

Assessment Brief: Autonomous Insurance Claims Processing Agent

1. Problem Statement

Build a lightweight agent that:

- Extracts key fields from FNOL (First Notice of Loss) documents.
- Identifies missing or inconsistent fields.
- Classifies the claim and routes it to the correct workflow.
- Provides a short explanation for the routing decision.

2. Sample FNOL Documents

You will be provided with 3–5 dummy FNOL documents in PDF/TXT formats.

3. Fields to Extract

Policy Information:

- Policy Number
- Policyholder Name
- Effective Dates

Incident Information:

- Date
- Time
- Location
- Description

Involved Parties:

- Claimant
- Third Parties
- Contact Details

Asset Details:

- Asset Type
- Asset ID
- Estimated Damage

Other Mandatory Fields:

- Claim Type
- Attachments
- Initial Estimate

4. Routing Rules

- If estimated damage < \$25,000 → Fast-track
- If any mandatory field is missing → Manual review
- If description contains words like “fraud”, “inconsistent”, “staged” → Investigation Flag
- If claim type = injury → Specialist Queue

5. Output Format (JSON)

```
{
  "extractedFields": {},
  "missingFields": [],
  "recommendedRoute": "",
  "reasoning": ""
}
```

6. Tools & Frameworks

Use any programming language or libraries.

AI tools are encouraged for speeding up development.

7. Submission

- GitHub repository
- README with approach and steps to run
- Optional short demo video