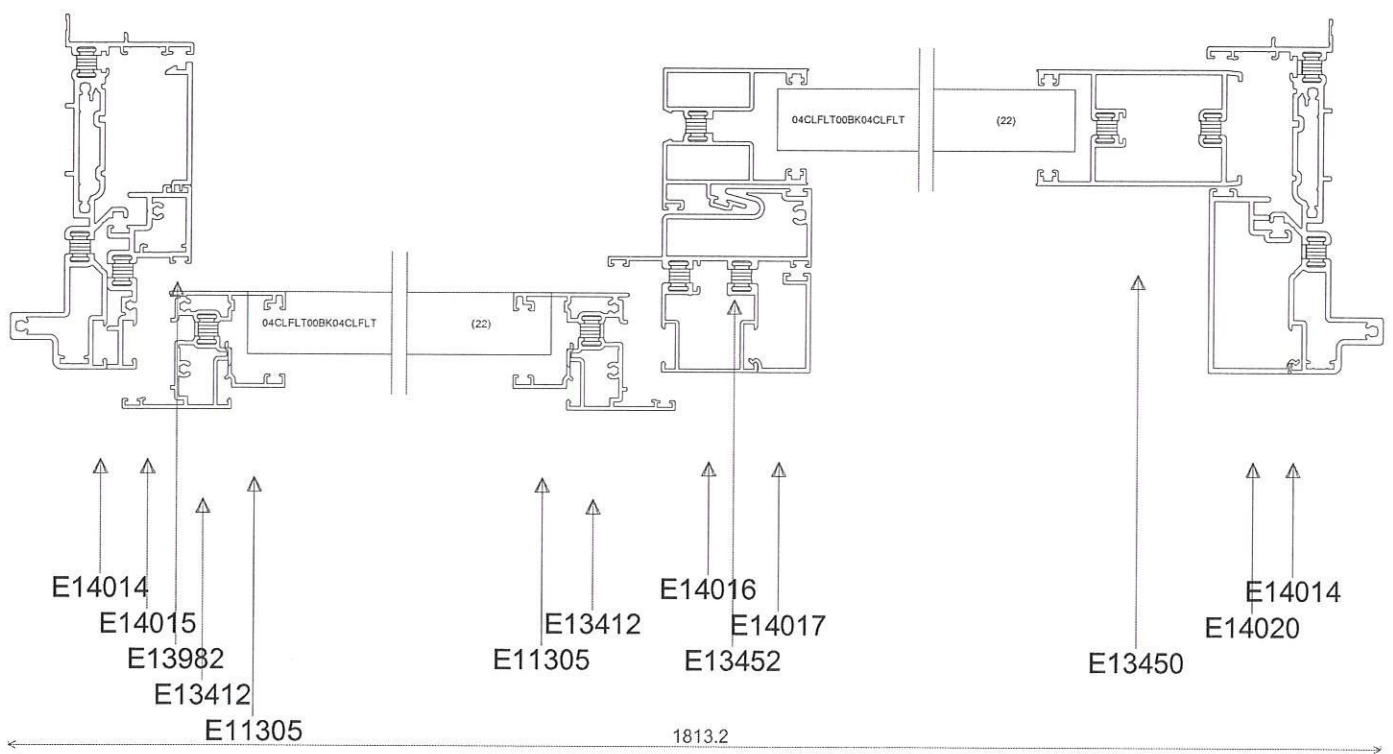
Signed:  Date: _____

Single Slider :- Beaded sash

Item: 106.66Kg



A



B

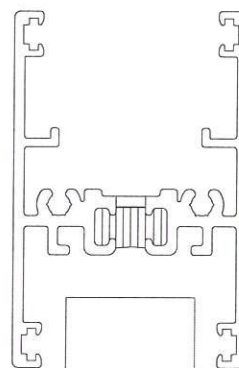
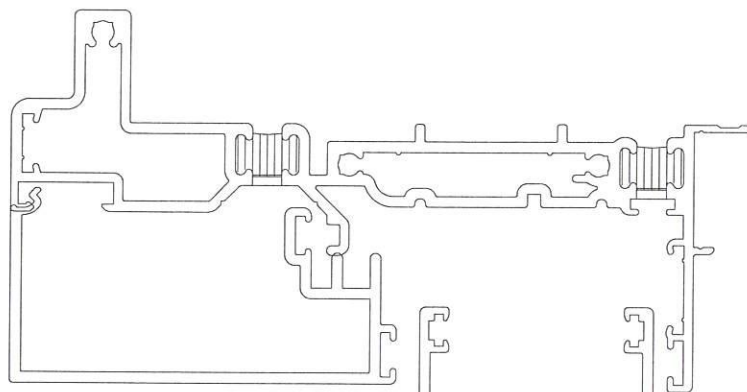
E14014



E14020



E13460



(22)

