# Monthly YTD hours Report for FAD consultants

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## 2024/12/19

## Contents

Introduction	2
Tables	3
Table 1 Monthly 2024 Billable Hours for FAD consultants	3
Table 2 October 2024 YTD Total Billable and Non-Billable Hours	4
Table 3 Projected 2024 Total Hours	5
Table 4 Annual Billable and Non-billable Hours from 2023 and 2022	6
Projected Table Methodology	6
Key Highlights:	6
Projected Table Highlights:	7
Conclusion	8
Email	9

## Introduction

The YTD hours Report for FAD consultants presents an analysis of departmental performance up to 2024, emphasizing significant trends in both billable and non-billable hours over the past three years. This report concentrates on the contributions of consultants and identifies leading performers, including AIK and ALF. Additionally, it highlights areas warranting further examination, specifically the 15 consultants who have reported no hours over the three-year period.

Seasonal patterns, particularly evident in the months of March and October, underscore the necessity of effective resource planning. Furthermore, the steady decrease in non-billable percentages indicates an improvement in operational efficiency. By utilizing this information, the department can improve productivity, acknowledge high-performing individuals, and effectively address areas of underperformance.

# Tables

# Table 1 Monthly 2024 Billable Hours for FAD consultants

	Jan		Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov		Total Billable Hours
AIK		45.00	160.00	303.00		290.00					435.70			2927.50
ALF		82.30	148.80	191.50	158.50	195.60	170.00	180.60		336.70	458.10			2440.10
AKA		68.10	124.10	140.60	149.70	142.80	141.20	177.10		276.70	376.50			2040.30
AIW		24.40	150.50	231.90	222.50	120.50	192.60	76.90		117.40	159.80			1542.40
AIV		56.90	144.60	132.50	127.10	106.70	132.40	185.70		133.00	181.00			1465.10
AHU		34.70	108.00	113.80	115.00	123.40	130.70	130.90		152.70	207.80			1406.70
AAD	1	67.60	149.90	195.50	109.10	124.00	226.30	191.40	62.60	59.90	81.60		0.00	1379.90
ADG	1	39.30	122.50	80.40	97.50	121.00	124.80	144.80		147.00	200.00			1359.90
AJG		91.60	132.90	253.30	216.80	70.20	205.80	115.80	74.50	71.40	97.20	14.30	0.00	1343.80
AAR	1	25.80	98.50	78.40	106.40	97.10	149.50	220.10	117.20	112.50	153.10	22.50	0.00	1281.10
ACI	1	34.00	126.00	188.50	175.80	105.80	158.10	171.80	60.00	57.50	78.20	11.50	0.00	1267.20
AGO	1	51.10	102.80	89.80	105.10	104.60	116.50	179.30	97.60	93.60	127.40	18.70	0.00	1186.50
AIC	1	00.60	183.60	139.80	66.10	82.30	198.90	123.30	81.40	78.00	106.10	15.60	0.00	1175.70
ACN	1	49.70	144.60	123.50	40.20	78.30	94.60	102.30	144.70	94.90	119.50	47.00	0.00	1139.30
AHV	1	09.20	90.80	113.40	90.60	92.30	99.20	58.80	136.10	130.60	177.60	26.10	0.00	1124.70
AGH		81.40	119.30	162.70	118.90	54.90	120.10	85.50	71.90	69.00	93.80	13.80	0.00	991.30
ACD	1	36.20	85.50	129.00	42.30	43.20	136.90	58.80	51.50	49.30	67.00	9.90	0.00	809.60
AHO	1	18.60	145.80	28.90	42.20	53.30	44.40	74.90	54.80	52.60	71.50	10.50	0.00	697.50
AKM		95.30	108.60	92.40	83.00	42.70	70.90	77.50	36.00	34.50	46.90	6.90	0.00	694.70
AEX		56.70	113.90	123.60	117.50	78.20	100.90	100.30	0.00	0.00	0.00	0.00	0.00	691.10
AGI	1	35.90	60.10	83.40	94.80	61.30	44.80	56.80	0.00	0.00	0.00	0.00	0.00	537.10
ABZ		68.70	66.10	52.30	34.30	39.80	30.10	68.50	32.60	31.20	42.50	6.20	0.00	472.30
AHA		19.30	72.70	61.10	81.90	86.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	321.80
AEM		4.80	19.30	20.70	3.90	2.90	21.00	5.80	11.30	10.70	14.50	2.10	0.00	117.00
ADX		0.00	0.00	0.00	1.30	6.20	0.80	17.00	0.00	0.00	0.00	0.00	0.00	25.30
AAU		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
ACT		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AKP		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
ADD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AJV		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
ABN		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AAO		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
АНН		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AKT		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
ALM		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AER		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
APC		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00
ASQ		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
ADJ		0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00		0.00	0.00
AIE		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00
	tal 27				2732.50									28437.90

