

Jul 13, 2019 - Aug 12, 2019  
689213282-00001  
3924288429

JOHN D FLORENCE  
1833 PLEASANT SPRING RD  
CARLISLE, KY 40311-9769

**See last page for payment information and how to split your bill.**

Questions? Visit [vzw.com/contactus](http://vzw.com/contactus)

## The new Verizon Plan Large 8 GB

**\$56.00**



**John Florence** 859.473.2138

page 5

**\$51.66**

**John Florence** 859.533.9805

page 5

**\$60.41**



## Surcharges

**\$7.50**

## Taxes and government fees

**\$4.78**

**\$180.35**

**Due September 4**

Autopay August 28



# What's changed

## Last month

June 13 - July 12

One-time charges	\$15.00
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Monthly charges	\$168.07
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Surcharges	\$6.28
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Taxes and gov. fees	\$4.72
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**\$194.07**

## This month

July 13 - August 12

One-time charges	\$0.00
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Monthly charges	\$168.07
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Surcharges	\$7.50
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Taxes and gov. fees	\$4.78
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**\$180.35**

## Next month

August 13 - September 12

To preview next month's bill go to [vzw.com/nextbillsummary](http://vzw.com/nextbillsummary)



Billing period Jul 13, 2019 to Aug 12, 2019 | Account # 689213282-00001 | Invoice # 3924288429



## The new Verizon Plan Large 8 GB

8 GB Shared Data, Carryover Data, Unlimited Talk and Text  
+ 0.506 GB extra

Monthly charges (Aug 13 - Sep 12)

~~\$70.00~~ **\$56.00**

17% access discount

03% bonus access discount

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**\$56.00**

## Shared data usage

Used/Allowance



7.239 of 8.506 GB



John Florence 859.473.2138

3.699 GB



John Florence 859.533.9805

3.542 GB

## Types of data you used

Used/Allowance



The new Verizon Plan Large 8 GB

7.239 / 8 GB



Carryover from last month (Jul 13 - Aug 12)

0 / 0.506 GB

0.761 GB of unused data will carry over to next month (Aug 13 - Sep 12)

Unused Carryover data from last month expired August 12.

## Estimated top activities\*



Social  
46%



Web & Apps  
32%



Video  
7%

\*Top activities are estimated for general information purposes only.

## Usage history

Jul 13 - Aug 12



7.239 / 8.506 GB

Jun 13 - Jul 12



8.994 / 8.501 GB

May 13 - Jun 12



8.499 / 8 GB



# John Florence

859.473.2138 | Galaxy Note9

**Data usage**  
**3.699 GB**

**Estimated top activities**  

**Web & Apps**  
35%

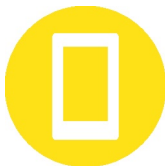
**Social**  
31%

**Audio**  
12%

\*Top activities are estimated for general information purposes only.

Smartphone line access (Aug 13 - Sep 12)	\$20.00
Device payment 6 of 24 (\$700.00/24mo)	\$29.16
\$524.88 remaining after this month (Agreement 1400909839)	
Total Mobile Protection (Aug 13 - Sep 12)	\$15.00
Trade-In Device Promo Credit 6 of 24	-\$12.50

**\$51.66**



# John Florence

859.533.9805 | IPHONE X

**Data usage**  
**3.542 GB**

**Estimated top activities**  

**Social**  
59%

**Web & Apps**  
29%

**Video**  
4%

\*Top activities are estimated for general information purposes only.

Smartphone line access (Aug 13 - Sep 12)	\$20.00
Device payment 5 of 24 (\$910.00/24mo)	\$37.91
\$720.29 remaining after this month (Agreement 1294069266)	
Total Mobile Protection (Aug 13 - Sep 12)	\$15.00
Device Promotional Credit 5 of 24	-\$12.50

**\$60.41**



## Surcharges

Fed Universal Service Charge	\$1.64
Regulatory Charge	\$0.34
Administrative Charge	\$3.56
KY Public Srvc Comm Surchg	\$0.02
KY Gross Receipts Surcharge	\$0.60
Local School Utility Surchg	\$1.34

**\$7.50**



## Taxes and government fees

KY State 911 Fee	\$1.40
KY Lifeline Surcharge	\$0.14
KY TRS/TAP Fee	\$0.06
KY State Sales Tax-Telecom	\$2.84
KY State Sales Tax	\$0.34

