

Summary

Invoice Number: AT-216553445

Date Issued: Jan 5, 2023

360ia

600 Jefferson St.
Ste. #730,
Lafayette LA 70501
United States of America

Billing Contact:

Colleen Bowen
360ia
colleenb@360ia.com

Technical Contact:

Benjamin Rogers
360ia
benjaminr@360ia.com

Total Paid: USD 2,850.90**Date Paid: Jan 5, 2023**

OFFICIAL RECEIPT

Invoice Total: USD 2,850.90

Payment Received: -USD 2,850.90

Amount Now Due: USD 0.00

Credit Card Number: xxxxxxxxxxxx1003

Cardholder's Name: Colleen Ryan

Thank you for your payment!

For information on our refund policy and other purchasing FAQs, see
<https://www.atlassian.com/licensing/purchase-licensing>

Details

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| Qty | Product | Unit Price | Adjustment(s) | Total |
|-----|--|--------------|---------------|--------------|
| 1 | Confluence (Cloud) Standard 56 Users (Monthly Payments) Renewal¹ <ul style="list-style-type: none"> Site Address: potenza.atlassian.net Support Entitlement Number: SEN-7191080 Entitlement Number: E-3R5-FEJ-5CC-HRC Licensed To: 360ia Billing Period: Jan 5, 2023 - Feb 5, 2023 | USD 322.00 | | USD 322.00 |
| 1 | ScriptRunner for Jira Cloud for Jira Work Management (Cloud) 53 Users (Monthly Payments) Renewal¹ <ul style="list-style-type: none"> Site Address: potenza.atlassian.net Support Entitlement Number: SEN-7191080 Entitlement Number: E-3XA-M8S-HWC-DQY Licensed To: 360ia Billing Period: Jan 5, 2023 - Feb 5, 2023 | USD 132.50 | | USD 132.50 |
| 1 | Jira Software (Cloud) Premium 53 Users (Monthly Payments) Renewal¹ <ul style="list-style-type: none"> Site Address: potenza.atlassian.net Support Entitlement Number: SEN-7191080 Entitlement Number: E-3R5-FEJ-5CC-WMD Licensed To: 360ia Billing Period: Jan 5, 2023 - Feb 5, 2023 | USD 808.25 | | USD 808.25 |
| 1 | Jira Service Management (Cloud) Premium 42 Agents (Monthly Payments) Renewal¹ <ul style="list-style-type: none"> Site Address: potenza.atlassian.net Support Entitlement Number: SEN-7191080 Entitlement Number: E-3R5-FEJ-5CC-PHZ Licensed To: 360ia Billing Period: Jan 5, 2023 - Feb 5, 2023 | USD 1,461.00 | | USD 1,461.00 |
| 1 | Comala Document Control Cloud for Confluence (Cloud) 56 Users (Monthly Payments) Renewal¹ <ul style="list-style-type: none"> Site Address: potenza.atlassian.net Support Entitlement Number: SEN-7191080 Entitlement Number: E-3WC-RDM-ATY-7BQ Licensed To: 360ia Billing Period: Jan 5, 2023 - Feb 5, 2023 | USD 98.00 | | USD 98.00 |

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| Qty | Product | Unit Price | Adjustment(s) | Total |
|-------------------|--|------------|---------------|---------------------|
| 1 | Issue Checklist for Jira. Pro Cloud for JIRA (Cloud) 53 Users (Monthly Payments) Renewal¹ <ul style="list-style-type: none">• Site Address: potenza.atlassian.net• Support Entitlement Number: SEN-7191080• Entitlement Number: E-3XD-Q9D-WWE-CBT• Licensed To: 360ia• Billing Period: Jan 5, 2023 - Feb 5, 2023 | USD 29.15 | | USD 29.15 |
| Total Amount Paid | | | | USD 2,850.90 |

Additional Notes

¹ This item is exempt from sales tax.

As we work to provide you with an upgraded billing experience, we're making some changes. Entitlement number (EN) is a new ID for your entitlement. As a part of these upgrades, EN will replace SEN as your primary ID. During this transition, you can use SEN or EN as your ID.

Licensing & Support**Invoice Number: AT-216553445**Date Issued: Jan 5, 2023

Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support>.

For support requests related to third party software please contact the third party vendor.

Usage of Atlassian products and services are subject to the Atlassian [Cloud Terms of Service](#), and [Privacy Policy](#).

Usage of third party apps purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace [Terms of Use](#).

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html>.

Next steps for JIRA, Confluence, and Marketplace app legacy license holders are available in the [Atlassian licensing FAQ](#).

Software maintenance covers access to any support* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums