

# Salesforce Project Phase-2

## Phase 2: Org Setup & Organization

### ❖ Salesforce Editions

Used Developer Edition as a development environment , as it is free to use and practice , if the product would have been in the real world , it would need Enterprise Edition

### ❖ Company Profile Setup

Company Information configured with:

- Company Name: Enclave
- Default Locale: English(India)
- Default Time Zone: (GMT +05:30) India Standard Time (Asia/Kolkata)
- Currency Locale: USD (As I have learned that Salesforce only changes the Symbol, it does not do currency rate conversion)

### ❖ Business Hours & Holidays :

Business Hours: Monday - Friday (09:00 AM - 06:00 PM)

Saturday & Sunday - (8:00 AM - 4:00 PM)

Holidays: National Holidays and any Academic-specific holidays

Used for escalations, Service Level Agreement(SLA), and appointment reminders.

### ❖ Fiscal Year Settings :

Standard Fiscal Year (April – March, aligned with Indian financial year). Enables reporting on yearly patient engagement and revenue trends.

### ❖ User Setup & Licenses

User	Licenses	Profiles
Alice Admin	Salesforce (Full)	Admin
Billie Student	Salesforce Platform	Student
Carol Coordinator	Salesforce Platform	Placement Officer
Dave ComapanyRep	Salesforce Platform	Company Rep

## ❖ Roles:

### ➤ Role Hierarchy created as:

- Admin (top)
- Internship Manager
- Faculty Supervisor
- Student
- Company Representative

The screenshot shows the Salesforce Setup interface. The left sidebar contains a navigation menu with 'Users' and 'Roles' highlighted. The main content area is titled 'Roles' and 'Creating the Role Hierarchy'. It displays a hierarchical tree structure for roles:

- Student Internship Management – Placement Cell
  - Add Role
  - Admin (with Edit, Del, Assign links)
  - Add Role
  - Internship Manager (with Edit, Del, Assign links)
    - Add Role
    - Faculty Supervisor (with Edit, Del, Assign links)
      - Add Role
      - Student (with Edit, Del, Assign links)
        - Add Role

## OWD

**Student (Contact)** → Private

**Internship\_\_c** → Public Read Only

**Application\_\_c** → Private

**Company\_\_c (Account)** → Public Read/Write

**Placement\_Officer\_\_c** → Public Read Only

## Login Access Policies:

Configured to allow Admins to log in as users for troubleshooting

➤ **Dev Org Setup:**

We created a **Salesforce Developer Org** and configured it for our **Student Internship Tracking & Recommendation System** project. Custom objects were created and configured, such as **Students, Internship Applications, Companies, Placement Officers, and Feedback**.

A **Lightning App** named “Internship Tracker” was created. We assigned **profiles and users**, set **Org-Wide Defaults (OWD)**, created **sharing rules**, and tested **login access policies** to ensure proper visibility and permissions for different roles like students, placement officers, and companies.

➤ **Sandbox Usage :**

- Since we are working with a **Salesforce Developer Org**, **Sandboxes are not available**.
- The Developer Org itself acts as both the **development and testing environment** for our project.

➤ **Deployment Basics:**

- All development and testing are done **directly in the main Developer Org**.
- Custom objects like **Students, Internship Applications, Companies, Placement Officers, and Feedback** are created and configured here.
- **Profiles, Roles, OWD, Sharing Rules, and Login Access Policies** are applied to simulate real-world access control for different users.
- **Test Users** are created to verify permissions, visibility, and workflow automation, ensuring smooth operation of the internship tracking and recommendation processes.

