

Serial Number	Model	Issue Description	Date of Failure	Warranty Status
1	Nokia 1 Plus	Screen not responding	1/15/2023	In warranty
2	Nokia 7.2	Battery draining quickly	2/3/2023	Out of warranty
3	Nokia 5.3	Camera malfunction	3/20/2023	In warranty
4	Nokia 3.4	Charging port broken	4/10/2023	Out of warranty
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Repair Cost (if applicable)	Root Cause Analysis	Resolution
N/A	Manufacturing defect	Replaced under warranty
\$50	Normal wear and tear	Replaced battery
N/A	Software issue	Software update
\$30	Physical damage	Replaced charging port
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