American Express Service Center at Ft. Lauderdale PO Box 297862 Ft. Lauderdale, Fl 33329



January 3, 2019

Account Number: 72006

Dear GERALD WEAVER:

Thank you for making us aware of the unauthorized charge(s) on your Corporate Purchasing account referenced above. We are sorry that you had to experience this situation.

We are crediting your account in the amount of \$45.04. This credit will appear on an upcoming statement. Please be advised that we may reverse our decision and debit your account if additional information is received which confirms the charge(s) as valid.

It is the policy of American Express to aggressively pursue the arrest and prosecution of any individual(s) that have made unauthorized charges. Company security requires all information relating to an investigation be kept confidential.

To avoid interruption in any automatic billing service(s), you should advise the service establishment(s) of your new account number.

We regret any inconvenience you may have experienced. It is a pleasure to be of service to you 24 hours a day, every day of the year. If we can be of further assistance, please call our Corporate Purchasing Card toll-free number 1-800-492-4920.

Sincerely,

Global Fraud Protection Services

Singapore Cards are issued by: American Express International Inc, a company incorporated with limited liability in the State of Delaware, USA, 10 Marina Boulevard, #15-00 Marina Bay Financial Centre Tower 2, Singapore 018983, UEN: S68FC1878J.

Cards in other countries are issued by: American Express Travel Related Services Company, Inc. 20022 North 31<sup>st</sup> Avenue, Phoenix, AZ 85027.