04CLFLT00BK04CLFLT

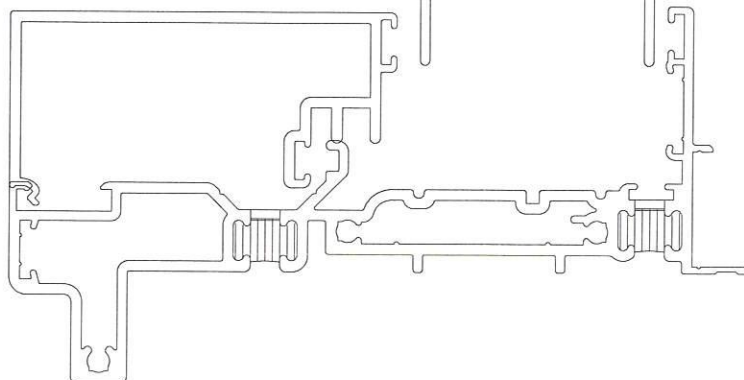
E13985



E14020



E14014



2143.5

C

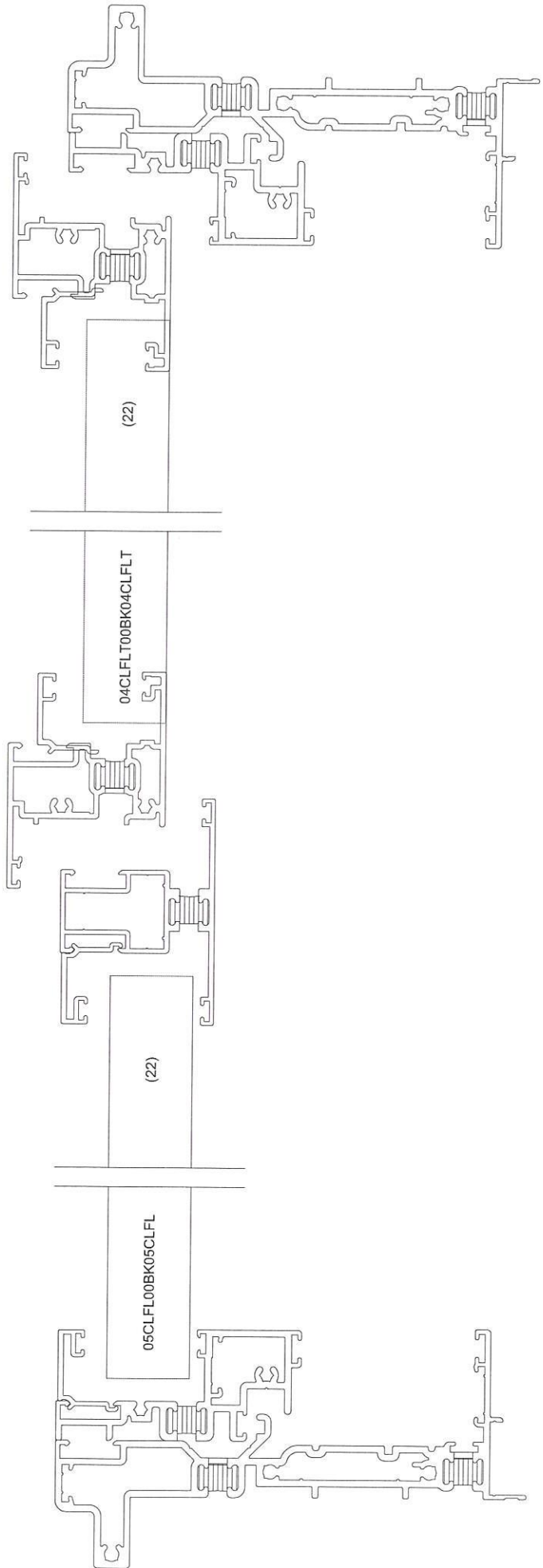
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E14014 →
E14015 →
E13412 →
E11305 →

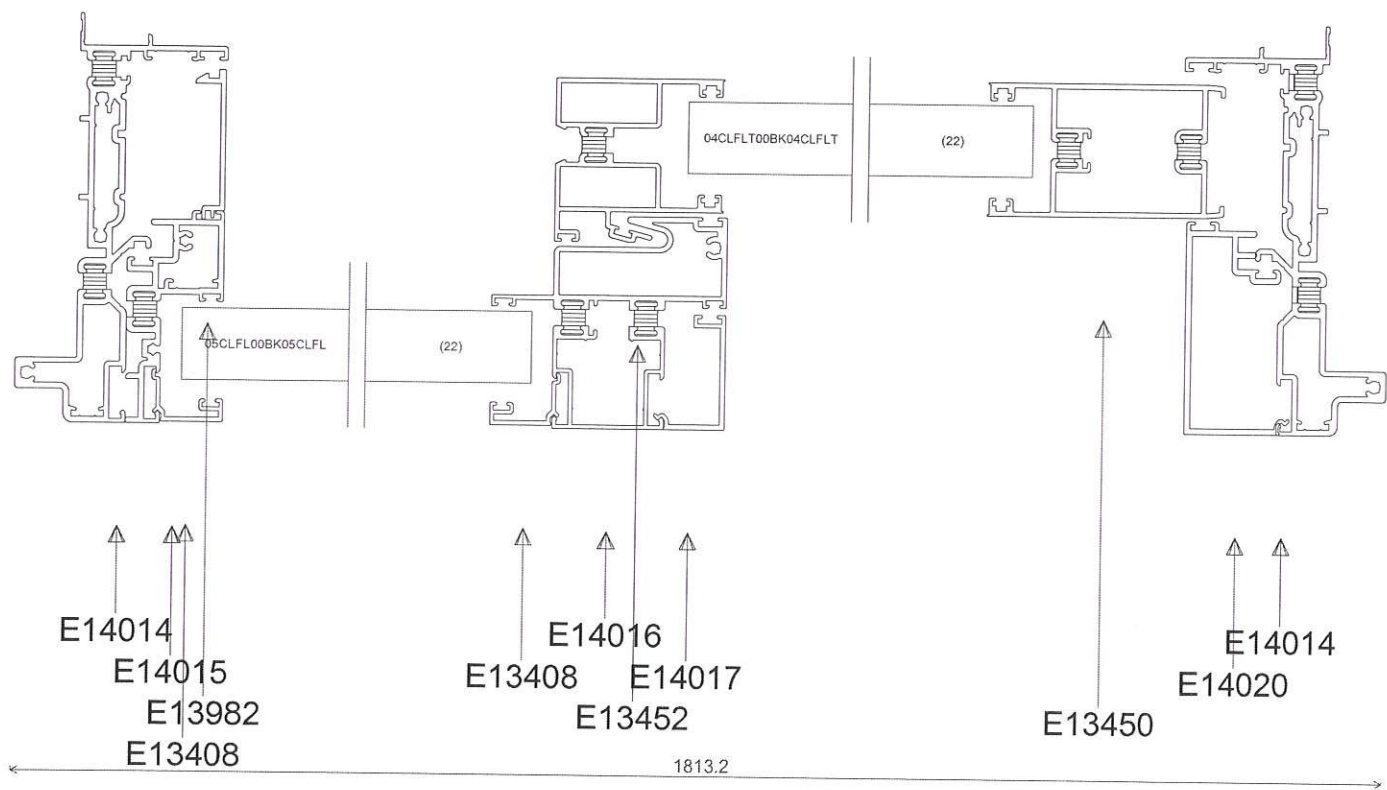
E11305 →
E13412 →

E13401 →
E13408 →

E13408 →
E14014 →



D



Bradnam's Windows & Doors NZ

17 McTeigue Road Halswell
PO Box 37170
CHRISTCHURCH
Phone: (03) 343-7140 E-mail:

Contact : **CRAIGB**
Mobile :
E-mail :

Cash Sale - Chch

Project Title : **Harry quote**

Site Contact :
Deliver to : **Rolleston
ChCh**

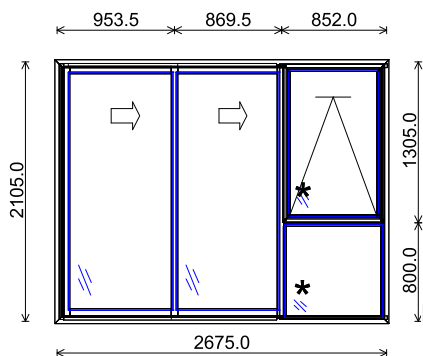
Mobile :
Phone : **1** Fax :

Items : All

No. of units =7

Item	Description	Quantity
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1	D6 Lounge	1
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SUITE : AllSeasons™
FRAME : Level Step™
FRAME COLOUR : To be advised Group 1
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 2700mm
WIND ZONE : High
UNIT WEIGHT : 142.3 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANS COMPONENTS : 55mm E13366 Support Bar
BEADED PANEL : FALSE
HEIGHT FROM FLOOR : 0
WALL THICKNESS : 172
SILL LINER : TRUE
TRACK_FINISH : BLACK

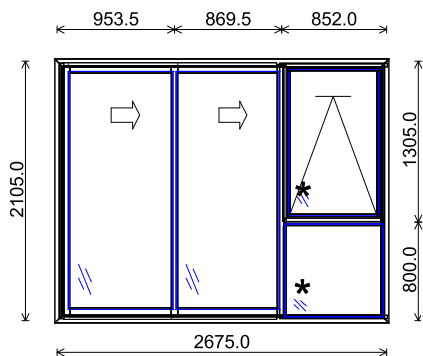
COMMENTS: Client to fit and adjust panels on site

- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M65C
- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651
- 1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P

1.1	* SiteGlazing - Up to 1.5m2 (1, 3.1)	1
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1.2	* SiteGlazing - Up to 1.5m2 (1, 3.2)	1
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2	D6 Living	1
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SUITE : AllSeasons™
FRAME : Level Step™
FRAME COLOUR : To be advised Group 1
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 2700mm
WIND ZONE : High
UNIT WEIGHT : 142.3 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANS COMPONENTS : 55mm E13366 Support Bar
BEADED PANEL : FALSE
HEIGHT FROM FLOOR : 0
WALL THICKNESS : 172
SILL LINER : TRUE
TRACK_FINISH : BLACK

COMMENTS: Client to fit and adjust panels on site

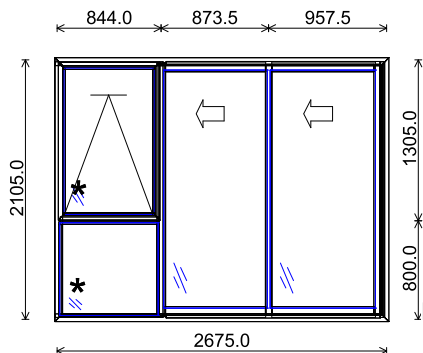
- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M65C

1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651
1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P

2.1 * SiteGlazing - Up to 1.5m2 (1, 3.1) 1

2.2 * SiteGlazing - Up to 1.5m2 (1, 3.2) 1

3 Dining D6 1



SUITE : AllSeasons™
FRAME : Level Step™
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 2700mm
FRAME COLOUR To be advised Group 1
WIND ZONE : High
UNIT WEIGHT : 120.9 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANS COMPONENTS : 55mm E13366 Support Bar
BEADED PANEL : FALSE
HEIGHT FROM FLOOR : 105
WALL THICKNESS : 172
SILL LINER : TRUE
TRACK_FINISH : BLACK

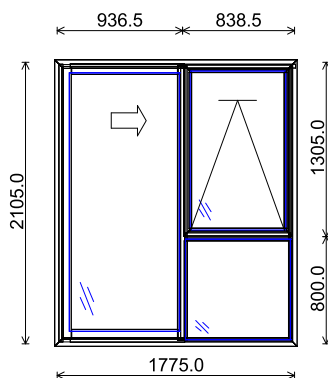
COMMENTS: Client to fit and adjust panels on site

1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M650
1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651
1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P

3.1 * SiteGlazing - Up to 1.5m2 (3, 1.1) 1

3.2 * SiteGlazing - Up to 1.5m2 (3, 1.2) 1

4 D5 bed 3 1



SUITE : AllSeasons™
FRAME : Level Step™
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 1800mm
FRAME COLOUR To be advised Group 1
WIND ZONE : High
UNIT WEIGHT : 106.66 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANS COMPONENTS : 55mm E13366 Support Bar
WALL THICKNESS : 172
SILL LINER : TRUE
BEADED PANEL : FALSE
TRACK_FINISH : BLACK
HEIGHT FROM FLOOR : 0

COMMENTS: Client to fit and adjust panels on site

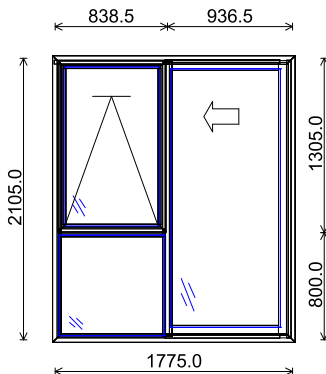
1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M650
1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651
1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P



5

Bed 2 D4

1



SUITE : AllSeasons™
FRAME : Level Step™
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 1800mm
FRAME COLOUR To be advised Group 1

WIND ZONE : High
UNIT WEIGHT : 106.66 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANZ COMPONENTS : 55mm E13366 Support Bar
WALL THICKNESS : 172
SILL LINER : TRUE
BEADED PANEL : FALSE
TRACK_FINISH : BLACK
HEIGHT FROM FLOOR : 0

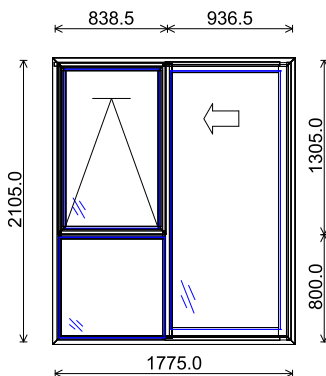
COMMENTS: Client to fit and adjust panels on site

- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M650
- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651
- 1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P

6

master bed D3

1



SUITE : AllSeasons™
FRAME : Level Step™
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 1800mm
FRAME COLOUR To be advised Group 1

WIND ZONE : High
UNIT WEIGHT : 106.66 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANZ COMPONENTS : 55mm E13366 Support Bar
WALL THICKNESS : 172
SILL LINER : TRUE
BEADED PANEL : FALSE
TRACK_FINISH : BLACK
HEIGHT FROM FLOOR : 0

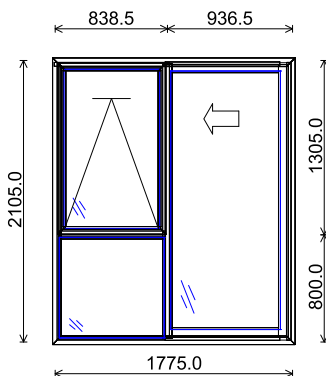
COMMENTS: Client to fit and adjust panels on site

- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M650
- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651
- 1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P

7

Bed 4 D4

1



SUITE : AllSeasons™
FRAME : Level Step™
FLASHING : NO Flashing
TRIM SIZE : 2130mm x 1800mm
FRAME COLOUR To be advised Group 1

WIND ZONE : High
UNIT WEIGHT : 106.66 kg
LINER : H3 Paint Quality Pine 25mm Rebated Outside Grooved Mitre Cu
GLASS : 04CLFLT16BK04CLFLT, 05CLFL14BK05CLFL
WANZ COMPONENTS : 55mm E13366 Support Bar
WALL THICKNESS : 172
SILL LINER : TRUE
BEADED PANEL : FALSE
TRACK_FINISH : BLACK
HEIGHT FROM FLOOR : 0

COMMENTS: Client to fit and adjust panels on site

- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP RH COLOURS M650
- 1 x Comp to be advised (COMP30_1Aria Helix Seal Fast.LP LH COLOURS M651

1 x Comp to be advised (COMP30_1Aria EDV 81375P Lock Pullx2 MEM6212A0P

8 Delivery :

1

Quote Comments :

Number of Units =

7

This quotation is provided under the terms of the Construction Contracts Act 2002

I hereby accept this quote for aluminium joinery as detailed above. I agree that the joinery is supplied on the Terms and Conditions of Sale which accompany this quote and that these Terms and Conditions of Sale will form the basis of the contract for supply between you and us. I also agree to settle my account in full or by prior arrangement.

Signed : _____ Dated : ____ / ____ / ____

All Units are viewed from the outside.

