

HARSHIKA PATEL

SUMMARY

Experienced Software Test Engineer with 3+ years in manual testing, diverse testing tool proficiency, and a strong track record ensuring software quality. Adaptable, tech-savvy, and eager to learn, I'm poised to excel in any tech environment.

EXPERIENCE

Software Test Engineer, 03/2020 - 08/2022
Casepoint Pvt. Ltd. - Surat, India

- Extensive experience in software testing, particularly on **Casepoint.com**, employing Agile methodology. This involved Sprint planning and Sprint review meetings, as well as Daily scrum sessions for efficient project management. I contributed to the quality assurance process through various stages, such as Audit, Ticket testing, and production testing.
- Actively participated in Test Planning, Test case generation and execution, ensuring comprehensive test coverage. My expertise extends to managing the Bug life cycle, conducting UI testing, and performing Database testing with SQL queries. I utilized tools like Postman for API testing and conducted both Functional and non-functional testing. Additionally, I excelled in regression testing and load testing to maintain software integrity.
- My skills also include User Acceptance Testing (UAT) and report generation, involving the creation of diverse file types for testing purposes. Overall, my proficiency encompasses a broad spectrum of testing techniques and Agile project management practices.

Junior QA Tester, 02/2019 - 02/2020
Vasundhara vision - Surat, India

- Tested Android and iOS mobile apps, websites, and games on various devices and OS versions.
 - Managed client projects, conducting API, functional, non-functional, Regression, Adhoc, smoke, alpha, and beta testing.
 - Contributed ideas for improvements and new projects. In my role, I used Jira for bug tracking, Postman for API testing, and tested on diverse devices, checking database with different SQL queries.
 - My tested apps are Clap to find My phone, Photo Gallery, Photo math, Secret Diary with Lock, Many more...
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EDUCATION AND TRAINING

Post-Graduate Certificate in Software Quality Assurance and Test Engineering, 01/2023
Conestoga College - Waterloo, Ontario



CONTACT

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Email: harshikapatel2574@gmail.com
WWW: [Bold Profile](#)

SKILLS

- Manual Testing as well as Automation Testing (Selenium WebDriver with java and framework)
- Software testing life cycle
- Software development life cycle (Agile methodologies and waterfall)
- Defect Tracking life cycle
- Test planning, Test case generation, Test case design strategies, Test case Execution
- Unit testing, System testing, Integration Testing, Functional and non-function testing, Black box testing, White box testing, Smoke testing, Regression Testing
- SQL and database testing
- Mobile application testing (Android and iOS), website testing, User acceptance testing, Production testing
- Postman, Mantis hub, Jira, selenium, Team foundation server, Familiar with Java, HTML, C#, C, Kanban, Trello

Java and Quality assurance certification, 01/2019
ABC technologies - Bangalore

Computer Engineering, 05/2018
MGITER, Gujarat - India

Certificate of Selenium WebDriver With Java -Basics To
Advanced+Framework, Software Quality Assurance
Udemy - India

- Time management skills, Problem-solving skills, Analytical skills, MS Office, Communication, Leadership skills, easily adapt to any software.
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<https://www.linkedin.com/in/harshika-patel-847812250/>

Date: 29/02/2020

EXPERIENCE cum RELIEVING LETTER

TO WHOM IT MAY CONCERN

This is to certify that **Ms. Harshika Patel** was working with our organization as a **Jr. QA Tester**, from **19/02/2019 to 29/02/2020**.

During her tenure with us we found her to be quite hardworking, sincere and result oriented person.

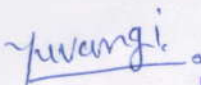
Since the inception of her appointment, she has been taking the assignments as a challenge by implementing result-oriented strategy. She has been a very dedicated individual who had absolutely no vanity in spite of her high accomplishments and profound knowledge in her field.

Yours faithfully,

For Vasundhara Vision.

Authorized Signatory

For Vasundhara Vision



Proprietor

Offer Letter

To,
Harshika Patel,
At. Post. Aat, Paras faliya,
Navsari, Ta- Jalalpore.

Welcome to Casepoint Pvt. Ltd.

In connection to your application date: **06-Feb-2020** and subsequent personal interview held on date: **11-Feb-2020**, we are pleased to offer you a position of **Associate Software Tester [B101]** in our company Casepoint Pvt. Ltd.; where the environment is charged with enthusiasm, and offers unlimited growth for individuals who live the company vision with a passion. This offer takes effect from your date of joining **02-Mar-2020**.

We would request you report at the following address: 208-Shivalik Western, L.P. Savani Road, Adajan, Surat. You would be posted at the above address. However as and when required, you may be transferred to any of the offices in India or abroad.

Your package of compensation would be as per the agreed mutual terms of our meeting, the bifurcation of which will be allotted to you once we formalize your appointment. However, the structure of your compensation plan may be altered / changed from time to time in line with the Compensation policy and practices of the Organization.

