

ORDER DETAILSSold and Shipped by **BuyVPC.com**

Order #: 237582299
 Submitted: 04/27/2017 10:32 AM

Process Info

Status: Order Verification - Your order has been successfully submitted. Your credit/debit card has not yet been charged. Please allow 1-2 business days for your order to process.

No Memo in SO#237582299

Ship To

Sean Torbett
 KRXI
 1790 Vassar St
 Reno,NV 89502-2721
 United States

 775-336-6252

Bill To

Sean Torbett
 2393 Novara Dr
 Sparks,NV 89434-1100

 Mastercard:*****8322

Order Summary

Qty	Product Description	Price
Shipping from BuyVPC.com		
1	Kensington K72357US Slim Type USB Keyboard Compatible with PC or Mac (Black) Design Style: Slim Keyboard Color: Black Item #: 9SIA2F83K84777	\$28.84
Subtotal		\$28.84
Tax		\$0.00
Standard Shipping (5-7 days)		\$0.00
Order Total		\$28.84

Return Policies**1. --Manufacturer Warranty****a. Summary****i.**

- Return for refund within: non-refundable
- Return for replacement within: non-replaceable

b. Detail

- i. Newegg.com does not offer any express warranties. However, many of the products available through Newegg.com are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click [Contact Manufacturers](#) to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free by contacting our [Customer Service](#) department. Please note that products in this category are **non-refundable** unless otherwise indicated.

Products that state "*This item can be returned to the product manufacturer only*" must be returned directly to the product manufacturer for repair or replacement, unless otherwise required by law. For these items, the warranty policy provided by the product manufacturer explicitly requires that any returns, repairs etc. be requested and processed directly by the consumer (or "end-user") of the item.

2. TEKENVY Return Policy

a. Summary

- i. 1. Log onto your Newegg.com account and find your order in order history, click on 'Request RMA from Seller' Button next to the order information. 2. On 'Compose Message Page', verify the order number you want to request return on the top of the page, choose 'RMA Inquiry' from the drop down menu, provide the item# (you can find on your order invoice e-mail) and the reason you want to return, and indicate you want to return for replacement or refund before click 'send message' button. 3. Once our Customer Service Representatives receive your inquiry, it will take us 24 - 48 hours to respond to your inquiry. 4. Once our Customer Service has verified your order information and approved for you to send the merchandise back to us, you will be provided with Return Merchandise Authorization (RMA) number for your return through e-mail. The e-mail contains RMA number, RMA details and important return shipping instruction. Read the instruction carefully before you ship your return merchandise back to us. 5. We strongly recommend you return your item in the same or similar packaging as they were delivered to you with all the original parts, accessories and menu/documentation included (any missing parts or accessories may result your return being rejected or your refund/replacement being delayed). Re-using the package your item came in is acceptable, as long as the packaging is in good condition and all previous addresses, tracking information and labels are removed.

b. Detail

- i. Returns Policy Vantage Point Corporation (VPC) allows customer returns based on the policies of the original product manufacturer. Software is not returnable if the packaging has been opened. Customers must notify VPC Customer Relations of any damaged Products within fifteen (15) days of receipt. Seller offers a 30-day return policy on most products sold. Manufacturer restrictions apply to certain merchandise, as detailed below and as updated from time to time.
 1. Return Restrictions.
 - Defective Product Returns. Customer may return most defective Products directly to Seller within fifteen (15) days of invoice date and receive, at Seller's option, credit, replacement, or exchange. After fifteen (15) days, only the manufacturer warranty applies.
 - Non-Defective Product Returns. Customer may return most non-defective Products directly to Seller within thirty (30) days of invoice date and receive, at Customer's option, credit or exchange, except that an automatic Seller restocking charge will reduce the value of any such credit or exchange by a minimum of fifteen percent (15%).
 - Restricted, Manufacturer-Only Assistance. Certain Products cannot be returned to Seller for any reason—without exception—and Customer must contact the manufacturer directly for any needed assistance.
 - Return of Software or DVDs. VPC offers refunds only for unopened, undamaged software and DVD movies that are returned within 30 days of invoice date. Seller offers only replacement for software products and DVD movies that either: (i) are defective but are returned within thirty (30) days of invoice date; or (ii) are unopened and undamaged, but are returned more than 30 days after invoice date; such replaceable merchandise may be exchanged only for the same software or DVD movie title. Multiple software licenses may be returned for refund or exchange only (i) if specifically authorized in advance by the manufacturer; and (ii) if returned within thirty (30) days of invoice date.
 2. Customer Shipment of Returned Merchandise.
 - Return Merchandise Authorization (RMA) Number. No returns of any type will be accepted by seller unless accompanied by a unique RMA number, which Customer may obtain by providing the following information to VPC Customer Relations: customer name, applicable invoice number, product serial number, and details of Customer's issue with the product. Customer has five (5) days to return a Product after the applicable RMA is issued. VPC reserves the right to refuse any UNAUTHORIZED returns: those that occur after the five (5) day period or those involving Products that are unaccompanied by valid RMA's.
 - Returned Products Must Be Complete. All Products MUST BE returned one hundred percent (100%) complete, including all original boxes, packing materials, manuals, blank warranty cards, and other accessories provided by the manufacturer. VPC reserves the right to refuse the return of incomplete Products. In addition, VPC will charge a minimum fifteen percent (15%) restocking fee for returns that are accepted.
 - Responsibility for Shipping Costs. Customer is responsible for the cost of shipping returned items; Seller is responsible for the cost of shipping replacements or exchanges of returned items.
 - Customer Shipping Insurance. Customer is strongly advised to purchase full insurance to cover loss and damage in transit for shipments of returned items and to use a carrier and shipping method that provide proof of delivery. Seller is not responsible for loss during such shipment.

Thank you for shopping at Newegg.com! Please take a moment to tell us about your shopping experience. Your comments help us to continually improve Newegg.com, and are much appreciated.

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