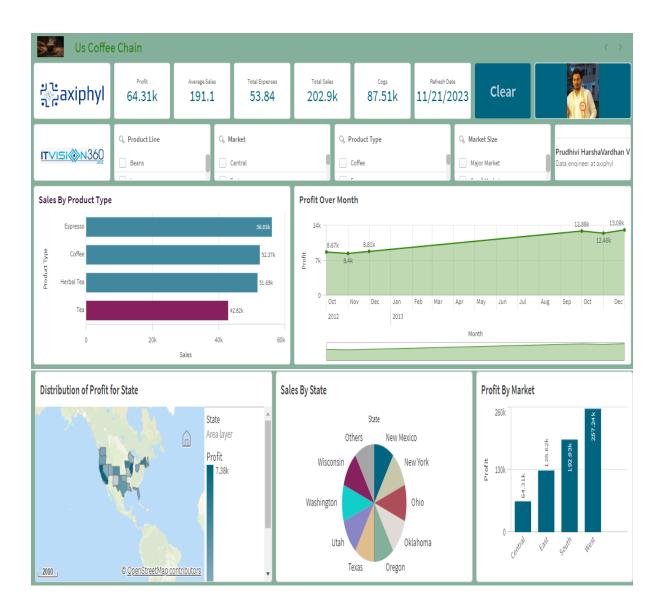
#### **US COFEE CHAIN QLIK REPORT**



The main Objective of this report to analyse US Coffee Chain is a café That offers tea, coffee, espresso, and herbal tea in four markets over 20 states. Coffee chain offers 13 different products in 4 different categories. An understanding of the coffee chain's process and data is required to read the report.

#### **Project Overview**

#### **Data Source**

**Problem Statement** 

Key Performance Indicators (KPIs) and Data Dictionary Executive Summary and Problems Encountered Key Insights -Positive Key Insights -Negative Suggestions

#### **Data Source**

My Qlik Report consists of the following steps:

Data collection: Dataset has been collected from Data World.

**Data Preparation:** The dataset has been cleaned and processed for the analysis.

**Exploratory Data Analysis:** Data has been analysed to understand the sales of the US coffee chain in each state by sales and profit by calculating expenses.

Data visualization: we'll Visualize the data to identify the Sales in US Coffee Chain.

**Simple Recommendation System:** Developed a visualization of sales in the US coffee chain.

# Key Performance Indicators (KPIs) and Data Dictionary

Key Performance Indicators

Profit: sum(profit)

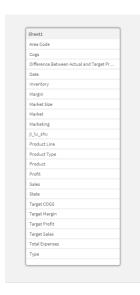
Average Sales: Avg([total sales])

Total Expenses: Avg(total [Total Expenses])

Total Sales: sum ([Total sales])

COGS: sum(cogs)

#### **Data Dictionary**



## Executive Summary and Problems Encountered

The dataset contains several columns representing various attributes of the US Coffee Chain including states product types namely coffee, espresso, herbal tea, tea, sales, cogs, profit, total expenses, total sales, market, product type. Examining price ranges and seeing any patterns or trends in sales might be part of this goal.

#### **Problems Encountered**

- 1. Choosing the correct data set was a challenge.
- 2.Selecting the proper KPI for the project was the other challenge. I have googled and gone through previous projects to come up with the right KPIs for the project.
- 3. Selecting the right KPI was the other problem occurred. MoM% was initially attempted but it does not show the desired output so there was a need to change it to YoY%.

## Positive Insights:

Insight	Positive
KPI	YOY%
Good or Bad	Good
Responsible Dim	Product Type/Year
More Effect Occurred	The Sales Year over Year Increased
The Extent of the problem	Sales by Product Type / Herbal tea
	2012 and 2013

# Key Insights – Negatives

Insight	Negative
KPI	GPM YOY%
Good or Bad	Bad
Responsible Dim	Gross Profit margin has been decreased
Where the problem occurred	Sales by Product
When the problem occurred	In the year 2013

### Suggestions

As a business, increasing the business's sales and profit margins should be the top priority. Like any other retail business, the Coffee Chain needs to experience sales growth to ensure its overall long-term health.

- 1. A prime location with a lot of foot traffic can help make a retail store a success. It is essential for The Coffee Chain to position its various retailers in locations where the business attracts a huge customer base as well as attracts the right sort of talent to make the business a success.
- Another way to find out what your customer wants is by using the power of social media. The Coffee Chain page will attract more customers' attention by posting important announcements and photos.