As per organization policy, the probation period / assessment period applicable to you shall be 03 months. During probation / assessment period, your services are liable to be terminated at the discretion of management without any notice or wages. The period of notice required for resignation from employee side during probation / assessment period shall be 03 month(s). Unless confirmed in writing, you will be demand as probationer even after the probation period is extended.

As an employee of our company, it is likely that you will work on confidential and or proprietary information, and thus to protect the mutual interests, your appointment will be effective only after you read, sign and unconditionally accept the terms and conditions as will be mentioned in the **Employment Agreement / Appointment Letter** prior to beginning of employment.

You will abide by the rules and regulations of the Company as may be in force from time to time and if any violation made would be subjected to the Disciplinary action.

Your appointment is subject to satisfactory reference checks and clearance from any secrecy / service agreements that you may have executed, which could have a bearing on your working with us. This letter of offer is based on the information furnished in your application for employment and during the interviews you had with us. If, at any time in future, it comes to light that any of this information is incorrect or any relevant information has been withheld, then your employment is liable to be terminated without notice.

Any disputes arising out of this letter shall be governed by and construed in accordance with the courts of Surat (Gujarat).

This offer is valid till date: **04-Mar-2020**. If you do not confirm the acceptance or do not comply with the stipulations as mentioned in this offer letter, Casepoint Pvt. Ltd., has the right to withdraw the offer.

We are looking forward for your dedication and commitment as we work together and wish you fruitful future at Casepoint Pvt. Ltd.

You are required to bring your certificate(s) in original as well as their photocopies along with below listed applicable documents:

- Original and photocopies of educational certificates and mark sheets.
- Professional Qualifications – Degree, Diploma, Certificate
- Appointment Letters and Services Certificate of your past employment(s).
- Relieving letter & experience certificate from previous employer[s].
- Full & Final Settlement Sheet / Form 16 from the previous employer(s). This is a mandatory requirement for the computation of TDS in current employment in a situation where the candidate is unable to produce the Full & Final Settlement Sheet / Form 16, the income certificate from his / her employer(s) has to be submitted, without which, tax will be computed on the gross salary offered assuming no deductions.
- Salary Slips from the date of joining till the month the salary was last drawn by the candidate
- 03 Color Passport Size Photographs
- Permanent Account Number (PAN) (If not allotted, attach photocopy of Applied FOR Acknowledgment Receipt)
- Aadhar Card (Updated with the latest changes made, if any)
- Any one photo identity proof for applying Bank Savings Salary Account (Passport, Voter ID, Driving License, Bankers Verification, etc.)
- Other (If any)

Your signature at the end of this letter confirms that the conditions of your employment.
Kindly sign and return to us the duplicate copy of this letter as a token of your Acceptance.
Wish you all the best!

Sincerely,



Mr. Rahul Dholaria
Director of Technology
Casepoint Pvt. Ltd.

Accepted By,


Harshika Patel

Dear Hiring manager,

I am writing to express my enthusiastic interest in the Test & Quality Assurance Analyst Co-Op position at CIBC, as advertised on your website. With over three years of hands-on experience in testing and a comprehensive background in software quality assurance, I am confident in my ability to contribute effectively to your dynamic Technology team.

Currently enrolled in the Computer Application and Development program at Conestoga College, I have honed my skills in communication, problem-solving, and time management. My educational journey, coupled with practical experience, positions me as a valuable candidate to support CIBC's digital transformation and deliver high-quality applications.

In my previous roles, I have consistently demonstrated proficiency in developing test cases, scenarios, and scripts to ensure the quality of applications. I am adept at executing tests using industry-standard tools, following defined testing methodologies, and ensuring that results align with documented goals and objectives. My commitment to continuous learning and knowledge sharing aligns seamlessly with the collaborative and innovative culture at CIBC.

As a proactive team player, I thrive on contributing to team goals and actively engaging in continuous learning. I am skilled in evaluating testing criteria, presenting results, and monitoring testing cycles. My problem-solving mindset enables me to work collaboratively with cross-functional teams to find innovative solutions, enhancing the overall efficiency and quality of processes.

Furthermore, my technical background includes a Software Quality Assurance and Test Engineering certification from Conestoga College, making me well-versed in programming languages and equipping me to improve user experiences effectively.

CIBC's commitment to creating an inclusive environment and valuing qualities such as trust, teamwork, and accountability strongly resonates with me. I am excited about the prospect of joining your team and contributing to the ongoing success of CIBC's digital initiatives.

Enclosed with this letter is my resume, cover letter, and unofficial transcript, providing a comprehensive overview of my qualifications. I am excited about the opportunity to discuss how my skills and experiences align with the needs of CIBC in further detail during an interview.

Thank you for considering my application. I look forward to the possibility of contributing to CIBC's vision for a relationship-oriented bank in the modern world.

Sincerely,

Harshikaben Patel