

Table Design

User 1 (RO) → Primary key - User ID

User ID	Email ID	Phone No.	Citizen/RO
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User 2 (Citizen)

Primary key
- User ID

UserName	FirstName	Last Name	State	Citizen/RO
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Complaint

Primary key - Complaint ID

Complaint Type	Complaint Details	Date of Registration	House & Street No.	Locality	land mark
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Foreign key

Master Complaints

List of Complaints	Amount of time to resolve
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Master Locality

List of Localities
