

**Your Monthly Invoice****Account Summary**

<b>New Charges Due Date</b>	<b>1/09/23</b>
Billing Date	12/15/22
Account Number	310-197-0200-090922-5
PIN	2573
Previous Balance	3,631.34
Payments Received Thru 12/09/22	-3,631.34
Thank you for your payment!	
Balance Forward	.00
New Charges	3,631.34
<b>Total Amount Due</b>	<b>\$3,631.34</b>



## INTRODUCING SECURE PRO

Get peace of mind with anti-virus protection that defends against spyware, ransomware and malware on 35 devices. Included with new Frontier® Fiber.

[business.frontier.com/secure](https://business.frontier.com/secure)

## WAYS TO PAY YOUR BILL



[frontier.com/  
signupforautopay](https://frontier.com/signupforautopay)



[frontier.com/pay](https://frontier.com/pay)



800-801-6652



P.O. Box 211579  
Eagan, MN 55121-2879

6790 0005 NO RP 15 12152022 NNNNNNNN 01 998821

**You are all set with Auto Pay! To review your account, go to [frontier.com](https://frontier.com) or MyFrontier mobile app.**

THE TENNIS CHANNEL  
3003 EXPOSITION BLVD  
SANTA MONICA CA 90404-5026



Date of Bill  
Account Number

12/15/22  
310-197-0200-090922-5

# GO PAPERLESS

Paper-free billing is free and accessible anytime, anywhere.

[frontier.com/gopaperless](http://frontier.com/gopaperless)

Printed bill available for \$299/mo. Fee does not apply to NY, PA and select customers. For details, visit [frontier.com/billingfaq](http://frontier.com/billingfaq)

For help: Customer Service at [frontier.com/helpcenter](http://frontier.com/helpcenter) or chat at [frontier.com/chat](http://frontier.com/chat). For languages other than English or Spanish, call 1-833-557-1929

## PAYING YOUR BILL, LATE PAYMENTS, RETURNED CHECK FEES and PAST DUE BALANCES

You are responsible for all legitimate, undisputed charges on your bill. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, as early as the day your check is received. When making an online payment, please allow time for the transfer of funds. If funds are received after the due date, you may be charged a fee, your service may be interrupted and you may incur a reconnection charge to restore service. A fee may be charged for a bank returned check. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating.

## IMPORTANT CONSUMER MESSAGES

You must pay all basic local service charges to avoid basic local service disconnection. Failure to pay other charges will not cause disconnection of your basic service but this may cause other services to be terminated. Frontier Bundles may include charges for both basic and other services. Frontier periodically audits its bills to ensure accuracy which may result in a retroactive or future billing adjustment. Internet speed, if noted, is the maximum wired connection speed for selected tier; Wi-Fi speeds may vary; actual and average speed may be slower and depends on multiple factors. Performance details are at [frontier.com/internetdisclosures](http://frontier.com/internetdisclosures). Billing and service complaints may be submitted to the California Public Utilities Commission, Consumer Affairs Branch [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/); or 1-800-649-7570; or 505 Van Ness Ave., Room 2003, San Francisco, CA 94102.

## SERVICE TERMS

Visit [frontier.com/terms](http://frontier.com/terms), [frontier.com/tariffs](http://frontier.com/tariffs) or call Customer Service for information on tariffs, price lists and other important Terms, Conditions and Policies ("Terms") related to your voice, Internet and/or video services including limitations of liability, early termination fees, the effective date of and billing for the termination of service(s) and other important information about your rights and obligations, and ours. Frontier's Terms, include a binding arbitration provision to resolve customer disputes ([frontier.com/terms/arbitration](http://frontier.com/terms/arbitration)). **Video and Internet services are subscription-based and are billed one full month in advance. Unless otherwise required by applicable law, video and/or Internet service subscription cancellations and any early termination fees are effective on the last day of your Frontier billing cycle. No partial month credits or refunds will be provided for previously billed service subscriptions. Installation or setup fees paid at the initiation of the Service, if any, are not refundable.** By using or paying for Frontier services, you are agreeing to these Terms and that disputes will be resolved by individual arbitration. By providing personal information to Frontier you are also agreeing to Frontier's Privacy Policy posted at [frontier.com/ca-privacy](http://frontier.com/ca-privacy).

**Hard of Hearing, Deaf, Blind, Vision and /or Mobility Impaired customers may dial 7-1-1 to reach a consultant trained to support their communication needs. Visit [www.ddtp.org](http://www.ddtp.org) for more information.**



**Date of Bill**  
**Account Number**

**12/15/22**  
**310-197-0200-090922-5**

**CURRENT BILLING SUMMARY**

Local Service from 12/15/22 to 01/14/23

Qty Description	310/197-0200.0	Charge
<b>Non Basic Charges</b>		
Dedicated DIA 2G		3,032.00
Local Utility Users Tax		330.12
Universal Lifeline Telephone Service Surcharge		144.02
Deaf & Disabled Fund Surcharge		33.66
CASF-High Cost Fund Surcharge B		30.90
Teleconnect Fund Surcharge		23.65
CA State High Cost Fund Surcharge - A		21.22
CA St Public Utilities Commission Fee		15.77
<b>Total Non Basic Charges</b>		<b>3,631.34</b>
<b>TOTAL</b>	<b>3,631.34</b>	

**CIRCUIT ID DETAIL**

45/L4XN/747037//FTNC  
OVERLAY CIRCUIT  
2G DIA VIA CROWN CASTLE  
3003 EXPOSITION BLV SMO CA  
100% OFFNET CROWN CASTLE CIRCUIT ID: 267286-INET-CCF