Table 2 October 2024 YTD Total Billable and Non-Billable Hours

2, October 2024 YTD Total Billable and Non-Billable								
Bil	Hours lable Hour: Non-E	Sillable Hours To	tal Hours					
ALF	458.1	0	458.1					
AIK	435.7	0	435.7					
AKA	376.5	0.2	376.7					
AHU	207.8	14.7	222.5					
ADG	200	16.9	216.9					
AIV	181	8.5	189.5					
ACN	119.5	64.4	183.9					
AHV	177.6	2.6	180.2					
AIW	159.8	16	175.8					
AAR	153.1	14.9	168					
ADX	0	158	158					
AHO	71.5	80.8	152.3					
AKM	46.9	84.2	131.1					
AGO	127.4	0.6	128					
AAD	81.6	34.5	116.1					
AIC	106.1	5.8	111.9					
AJG	97.2	7.2	104.4					
AGH	93.8	1.2	95					
ACD	67	22.8	89.8					
AEM	14.5	74.3	88.8					
ACI	78.2	1.6	79.8					
ABZ	42.5	1.9	44.4					
AGI	0	3.3	3.3					
AEX	0	0	0					
ALM	0	0	0					
AER	0	0	0					
AHH	0	0	0					
AHA	0	0	0					
AAU	0	0	0					
AJV	0	0	0					
ADJ	0	0	0					
AKT	0	0	0					
AKP	0	0	0					
ASQ	0	0	0					
ABN	0	0	0					
AAO	0	0	0					
APC	0	0	0					
ACT	0	0	0					
ADD	0	0	0					
AIE	0	0	0					
Grand Total	3295.8	614.4	3910.2					

# Table 3 Projected 2024 Total Hours

	2 De	ojected 2024 Total Ho	ıırc		
Projected	ا Total Billable Hour Projected To	•		ntage of Non-hilla	hle Hou
AIK	3023.15	47.50	3070.65	intage of itom bind	1.55%
ALF	2476.55	11.90	2488.45		0.48%
AKA	2150.85	126.80	2277.65		5.57%
AIV	1613.10	330.95	1944.05		17.02%
AAD	1416.20	503.80	1920.00		26.24%
AIW	1666.20	79.55	1745.75		4.569
AAR	1409.00	282.00	1691.00		16.689
ACN	1092.30	593.90	1686.20		35.229
ADG	1333.55	310.25	1643.80		18.879
AKM	862.55	772.75	1635.30		47.259
AHO	801.20	803.90	1605.10		50.08%
AJG	1428.50	108.35	1536.85		7.059
AHU	1376.20	147.40	1523.60		9.67%
ADX	197.15	1304.80	1501.95		86.879
AIC	1221.85	259.05	1480.90		17.499
AGO	1378.05	16.80	1394.85		1.209
ACI	1255.70	97.80	1353.50		7.239
ACD	980.20	369.80	1350.00		27.399
AGH	1242.11	85.85	1327.96		6.469
AHV	1155.80	85.85	1241.65		6.919
AEM	298.80	925.00	1223.80		75.58%
AEX	923.35	28.40	951.75		2.989
AGI	785.75	145.55	931.30		15.639
AHA	494.75	374.10	868.85		43.069
ABZ	582.15	41.60	623.75		6.679
AKT	0.00	0.00	0.00	#DIV/0!	
AHH	0.00	0.00	0.00	#DIV/0!	
AJV	0.00	0.00	0.00	#DIV/0!	
ALM	0.00	0.00	0.00	#DIV/0!	
AAO	0.00	0.00	0.00	#DIV/0!	
ABN	0.00	0.00	0.00	#DIV/0!	
AIE	0.00	0.00	0.00	#DIV/0!	
AKP	0.00	0.00	0.00	#DIV/0!	
ASQ	0.00	0.00	0.00	#DIV/0!	
AER	0.00	0.00	0.00	#DIV/0!	
ADD	0.00	0.00	0.00	#DIV/0!	
APC	0.00	0.00	0.00	#DIV/0!	
AAU	0.00	0.00	0.00	#DIV/0!	
ADJ	0.00	0.00	0.00	#DIV/0!	
ACT	0.00	0.00	0.00	#DIV/0!	
Grand Total	31165.01	7853.65	39018.66	,	0.20

