



TOTAL DUE

\$233.64

Your bill is due by Jan 28, 2021.

AutoPay is scheduled for Jan 26, 2021 using Checking ****5093.

Thanks for paying your last bill of \$273.49 on Dec 21, 2020.

Hi Jennifer,

Here's your bill for January.

You're on AutoPay. Thanks for being an awesome T-Mobile customer. With your T-Mobile ONE plans, you have unlimited talk, text and data.

PLANS

\$140.56

4 VOICE LINES = \$140.56

This month's charges are the same as last month's

- 4 lines received a total AutoPay discount of \$20.00
- (469) 468-1323 received Summer 18 Add 1 Get 1 Line of \$19.44
- Thanks for being a part of the T-Mobile family!

Your plan includes:

- Unlimited entertainment streaming at DVD quality, 480p.
- Mobile hotspot data to keep you connected at up to 3G speeds.

Details @ t-mo.co/Plans

EQUIPMENT

\$39.25

2 HANDSETS = \$39.25

This month's charges are \$36.92 less

- One month closer to owning your devices!

The T-Mobile® app lets you easily:

- Pay your bill anytime/anywhere
- Upgrade your phone
- Get 24/7 support

Download the app @ t-mo.co/App

SERVICES

\$54.39

3 PROTECTION PLANS = \$44.39 | 1 T-MOBILE SUBSCRIPTION = \$5.00 | 1 THIRD PARTY SERVICE = \$5.00

This month's charges are \$2.93 less

Simple Global update:

- We've added additional countries and destinations!
- Notice: We're updating our Simple Global international calling rate to \$0.25/min

Details/eligibility @ t-mo.co/SGCall

ONE-TIME CHARGES

-\$0.56

1 OTHER ONE-TIME CHARGE = -\$0.56

- (469) 468-1323 had Rate Plan Credit of -\$0.56



THIS BILL SUMMARY

	Line Type	Plans	Equipment	Services	One-time charges	Total
Totals		\$140.56	\$39.25	\$54.39	-\$0.56	\$233.64
Account		\$120.00	-	\$5.00	-	\$125.00
(602) 900-7070	Voice	Included	\$31.25	\$20.16	-	\$51.41
(602) 394-1153	Voice	Included	-	\$19.49	-	\$19.49
(469) 468-1323	Voice	\$0.56	\$8.00	\$9.74	-\$0.56	\$17.74
(469) 468-1326	Voice	\$20.00	-	-	-	\$20.00

DETAILED CHARGES

PLANS \$140.56

REGULAR CHARGES	Dec 08 - Jan 07	\$140.56
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VOICE LINES


Account	T-Mobile ONE	\$120.00
	Includes \$10.00 AutoPay Discount	
(602) 900-7070	T-Mobile ONE	Included
(602) 394-1153	T-Mobile ONE	Included
(469) 468-1323	T-Mobile ONE	\$0.56
	Includes \$5.00 AutoPay Discount and \$19.44 Summer 18 Add 1 Get 1 Line	
(469) 468-1326	T-Mobile ONE	\$20.00
	Includes \$5.00 AutoPay Discount	

EQUIPMENT \$39.25

HANDSETS

(602) 900-7070	SAM G975U GS10+ 128G BLU EXCH	\$31.25
	ID: 201910260132896706, Balance: \$281.25, Installment 15 of 24	
(469) 468-1323	TMO REVVL4+ 64G GRY KIT	\$8.00
	ID: 202010241107323595, Balance: \$168.00, Installment 3 of 24	

SERVICES \$54.39

 Avoid unwanted charges and block Third Party purchases like paid downloads and subscriptions at t-mo.co/block.

PROTECTION PLANS

(602) 900-7070	Device Protection Tier 5 TE	\$14.00
(602) 394-1153	Protection 360 Tier 5 TE	\$18.00
(469) 468-1323	Protection 360 Tier 2 TE	\$9.00

YOU SAVED

TOTAL \$55.44

AutoPay discounts	\$20.00
Service discounts	\$19.44
Subscription discounts	\$16.00

YOU USED

140.64^{GB}
of unlimited data
with T-Mobile ONE

(469) 468-1326 **84.38^{GB}**

(469) 468-1323 **29.01^{GB}**

(602) 900-7070 **18.20^{GB}**

(602) 394-1153 **9.05^{GB}**

**2242 minutes of talk &
1905 messages.**

**But no worries, it's all
unlimited with T-Mobile ONE!**

Please see important unlimited plan details
below



T-MOBILE SUBSCRIPTION

Account	Netflix Premium for T-Mobile w/ Family Allowances (\$21 value) Includes \$16.00 Family Discount	\$5.00
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THIRD PARTY SERVICE

