

John L. Sullivan

**RAM**

"WE'RE COMMITTED TO
KEEPING YOU COMPLETELY
SATISFIED."

A Member of the Sullivan Automotive Group

950 Harter Parkway • Yuba City, CA 95993

(530) 742-6406 • Office Fax (530) 674-2409

Sales Fax (530) 674-2790 • Parts Dept. Fax (530) 755-3827

BAR # ARD247340

EPA # CAR000245076


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CONTRACT. PLEASE READ REVERSE SIDE.

DISCLAIMER OF WARRANTIES

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ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED



Adv: 304 NATHAN SELF	Tag 0522	License 78077A1	3C6UR5DL6 DG530586	Page 4 (Last)	Invoice C34911																		
Invoice to: SBG BROADCAST			Driver/Owner: SBG BROADCAST																				
Invoiced: 09/21/18 16:46:40 2D			13 RAM 2500 4X4 CREW CAB																				
Type: C	FP- 05086674AC			<table><tr><td colspan="2">Subtotal</td></tr><tr><td>PARTS</td><td>388.50</td></tr><tr><td>LAB-MECHANICAL</td><td>725.00</td></tr><tr><td>TOTAL CHARGE FOR CONCERN</td><td>1113.50</td></tr></table>		Subtotal		PARTS	388.50	LAB-MECHANICAL	725.00	TOTAL CHARGE FOR CONCERN	1113.50										
Subtotal																							
PARTS	388.50																						
LAB-MECHANICAL	725.00																						
TOTAL CHARGE FOR CONCERN	1113.50																						
Summary of Charges for Invoice C34911			Payment Distribution for Invoice C34911																				
<table><tr><td>PARTS</td><td>968.90</td></tr><tr><td>GAS-OIL-GREASE</td><td>26.88</td></tr><tr><td>HAZARDOUS WASTE CHG</td><td>2.00</td></tr><tr><td>LAB-MECHANICAL</td><td>1195.51</td></tr><tr><td>SUB-TOTAL</td><td>2193.29</td></tr><tr><td>SALES TAX</td><td>72.19</td></tr><tr><td>TOTAL CHARGE</td><td>2265.48</td></tr></table>			PARTS	968.90	GAS-OIL-GREASE	26.88	HAZARDOUS WASTE CHG	2.00	LAB-MECHANICAL	1195.51	SUB-TOTAL	2193.29	SALES TAX	72.19	TOTAL CHARGE	2265.48	<table><tr><td>TOTAL CHARGE</td><td>2265.48</td></tr><tr><td>CASH DUE</td><td>2265.48</td></tr></table>			TOTAL CHARGE	2265.48	CASH DUE	2265.48
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Attention: The following Invoices also exist WAR - WARRANTY INT - INTERNAL Estimate 1250.00 If you have any questions - please see NATHAN SELF																							
<div><p>Earn a \$100 Statement Credit with your first FCA US dealer purchase.</p><p>Ask me how.</p><p>POWERED BY DrivePlus</p></div>																							

ORIGINAL ESTIMATE (PARTS AND LABOR)	\$	ADD'L REPAIRS OK'D BY	I acknowledge notice and oral ap- proval of an increase in the original estimated price.		
AUTHORIZED ADD'L REPAIRS	\$	X _____			
TOTAL	\$	DATE			
			TIME	CUST INITIALS	

X

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Invoice to				Driver/Owner Information		
SBG BROADCAST BOB 621 WILSON RD YUBA CITY, CA 95991 RLOLSON@SBGTV.COM Cell: (410) 215-3526 Work: (410) 215-3526				SBG BROADCAST BOB 621 WILSON RD YUBA CITY, CA 95991 RLOLSON@SBGTV.COM Cell: (410) 215-3526 Work: (410) 215-3526		
For Office Use				Vehicle Information		
Odometer in: 103343 Out: 103353		Dist: JB4 CUS C W I Prelim		13 RAM 2500 4X4 CREW CAB		
				Stock#: INTERNAL	Inv Acct: 346A	
Begin: 09/18/18		Done: 09/21/18		Invoiced: 09/21/18 16:46 2D		
Customer Concern						
Concern 01	CUSTOMER STATES (Flush and replace power steering fluid)			Operation	Tech	Amount
Cause	MAINT			FPS	183	120.00
Correction	PERFORMED POWER STEERING FLUID EXCHANGE					
Parts	Part Number	PO#	Note Description	Qty	Sell	
			PARTS 6700R	1	58.95	58.95
				Subtotal		
				PARTS		58.95
				LAB-MECHANICAL		120.00
				TOTAL CHARGE FOR CONCERN		178.95
Type: CM						
Concern 02	CUSTOMER STATES (Change diesel engine oil and filter synthetic oil may be required based on geographic location)			Operation	Tech	Amount
Cause	MAINT			LOFD	183 *	32.61
Correction	PERFORM LUBE OIL & FILTER DIESEL SERVICE					
Parts	Part Number	PO#	Note Description	Qty	Sell	
	CMC 05083285AA		FILTER ENGINE OIL	1	13.20	13.20
	CMC 68055893AA		GOG OIL 15W40 BULK (CJ-4	12	2.24	26.88
				Subtotal		
				PARTS		13.20
				GAS-OIL-GREASE		26.88
				HAZARDOUS WASTE CHG		2.00
				LAB-MECHANICAL		32.61
				TOTAL CHARGE FOR CONCERN		74.69
Type: EXP	Line Flags: HAZ					