**\$4.78**

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



# John Florence

859.473.2138 | Galaxy Note9

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 13	1:40 PM	859.533.9805	Lexington, KY	Incoming, CL	2	--	--	--
Jul 13	7:16 PM	859.473.1496	Georgetown, KY	Carlisle, KY	3	--	--	--
Jul 13	7:31 PM	859.473.1496	Georgetown, KY	Incoming, CL	4	--	--	--
Jul 13	10:51 PM	859.533.9805	Paris, KY	Lexington, KY	2	--	--	--
Jul 14	2:16 PM	859.533.9805	Carlisle, KY	Incoming, CL	1	--	--	--
Jul 15	3:06 PM	702.715.0869	Lexington, KY	Incoming, CL	1	--	--	--
Jul 16	5:54 PM	859.473.1496	Lexington, KY	Incoming, CL	3	--	--	--
Jul 17	1:26 PM	877.487.6867	Richmond, KY	Toll-Free, CL	2	--	--	--
Jul 17	1:47 PM	931.648.8414	Richmond, KY	Clarksvl, TN	1	--	--	--
Jul 17	2:17 PM	931.905.1264	Lexington, KY	Incoming, CL	1	--	--	--
Jul 18	12:50 PM	859.253.4070	Lexington, KY	Lexington, KY	3	--	--	--
Jul 18	4:15 PM	859.253.4070	Lexington, KY	Lexington, KY	7	--	--	--
Jul 22	8:50 PM	859.473.1496	Lexington, KY	Carlisle, KY	12	--	--	--
Jul 23	8:58 AM	859.254.7331	Lexington, KY	Lexington, KY	1	--	--	--
Jul 23	11:44 AM	859.940.7990	Lexington, KY	Lexington, KY	1	--	--	--
Jul 23	3:17 PM	859.523.9677	Lexington, KY	Incoming, CL	1	--	--	--
Jul 23	3:56 PM	859.559.9309	Lexington, KY	VM Deposit, CL	1	--	--	--
Jul 23	4:05 PM	859.473.1496	Lexington, KY	Carlisle, KY	2	--	--	--
Jul 23	4:14 PM	859.559.9309	Lexington, KY	Incoming, CL	1	--	--	--
Jul 23	7:39 PM	859.473.1496	Paris, KY	Incoming, CL	1	--	--	--
Jul 24	9:05 AM	859.559.9309	Lexington, KY	Lexington, KY	1	--	--	--
Jul 24	9:21 AM	859.559.9309	Lexington, KY	Lexington, KY	1	--	--	--
Jul 24	11:54 AM	859.327.0073	Lexington, KY	Incoming, CL	1	--	--	--
Jul 24	12:52 PM	859.592.2461	Lexington, KY	Incoming, CL	1	--	--	--
Jul 25	8:44 AM	859.559.9309	Lexington, KY	Lexington, KY	1	--	--	--
Jul 25	8:45 AM	859.967.1627	Lexington, KY	Lexington, KY	1	--	--	--
Jul 25	9:01 AM	859.559.9309	Lexington, KY	Incoming, CL	2	--	--	--
Jul 25	11:00 AM	859.523.9677	Lexington, KY	Incoming, CL	1	--	--	--
Jul 25	11:01 AM	859.523.9677	Lexington, KY	Lexington, KY	1	--	--	--
Jul 25	1:15 PM	859.269.5816	Lexington, KY	Incoming, CL	1	--	--	--
Jul 25	6:33 PM	859.473.1496	Lexington, KY	Incoming, CL	1	--	--	--
Jul 26	11:01 AM	859.473.1496	Lexington, KY	Carlisle, KY	7	--	--	--
Jul 26	7:19 PM	859.473.1496	Lexington, KY	Carlisle, KY	1	--	--	--
Jul 26	8:05 PM	859.533.9805	Lexington, KY	Incoming, CL	1	--	--	--
Jul 27	3:03 PM	859.473.1496	Lexington, KY	Incoming, CL	4	--	--	--
Jul 27	4:47 PM	859.473.1496	Lexington, KY	Incoming, CL	2	--	--	--
Jul 29	6:35 PM	859.473.1496	Lexington, KY	Incoming, CL	8	--	--	--
Jul 30	10:57 AM	859.333.4833	Lexington, KY	Incoming, CL	1	--	--	--
Jul 30	10:58 AM	859.473.1496	Lexington, KY	Carlisle, KY	1	--	--	--
Jul 30	2:29 PM	606.316.0630	Lexington, KY	Incoming, CL	43	--	--	--
Jul 30	4:02 PM	859.875.1753	Lexington, KY	Incoming, CL	1	--	--	--
Jul 30	4:37 PM	859.473.1496	Lexington, KY	Carlisle, KY	1	--	--	--
Jul 30	5:00 PM	859.876.8356	Lexington, KY	Incoming, CL	1	--	--	--
Jul 30	5:02 PM	859.402.3072	Lexington, KY	Incoming, CL	1	--	--	--
Jul 30	9:12 PM	859.402.3072	Lexington, KY	Lexington, KY	2	--	--	--
Jul 31	10:11 AM	270.889.4746	Lexington, KY	Incoming, CL	1	--	--	--
Jul 31	12:00 PM	859.875.6891	Lexington, KY	Incoming, CL	1	--	--	--