Table 4 Annual Billable and Non-billable Hours from 2023 and 2022

	4, Annual Billable	and Non-billa	ble Hours fron	n 2023		4, Annual billabl	e and Non-Billa	able Hours from	m 2022	
т	otal Billable Hour: Total N	on-Billable Hour 202	3 Total Hours Perce	ntage of Non-Billable Hour	Tota	l Billable Hour: Total N	on-Billable Hour 202	2 Total Hours Perce	ntage of Non-Bill	able Hour
AGH	2277.28	375.10	2652.38	14.14%	AHA	1566.3	230.90	1797.20		12.85%
AEM	1984.00	264.30	2248.30	11.76%	AEX	1662	45.40	1707.40		2.66%
AEX	1966.80	143.80	2110.60	6.81%	AGI	1590.8	6.20	1597.00		0.39%
AGO	1931.80	20.30	1952.10	1.04%	ALF	1401.2	85.00	1486.20		5.72%
AKA	1710.40	167.80	1878.20	8.93%	AIW	1235.1	235.50	1470.60		16.01%
AHO	1272.50	474.90	1747.40	27.18%	AIK	1307.7	160.00	1467.70		10.90%
ADX	1574.50	62.00	1636.50	3.79%	AIC	390	942.50	1332.50		70.73%
AHA	1158.89	461.90	1620.79	28.50%	ADX	58.2	1224.40	1282.60		95.46%
AKM	1527.00	1.60	1528.60	0.10%	ACD	1160.9	121.30	1282.20		9.46%
AAR	1419.50	71.50	1491.00	4.80%	ACN	1014.1	237.30	1251.40		18.96%
AJG	1219.30	260.70	1480.00	17.61%	AEM	430.2	747.60	1177.80		63.47%
AGI	864.50	576.30	1440.80	40.00%	AGH	1159.9	4.30	1164.20		0.37%
ABZ	1285.20	126.90	1412.10	8.99%	AHO	1112.7	47.70	1160.40		4.11%
AAD	455.89	894.30	1350.19	66.24%	AKM	999.9	38.80	1038.70		3.74%
AHV	773.60	487.60	1261.20	38.66%	AIV	398.3	541.70	940.00		57.63%
ACD	826.90	325.00	1151.90	28.21%	ACI	158.7	654.90	813.60		80.49%
ACN	901.90	43.10	945.00	4.56%	AKA	241.5	561.60	803.10		69.93%
AIK	455.00	429.90	884.90	48.58%	ADG	280.8	440.10	720.90		61.05%
AIV	380.10	489.60	869.70	56.30%	AAR	433	175.40	608.40		28.83%
AIW	790.00	19.00	809.00	2.35%	AJG	257.3	239.80	497.10		48.24%
AHU	407.30	38.00	445.30	8.53%	AGO	135	293.00	428.00		68.46%
ALF	24.40	351.50	375.90	93.51%	AHU	53.2	288.60	341.80		84.44%
ACI	42.20	283.80	326.00	87.06%	AAD	4	0.00	4.00		0.00%
AIC	159.40	93.70	253.10	37.02%	ABZ	3.4	0.00	3.40		0.00%
ADG	32.50	69.90	102.40	68.26%	AHV	0.5	0.00	0.50		0.00%
AER	0.00	0.00	0.00	#DIV/0!	AHH	0	0.00	0.00	#DIV/0!	
AAO	0.00	0.00	0.00	#DIV/0!	ADJ	0	0.00	0.00	#DIV/0!	
AKT	0.00	0.00	0.00	#DIV/0!	APC	0	0.00	0.00	#DIV/0!	
ALM	0.00	0.00	0.00	#DIV/0!	AAO	0	0.00	0.00	#DIV/0!	
ADJ	0.00	0.00	0.00	#DIV/0!	AJV	0	0.00	0.00	#DIV/0!	
AJV	0.00	0.00	0.00	#DIV/0!	ADD	0	0.00	0.00	#DIV/0!	
APC	0.00	0.00	0.00	#DIV/0!	AKP	0	0.00	0.00	#DIV/0!	
AKP	0.00	0.00	0.00	#DIV/0!	AIE	0	0.00	0.00	#DIV/0!	
ASQ	0.00	0.00	0.00	#DIV/0!	AKT	0	0.00	0.00	#DIV/0!	
ACT	0.00	0.00	0.00	#DIV/0!	AAU	0	0.00	0.00	#DIV/0!	
AAU	0.00	0.00	0.00	#DIV/0!	ALM	0	0.00	0.00	#DIV/0!	
ADD	0.00	0.00	0.00	#DIV/0!	AER	0	0.00	0.00	#DIV/0!	
AIE	0.00	0.00	0.00	#DIV/0!	ASQ		0.00	0.00	#DIV/0!	
ABN	0.00	0.00	0.00	#DIV/0!	ABN	0	0.00	0.00	#DIV/0!	
АНН	0.00	0.00	0.00	#DIV/0!	ACT	0	0.00	0.00	#DIV/0!	
Grand Total	25440.86	6532.50	31973.36	0.20	Grand Total	17054.7	7322.00	24376.70		0.30

