

High Level Requirements (HLR)

Food Delivery App

Functionality & Functionality Description:

1. User Registration and login:

Allows users to register and login using email, phone number and other social accounts.

2. Restaurant Discovery:

Users can view a list of nearby restaurants based on location, and popularity.

3. Search Items Browsing:

Users to search for items using filters, and categories, and view detailed product listings.

4. Add to Collection and save items:

User can save Items to a collection for future consideration or purchases.

5. Food Item:

Users can browse restaurant menus with item details, prices, and availability.

6. Cart Management:

Users can select items , add, update, or remove items from their cart before placing an order.

7. Order Placement :

Users can placing order selecting items , add them to cart and place on order.

8. Payment Integration:

Users can used multiple payment option like UPI, debit/credit card, mobile wallets , and cash on delivery.

9. Order Track.

Users can track their order in real time using GPS, including preparation and delivery status.

10. Order History and Recodes:

Users can Displays past orders with an option to reorder the same items quickly.

11. Rating and Reviews:

Users can rate and review , provide feedback restaurants and delivery experiences.

12. Notifications :

Users receive order confirmation, Sends order updates, offers, and notifications via SMS, email.

13. Admin Dashboard :

Admins can manage users, restaurants, menus, orders, payments, and promotions.

14.Customer Support:

Provides users access to FAQs, live chat, or ticketing system for support.