# John Florence

859.473.2138 | Galaxy Note9

## Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 31	12:57 PM	606.561.6926	Lexington, KY	Incoming, CL	1	--	--	--
Jul 31	5:55 PM	859.473.1496	Lexington, KY	VM Deposit, CL	1	--	--	--
Jul 31	5:56 PM	859.473.1496	Lexington, KY	Incoming, CL	8	--	--	--
Jul 31	7:37 PM	859.473.1496	Lexington, KY	Incoming, CL	2	--	--	--
Aug 1	8:37 AM	859.967.1620	Richmond, KY	Lexington, KY	1	--	--	--
Aug 1	8:45 AM	859.967.1620	Richmond, KY	Incoming, CL	2	--	--	--
Aug 1	9:17 AM	859.221.0824	Richmond, KY	Incoming, CL	5	--	--	--
Aug 1	9:32 AM	859.967.1620	Richmond, KY	Lexington, KY	1	--	--	--
Aug 1	9:33 AM	859.967.1620	Richmond, KY	Incoming, CL	1	--	--	--
Aug 1	10:14 AM	859.967.1637	Richmond, KY	Lexington, KY	1	--	--	--
Aug 1	2:46 PM	859.221.0824	Richmond, KY	Incoming, CL	2	--	--	--
Aug 1	2:57 PM	859.221.0824	Richmond, KY	Lexington, KY	2	--	--	--
Aug 1	3:01 PM	877.487.6867	Richmond, KY	Toll-Free, CL	2	--	--	--
Aug 1	3:16 PM	859.592.5923	Richmond, KY	Incoming, CL	1	--	--	--
Aug 1	4:00 PM	859.473.1496	Lexington, KY	Carlisle, KY	2	--	--	--
Aug 1	6:34 PM	859.533.9805	Lexington, KY	Incoming, CL	3	--	--	--
Aug 1	6:38 PM	859.533.9805	Lexington, KY	Incoming, CL	1	--	--	--
Aug 2	7:33 AM	786.353.3301	Lexington, KY	Miami, FL	1	--	--	--
Aug 2	1:52 PM	859.473.4845	Lexington, KY	Incoming, CL	1	--	--	--
Aug 2	6:12 PM	859.473.1496	Lexington, KY	Incoming, CL	1	--	--	--
Aug 3	11:03 AM	859.473.1496	Lexington, KY	Carlisle, KY	5	--	--	--
Aug 5	10:05 AM	859.701.4816	Lexington, KY	Incoming, CL	1	--	--	--
Aug 5	11:17 AM	859.827.0026	Lexington, KY	Incoming, CL	1	--	--	--
Aug 5	2:30 PM	859.559.9309	Lexington, KY	Lexington, KY	3	--	--	--
Aug 5	2:45 PM	888.624.5295	Lexington, KY	Toll-Free, CL	84	--	--	--
Aug 5	5:27 PM	859.402.3072	Lexington, KY	Lexington, KY	2	--	--	--
Aug 5	5:29 PM	859.402.3072	Lexington, KY	Incoming, CL	1	--	--	--
Aug 5	6:43 PM	859.473.1496	Lexington, KY	Incoming, CL	3	--	--	--
Aug 6	11:16 AM	859.967.1620	Lexington, KY	Lexington, KY	1	--	--	--
Aug 6	11:18 AM	859.967.1620	Lexington, KY	Incoming, CL	1	--	--	--
Aug 6	2:59 PM	859.221.0824	Lexington, KY	VM Deposit, CL	1	--	--	--
Aug 6	3:01 PM	859.221.0824	Lexington, KY	Incoming, CL	1	--	--	--
Aug 7	2:12 PM	859.266.2149	Lexington, KY	Incoming, CL	2	--	--	--
Aug 7	6:30 PM	859.473.1496	Lexington, KY	Incoming, CL	4	--	--	--
Aug 8	11:35 AM	859.268.2323	Lexington, KY	Lexington, KY	2	--	--	--
Aug 8	4:02 PM	606.316.0630	Lexington, KY	VM Deposit, CL	1	--	--	--
Aug 8	4:02 PM	916.572.1709	Lexington, KY	Scrm Main, CA	1	--	--	--
Aug 8	4:06 PM	606.316.0630	Lexington, KY	Incoming, CL	5	--	--	--
Aug 8	4:21 PM	336.658.6000	Lexington, KY	Incoming, CL	1	--	--	--
Aug 8	4:54 PM	916.572.3396	Lexington, KY	Scrm Main, CA	2	--	--	--
Aug 8	7:56 PM	916.572.1709	Lexington, KY	Scrm Main, CA	26	--	--	--
Aug 9	10:30 AM	859.221.0824	Lexington, KY	Incoming, CL	2	--	--	--
Aug 10	9:29 AM	859.473.1496	Lexington, KY	Carlisle, KY	3	--	--	--
Aug 11	5:45 PM	920.803.4100	Lexington, KY	Incoming, CL	1	--	--	--
Aug 11	6:42 PM	786.353.3301	Lexington, KY	Miami, FL	2	--	--	--
Aug 11	6:53 PM	859.473.1496	Lexington, KY	Incoming, CL	9	--	--	--





