

Data Science Major Project:

Online Retail Recommendation System:

If you have tried online shopping, you must have noticed that when you are checking out a product on an e-Commerce site, there is a list of suggested products that you are presented with. In this project, you will develop a recommendation system.

For this, we are attaching a dataset containing information about recommendation systems for online retail data, so that we can understand what type of product can be recommended.

We are providing a dataset from Kaggle, which contains historical information about online retail data which can be used to detect which product is highly recommended. Below are all the columns from the dataset we are using here

Invoice Number: This is the number that identifies a transaction. Stock Code: This refers to the product ID.

Description: This describes the product that a user purchased. Quantity: It specifies the quantity of the item purchased.

Invoice Date: The date on which the transaction took place. Unit Price: Price of one product.

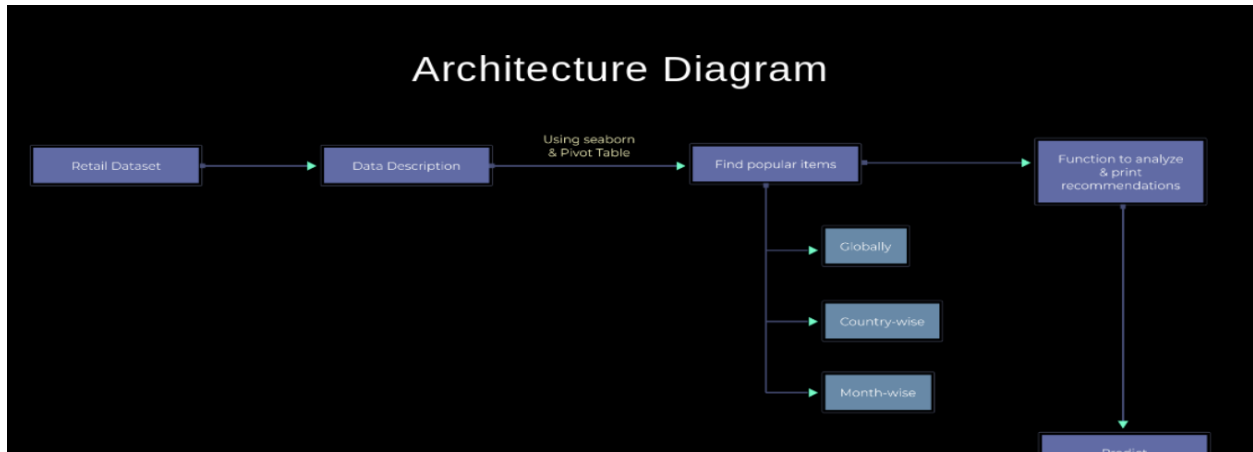
Customer ID: It identifies the customer.

Country: The country where the transaction was performed.

Language Used: Python

Dataset is attached in the project email as csv format. Develop a Recommendation System using the data set.

Architecture:



Code of the project:

```
import pandas as pd
import numpy as np
from sklearn.model_selection import train_test_split
from sklearn.metrics.pairwise import cosine_similarity
from sklearn.decomposition import NMF
import seaborn as sns
import matplotlib.pyplot as plt
from sklearn.metrics.pairwise import cosine_similarity
pip install openpyxl
```

#read the excel

```
df = pd.read_excel(r"C:\Users\vardh\OneDrive\Desktop\IntrainZ\OnlineRetail (1).xlsx")
df
```

#output:

