27/12/22 I) Citizens website

Order: (1) Registration UI - for citizens

:(2) Login UI for citizens

:(3) UI for citizens to log a new complaint.

:(4) Your complaint has been registered successfully

(5) UI for citizen to view his logged complaints.

I. Administration Website

Order: (1) Administrator login

(2) Administrators should be able to add/ deactivate / update roles of an employee.

(3) UI for GRO to see the list of complaints

(4) View of complaint for GRO - Option to REJECT And ASSIGN.

(5) UI for RO to see the list of complaints.

(6) View of complaint for RO - To resolve the complaint.

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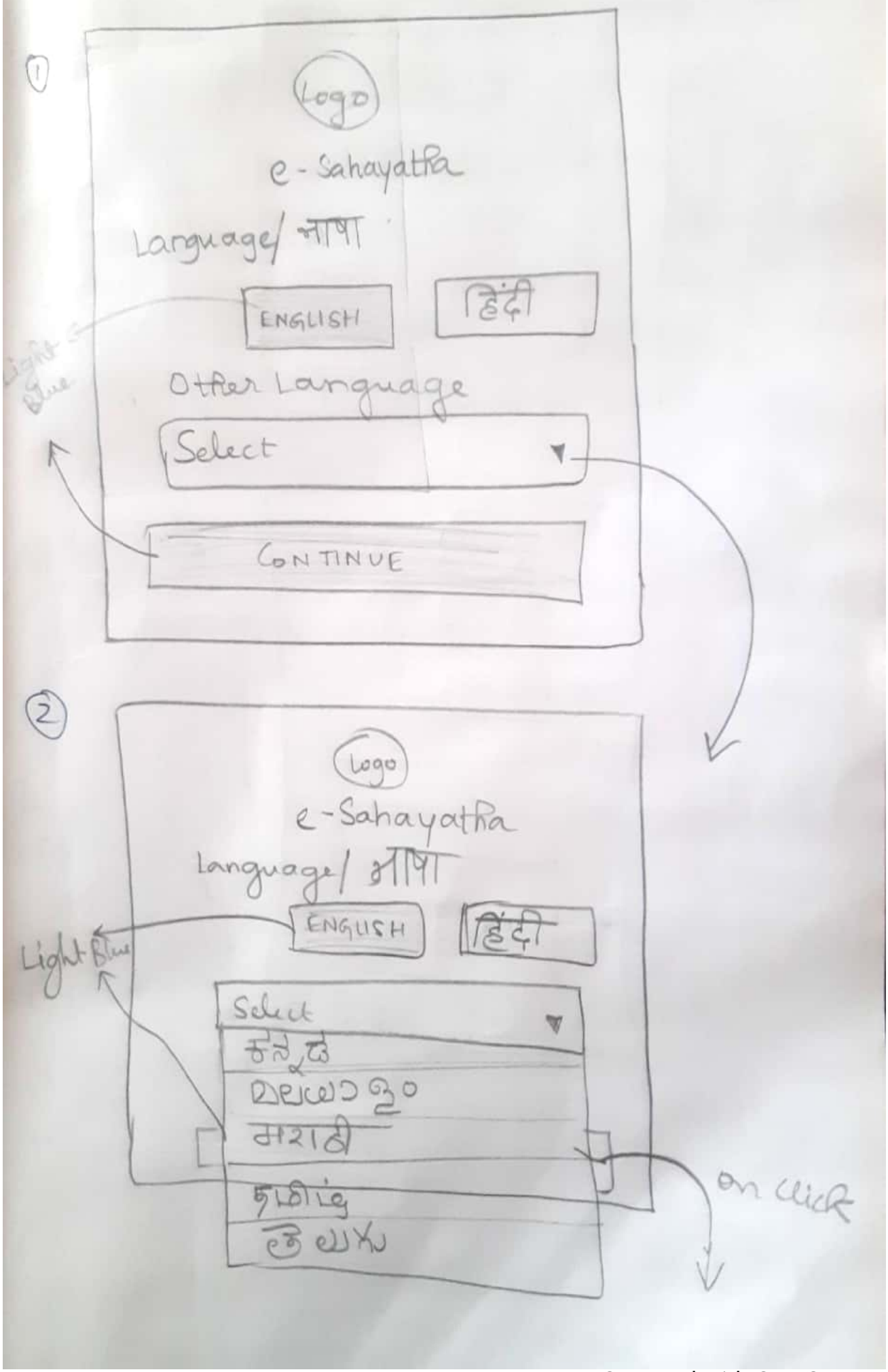
DESIGN FOR CITIZENS



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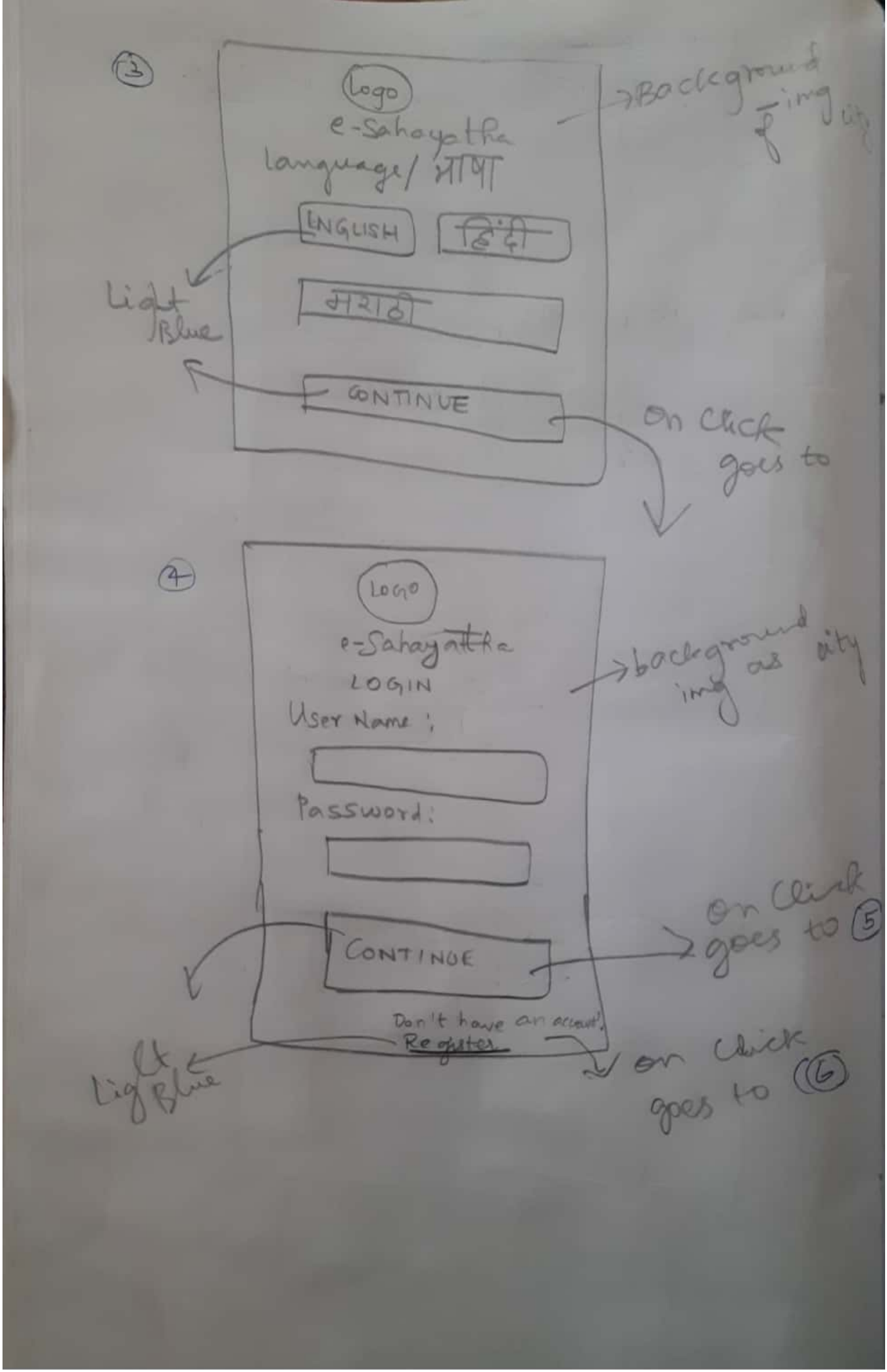

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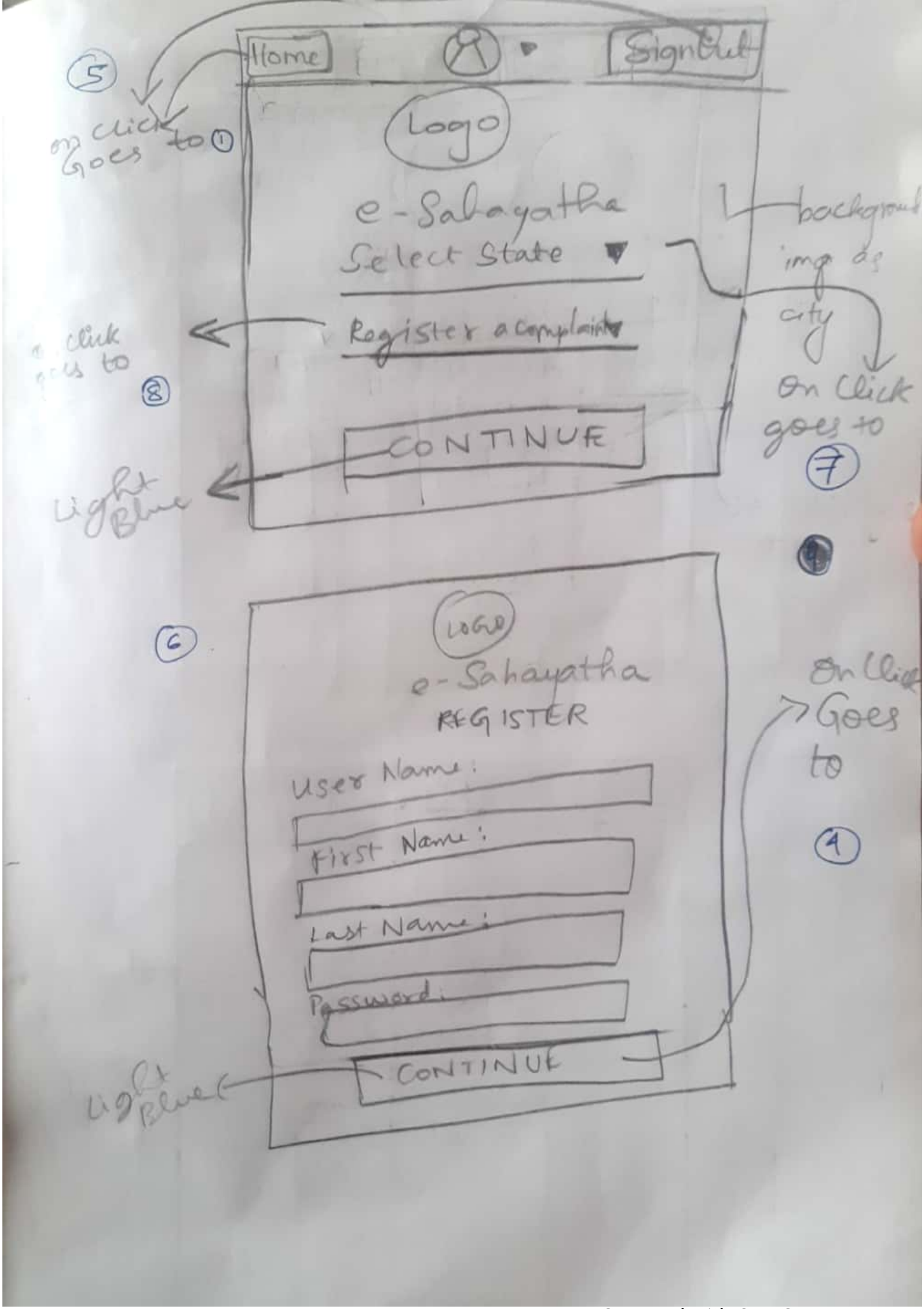

