

Payment information below, bill details begin on the next page

# BEST DEALS FOR EVERYONE

Both new and existing customers get our best smartphone deals



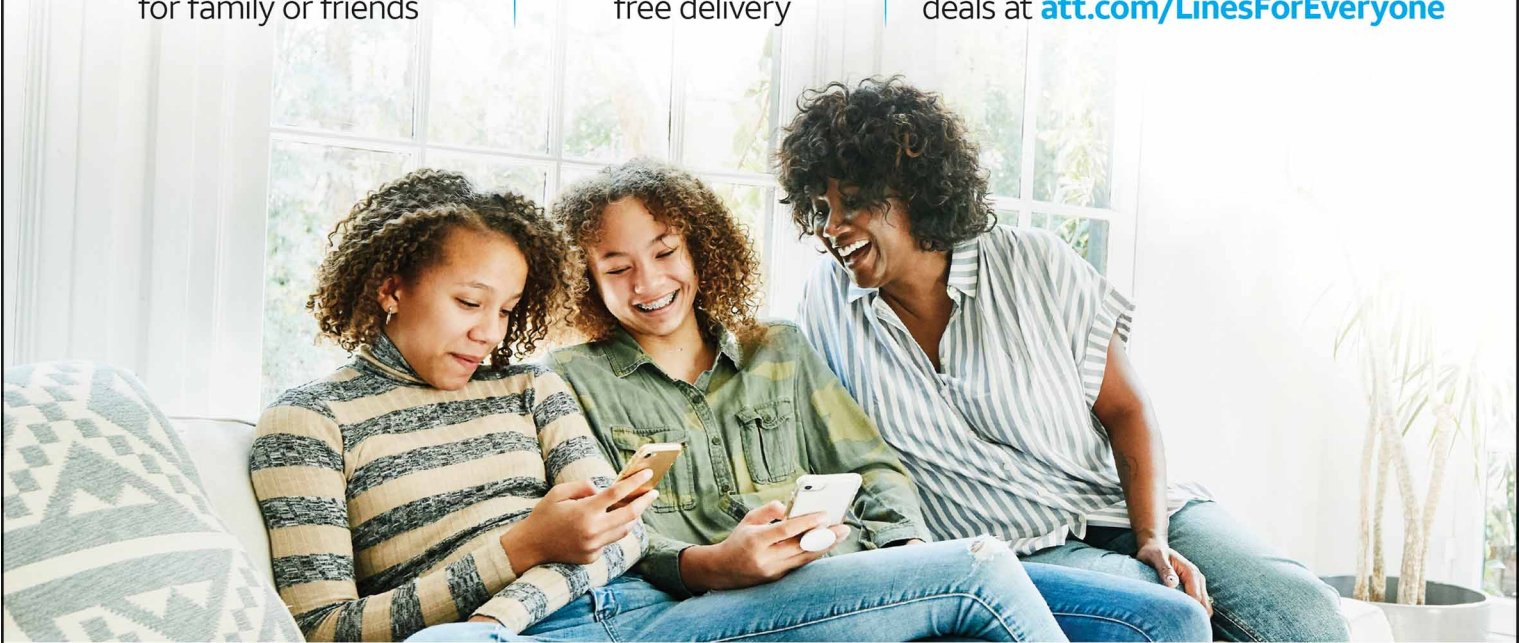
Add a line to your plan  
for family or friends



Quick, easy and  
free delivery



Check out our new smartphone  
deals at [att.com/LinesForEveryone](https://att.com/LinesForEveryone)



Call **877.599.0438** Click **[att.com/LinesForEveryone](https://att.com/LinesForEveryone)** Visit **your local AT&T store**

Get Customer Support Online

Need assistance with something else? If you have any questions about your bill or your existing services, simply go to **[att.com/MySupport](https://att.com/MySupport)** or call **800.331.0500** to chat with one of our helpful service representatives. You'll get immediate solutions, tips to answer all your questions and more.

AT&T 5G

Fast. Reliable. Secure.

Nationwide.

AT&T 5G access is included with our unlimited plans. And with our best deals for everyone, it’s a great time to upgrade to a 5G device.

AT&T 5G—it’s not complicated.

AT&T 5G requires compatible plan and device. 5G not available everywhere.  
Go to [att.com/5Gforyou](https://att.com/5Gforyou) for details.

Call **877.599.0438** Click **[att.com/LinesForEveryone](https://att.com/LinesForEveryone)** Visit **your local AT&T store**

**Same-Day Delivery:** Orders must be placed by 4 p.m. local time. Must purchase and activate eligible device with wireless service agreement and qualifying voice and/or data plan. Requires account holder present, at least 18 years of age with government-issued photo ID.

Limited to select ZIP Codes in Atlanta, GA; Austin, TX; Baltimore, MD; Birmingham, AL; Boston, MA; Charlotte, NC; Chicago, IL; Cincinnati, OH; Cleveland, OH; Columbus, OH; Dallas/Fort Worth, TX; Denver, CO; Detroit, MI; Fresno/Visalia, CA; Greater New York City, NY; Hartford/New Haven, CT; Houston, TX; Indianapolis, IN; Jacksonville, FL; Kansas City, MO; Lafayette, LA; Las Vegas, NV; Little Rock, AR; Los Angeles, CA; Louisville, KY; Memphis, TN; Miami, FL; Milwaukee, WI; Minneapolis/St. Paul, MN; Nashville, TN; New Jersey; New Orleans, LA; Oklahoma City, OK; Orlando, FL; Philadelphia, PA; Phoenix, AZ; Pittsburgh, PA; Portland, OR; Providence, RI; Raleigh, NC; Sacramento, CA; Salt Lake City, UT; San Antonio, TX; San Diego, CA; San Francisco, CA; Seattle, WA; St. Louis, MO; Tampa/St. Petersburg, FL; Tulsa, OK; and Washington, D.C.

Other geographic and service restrictions apply. AT&T or an authorized vendor will contact customer to schedule up to 60 minutes to deliver and set up eligible device. No charge to customer for same-day delivery. Same-day delivery is non-transferable, has no cash value, and cannot be redeemed for cash or applied as payment to an AT&T account. AT&T not responsible for lost or damaged software or data. Subject to wireless service agreement. Activation/Upgrade, early termination and other fees, and restrictions may apply. Offer subject to change. **Free express shipping and return shipping:** Place your order online and get free delivery right to your door within 2-3 business days. To make a return, ship the device back to us with the prepaid return shipping label provided with your original packaging. Make sure to include all original packaging and components like batteries, chargers, and manuals. **Free returns:** All orders placed online are eligible for waived restocking fees. You may return it within 14 days of purchase. For our full return policy visit <https://www.att.com/shop/wireless/returnpolicy.html>.

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Autopay enrollment

If I enroll in Autopay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at [www.att.com](https://www.att.com) or by calling the customer care number listed on my bill. Your enrollment could take 1-2 billing cycles for Autopay to take effect. Continue to submit payment until page one of your invoice reflects that Autopay has been scheduled.

Bank Account Holder Signature: \_\_\_\_\_

Date: \_\_\_\_\_



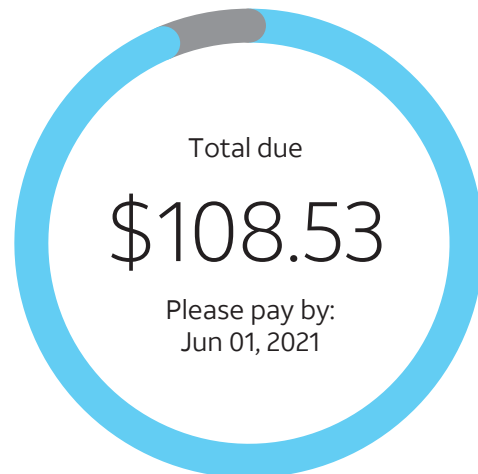
ANDREW CLEVELAND  
734 S 50TH ST APT 2  
OMAHA, NE 68106-1425

Page: 1 of 4  
Issue Date: May 08, 2021  
Account Number: 199038179795

We've updated your contract, including arbitration terms, effective 5/5/21. Your continued use of AT&T service tells us you agree to these terms. See [att.com/CSA](http://att.com/CSA) and end of bill.

AutoPay: Set up automatic payments that you can update whenever you want. Go to [att.com/autopay](http://att.com/autopay) today.



Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to [att.com/myatt](http://att.com/myatt) to sign in or sign up.



## Account summary

Your last bill	\$101.53
Payment, May 04 - Thank you!	-\$101.53
Remaining balance	\$0.00

## Service summary

 Account charges	Page 2	\$7.00
		Last Bill \$0.00 Difference +\$7.00
 Wireless	Page 2	\$101.53
		Last Bill \$101.53

Total services \$108.53

## What's changed?


< Late payment fee

## Total due


**\$108.53**

Please pay by Jun 01, 2021

## Ways to pay and manage your account:

 **myAT&T app**  
iPhone and Android

 **att.com/pay**

 **Call 611 or**  
**800.331.0500**  
TTY: 866.241.6567

Scan to pay



## Service activity

### Account charges

#### Activity since last bill

Apr 09 - May 08

1. Late Payment Fee May 08 \$7.00 < One-time charge

**Total for Account charges \$7.00**

### Wireless

Number	User	Page	Monthly charges		Surcharges & fees	Government taxes & fees	Total
			Plan	Equipment			
Group 1		2	\$35.00	-	\$3.10	\$0.69	\$38.79
760.215.0176	ANDREW CLEVELAND	3	\$25.00	\$28.34	\$8.15	\$1.25	\$62.74
<b>Total</b>			<b>\$60.00</b>	<b>\$28.34</b>	<b>\$11.25</b>	<b>\$1.94</b>	<b>\$101.53</b>

#### Group 1

1 Device

#### Monthly charges

May 09 - Jun 08

1. Mobile Share Value 4GB with Rollover Data \$35.00

#### Surcharges & fees

2. City B & O Surcharge \$1.01  
 3. Federal Universal Service Charge \$1.50  
 4. Nebraska Universal Service \$0.59

#### Government taxes & fees

5. City Sales Tax - Telecom \$0.15  
 6. NE State Sales Tax - Telecom \$0.54

**Total for Group 1 \$38.79**



**ENJOY & EXPLORE**

AT&T is your all-in-one bundle solution

Call **866.765.7127** Click [att.com/BundleItUp](http://att.com/BundleItUp)

Advertised services not available in all areas.



...Group 1 continued

#### Shared usage summary (Apr 09 - May 08)

Number	User	Data (GB)	Text	Talk
760.215.0176	ANDREW CLEVELAND	3.12	753	59
Total usage		3.12	753	59
Included in plan		4.00	unlimited	unlimited
*Rollover available through May 08: 1.35GB		0.00		
<b>Rollover available starting May 09</b>		<b>0.89</b>		
Usage is rounded up based on your plan. For more details on your Shared usage summary, visit <a href="http://att.com/myusage">att.com/myusage</a> .				
* Unused Rollover Data expires after 1 billing period or when you change your plan or account.				



#### Phone, 760.215.0176 ANDREW CLEVELAND

#### Monthly charges

May 09 - Jun 08

1. Access for Smartphone 4G LTE w/ VVM	\$40.00
2. Discount for Access	-\$15.00
3. VVM over Wi-Fi	\$0.00
4. SAMSUNG GALAXY S10+ - 128GB - PRISM BLAC - Installment 13 of 30	\$28.34

#### Surcharges & fees

5. Administrative Fee	\$1.99
6. City B & O Surcharge	\$0.99
7. Federal Universal Service Charge	\$1.47
8. Nebraska Universal Service	\$2.17
9. Regulatory Cost Recovery Charge	\$1.50
10. Telecomm Relay Surcharge	\$0.03

#### Government taxes & fees

11. City Sales Tax - Telecom	\$0.18
12. Enhanced Wireless 911 Surcharge	\$0.45
13. NE State Sales Tax - Telecom	\$0.62

**Total for 760.215.0176** **\$62.74**

**Total for Wireless** **\$101.53**

#### Usage summary

Talk	Used
Call over Wi-Fi	67

#### SAMSUNG GALAXY S10+ - 200000005382745 128GB - PRISM BLAC

Established on	May 04, 2020
Amount financed	\$849.99
Installment 13 of 30 (May 04, 2021)	\$28.34
Balance remaining after current installment	\$481.57

To pay off your installment plan early, please visit [att.com/payoffNEXT](http://att.com/payoffNEXT) for details.

## News you can use

### We have updated your contract terms

We have consolidated contract terms for certain AT&T services (AT&T Wireless, AT&T PREPAID, AT&T Phone, AT&T Fiber, Internet, Fixed Wireless, and DSL) into one simplified Consumer Service Agreement at [att.com/ConsumerServiceAgreement](http://att.com/ConsumerServiceAgreement). Effective 5/5/2021, your continued use of AT&T service tells us you agree to these terms, including the updated clause

requiring you and us to resolve disputes by individual arbitration and not by jury trial or class action. For details, go to [att.com/CSA](http://att.com/CSA)

### Payment address update

Effective May 1, 2021 please send payments to the following address: AT&T Mobility - PO Box 6416 - Carol Stream, IL 60197-6416. If you use an automated or online process for providing payment to AT&T, please update this address change information to the service you are using. Failure to update this information could delay or prevent successful payment posting.

News you can use continues...





...News you can use continued

#### **It's as simple as can be to add a line**

Find out how much you can save when you add a line for family and friends to your current plan. Learn more: 877.599.0461.

#### **Get more from AT&T**

Simplify with an AT&T bundle on AT&T TV, Internet, Wireless and other premium services. Discover all that AT&T can deliver and get the best value. Let us help you find the best deals: 866.805.4025.

#### **Get your bill in Spanish!**

Good news, you can get your bill in Spanish! To sign up, visit: [att.com/cambiaroespanol](http://att.com/cambiaroespanol)

## **Important information**

#### **Late payment fee**

The late payment fee for consumer and Signature bills not paid in full by the payment due date is up to \$7.00.

#### **Electronic check conversion**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

#### **Surcharges and other fees**

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See [att.com/mobilityfees](http://att.com/mobilityfees) for details.

#### **AT&T Mobility Center for customers with disabilities**

Questions on accessibility by persons with disabilities: 866.241.6568.

#### **Written correspondence**

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

#### **Wireless DirectBill charges**

Detail of DirectBill charges can be viewed at [att.com/db](http://att.com/db). The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

#### **911 calling with TTY and Real-Time Text**

Due to technical limitations, Wi-Fi Calling and NumberSync cannot be used with TTY devices and cannot support 911 calls over TTY devices. Persons with communications disabilities can use Real-Time Text ([www.att.com/RTT](http://www.att.com/RTT)) as an alternative to TTY. 911 services can be reached by either: (1) calling 911 using Real-Time Text or (2) calling 911 directly using a TTY over the cellular network or from a landline telephone, or (3) sending a text message to 911 directly (in areas where text-to-911 is available) from a wireless device, or (4) using relay services to place a TTY or captioned telephone service (CTS) call from a wireless phone over the cellular network or from a landline telephone, or (5) using relay services to place a IP Relay or IP CTS call over a cellular data or other IP network.

#### **Tax ID**

AT&T Mobility Tax ID 84-1659970

Wireless Services provided by AT&T Mobility, LLC.

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