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AUTHORIZED ADD'L REPAIRS	\$	X		
TOTAL	\$	DATE		

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Invoice to: SBG BROADCAST			Driver/Owner: SBG BROADCAST			
Invoiced: 09/21/18 16:46:40 2D			13 RAM 2500 4X4 CREW CAB			
Concern 03	CUSTOMER STATES (Replace engine fuel filter element)			Operation	Tech	Amount
Cause	MAINT			FFRD	183	60.00
Correction	REPLACED ENGINE MOUNTED FUEL FILTER					
Parts	Part Number	PO#	Note	Description	Qty	Sell
	CMC 68157291AA			FILTER FUEL	1	87.25
						87.25
						Subtotal
						87.25
						PARTS
						LAB-MECHANICAL
						60.00
						TOTAL CHARGE FOR CONCERN
						147.25
Type: CM						
Concern 04	CUSTOMER STATES (Multi-point inspection according to maintenance interval)			Operation	Tech	Amount
Cause	INSPECTION			MPI	183	0.00
Correction	PERFORMED INSPECTION					
						Subtotal
						0.00
						TOTAL CHARGE FOR CONCERN
						0.00
Type: EXP						
Concern 05	CUSTOMER STATES (Replace chassis mounted fuel filter element)			Operation	Tech	Amount
Cause	MAINT			CHFF	183	60.00
Correction	REPLACED CHASSIS MOUNTED FUEL FILTER AS REQUESTED					
Parts	Part Number	PO#	Note	Description	Qty	Sell
	CMC 68197867AB			FILTER KI FUEL/WATER	1	73.00
						73.00
						Subtotal
						73.00
						PARTS
						LAB-MECHANICAL
						60.00
						TOTAL CHARGE FOR CONCERN
						133.00
Type: CM						
Concern 08	CUSTOMER STATES front end inspection suspect ball joint play (Comments)			Operation	Tech	Amount
Cause	INSPECTION			COM1	183	72.50
Correction	PERFORMED FRONT END INSPECTION AS REQUESTED. FOUND EXCESSIVE MOVEMENT IN RF UPPER & BOTH LOWER BALL JOINTS. LF UPPER HAS SOME MOVEMENT ALSO. REC REPLACING THE BALL JOINTS & PERFORMING ALIGNMENT.					
						Subtotal
						72.50
						LAB-MECHANICAL
						72.50
						TOTAL CHARGE FOR CONCERN
						72.50
Type: C						
Concern 09	CUSTOMER STATES change both batteries (Comments)			Operation	Tech	Amount
Cause	MAINT			COM3	183	40.50

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AUTHORIZED ADD'L REPAIRS	\$	X		
TOTAL	\$	DATE		

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Invoice to: SBG BROADCAST			Driver/Owner: SBG BROADCAST		
Invoiced: 09/21/18 16:46:40 2D			13 RAM 2500 4X4 CREW CAB		
Correction Parts	REPLACED BOTH BATTERIES AS REQUESTED Part Number PO# Note Description CMC BB0H7730AB BATTERY STORAGE			Qty	Sell
Type: EXP				2 S	174.00 348.00
				Subtotal	
				PARTS 348.00	
				LAB-MECHANICAL 40.50	
				TOTAL CHARGE FOR CONCERN 388.50	
Concern +10	CUSTOMER STATES CUSTOMER REQUEST TO PERFORM FRT END ALIGNMENT (2-WHEEL)			Operation Tech	Amount
Cause	.			ALIGN2 183 *	69.95
Correction	PERFORM FRONT END ALIGNMENT				
Type: C				Subtotal	
				LAB-MECHANICAL 69.95	
				TOTAL CHARGE FOR CONCERN 69.95	
Concern 14	CUSTOMER STATES (Rotate tires)			Operation Tech	Amount
Cause	MAINT			ROT 183 *	14.95
Correction	PERFORMED TIRE ROTATION				
Type: EXP				Subtotal	
				LAB-MECHANICAL 14.95	
				TOTAL CHARGE FOR CONCERN 14.95	
Concern 24	CUSTOMER STATES CHECK TIRE PRESSURE AND ADJUST AS NECESSARY.			Operation Tech	Amount
Cause	ADJUST TIRES TO:RF____LF____RR____LR____			PRESURE 183	0.00
Correction	SET PSI				
Type: EXP	ADJUST TIRES TO:RF____LF____RR____LR____			Subtotal	
				TOTAL CHARGE FOR CONCERN 0.00	
Concern +51	REPLACE UPPER AND LOWER BALL JOINTS			Operation Tech	Amount
Cause	WORN BALL JOINTS			51 183	725.00
Correction	REPLACED UPPER & LOWER BALL JOINTS. NOTE: FRONT DIFF WAS OVER FILLED. FLUID LEAKED INTO AXLE SHAFT TUBES UPON REMOVAL OF FRONT AXLE SHAFTS. SEALS ARE NOT TORN. ATTEMPTED TO CLEAN BUT SOME RESIDUAL MAY LEAK OUT OF TUBES.				
Parts	Part Number PO# Note Description			Qty	Sell
	CMC 68214646AA			2 S	57.25 114.50
	CMC 05086674AC			2 S	137.00 274.00