	InvoiceNo	StockCode	Description	Quantity	InvoiceDate	UnitPrice	CustomerID	Country
0	536365	85123A	WHITE HANGING HEART T-LIGHT HOLDER	6	2010-12-01 08:26:00	2.55	17850.0	United Kingdom
1	536365	71053	WHITE METAL LANTERN	6	2010-12-01 08:26:00	3.39	17850.0	United Kingdom
2	536365	84406B	CREAM CUPID HEARTS COAT HANGER	8	2010-12-01 08:26:00	2.75	17850.0	United Kingdom
3	536365	84029G	KNITTED UNION FLAG HOT WATER BOTTLE	6	2010-12-01 08:26:00	3.39	17850.0	United Kingdom
4	536365	84029E	RED WOOLLY HOTTIE WHITE HEART.	6	2010-12-01 08:26:00	3.39	17850.0	United Kingdom
...
541904	581587	22613	PACK OF 20 SPACEBOY NAPKINS	12	2011-12-09 12:50:00	0.85	12680.0	France
541905	581587	22899	CHILDREN'S APRON DOLLY GIRL	6	2011-12-09 12:50:00	2.10	12680.0	France
541906	581587	23254	CHILDRENS CUTLERY DOLLY GIRL	4	2011-12-09 12:50:00	4.15	12680.0	France
541907	581587	23255	CHILDRENS CUTLERY CIRCUS PARADE	4	2011-12-09 12:50:00	4.15	12680.0	France
541908	581587	22138	BAKING SET 9 PIECE RETROSPOT	3	2011-12-09 12:50:00	4.95	12680.0	France

541909 rows × 8 columns

#INFO

```
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
```

```
RangeIndex: 541909 entries, 0 to 541908
```

```
Data columns (total 8 columns):
```

#	Column	Non-Null Count	Dtype
0	InvoiceNo	541909 non-null	object
1	StockCode	541909 non-null	object
2	Description	540455 non-null	object
3	Quantity	541909 non-null	int64
4	InvoiceDate	541909 non-null	datetime64[ns]
5	UnitPrice	541909 non-null	float64
6	CustomerID	406829 non-null	float64
7	Country	541909 non-null	object

```
dtypes: datetime64[ns](1), float64(2), int64(1), object(4)
```

```
memory usage: 33.1+ MB
```

#HEAD AND TAIL OF THE DATA SET

df.head()

	InvoiceNo	StockCode	Description	Quantity	InvoiceDate	UnitPrice	CustomerID	Country
0	536365	85123A	WHITE HANGING HEART T-LIGHT HOLDER	6	2010-12-01 08:26:00	2.55	17850.0	United Kingdom
1	536365	71053	WHITE METAL LANTERN	6	2010-12-01 08:26:00	3.39	17850.0	United Kingdom
2	536365	84406B	CREAM CUPID HEARTS COAT HANGER	8	2010-12-01 08:26:00	2.75	17850.0	United Kingdom
3	536365	84029G	KNITTED UNION FLAG HOT WATER BOTTLE	6	2010-12-01 08:26:00	3.39	17850.0	United Kingdom
4	536365	84029E	RED WOOLLY HOTTIE WHITE HEART.	6	2010-12-01 08:26:00	3.39	17850.0	United Kingdom

df.tail()

	InvoiceNo	StockCode	Description	Quantity	InvoiceDate	UnitPrice	CustomerID	Country
541904	581587	22613	PACK OF 20 SPACEBOY NAPKINS	12	2011-12-09 12:50:00	0.85	12680.0	France
541905	581587	22899	CHILDREN'S APRON DOLLY GIRL	6	2011-12-09 12:50:00	2.10	12680.0	France
541906	581587	23254	CHILDRENS CUTLERY DOLLY GIRL	4	2011-12-09 12:50:00	4.15	12680.0	France
541907	581587	23255	CHILDRENS CUTLERY CIRCUS PARADE	4	2011-12-09 12:50:00	4.15	12680.0	France
541908	581587	22138	BAKING SET 9 PIECE RETROSPOT	3	2011-12-09 12:50:00	4.95	12680.0	France

#CHECKING NULL VALUES OF THE DATA SET

df.isnull()

	InvoiceNo	StockCode	Description	Quantity	InvoiceDate	UnitPrice	CustomerID	Country
0	False	False	False	False	False	False	False	False
1	False	False	False	False	False	False	False	False
2	False	False	False	False	False	False	False	False
3	False	False	False	False	False	False	False	False
4	False	False	False	False	False	False	False	False
...
541904	False	False	False	False	False	False	False	False
541905	False	False	False	False	False	False	False	False
541906	False	False	False	False	False	False	False	False
541907	False	False	False	False	False	False	False	False
541908	False	False	False	False	False	False	False	False

541909 rows × 8 columns

#Top 10 Selling Products by Quantity:

```
import pandas as pd

top_products = df.pivot_table(index='Description', values='Quantity',
aggfunc='sum').reset_index()

top_products = top_products.nlargest(10, 'Quantity')

print(top_products)
```

OUTPUT:

	Description	Quantity
3998	WORLD WAR 2 GLIDERS ASSTD DESIGNS	53847
1855	JUMBO BAG RED RETROSPOT	47363
234	ASSORTED COLOUR BIRD ORNAMENT	36381
2728	POPCORN HOLDER	36334
2386	PACK OF 72 RETROSPOT CAKE CASES	36039
3907	WHITE HANGING HEART T-LIGHT HOLDER	35317
2791	RABBIT NIGHT LIGHT	30680
2150	MINI PAINT SET VINTAGE	26437
2352	PACK OF 12 LONDON TISSUES	26315
2384	PACK OF 60 PINK PAISLEY CAKE CASES	24753

#Top 10 Customers by Total Spend:

```
top_customers = df.pivot_table(index='CustomerID', values='UnitPrice',
aggfunc='sum').reset_index()

top_customers = top_customers.nlargest(10, 'UnitPrice')

print(top_customers)
```

OUTPUT:

	CustomerID	UnitPrice
1300	14096.0	41376.33
2027	15098.0	40278.90
1895	14911.0	31060.66
328	12744.0	25108.89
2722	16029.0	24111.14
4042	17841.0	20333.18
330	12748.0	15115.60
154	12536.0	13255.22
338	12757.0	8035.24
1674	14606.0	7839.02

#Country-wise Sales:

```
country_sales = df.pivot_table(index='Country', values='UnitPrice', aggfunc='sum').reset_index()
print(country_sales)
```

	Country	UnitPrice
0	Australia	4054.750
1	Austria	1701.520
2	Bahrain	86.570
3	Belgium	7540.130
4	Brazil	142.600
5	Canada	910.580
6	Channel Islands	3738.550
7	Cyprus	3920.070
8	Czech Republic	88.150
9	Denmark	1266.950
10	EIRE	48447.190
11	European Community	294.050
12	Finland	3786.850
13	France	43031.990
14	Germany	37666.000
15	Greece	713.290
16	Hong Kong	12241.500
17	Iceland	481.210
18	Israel	1079.040
19	Italy	3879.390
20	Japan	814.860
21	Lebanon	242.440
22	Lithuania	99.440
23	Malta	666.010
24	Netherlands	6492.550
25	Norway	6529.060
26	Poland	1422.270

#Globally Popular Items:

```
global_popular_items = df.pivot_table(index='Description', values='Quantity',
aggfunc='sum').reset_index()
```

```
global_popular_items = global_popular_items.nlargest(10, 'Quantity')
```

```
print(global_popular_items)
```

OUTPUT:

	Description	Quantity
3998	WORLD WAR 2 GLIDERS ASSTD DESIGNS	53847
1855	JUMBO BAG RED RETROSPOT	47363
234	ASSORTED COLOUR BIRD ORNAMENT	36381
2728	POPCORN HOLDER	36334
2386	PACK OF 72 RETROSPOT CAKE CASES	36039
3907	WHITE HANGING HEART T-LIGHT HOLDER	35317
2791	RABBIT NIGHT LIGHT	30680
2150	MINI PAINT SET VINTAGE	26437
2352	PACK OF 12 LONDON TISSUES	26315
2384	PACK OF 60 PINK PAISLEY CAKE CASES	24753

#Country-wise Popular Items:

```
country_popular_items = df.pivot_table(index=['Country', 'Description'], values='Quantity',
aggfunc='sum').reset_index()
```

```
country_popular_items = country_popular_items.groupby('Country').apply(lambda x:
x.nlargest(10, 'Quantity')).reset_index(drop=True)
```

```
print(country_popular_items)
```

OUTPUT:

	Country	Description	Quantity
0	Australia	MINI PAINT SET VINTAGE	2916
1	Australia	RABBIT NIGHT LIGHT	1884
2	Australia	RED HARMONICA IN BOX	1704
3	Australia	RED TOADSTOOL LED NIGHT LIGHT	1344
4	Australia	DOLLY GIRL LUNCH BOX	1024
..
374	Unspecified	PACK OF 72 RETROSPOT CAKE CASES	37
375	Unspecified	60 CAKE CASES VINTAGE CHRISTMAS	36
376	Unspecified	BUBBLEGUM RING ASSORTED	36
377	Unspecified	PACK OF 6 LARGE FRUIT STRAWS	36
378	Unspecified	TRADITIONAL WOODEN SKIPPING ROPE	33

```
[379 rows x 3 columns]
```

#Monthly Popular Items:

```
df['InvoiceMonth'] = df['InvoiceDate'].dt.month

monthly_popular_items = df.pivot_table(index=['InvoiceMonth', 'Description'],
values='Quantity', aggfunc='sum').reset_index()

monthly_popular_items = monthly_popular_items.groupby('InvoiceMonth').apply(lambda x:
x.nlargest(10, 'Quantity')).reset_index(drop=True)

print(monthly_popular_items)
```

OUTPUT:

	InvoiceMonth	Description	Quantity
0	1	WHITE HANGING HEART T-LIGHT HOLDER	5530
1	1	PACK OF 72 RETROSPOT CAKE CASES	3409
2	1	FAIRY CAKE FLANNEL ASSORTED COLOUR	3246
3	1	BROCADE RING PURSE	3181
4	1	HEART OF WICKER SMALL	2919
..
115	12	WHITE HANGING HEART T-LIGHT HOLDER	4120
116	12	ASSORTED COLOUR BIRD ORNAMENT	3701
117	12	HAND WARMER BABUSHKA DESIGN	3481
118	12	BLACK RECORD COVER FRAME	3418
119	12	DISCO BALL CHRISTMAS DECORATION	3381

[120 rows x 3 columns]

VISUALIZATION:

#Top 10 Selling Products by Quantity:

```
plt.figure(figsize=(10,6))

plt.bar(top_products['Description'], top_products['Quantity'], color='maroon')

plt.xlabel("Product Description")

plt.ylabel("Quantity Sold")

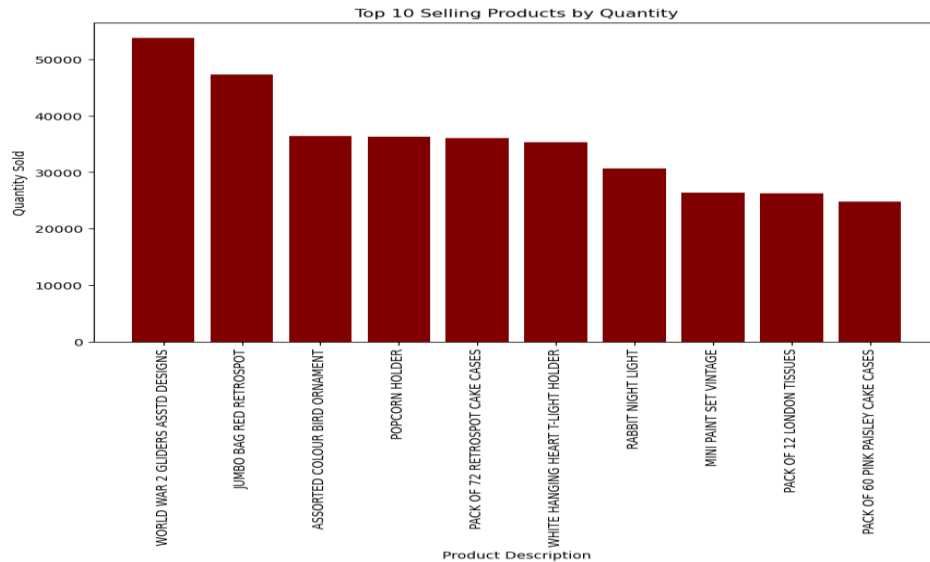
plt.title("Top 10 Selling Products by Quantity")
```



```
plt.xticks(rotation=90)
```

```
plt.show()
```