This quotation is valid until 07 January 2023

07 December 2022

cash sale Harry Lo

17 McTeigue Road
 Halswell Christchurch
 Ph: 03 343 7140

Quote Number: 153440.03
 Schedule Number: 14222.4

We are pleased to submit the following quotation based on the information you supplied. Detailed drawings are shown on the attached schedule (all windows are viewed from the outside). Please check the schedule thoroughly and advise us of any changes required.

Delivery will be to: **Harry quote**

In addition to our Standard Terms and Conditions and Bradnams Christchurch Residential Service Agreement (attached) this quotation includes the following.

ACOUSTIC GLASS HAS NOT BEEN ALLOWED FOR UNLESS SPECIFICALLY NOTED ON THE BRADNAMS WINDOW SCHEDULE

Suite:	ALLSEASONS *	Installation:	No
Colour:	To be advised Group 1 *	Entry Door:	N/A
Glass:	Clr Flt Outer / Clr Flt Inner *	Entry Door Hardware:	N/A
Liner:	25mm H3 Paint Quality Pine	Hardware Colour:	Colour Matched
WANZ Support Bar:	55mm E13366 Support Bar *	Sash Handle:	Aria Helix Sash Handles - Double Tongue *
Wall Thickness:	172	Hinge Door Handle:	N/A *
Head Flashings:	NO Flashing *	Sliding Door Handle:	Aria End Mortice Locking Pull x 2 *
Sill Flashings:	Refer to schedule	BiFold Hardware:	N/A
Sill Liner:	Yes	Construction Key:	No
Wind Load:	High	Keyed Alike:	Yes – these 7 items only.
Delivery:	Yes	Site Glazing:	Yes *

***An asterisk above denotes that this specification varies on some items – refer to individual schedule items for exact details.**

NOTE: If plans and specifications have not clearly outlined differences in levels, external steps, decks and internal stairs relative to window joinery positions then, in some instances, building code requirements around glass standards and safety from falling may not be complied with. If you are unclear on these requirements please consult your sales representative.

If this quote includes tinted or Low E glass, to reduce cost some/all of these panes have not been quoted as toughened. If you require us to toughen all tinted or Low E panes, please advise and we will provide a quote which includes this additional cost. Toughening of tinted or Low E glass reduces the likelihood of breakage due to thermal

stress. Note specifically that in the event of glass breakage occurring after delivery or site glazing the replacement will not be under warranty.

Site glazing has been allowed for on windows and doors over 65kg.

Additional Comments:

7 items only, 3 stacker sliders and 4 single sliders.

Comments as on our window schedule.

Note : Regards thermal expansion of stile and interlock stile.

Advice from our head office Technical is that the same issue could occur.

Total excl GST	\$	31953.00
GST	\$	4792.98
Total incl GST	\$	36745.98

This quotation is valid for 30 days from date quoted. For non-account holders a 50% deposit is required on acceptance of the quote. Balance due before delivery.

For your convenience payments can be made directly into our bank account 01-1839-0344890-051 using your Quote number as a reference.

Bradnam's Windows and Doors has a five year manufacturing warranty and are members of Window Association of New Zealand which provides you with further assurance of our commitment to quality. If you have any questions or require any amendments to this quote, please contact me. You are welcome to visit our showrooms in Auckland (East Tamaki) or Christchurch.

Craig Bilton
Bradnam's Christchurch
DDI: 03 343 7143
sales.chch@bradnams.co.nz
www.bradnams.co.nz

**Bradnam's**

windows & doors nz

ACCEPTANCE OF QUOTATION

07 December 2022
cash sale Harry Lo

17 McTeigue Road
Halswell Christchurch
Ph: 03 343 7140

Quote Number: 153440.03

Total excl GST	\$	31953.00
GST	\$	4792.98
Total incl GST	\$	36745.98

Terms of Payment for Non Account Holders

50% Deposit required on acceptance of quote. Balance due before delivery.

For your convenience payments can be made directly into our bank account 01-1839-0344890-051 using your Quote number as a reference.

Proposed Delivery Date: _____

I/We understand that no materials will be ordered for the joinery until either a 50% deposit or a credit application is accepted by Bradnam's accounts department. We accept that any changes in quantity, size or configuration could affect the final invoice. These variations need to be agreed at the time of discovery and a price agreed in writing before any changes are made. I accept that this process may delay any joinery items affected by the changes.

I/We have checked and confirm that the configurations and sizes are correct as per the above mentioned schedule and quotation, and have read and understood Bradnam's Terms and Conditions and Bradnams Christchurch Residential Service Agreement.

Name: _____

Signature: _____

Date _____



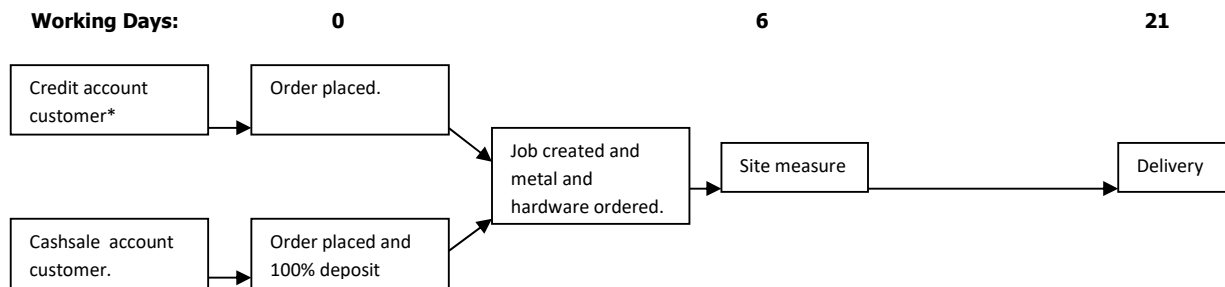
Bradnam's

windows & doors nz

BRADNAMS CHCH RESIDENTIAL SERVICE AGREEMENT

ONLY the Production Scheduler in communication with the client will agree on the final accepted joinery delivery date. Any delivery date requested to be brought forward earlier than the standard lead time will be at the discretion of the **Branch Manager** in consultation with the **Production Team** based on production capacity and job complexity (a surcharge may be payable by agreement).

