HARSHAL SAWANT

Education

Illinois Institute of Technology

August 2023 - May 2025

Master of Science in Information Technology and Management | GPA: 3.9/4.0

Chicago, IL

Coursework: Data Analytics, Machine Learning, Data Mining, Data Warehousing, Service Oriented Architectures, Advanced Data Management, Data Security, Web Application Development, Project Management.

Professional Experience

MSI Express

May 2024 – August 2024

Data Analyst intern

Batavia, IL

- Architected and deployed **data models** and **ETL pipelines** into production using **Snowflake** and optimized complex **SQL** queries, enhancing data warehouse reliability and supporting critical business reporting.
- Automated daily API data ingestion into Redshift using Python, parsing JSON/XML with plugins, improving sync accuracy by 50% and supporting dashboards used by 4 departments.
- Utilized **SQL** to create **3 self-service Tableau dashboards** and presented them in an organization-wide meeting uncovering untapped **KPIs**, driving immediate actions that prevented over **\$320k** in potential risk.
- Spearheaded cross-functional teams to build an end-to-end web solution using Redshift DB, Smartsheet, Flask and React, eliminating 100% of manual efforts leading to a 50% turn time improvement.
- Consolidated data from WMS and ERP systems into a centralized database, saving 40+ hours monthly.

Biencaps Systems Pvt Ltd

August 2021 - June 2023

Software Engineer

India

- Collaborated in an agile environment to manage integrations using Git and Jira, reducing deployment time by 35%.
- Employed Firebase to handle secure data storage and authentication across multi-platform apps, supporting over 400 real-time data sync operations with 99.9% transaction success rate.
- Developed UI for a user-friendly software with 5000+ daily users and conducted A/B testing, ensuring 95% SLA compliance rate and boosting user satisfaction by 35%.
- Conducted **root cause analysis** via **Ad-hoc SQL** queries to troubleshoot database issues and other business requests, reducing data inconsistencies by **40%** and accelerating reporting cycles.
- Deployed an automated UOM conversion system in **Databricks**, enabling **2x faster** and reliable **reporting**.
- Optimized complex queries in Redshift using SQL joins, sub-queries, and triggers, and streamlined weekly KPI reports with Power BI and DAX, reducing delivery time by 80%.
- Conducted stakeholder meetings to interpret survey and engagement findings, resulting in improved **feature prioritization**.

Projects

InfoGenie - Personalized AI-Powered Assistant for Any Website

• AI-powered chatbot that scrapes content from user-provided URLs and dynamically selects an optimal **LLM** based on available compute power, enabling real-time, context-aware Q&A without the need for manual browsing.

LinkedIn Data-Mart

• Built an ETL pipeline using Pentaho (Kettle) and visualized user profile information using Power BI.

Skills

Languages: Python (NumPy, Pandas, Scikit-learn, SciPy), Java, JavaScript, SQL, R.

Databases: Amazon Redshift, Snowflake, Oracle, PostgreSQL, MySQL.

Developer Tools: VS Code, Pentaho (Kettle), Figma, GitHub/Gitlab, JIRA, Smartsheet, Power Automate.

Technologies/Frameworks: Linux, WordPress

Data Analysis and Governance: Tableau, Power BI, Microsoft Office Suite, Unity Catalog.

Cloud: AWS (EC2, S3, IAM, Lambda), Microsoft Azure (Data Factory, Data Lake Storage, Databricks).

Big Data: Spark (PySpark)

Honors and Achievements

- Outstanding Academic Award Illinois Institute of Technology, 2025
- Outstanding Achievement Award MSI Express, Summer Internship 2024