



W.W. Williams
CONSIDER IT DONE.

Toledo
3325 Libbey Rd.
Perrysburg, OH 43551
419-837-5067

*** Customer Review ***

Date / Time: 3/30/2023 10:49:48AM
Repair Order: 14834
Customer: 777967
Branch: TOL
Invoice Total: \$1,660.60

Credit Card

Page 1 of 2

Bill To: WNWO TV
300 South Byrne Road
Toledo, OH 43615

Ship To: WNWO TV
300 South Byrne Road
Toledo, OH 43615

Customer P/O: Ron T

tbailey

Completion Date:

Unit Number: WNWOBYRNE

Model Year: 2024

Make/Model: Cat SR-4

Type: Generator

VIN: 44BS3161

Meter: 353 Hours

Task: 1 28

Repair Work

Department: Gen SVC

Complaint: TECHNICIAN ON-SITE TO REPLACE HAND PUMP

Cause: QUOTED REPAIRS

Correction: TEH NOTED: TRAVELED TO SITE, CALLED CUSTOMER, GAINED ACCESS TO GENSET. TOOK UNIT OUT OF SERVICE, REMOVED HAND PRIMER, REMOVED FUEL FILTER TO GAIN BETTER ACCESS TO BLOCK TO CLEAN MATING SURFACES. CLEANED SURFACES, INSTALLED NEW HAND PRIMER, PUT FILTER BACK ON, PRIMED UNIT, GOT LADDER TO GAIN ACCESS TO ROOF. SEALED SEAMS AROUND PATCH WITH SILICON TO KEEP WATER OUT. CLEANED UP, TEST RAN, PUT UNIT BACK INTO SERVICE.

THANK YOU FOR YOUR BUSINESS, THIS UNIT HAS BEEN SERVICED BY A CERTIFIED ELECTRICAL GENERATOR SYSTEMS TECHNICIAN. SHOULD YOU HAVE ANY QUESTIONS ABOUT THIS INVOICE FEEL FREE TO CONTACT US AT 800-336-6651.

YOU MAY ALSO PAY YOUR INVOICE WITH OUR ONLINE PAYMENT OPTION

[Http://www.wwwilliams.com/make-a-payment](http://www.wwwilliams.com/make-a-payment)

Supp.	Part	Description / Ref Number	U/M	Quantity	Extended	
					Price	Price
	Mileage	Mileage	Misc	32.00	2.50	80.00
	Freight In	Freight Inbound	Misc	1.00	20.00	20.00
	2KVH6	SEALANT, CARTRIDGE, 10MIN	Part	EA	16.90	33.80
	1P-0436	GASKET	Part	EA	2.70	2.70
	105-2508	HAND PUMP	Part	EA	232.00	232.00
	EPA-Man	Environmental Fee	Misc	1.00	27.09	27.09



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Completion Date:

Payment Terms: NET15

Payment Method

Credit Card

Totals

Total Parts:	\$268.50
Total Core Chg:	\$0.00
Total Core Ret:	\$0.00
Total EHC:	\$0.00
Total Labor:	\$1,160.00
Total Miscellaneous:	\$127.09
Invoice Subtotal:	\$1,555.59
Total Tax:	\$105.01
Invoiced Total:	\$1,660.60

Warranty/Terms and Conditions*

W.W. Williams warrants its workmanship for 90 days after completion of services. Products sold are warranted exclusively by the manufacturer. W.W. Williams expressly disclaims all other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose. IN NO EVENT SHALL W.W. WILLIAMS BE LIABLE FOR ANY PUNITIVE, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR UNKNOWN DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF PROPERTY OR EQUIPMENT, LOSS OF DATA, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUE, LOSS OF PROFIT, OR LOSS OF INCOME. *For complete warranty limitations, disclaimers and detailed Terms and Conditions please see www.williams.com/Terms.

Return Policy: Returns must be accompanied by this invoice and in the original, unopened box or packaging. A 15% restocking charge will be applied to all returned items. No returns on electrical items. No returns on special order items. No returns after 30 days from the date of invoice.

Signature: _____