TYPICAL JOB FLOW



*If a new credit account: allow one week for this to be arranged (credit subject to approval by Altus NZ Limited).

SITE MEASURE LEAD TIMES

- The lead times as listed below prevail, but in addition we require 15 working days between site measure availability and delivery. Note that some items cannot be ordered by Bradnams until after site measure, so this needs to be taken into account.
- It is common for the lead times for certain entry door panel types to exceed the joinery lead time through the factory. Types affected include: woodgrain, glass fronted, flat panel/flush, wet sprayed, and special coloured door panels. Lead times from site measure for these panel types can be as long as 4-6 weeks. If you have selected an entry door panel of one of these types, you may not receive the panel at the same time as the main joinery delivery. We can deliver the frame only if required, to enable cladding to proceed.
- Consider working to agreed sizes as this can assist with delivery in full and on time.



21 DAY LEAD TIMES

- Non-thermally broken residential suites (and most commercial suites).
- Total number of joinery items does not exceed 25.
- All hardware, entry panel and colour selections made at time of order placement.
- Bradnams supplies the Entry Door Panel and hardware (standard timber door panel or aluminium door panel in standard colour finishes).
- Simple raking or corner speciality joinery up to a max of 3 items per house-lot.

For those items that do not meet the boundaries as defined above, the following lead times will prevail;

25 DAY LEAD TIMES

- Thermally broken suites.
- More than 3 speciality items per house lot.
- Green house and conservatory windows, or other complex non-standard items.
- Items with special colour finishes.
- Total number of joinery exceeds 25 items but not more than 50.
- Specials that need brackets welded.

OTHER LEAD TIMES

- Curved or Arched windows – allow an extra 10 days from site measure for the item.
- Glass block availability and leadtime are quoted on a case-by-case basis.
- Wet sprayed door panels – allow an extra 15 days from site measure.
- Glass splashback type doors – allow an extra 15 days from site measure.
- 25 micron anodised aluminium surface finishes – approximately 25 days from order placement.
- Wood grain aluminium entry door panels – allow an extra 10 days from site measure.
- Colonials: IGU glass panes with colonials – allow an extra 8 days from site measure for these items.
- Fire-rated joinery is not part of Bradnams product offer.
- Splitting a job from a single quote into multiple production runs/deliveries may result in metal shortfalls, additional metal costs may be on-charged to the customer and could result in delivery delays.

For those jobs outside the above guidelines lead time must be confirmed with the **Production Scheduler**.

ENTRY DOOR PANELS AND HARDWARE

Customers who wish to supply their own entry door panel and hardware **must** supply it to the Branch by no later than **day 5** of the 21 day lead time cycle for it to be hung in the factory. Bradnams will not machine customer supplied door panels. Customer supplied doors that arrive after this date will be hung by the owner or incur additional costs to offset any costs incurred by Bradnams.

Late notification of entry hardware type may result in additional door panel machining costs.

REWORKS

Reworks or modifications to completed joinery will be evaluated on a case by case basis depending on complexity of work to be carried out.

SITEGLAZING

If your job has fully or partially site glazed items, these joinery items will be delivered to site without any 'fill' (glass or otherwise) in those pane positions. Site glazing lead times are typically 5 days after delivery, and the site glazier will contact you to arrange timing of this. In some cases, for complex or non-standard joinery, the site glazing lead time can be longer due to glass supply lead times.

Note specifically that for box, bay, rakers and complex items – we do not order glass until you or your builder confirms that the joinery has been successfully installed. This ensures that the glass we order will be the correct size. Site glazing for these types of items may take up to 7 working days from the date that you give confirmation for us to proceed with site glazing. Please note that we do not plywood glaze these items before delivery unless requested by you, and that this will incur an additional charge.

CUSTOMER SUPPLIED HARDWARE

If you want to supply your own hardware, fitting of this will be charged on a 'time taken and materials used' basis. This is only allowable if we are unable to supply the required type ourselves, and you must also get our approval before you order your joinery.

Bradnam's will not accept customer supplied cat doors or dog doors.

DELIVERY

Bradnam's will deliver joinery via the most suitable method available at the time; this could be either by light trailer, furniture truck, or some other method. We provide a single person to assist with unloading the joinery from the delivery vehicle only. Our quoted scope does not include moving joinery from the delivery vehicle to the building, or around the building site, or assisting with installation. You are required to have enough people on-site at the time of delivery to handle the joinery.

BRADNAM'S WINDOWS AND DOORS

Terms and conditions of sale

1. General

1.1 In these terms and conditions:

The "Company" means Altus NZ Limited;

The "Customer" means the company or other entity named overleaf as the "Customer";

"Goods" means "aluminium joinery" supplied by the Company to the Customer and in respect of each order of Goods from the Customer accepted by the Company means the Goods described in or of which a description is cross-referenced in the invoice issued by the Company in respect of the relevant order; "GST" means Goods and Services Tax.

1.2 Any Goods supplied by the Company to the Customer will be supplied on these terms and conditions only (unless otherwise expressly agreed in writing by the Company). These terms and conditions take precedence over any terms offered by the Customer.

2. Quotation

2.1 Quotations are based on details supplied by the Customer. Any variation will be at the Customer's expense. The Customer shall ensure that the sizes and number of items quoted correspond with the Customer's requirements.

2.2 Quotations do not include provision of scaffolding, craneage or other ancillary equipment that may be necessary for the installation of Goods.

2.3 All aluminium is quoted as supplied without a protective coating, unless otherwise expressly included in the quotation, the protective coating referred to will be for powder coating to BS6496.

2.4 Unless specifically included in the quotation, the Customer is responsible for fixing and installing the Goods, and supplying and applying any necessary sealer, flashings, timber, fillets, fixing screws or fastenings.

2.5 Clerical errors or omissions whether in computation or otherwise in any quotation, order acknowledgement or invoice shall be subject to correction.

2.6 Once an order for Goods has been placed with the Company, the Customer may not cancel the order without the prior written consent of the Company which may be given subject to various terms, for example, the Company may charge the Customer for any expenses or additional costs as a result of any such cancellation.

3. Price

3.1 Quotations are based on costs current at the date of quotation. Prices quoted shall be valid for thirty (30) days from the date of communication. At the expiration of this thirty (30) day period, the Company may vary the quotation without notice.

3.2 Where no quotation is given the price of the Goods will be the price current at the date of dispatch.

3.3 The price quoted for the Goods excludes GST. GST will be paid by the Customer in addition to the price quoted.

4. Payment

4.1 Unless otherwise agreed, 100% for the price of the Goods, plus GST, is to be paid as a deposit on the date of confirmation of an order of Goods, with the balance of the purchase price payable in full on delivery.

4.2 If credit is given, the price of Goods, plus GST, is payable in full on the 20th of the month following the date the Goods are ready for collection by the Customer.

4.3 The Customer may not deduct or withhold any amount (whether by way of set-off, counterclaim or otherwise) from any money owing to the Company.

4.4 If full payment for any Goods is not made to the Company by the due date for payment, the Customer must pay, at the Company's discretion and without prejudice to any other remedy the Company may have, on demand, default interest at a rate equal to 5% above the current base lending rate from time to time set by the Company's bankers from the due date for payments until the date when payment is actually made and all expenses and costs (including legal costs as between solicitor and client) incurred by the Company in obtaining or attempting to obtain a remedy for the failure to pay.

4.5 The Company may at any time require the Customer to pay for Goods by bank cheque or post dated cheque or (in addition to the Company's security interest in the Goods) may require the Customer to procure such guarantees and securities as the Company considers necessary to secure to the Company payment for the Goods.

5. Delivery

5.1 All costs of delivery shall be paid by the Customer in addition to the price for the Goods.

5.2 Unless otherwise agreed in writing by the Company, the Customer is to arrange for the Goods to be picked up from the Company's premises:

- (a) delivery will be considered to have been made when the Goods are available for collection by the Customer;
- (b) the Customer or its authorised representative must sign the delivery docket before any Goods are loaded for delivery.

5.3 Delivery of Goods may be by instalments.

5.4 Where the Company agrees in writing to arrange delivery of the Goods to the Customer's store or to a site designated by the Customer:

- (a) delivery will be considered to have been made when the Goods arrive at the Customer's store or designated site;
- (b) if the Customer fails or refuses to accept delivery at an agreed delivery time, delivery will be considered to have been effected in any event;
- (c) the Customer or its authorised representative must sign the delivery docket before any Goods are unloaded;
- (d) all claims for Goods damaged in transit must be made in writing and delivered to the Company within seven days of delivery of the Goods;
- (e) the Customer is responsible for ensuring at its own cost, that all agreed delivery sites have unloading facilities together with labour and/or mechanical means to unload the Goods promptly, suitable access and area for unloading and suitable storage for the Goods.
- (f) the Company's usual delivery times are between the hours of 8.00am and 5.00pm Monday to Friday, excluding statutory holidays. The Company may, at the Customer's request, arrange delivery at other times but will be entitled to charge the Customer for any additional costs the Company may incur.

5.5 The Company will endeavour to meet agreed delivery dates but will not be liable, nor may the Customer cancel any order, for late delivery. The delivery date specified on the quotation is an estimate only.

5.6 All claims for short or defective delivery must be made in writing and delivered to the Company within seven days of delivery of the Goods. The Customer may not cancel any order for short or defective delivery. If the Customer fails or refuses to uplift the Goods from the Company's premises or to take delivery of any Goods at an agreed delivery time, or if an agreed delivery site does not have the unloading facilities, access or storage required, the Company may charge the Customer (without limiting any other right the Company may have) for any expenses or additional costs incurred by the Company as a result.

6. Risk

The Customer bears the risk of any loss or damage to the Goods due to any cause whatsoever;

- (a) if the Company is to arrange delivery of the Goods, on delivery of the Goods;
- (b) if the Goods are to be collected by the Customer from the Company's premises, when the Goods are available for collection by the Customer.