OUTPUT:



#Top 10 Customers by Total Spend:

```
plt.figure(figsize=(10,8))
```

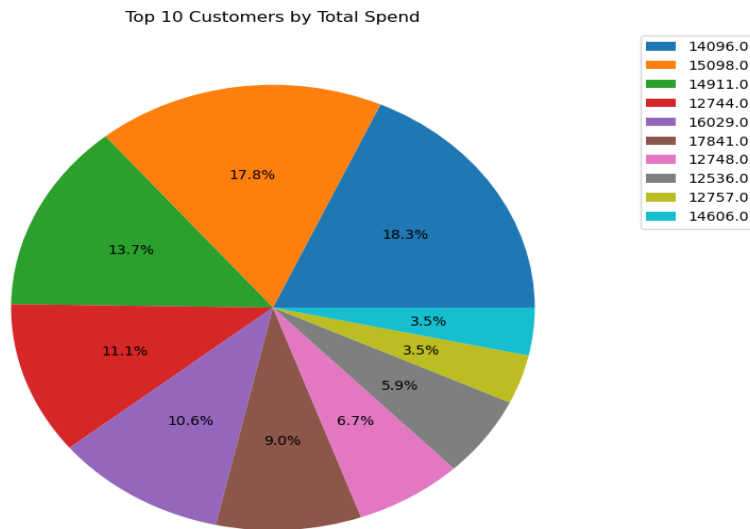
```
plt.pie(top_customers['UnitPrice'], autopct='%1.1f%%')
```

```
plt.title('Top 10 Customers by Total Spend')
```

```
plt.legend(top_customers['CustomerID'], bbox_to_anchor=(1.05, 1), loc='upper left')
```

```
plt.show()
```

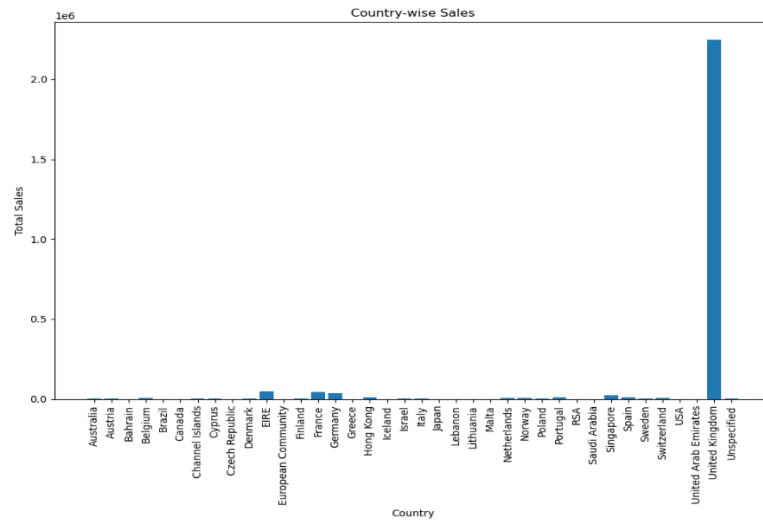
OUTPUT:



#Country-wise Sales:

```
plt.figure(figsize=(10,8))  
plt.bar(country_sales['Country'], country_sales['UnitPrice'])  
plt.xlabel('Country')  
plt.ylabel('Total Sales')  
plt.title('Country-wise Sales')  
plt.xticks(rotation=90)  
plt.tight_layout()  
plt.show()
```

