

Product Backlog Document

EPIC 1: Develop Login Page

User Story 1: As a bank employee I want to login into the dashboard using my credentials, so that:

- 1) Access is granted within 5 seconds
- 2) Access is secure (2 factor authorization)

EPIC 2: Develop Account Management Functionality

User Story 1: As a bank employee I want to create a new account so that :

- 1) I can upload customer details.
- 2) Generate Unique account number.

User Story 2: As a bank employee i want to update an existing account so that:

- 1) I can change customer details.
- 2) I can change the account type.

User Story 3: As a bank employee i want to close an existing account so that:

- 1) I can close customer accounts but still access contact information
- 2) Update feedback given by customers

User story 4: As a bank employee i want to change the home branch of the customer so that:

- 1) Account data corresponds to the change.

EPIC 3: Develop Transaction Management Functionality

User Story 1: As a bank employee I want to credit an account using:

- 1) Deposit Slip; So that,
 - a) The account is updated immediately in 10 seconds.
 - b) The customer gets update via sms and email within 30 seconds.
 - c) The amount does not exceed the prescribed limit.
- 2) Cheque Deposition; So that,
 - a) The cheque details are sent to the third party for validation.
 - b) The amount does not exceed the prescribed limit.

User Story 2: As a bank employee I want to debit an account using:

- 1) Withdrawal Slip; So that,
 - a) The account is updated immediately in 10 seconds.
 - b) The customer gets update via sms and email within 30 seconds.
 - c) The amount does not exceed the prescribed limit.
- 2) Self Cheque; So that,
 - a) The cheque details are validated.
 - b) The amount does not exceed the prescribed limit.

User Story 3: As a branch manager, I want to view reports so that,

- 1) I can view/analyze the daily/weekly reports
- 2) I can print the reports
- 3) These reports must be generated within the time limits

EPIC 4: Develop Loan Management Functionality

User Story 1: As a bank manager I want to know about the customer's details, so that:

1. I know the type of loan the customer has applied for. (Personal, Home, etc)
2. Calculate the amount of loan a customer is eligible for.
3. Approve the loan.

User Story 2: As a bank employee, I want to take decisions on repayment of loans, so that:

1. I can decide on the EMI rates.
2. I can close the account on premature payment.

EPIC 5: Develop Utility Management Functionality

User Story 1: As a bank employee I want to have access to utilities, so that:

- 1) I can Issue Cheque Books
- 2) I can Issue/Block Credit Cards
- 3) I can Issue/Block Debit Cards

EPIC 6: Develop Passbook Maintenance Functionality

User Story 1: As a bank employee I want to be able to Update Passbook, so that:

- 1) All transactions are printed correctly, in chronological order.

User Story 2: As a bank employee I want to be able to Issue new Passbook, so that:

- 1) There is, at max, 10 mins delay.

User Story 3: As a bank employee I want to be able to Print/Email Account Summary, so that:

- 1) All transactions are printed briefly, correctly and in chronological order.

EPIC 7: Develop Employee Dashboard

User Story 1: As a bank employee i want to be able to access the Account Management, Transaction Management, Loan Management, Utility Management, Passbook Management, so that:

- 1) All functionalities are easily accessible and every activity is logged in an encrypted way
- 2) Delay is not more than 15 seconds.
- 3) Login is 2 factor-verified.