7. Ownership

7.1 Ownership of the Goods does not pass until:

- (a) all amounts owing by the Customer to the Company in respect of the Goods have been paid;
- (b) all other obligations of the Customer to the Company in respect of the Goods have been met.

7.2 Until ownership of the Goods passes, the Customer:

- (a) must keep full and complete records of the Goods;
- (b) must return the Goods in merchantable condition if requested to so by the Company following non-payment of any amount owing by the Customer to the Company or non-fulfilment of any other obligation of the Customer to the Company, without limiting any other right the Company may have;
- (c) gives the Company the right to inspect the Goods, or any part of them at all reasonable times;
- (d) must not change its name, address or contact details without providing the Company with at least 30 days prior written notice;
- (e) waives its rights to:
 - (i) receive a copy of any verification statement;
 - (ii) receive a copy of any financing change statement;
- (f) If the Goods are for the Customer's business use, the Customer agrees, to the extent Part 9 of the Personal Property Securities Act 1999 ("PPSA") applies, that it will have no rights under Part 9 of the PPSA. For example, but without limitation, to:
 - (i) receive any notice that the Company intends to sell the Goods or take over the Goods on enforcement of the Company's security interest;
 - (ii) give a notice of objection of the Company taking over the Goods in satisfaction of any obligation owed by the Customer to the Company;
 - (iii) receive a statement of account on sale of the Goods;
 - (iv) recover any surplus on the sale of the Goods;
- (g) must not give to the Company a written demand or allow any other person to give the Company a written demand or register or allow any other person to register a financing change statement under the PPSA.

7.3 The Customer acknowledges that it has received value as at the date for collection of the Goods and has not agreed to postpone the time for attachment of the security interest granted under these terms and conditions.

8. Warranty

8.1 All warranties, descriptions, representations or conditions whether implied by law, trade, custom or otherwise are, and all other liability of the Company, whether in tort (including negligence), contract or otherwise is, expressly excluded to the fullest extent permitted by law.

8.2 Insofar as the Company may be liable notwithstanding clause 8.1, to the extent permitted by law (and subject to clause 8.5), the total liability of the Company whether in tort (including negligence), contract or otherwise for any loss, damage or injury arising directly or indirectly from any defect in or noncompliance of any Goods or any other breach of the Company's obligations is limited to the lesser of:

- (a) To the price of Goods complained of;
- (b) The cost of repairing or replacing the defective Goods; or
- (c) The actual loss or damage suffered by the Customer.

8.3 Except where statute expressly requires otherwise (and subject to clause 8.5) the Company is not liable in any event for any loss of profits, consequential, indirect or special damage, loss or injury of any kind suffered by the Customer or any other person.

8.4 Subject to clause 8.5 while the Company will make every effort to ensure the accuracy of any advice, recommendation, information, assistance or service provided by the Company in relation to the Goods or their use or application, the Company does not accept any liability or responsibility in response to that advice, recommendation, information, assistance or service.

8.5 If the Customer is a "consumer" under the Consumer Guarantees Act 1993 (Act) the Act will not apply where the Customer acquires or holds itself out as acquiring the Goods for the purposes of a business.

8.6 Where the Customer is acquiring the Goods for the purpose of re-supplying them in trade, the Customer will:

- (a) Include a provision in its terms of sale to the effect that the Act will not apply where a purchaser acquires or holds itself out as acquiring the Goods for the purposes of a business;
- (b) Notify its purchasers of the effect of clause 8.6(a); and
- (c) Indemnify the Company for and against any liabilities, losses, damages, claims, costs or expenses of whatever kind and nature incurred by the Company as a result of the Customer failing to take the action required under this clause 8.6.

9. Breach

9.1 If:

- (a) Any amount payable by the Customer to the Company is overdue, or the Customer fails to meet any other obligation of the Company (whether in relation to the sale of Goods or otherwise) or in the Company's opinion the Customer is likely to be unable to meet its payment or other obligations to the Company; or
- (b) The Customer becomes insolvent, has a receiver appointed in respect of all or some of its assets, makes or is likely to make an arrangement with its creditors or has a liquidator (provisional or otherwise) appointed or is placed under statutory or official management; or

- (c) The ownership or effective control of the Customer is transferred or, in the Company's opinion, the nature of the Customer's business is materially altered; then:
- (i) the Company may cancel any outstanding order with the Customer for all or any part of any contract or contracts with the Customer which remains unperformed, in addition to and without prejudice to its other remedies; and
- (ii) All amounts outstanding under these terms and conditions or any other contract with the Company shall, whether or not due for payment, immediately become due and payable; and
- (iii) The Company may reclaim any Goods in the Customer's possession or control and dispose of them for its own benefit and for that purpose the Company may, without notice enter directly or by its agents on any premises where it believes Goods may be stored, without in any way being liable to any person.

10. Miscellaneous

10.1 The Customer is responsible for disposing, at its own cost, of all materials used in the packaging or delivery of Goods supplied by the Company.

10.2 If at any time the Company does not enforce any of these terms and conditions or grants the Customer time or other indulgence, the Company shall not be construed as having waived that term or condition or its rights to later enforce that or any other term or condition.

10.3 The Customer is to execute documents and do such further acts as may be required by the Company to register the Company's security interest under the PPSA or for any purpose whatsoever.

10.4 These terms will be governed by New Zealand law and the Customer agrees to submit to the exclusive jurisdiction of the New Zealand courts.