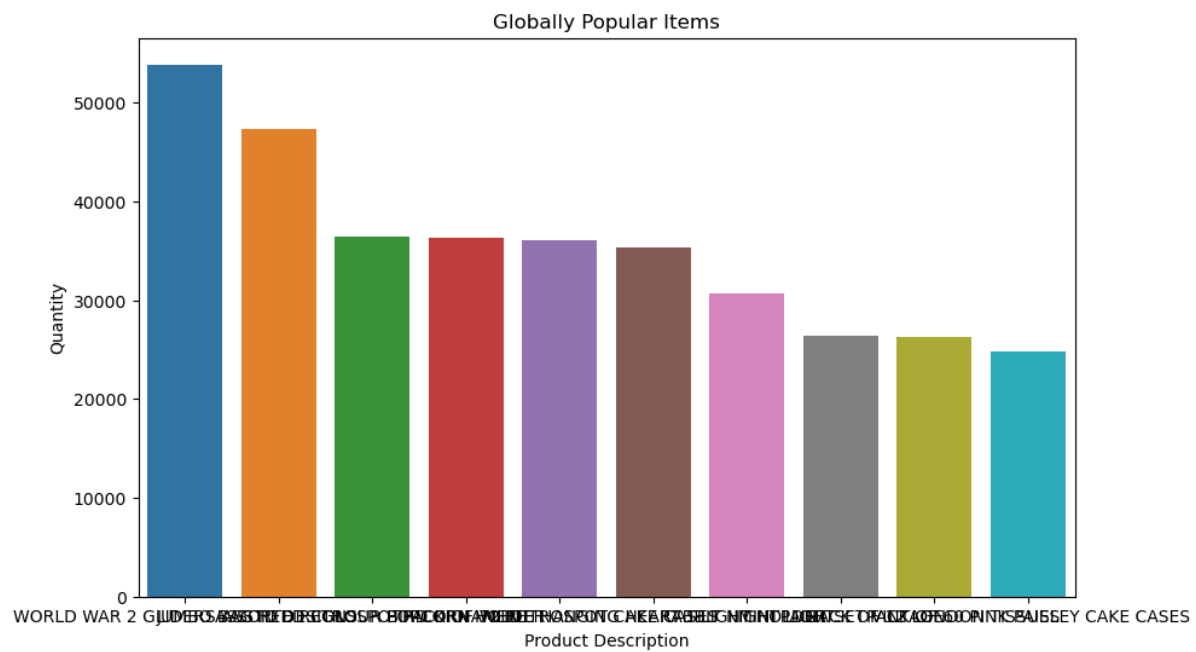
OUTPUT:



#Globally Popular Items

```
plt.figure(figsize=(10, 6))
sns.barplot(x='Description', y='Quantity', data=global_popular_items)
plt.title('Globally Popular Items')
plt.xlabel('Product Description')
plt.ylabel('Quantity')
plt.show()
```

OUTPUT:



#Country-wise Popular Items:

```
plt.figure(figsize=(10, 8))

sns.heatmap(country_popular_items.pivot(index='Country', columns='Description', values='Quantity'),
            annot=True, cmap='coolwarm')

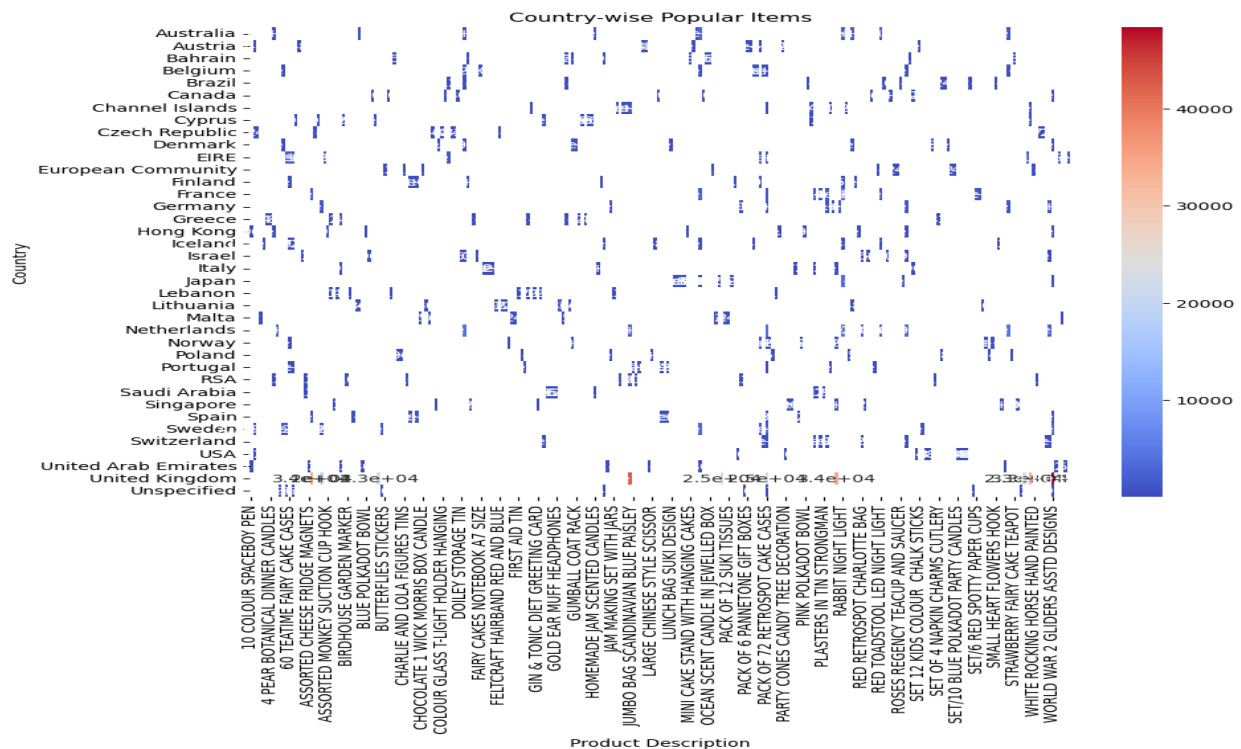
plt.title('Country-wise Popular Items')

plt.xlabel('Product Description')

plt.ylabel('Country')

plt.show()
```

OUTPUT:



#Monthly Popular Items:

```
plt.figure(figsize=(10,8))

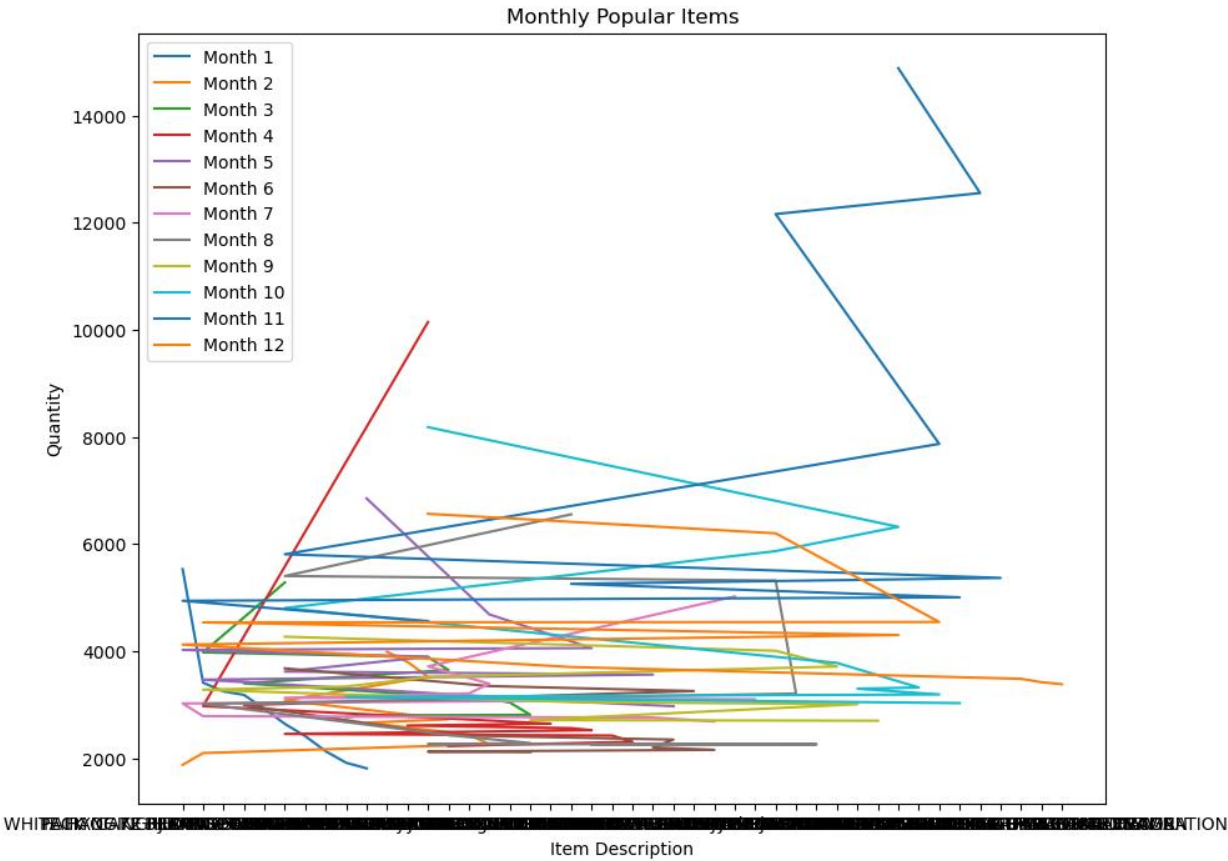
for month in monthly_popular_items['InvoiceMonth'].unique():

    month_data = monthly_popular_items[monthly_popular_items['InvoiceMonth'] == month]

    plt.plot(month_data['Description'], month_data['Quantity'], label=f'Month {month}')
```

```
plt.show()
```