(602) 900-7070	McAfee Security for T-Mobile	\$5.00
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TAXES & FEES

Government taxes & fees	\$3.39
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ONE-TIME CHARGES - \$0.56

OTHER ONE-TIME CHARGE

(469) 468-1323	Rate Plan Credit	-\$0.56
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TAXES & FEES BREAKDOWN

Below are your T-Mobile fees & charges and your government taxes & fees

The taxes & fees below were summarized as line items above or included in your monthly charges. Here is the breakdown of the individual charges.

INCLUDED TAXES & FEES

13183 BROADHURST DR, Frisco TX 75033-5703		
Netflix Premium for T-Mobile w/ Family Allowances (\$21 value) - before taxes & fees	\$4.59	
T-Mobile ONE - before taxes & fees	\$118.62	

Included T-Mobile fees & charges		
State Universal Service Fund	\$0.09	

Included Government taxes & fees		
State & Local Sales Tax	\$0.58	

13186 COURTNEY DR, Frisco TX 75033-8012		
T-Mobile ONE - before taxes & fees	\$19.43	

Included Government taxes & fees		
State & Local Sales Tax	\$0.01	
State Surcharge	\$0.24	
State 911	\$2.00	

ADDITIONAL GOVERNMENT TAXES & FEES

SERVICES	\$3.39
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13186 COURTNEY DR, Frisco TX 75033-8012		
(469) 468-1323	State & Local Sales Tax	\$0.74
(602) 394-1153	State & Local Sales Tax	\$1.49
(602) 900-7070	State & Local Sales Tax	\$1.16



WHAT YOU NEED TO KNOW

T-Mobile ONE recurring charges include applicable Government taxes & fees & T-Mobile fees & charges as determined by your primary place of use.

GOVERNMENT TAXES & FEES

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

T-MOBILE FEES & CHARGES

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

- Regulatory Programs & Telco Recovery Fee, collected & retained by us to help cover costs for:
 - Funding & complying with government mandates, programs & obligations, like E911 or local number portability (\$0.60 for voice lines; \$0.15 for data only lines)
 - Charges imposed on us by other carriers for delivery of calls from our customers to theirs & by 3rd parties for certain network facilities & services we buy to provide you service (\$2.58 for voice lines; \$1.01 for data only lines)
- State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
- Other governmental assessments including, without limitation, gross receipt & excise taxes.

LATE FEES

Late Fees, which are assessed up to the highest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

EQUIPMENT PROTECT

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

CONTACT US

Contact us with any questions or disputes about your service or bill:



Call (800) 937-8997 or 611 from your T-Mobile device-TTY (877) 296-1018.



Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.



View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB

During congestion, heavy data users and customers choosing lower-prioritized plans may notice lower speeds than other customers. Video typically streams on smartphone/tablet at DVD quality (480p), unless you add HD-capable (1080p) plan/feature. High-speed tethering up to allotment, if any, and then max 3G speeds. See plan for details.

CHANGE OF ADDRESS		Effective date
<div>Address</div>		
<div></div>		
City	State	ZIP
Home phone		Business phone



JENNIFER M. HAYES
13183 BROADHURST DR
FRIISCO TX 75033-5703

Download the T-Mobile Tuesdays app today.

Download on the App Store | GET IT ON Google Play

Get free stuff and great deals every week.

T-MOBILE TUESDAYS

T-Mobile MONEY goes further.

Join in minutes, and say goodbye to checking account and overdraft fees.

Get started at t-mo.co/MONEYBill

T-Mobile MONEY

ACCOUNTS HELD AT
BankMobile | Member FDIC
A Division of Customers Bank



Please detach this portion and return with your payment. Please make sure address shows through window.

Pay by phone: *PAY(*729) Pay online: t-mobile.com/pay



T-MOBILE
PO BOX 742596
CINCINNATI OH 45274-2596

Total due by Jan 28, 2021

\$233.64

You are paying by AutoPay

Amount enclosed

JENNIFER M. HAYES
Account number: 504354027

☐ Change your address - Check box and provide new address on reverse side

0405043540270128210000233642750335703