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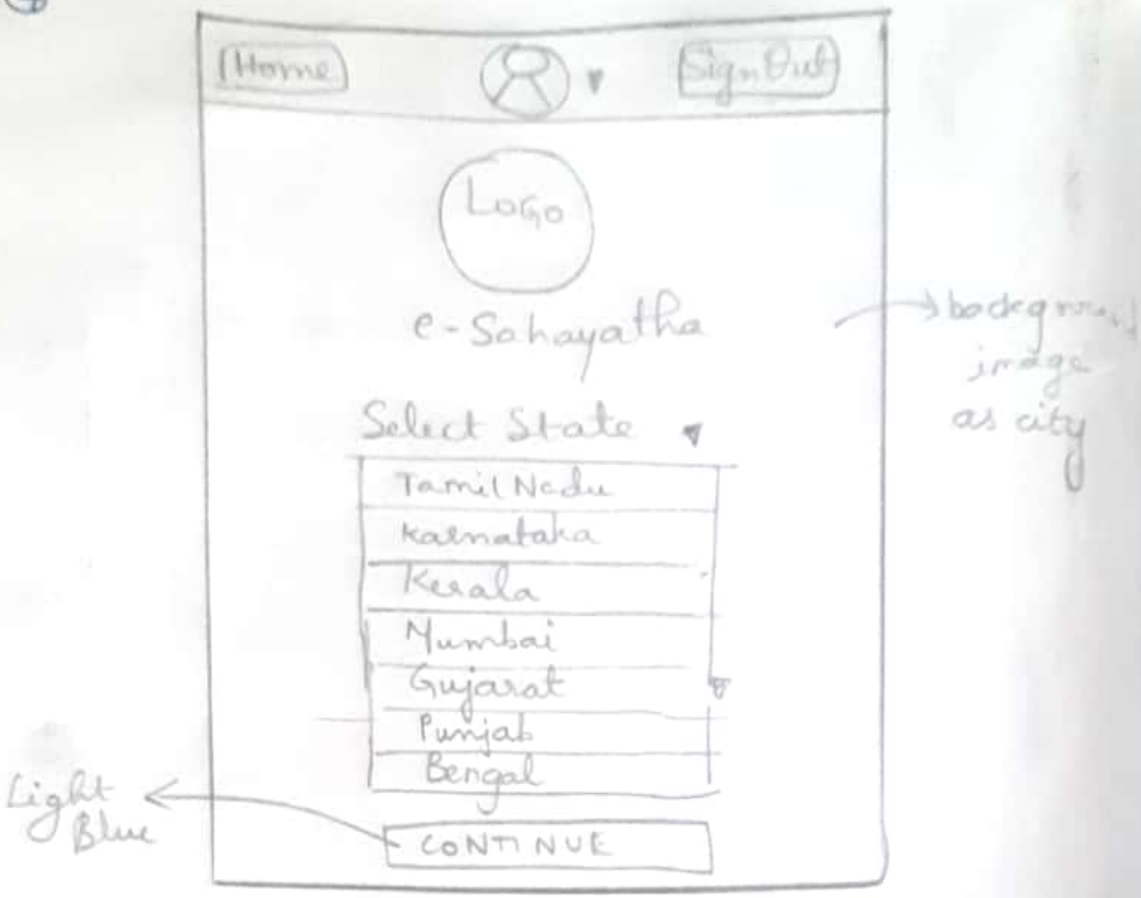

