

Harsh Verma

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MS-SQL Server Database Administrator

OBJECTIVE

A challenging position in a professional organization, where I can enhance my skills and strengths in conjunction with the organization's goals and objectives.

PROFESSIONAL STRENGTHS

- ❖ Effective problem resolution skills and very good communicator with exceptional presentation skills.
- ❖ Excellent in analytical & problem-solving skills to achieve high-end results.
- ❖ Good in grasping new technical concepts and utilizing them in an effective manner.
- ❖ Focused on implementing exceptional ideas in any task assigned.
- ❖ Good command over MS-Office.
- ❖ Ability to Multi-Task and context switch effectively between different activities.

TECHNICAL SKILLS:

Databases:	Database administration of MS SQL Server 2022/2019/17/16/14/12 Azure Managed Instance, IaaS
Operating System:	Windows 2022,2019,2016, 2012,2008 Standard and Enterprise Edition
Other Tools & Technologies	Service Now (SNOW), Commvault, Sentry One, Rubrik, SSH, RDP, Foglight

ROLES AND RESPONSIBILITIES:

- ❖ Currently entrusted with mission-critical infrastructure for a leading payment gateway product processing millions of merchant transactions daily across diverse payment modes.
- ❖ Managed 500+ SQL Servers spanning 2GB to 25TB databases, ensuring peak performance and high availability in a demanding, fast-paced environment.
- ❖ Experience in Supervising 500+ servers for Production, Development, Integration and QA Environments for multiple clients (*American family insurance and Main Street America, Homesite and Connect*).
- ❖ SQL Patching of Production servers applying latest Service packs and Cumulative updates on different versions on SQL server.
- ❖ Installing and configuring different versions of SQL Server.
- ❖ Automation activities done by scheduling agent jobs in SQL server.
- ❖ Troubleshooting failed SQL server agent jobs and maintenance to maintain optimal Infrastructure performance for all environments of SQL Server.
- ❖ SQL server Table Partitioning
- ❖ Create Users and assign permissions based on the level of database access the user would need.
- ❖ Decommissioning and Migration of SQL Databases to new server along with all the Jobs and logins across all environments.
- ❖ Very good knowledge on performance tuning and troubleshooting of different types of performance issues such High CPU, High Memory, Blocking and optimization
- ❖ Implementing backup recovery strategies, Process, Procedures and jobs for SQL server environment.
- ❖ Demonstrated Excellent Communication and problem solving skills by quickly understanding the issues in Major Incident calls and resolving them quickly on multiple occasions.
- ❖ Been part of a project transition which came to Capgemini responsible for taking handover and understanding the infrastructure different processes, Day to day tasks, key stakeholders before we fully started supporting it.

- ❖ Performed DR Drill i.e., Switchover & Switchback activity every month on databases having DR solutions as Always On, Database Mirroring, Log Shipping and Replication.
 - ❖ Managed Stakeholders Expectations: analysed database issues, proposed and deployed production changes, subsequently preventing costly outages. Implemented Disaster recovery procedures, facilitating point-in-time recovery on request, resulting in a reduction in downtime and ensuring data integrity
 - ❖ Responsible for Training all the fresher's joining in the project and giving them hands on day to day tasks, activities, Communicating with key clients and handlings different service requests and Incident management.
 - ❖ Worked with encryption methods (SSL and TDE).
 - ❖ Resolved connectivity issues as per User request.
 - ❖ Able to perform the Failover and Failback activities in a Cluster environment.
 - ❖ Performing Daily Archiving and Monthly Archiving
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Achievements:

- **Awarded highest rating i.e. 1** while working in Capgemini for my proactive performance in the team.
 - **Awarded 'Extra Miler of the month'** Certificate for the month of January 2024 for my active participation and efforts in the project.
 - **Awarded the Star of the Month** in the month of May 2024 for my performance in the SQL Database Team.
 - **Secured 2nd position** in my department for 2 consecutive years during my Graduation.
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TOTAL/RELEVANT WORK EXPERIENCE (3 Years 11 Months):

1. Worldline Designation: Executive DBA	20th Jan 2025 – Present
2. Capgemini Designation: SQL Server DBA Projects: 1. American Family Insurance (AmFam) 2. Main Street America (MSA) 3. Homesite 4. Connect	09th Dec 2021 – 13th Jan 2025

CERTIFICATIONS

- AZ-900 Microsoft Certified: Azure Fundamentals <https://learn.microsoft.com/api/credentials/share/en-gb/HarshVerma-5000/A18FFA8F7A899F33?sharingId=5B2694A23E21CD36>
 - SQL <https://www.hackerrank.com/certificates/af2adb7fa615>
 - SQL Database Administration
 - ITIL 4
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ACADEMICS

- ❖ **Graduation | B.Tech (Electronics and Communication) | AKTU Lucknow.**
2021
 - ❖ **HSC (Science) | Maharashtra State Board**
2017
 - ❖ **SSC | ICSE Board**
2015
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PERSONAL INFORMATION

- ❖ **Date of Birth:** 08th September 1999
 - ❖ **Nationality:** Indian
 - ❖ **Marital Status:** Single
 - ❖ **Languages Known:** Effective reading, speaking, and writing skills in English and Hindi.
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Declaration:

I certify that the foregoing information is correct and complete to the best of my knowledge and nothing has been Concealed or distorted.

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