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For Office Use			Vehicle Information		
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		Stock#: INTERNAL		Inv Acct: 346A	
Begin: 09/18/18		Done: 09/21/18		Invoiced: 09/21/18 16:46 2D	
Customer Concern					
Concern 06	CUSTOMER STATES T51 Safety Recall T51 - Diesel Water Pump T51 - DIESEL WATER PUMP (Recall) RECALL T51 PERFORMED RECALL PERFORMED T51 RECALL REPLACED WATER PUMP Part Number PO# Note Description CMC CS2HT511AA CAMPAIGN WATER PUMP FP- CS2HT511AA Line Auth: SELFNATH 09/21/18 16:20			Operation RECALL1	Tech Units 183 1.0
Cause				Qty 1	Sell
Correction					
Tech Notes					
Parts					
Concern 07	CUSTOMER STATES T79 Safety Recall T79 - Brake Transmission Shift Interlock (Recall) RECALL T79 PERFORMED RECALL PERFORMED T79 RECALL INSPECT BTSI FUNCTIONALITY AND PERFORM BCM SOFTWARE UPDATE LOP 19-T7-91-82 0.4 HRS Line Auth: SELFNATH 09/21/18 16:21			Operation RECALL2	Tech Units 183 0.4
Cause					
Correction					
Tech Notes					
Summary of Charges for Invoice w34911			Payment Distribution for Invoice w34911		

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AUTHORIZED ADD'L REPAIRS	\$	X		
TOTAL	\$	DATE	TIME	CUST INITIALS

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Invoice to: SBG BROADCAST

Driver/Owner: SBG BROADCAST

Invoiced: 09/21/18 16:46:40 2D

13 RAM 2500 4X4 CREW CAB

Attention: The following Invoices also exist
CUS - CUSTOMERPAY INT - INTERNAL
Estimate 0.00

If you have any questions - please see NATHAN SELF

***** IMPORTANT *****

YOU MAY RECEIVE A SURVEY FROM FCA. IF FOR "ANY" REASON YOU
CANNOT GIVE US THE BEST POSSIBLE SCORES, PLEASE CONTACT YOUR SERVICE
CONSULTANT ASAP. IF YOU ARE COMPLETELY SATISFIED, PLEASE HELP US BY
COMPLETING YOUR SURVEY AND RETURNING IT. THANK YOU

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Invoiced: 09/21/18 16:46:40 2D	13 RAM 2500 4x4 CREW CAB
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Skill 03 Tech# 183 Start Time: 09/18/18 12:13 Stop Time: 09/21/18 16:24							
Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed Units	Type
06	183	Begin	09/21/18 08:51	End	09/21/18 10:45	1:54 1.9	
07	183	Begin	09/18/18 12:13	OL	09/18/18 12:25	:12 .2	
		BL	09/18/18 13:20	End	09/18/18 14:03	:43 .7	
Total						:55 .9	

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TOTAL	\$	DATE	TIME	CUST INITIALS	

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UC502004
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Concern +52	ALIGNMENT LABOR			Operation Tech Units Amount		
Cause	MAINT			52 183 1.0 S		
Correction	ALIGNMENT LABOR					
Summary of Charges for Invoice I34911				Payment Distribution for Invoice I34911		
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OUR MISSION STATEMENT: TO PROVIDE OUR CUSTOMERS WITH A SHOPPING, BUYING, SERVICE,
UCS02004NERSHIP EXPERIENCE THAT CONSISTENTLY SATISFIES EACH INDIVIDUAL'S NEEDS AND
EXCEEDS THEIR EXPECTATIONS IN A COMFORTABLE, SUPPORTIVE ENVIRONMENT.

CUSTOMER COPY

JOHN L SULLIVAN DODGE CHRYSLER

950 HARTER PARKWAY
YUBA CITY, CA 95993
530-742-6406

9/22/2018 8:31:01 AM
440002311124 / 0005

Reference Number: 228175120
Total: USD\$ 2265.48
Transaction Type: Sale
Transaction Status: Pending Settlement
Card Type: AMERICAN EXPRESS
Card Brand: American Express
Card Number: xxxxxxxxxxx1003
Entry Method: Chip
Approval Code: 841594
Approval Message: APPROVAL 841594
AVS Result: 0
Customer Name:
Invoice: 34911

CVM: SIGN

----- EMV Details -----
AID: A000000025010801
TVR: 0000008000
IAD: 06B80103602002
TSI: F800
ARC: 00

X _____
Please sign here to agree to payment.