

\*\*\*\*\* Panasonic Invoice \*\*\*\*\*

681564342 - PSSNA Tech Service Harrison  
600 GUYON DR  
HARRISON NJ 070291101  
UNITED STATES  
pbtscsvc@us.panasonic.com  
PHONE: (201)348-7975  
FAX: (201)348-5200

Invoice Number	SPAN21C9640E-1-INV1645496	Invoice Date	3/13/2020 2:33 PM EST
Service Job Number	SPAN21C9640E-1	Location	HATS
Model Number	AGDVX200	Billing Account	
Serial Number	L5TCA0372	Customer Reference Number	
Labor	Out of Warranty	Purchase Date	
Part	Out of Warranty	Date Received	2/13/2020 11:11 AM EST
		Inspection Code	Check Ok

<b>Ship To</b>	<b>Bill To</b>
WGXA TV, MICHAEL DIXON	CARSON, RALPH
599 MARTIN LUTHER KING JR BLVD	599 MARTIN LUTHER KING JR BLVD
MACON, GA, 31201	MACON, GA, 31201
UNITED STATES	UNITED STATES

Note: Diagnostic Fee Not Refundable

Accessories Received

Customer Complaint  
thumb wheel/jog dial stopped working

Service Performed  
PR: CST said thumb wheel/jog dial stopped working. ACT: Advised CST of OOW eval fee, setting up service

Technicians Comment  
REPLACE JOG DIAL UNIT & ZOOM CONTROL UNIT. CHECK FUNCTIONS. RUN TIME 798 HR,M1.81

**Part Details**

Part Number	Description	Quantity	Price
SYQ0549	ZOOM LEVER SERVICE U	1	64.21
SGQ0550	ZOOM BASE	1	3.74
K0RE00300043	JOG DIAL UNIT	1	19.55

<b>Remit To</b>	<b>Amount Details</b>
Panasonic	Exchange Fee 0.00
22968 Network Drive	Labor Total 325.00
Chicago, IL 60673-1229	Parts Total 87.50
	Tax 9.63
	Shipping and Handling 50.00
	Diagnostic Fee 0.00
	Payment 472.13
	Adjustment 0.00
	Total Due 0.00