# Projected Table Methodology

Due to the lack of data for November and December 2024, I calculated the projected hours for each consultant using the following method:

- The average billable and non-billable hours from November and December of 2023 and 2022 were calculated for each consultant.
- These averages were used as reference values to estimate the projected total hours for November and December 2024.

This approach provides a consistent and data-driven projection, offering a reliable reference for understanding the likely trends and total hours for the end of 2024.

## Key Highlights:

- 1. The department collectively logged **3,910.2** total hours in **October 2024 YTD**, with **3,295.8** hours being billable and **614.4** hours non-billable, achieving an **84%** billable to non-billable ratio, indicating strong efficiency.
- 2. **March** and **October** saw significant contributions, indicating seasonal demand that requires closer monitoring and resource allocation in future planning.
- 3. Consultant **AIK** logged the highest total billable hours for 2024, with **2,927.5** hours, showcasing exceptional productivity.

- 4. Consultant **ALF** achieved the highest billable hours for October 2024, with **458.1** hours, significantly contributing to the department's overall output.
- 5. Consultants **AIK**, **ALF**, and **AKA** consistently ranked in the top three for cumulative billable hours, reflecting sustained high performance throughout the year.
- 6. The total billable hours for the department as of 2024 are **28,437.9** hours, with significant monthly contributions in **March (3,130.0 hours)** and **October (3,295.8 hours)**.
- 7. The minimum recorded hours (excluding zero-hour entries) were **25.3** from **ADX**, highlighting significant variation in consultant performance.
- 8. There are **15** consultants (AAU, ACT, AKP, ADD, AJV, ABN, AAO, AHH, AKT, ALM, AER, APC, ASQ, ADJ, AIE) who logged no hours for 2024, 2023, and 2022. This continuous lack of activity suggests an area requiring further investigation.
- 9. The mean total billable hours for consultants in 2024 is **1,137.52**. Fourteen consultants exceeded this average, while eleven fell below it (excluding zero-hour entries). The Median is **1175.7**. **This** means could serve as a valuable benchmark when setting up a KPI around **1000** hours for consultant performance.
- 10. The average percentage of non-billable hours is steadily decreasing, moving from **32.56%** in 2022 to **28.52%** in 2023, and now reaching **21.51%** in 2024. This trend indicates improving efficiency and better allocation of resources within the department.

#### Projected Table Highlights:

- 1. **Top Projected Performer:** Consultant **AIK** is projected to log the highest total hours for 2024, with **3,070.65** hours, maintaining an impressive **1.55**% non-billable percentage.
- 2. **Efficient Contributors:** Consultants **ALF** and **AGO** show exceptional efficiency, with non-billable percentages of **0.48%** and **1.20%**, respectively, among the lowest in the team.
- 3. **High Non-Billable Hours:** Consultant **ADX** has the highest projected percentage of non-billable hours at **86.87%**, requiring further analysis to understand the nature of these activities.

#### 4. Reward and Attention:

- Consultant AIK is projected to log over 3,000 hours in 2024, a remarkable improvement considering AIK was not in the top 5 performers in 2023 or 2022.
- Consultant AKA demonstrated consistent excellence, being in the top 5 in 2023 and the top 3 in 2024.

 Consultant AEX, who was in the top 3 in 2023 and top 2 in 2022 with over 1,000 hours each year, has fallen to the bottom 5 in 2024 with less than 1,000 hours. This significant drop warrants close monitoring and possibly a performance review.

#### Conclusion

This report highlights both the achievements and areas for improvement within the department as of October 2024. The department has demonstrated strong efficiency with an 84% billable ratio and decreasing non-billable percentages over the past three years. High-performing consultants such as AIK, ALF, and AKA should be acknowledged for their contributions, while consultants like AEX and ADX require further evaluation to address performance and workload balance. Seasonal demand, especially in March and October, underscores the need for proactive resource planning in future years. By leveraging the insights and trends identified in this report, the department can further enhance productivity, reward excellence, and address challenges effectively.

Additionally, periodic reviews (e.g., quarterly) should be implemented to monitor trends and adjust KPIs or resource allocation dynamically. Strategies should also be developed to better engage consultants projected to log less than 1,000 hours, ensuring their contributions align with departmental goals.

This report provides an analysis of the accomplishments and opportunities for enhancement within the department as of 2024. The department has exhibited considerable efficiency, evidenced by an 84% billable ratio, alongside a consistent decline in non-billable percentages over the preceding three years. It is essential to recognize the significant contributions of high-performing consultants, including AIK, ALF, and AKA. Conversely, further assessment is necessary for consultants such as AEX and ADX to effectively address issues related to performance and the balance of workload.

The seasonal demand fluctuations, particularly in March and October, highlight the necessity for proactive resource planning in forthcoming years. By utilizing the identified trends and data presented in this report, the department can improve productivity, acknowledge outstanding performance, and effectively navigate challenges.

Moreover, the implementation of periodic reviews, such as quarterly assessments, is recommended to continuously monitor trends and facilitate adaptive adjustments to key

performance indicators or resource distribution. Additionally, it is imperative to develop strategies aimed at enhancing the engagement of consultants anticipated to record fewer than 1,000 hours, ensuring their efforts are aligned with the overall objectives of the department.

### Email

Subject: October 2024 YTD Consultant Performance Report for FAD Department

Dear FAD Department Head,

I hope this message finds you well.

Please find attached the October 2024 YTD Consultant Performance Report for the FAD Department. This comprehensive report highlights key achievements, areas for improvement, and projections for the year-end, along with actionable insights to optimize resource allocation and performance management.

#### **Key Highlights:**

- The department achieved an **84% billable-to-non-billable ratio**, reflecting strong efficiency.
- Seasonal peaks were observed in March and October, emphasizing the need for proactive resource planning.
- Consultant **AIK** demonstrated exceptional improvement, projected to log over **3,000 hours** in 2024, up from being outside the top 5 in prior years.
- Consultant AKA consistently ranks among the top performers, showcasing steady high efficiency.
- The average percentage of non-billable hours continues to decrease, dropping from 32.56% in 2022 to 21.51% in 2024, indicating effective resource utilization.

The report also identifies opportunities for improvement, such as addressing performance declines for consultants like **AEX** and engaging underutilized consultants projected to log less than **1,000 hours** in 2024.

#### Recommendations:

- Implement quarterly performance reviews to monitor trends and dynamically adjust KPIs or resource allocation.
- Develop targeted strategies to better engage underutilized consultants and ensure their contributions align with departmental goals.

I am confident that these insights will help the department continue its trajectory of success while addressing areas of concern effectively. Please let me know if you have any questions or need additional analysis.

Best regards, Liankai Ren Data Analyst