

Llyod AC Customer Support Guide

Welcome to the Llyod Air Conditioner (AC) Customer Support Guide. This guide is designed to provide you with complete, step-by-step instructions for using, troubleshooting, and maintaining your Llyod AC. Please read carefully to resolve any queries regarding installation, operation, or service of your air conditioner.

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1. Getting Started

Unpack your Llyod AC carefully and ensure that all accessories (remote control, batteries, manual, installation kit) are present. Installation should always be carried out by a certified technician. Avoid self-installation as improper setup can lead to performance issues.

2. Operating the AC

To start your Llyod AC: 1. Plug the AC into a power outlet and ensure proper voltage supply. 2. Switch on the AC using the remote control or power button on the unit. 3. Select the desired mode (Cool, Heat, Fan, Dry, Auto). 4. Adjust temperature using the remote.

3. Remote Control Functions

- Power: Turns the unit ON/OFF.
- Mode: Switch between Cooling, Heating, Fan, Dry, and Auto modes.
- Fan Speed: Adjusts airflow speed (Low, Medium, High, Auto).
- Temperature +/- : Increase or decrease set temperature.
- Swing: Adjust air direction automatically or manually.
- Timer: Schedule AC ON/OFF as per your preference.

4. Common Features Explained

- Turbo Mode: Quickly cools or heats the room.
- Sleep Mode: Adjusts temperature gradually for comfortable sleep.
- Eco Mode: Optimizes power consumption for efficiency.
- Auto Restart: AC restarts with the same settings after power failure.
- Dehumidifier: Removes excess moisture from the air.

5. Troubleshooting

- AC not starting: Check power supply and remote batteries.
- Insufficient cooling: Clean air filters, close doors/windows, check temperature settings.
- Unusual noise: Ensure installation is stable and remove obstructions.
- Water leakage: Clean drainage pipe or call service.
- Remote not working: Replace batteries or reset the remote.

6. Cleaning and Maintenance

- Clean air filters every 2 weeks for optimal performance.
- Wipe unit surface with a dry cloth; avoid harsh chemicals.
- Schedule annual servicing with an authorized technician.

7. Safety Precautions

- Do not operate the AC with wet hands.
- Keep flammable materials away from the AC unit.
- Do not insert objects into the air vents.
- Always disconnect power before cleaning.

8. Warranty and Service Information

Your Llyod AC comes with a standard 1-year product warranty and up to 5 years warranty on the compressor. Warranty covers manufacturing defects only. Damage caused by mishandling or unauthorized repairs is not covered.

9. Customer Care Contact Details

For further assistance, contact Llyod Customer Care: - Toll-Free: 1800-120-4010 - Email: customercare@lloyd.com - Website: www.mylloyd.com Our support team is available 24/7 to help you with installation, troubleshooting, or service queries.