# John Florence

859.473.2138 | Galaxy Note9

## Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 12	4:12 PM	270.281.6025	Lexington, KY	Incoming, CL	1	--	--	--

# John Florence

859.533.9805 | IPHONE X

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 13	1:40 PM	859.592.0222	Lexington, KY	Alexandria, KY	2	--	--	--
Jul 13	10:51 PM	859.473.2138	Lexington, KY	Incoming, CL	2	--	--	--
Jul 14	2:16 PM	859.592.0222	Carlisle, KY	Alexandria, KY	1	--	--	--
Jul 15	8:10 AM	859.744.5656	Lexington, KY	Winchester, KY	3	--	--	--
Jul 15	12:05 PM	859.744.5656	Lexington, KY	Incoming, CL	2	--	--	--
Jul 15	12:27 PM	859.744.5656	Lexington, KY	Incoming, CL	3	--	--	--
Jul 17	1:40 PM	859.753.5952	Lexington, KY	Versailles, KY	7	--	--	--
Jul 18	4:25 PM	859.257.3031	Lexington, KY	Lexington, KY	1	--	--	--
Jul 19	5:27 PM	859.321.6390	Lexington, KY	Lexington, KY	29	--	--	--
Jul 23	6:16 PM	203.362.9509	Lexington, KY	Incoming, CL	6	--	--	--
Jul 26	8:05 PM	859.592.0222	Lexington, KY	Alexandria, KY	1	--	--	--
Jul 28	12:12 PM	859.745.6801	Lexington, KY	Winchester, KY	3	--	--	--
Jul 30	7:01 PM	203.362.9509	Lexington, KY	Bridgeport, CT	17	--	--	--
Aug 1	6:34 PM	859.592.0222	Lexington, KY	Alexandria, KY	3	--	--	--
Aug 1	6:38 PM	859.592.0222	Lexington, KY	Alexandria, KY	1	--	--	--
Aug 3	8:31 AM	859.278.9911	Lexington, KY	Lexington, KY	3	--	--	--
Aug 6	1:33 PM	859.338.5465	Lexington, KY	Lexington, KY	14	--	--	--
Aug 7	1:17 PM	859.338.5465	Lexington, KY	Lexington, KY	12	--	--	--
Aug 11	6:42 PM	859.592.0222	Lexington, KY	Incoming, CL	2	--	--	--
Aug 12	7:08 PM	859.321.6390	Georgetown, KY	VM Deposit, CL	1	--	--	--
Aug 12	7:09 PM	606.899.5766	Georgetown, KY	Pikeville, KY	2	--	--	--

# Additional information

## Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

## Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

## Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

## No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

## Welcome to Verizon Wireless!

Thank you for choosing Verizon! We've simplified the bill design so you can spend less time reviewing charges and more time on our network.



Billing period Jul 13, 2019 to Aug 12, 2019 | Account # 689213282-00001 | Invoice # 3924288429

# You're all set.



## Autopay scheduled

\$180.35 will be charged to your credit card on August 28.



## My Verizon

Use the My Verizon app to manage your account, pay your bill, check data usage, and much more.



## Go paper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at [go.vzw.com/paperfree](http://go.vzw.com/paperfree).

## Splitting the bill?

Here are your charges by line, with plan and account charges separated out.

Plan and account	\$56.00
John Florence 859.473.2138	\$57.80
John Florence 859.533.9805	\$66.55

**\$180.35**

To see a full breakdown of charges per line, view your bill in My Verizon.



JOHN D FLORENCE  
1833 PLEASANT SPRING RD  
CARLISLE, KY 40311-9769

Bill date  
Account number  
Invoice number

August 12, 2019  
689213282-00001  
3924288429

## Total Amount Due

Will be submitted to credit card on 08/28/19  
DO NOT MAIL PAYMENT

**\$180.35**

P.O. BOX 25505  
LEHIGH VALLEY, PA 18002-5505



39242884290106892132820000100000018035000000180350

Questions? Visit [VZW.com/ContactUs](http://VZW.com/ContactUs) or call 1.800.922.0204.

Change your address at [VZW.com/changeaddress](http://VZW.com/changeaddress)

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

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**Automatic Payment Enrollment for Account: 689213282-00001 JOHN D FLORENCE**

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



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