



## **FY 2020-21 Tasks & Developments done in Upkeep ( now known as eFacilito ) :**

- \* Checklist Location Mapping
- \* Checklist Flagging system on concerning points
- \* Downtime now shows in my request & my actionable tickets in web
- \* Searchable Location selection in Web
- \* Photo Upload & remarks while raising & closing tickets can now be configured as per your needs.  
You can make them optional / Mandatory
- \* Improved Ticket Details design for my actionable & my Request
- \* CTT Report now shows Ticket closing date & Time.
- \* Faster loading of tickets data in Mobile app.
- \* Retailer Ticketing Module enabled. All registered retailers can now raise their tickets.
- \* Green tick in mobile app once permit is approved at your level but pending at other levels.
- \* Sync Data Button in Android App , for any data updation done in Masters through Web.
- \* Forgot password recovery using OTP to registered Email ( retailers & employees )
- \* Optimized Checklist Report



*Mokesh*