OUTPUT:



RECOMMENDER SYSTEM FOR ONLINE RETAIL SYSTEM:

```
cosine_sim = cosine_similarity(matrix)
```

```

def get_product_recommendations(customer_id, cosine_sim=cosine_sim, matrix=matrix):
    idx = matrix.index.get_loc(customer_id)
    sim_scores = list(enumerate(cosine_sim[idx]))
    sim_scores = sorted(sim_scores, key=lambda x: x[1], reverse=True)
    sim_scores = sim_scores[1:11]
    customer_indices = [i[0] for i in sim_scores]
    recommendations = matrix.iloc[customer_indices,
:].sum().sort_values(ascending=False).head(10)

    return recommendations

while True:
    try:
        customer_id = int(input("Enter a valid Customer ID from the dataset (or type -1 to exit): "))
        if customer_id == -1:
            print("Exiting the recommendation system.")
            break

        recommended_products = get_product_recommendations(customer_id)
        print("\nRecommended Products for Customer ID", customer_id)
        print(recommended_products)

        continue_choice = input("\nWould you like to enter another Customer ID? (yes/no): ")
        continue_choice = continue_choice.strip().lower()
        if continue_choice != 'yes':
            print("Thank you!")
            break

    except Exception as e:
        print(f"An error occurred: {e}. Please try again with a valid Customer ID.")

```

OUTPUT:

Enter a valid Customer ID from the dataset (or type -1 to exit): 17511

Recommended Products for Customer ID 17511

StockCode	Description	
	JUMBO BAG RED RETROSPOT	99
	JUMBO SHOPPER VINTAGE RED PAISLEY	80
	JUMBO BAG PINK POLKADOT	73
	JUMBO BAG VINTAGE LEAF	71
	JUMBO STORAGE BAG SUKI	70
	JUMBO BAG BAROQUE BLACK WHITE	67
	JUMBO BAG APPLES	61
	JUMBO BAG ALPHABET	59
	LUNCH BAG BLACK SKULL.	56
	JUMBO STORAGE BAG SKULLS	56

dtype: int64

Would you like to enter another Customer ID? (yes/no): yea

Thank you!

CONCLUSION:

In conclusion, online recommendation systems have revolutionized the way users interact with online services, providing personalized experiences that drive engagement, conversion, and loyalty. As technology continues to evolve, we can expect to see even more sophisticated and effective recommendation systems that prioritize user satisfaction and business success.