**Project Screenshot :**

User

alice admin

User ProfileHelp for this Page

Permission Set Assignments (0) | Permission Set Assignments: Activation Required (0) | Permission Set Group Assignments (0) | Permission Set License Assignments (0) | Personal Groups (0) | Public Group Membership (0) | Queue Membership (0) | Team (0) | Managers in the Role Hierarchy (0) | OAuth Apps (0) | Third-Party Account Links (0) | Built-in Authenticators (0) | Installed Mobile Apps (0) | Authentication Settings for External Systems (0) | Login History (0+) | User Provisioning Accounts (0)

User Detail

Edit Sharing Reset Password Freeze View Summary

Name	alice admin	Role	Admin
Alias	aadmi	User License	Salesforce
Email	aliceadmin@test.com [Verify]	Profile	Admin
Username	aliceadmin@test.com	Active	✓
Nickname	User17586312371395383980	Marketing User	<input type="checkbox"/>
Title		Offline User	<input type="checkbox"/>
Company		Knowledge User	<input type="checkbox"/>
Department		Flow User	<input type="checkbox"/>

User

Billie Eilish

User ProfileHelp for this Page

Permission Set Assignments (1) | Permission Set Assignments: Activation Required (0) | Permission Set Group Assignments (0) | Permission Set License Assignments (0) | Personal Groups (0) | Public Group Membership (0) | Queue Membership (0) | Team (0) | Managers in the Role Hierarchy (2) | OAuth Apps (0) | Third-Party Account Links (0) | Built-in Authenticators (0) | Installed Mobile Apps (0) | Authentication Settings for External Systems (0) | Login History (0+) | User Provisioning Accounts (0)

User Detail

Edit Sharing Reset Password Freeze View Summary

Name	Billie Eilish	Role	Student
Alias	beili	User License	Salesforce Platform
Email	billie1997@test.com [Verify]	Profile	Student Profile
Username	billie1997s1@test.com	Active	✓
Nickname	User17586250139923135775	Marketing User	<input type="checkbox"/>
Title		Offline User	<input type="checkbox"/>
Company		Knowledge User	<input type="checkbox"/>
Department		Flow User	<input type="checkbox"/>
Division		Service Cloud User	<input type="checkbox"/>
Address		Site.com Contributor User	<input type="checkbox"/>

User

Harshita Shrivastava

User ProfileHelp for this Page

Permission Set Assignments (5) | Permission Set Assignments: Activation Required (0) | Permission Set Group Assignments (0) | Permission Set License Assignments (5+) | Personal Groups (0) | Public Group Membership (0) | Queue Membership (0) | Team (0) | Managers in the Role Hierarchy (0) | OAuth Apps (0) | Third-Party Account Links (0) | Built-in Authenticators (0) | Installed Mobile Apps (0) | Authentication Settings for External Systems (0) | Login History (0+) | User Provisioning Accounts (0)

User Detail

Edit Sharing Change Password View Summary

Name	Harshita Shrivastava	Role	
Alias	har	User License	Salesforce
Email	harshitashrivastava57@gmail.com [Verified]	Profile	System Administrator
Username	harshitashrivastava57908@agentforce.com	Active	✓
Nickname	User17586135586802721903	Marketing User	<input type="checkbox"/>
Title		Offline User	<input type="checkbox"/>

User

mansha chopra

User ProfileHelp for this Page

Permission Set Assignments (0) | Permission Set Assignments: Activation Required (0) | Permission Set Group Assignments (0) | Permission Set License Assignments (0) | Personal Groups (0) | Public Group Membership (0) | Queue Membership (0) | Team (0) | Managers in the Role Hierarchy (1) | OAuth Apps (0) | Third-Party Account Links (0) | Built-in Authenticators (0) | Installed Mobile Apps (0) | Authentication Settings for External Systems (0) | Login History (0+) | User Provisioning Accounts (0)

User Detail

Edit Sharing Reset Password Freeze View Summary

Name	mansha chopra	Role	Faculty Supervisor
Alias	mchop	User License	Salesforce Platform
Email	manshachr1@test.com [Verify]	Profile	Standard Platform User
Username	manshachr1@test.com	Active	✓
Nickname	User17586268750955447352	Marketing User	<input type="checkbox"/>
Title		Offline User	<input type="checkbox"/>
Company		Knowledge User	<input type="checkbox"/>
Department		Flow User	<input type="checkbox"/>