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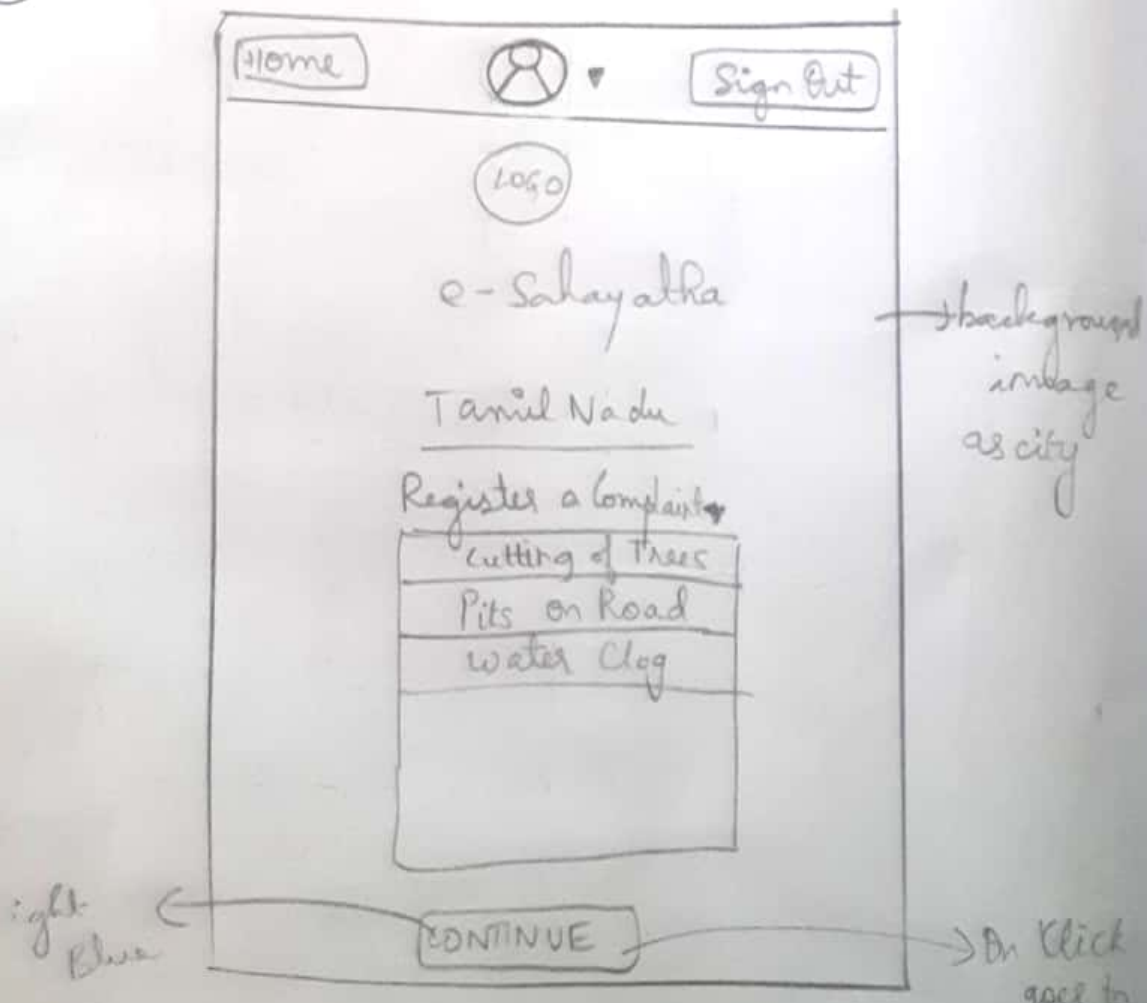

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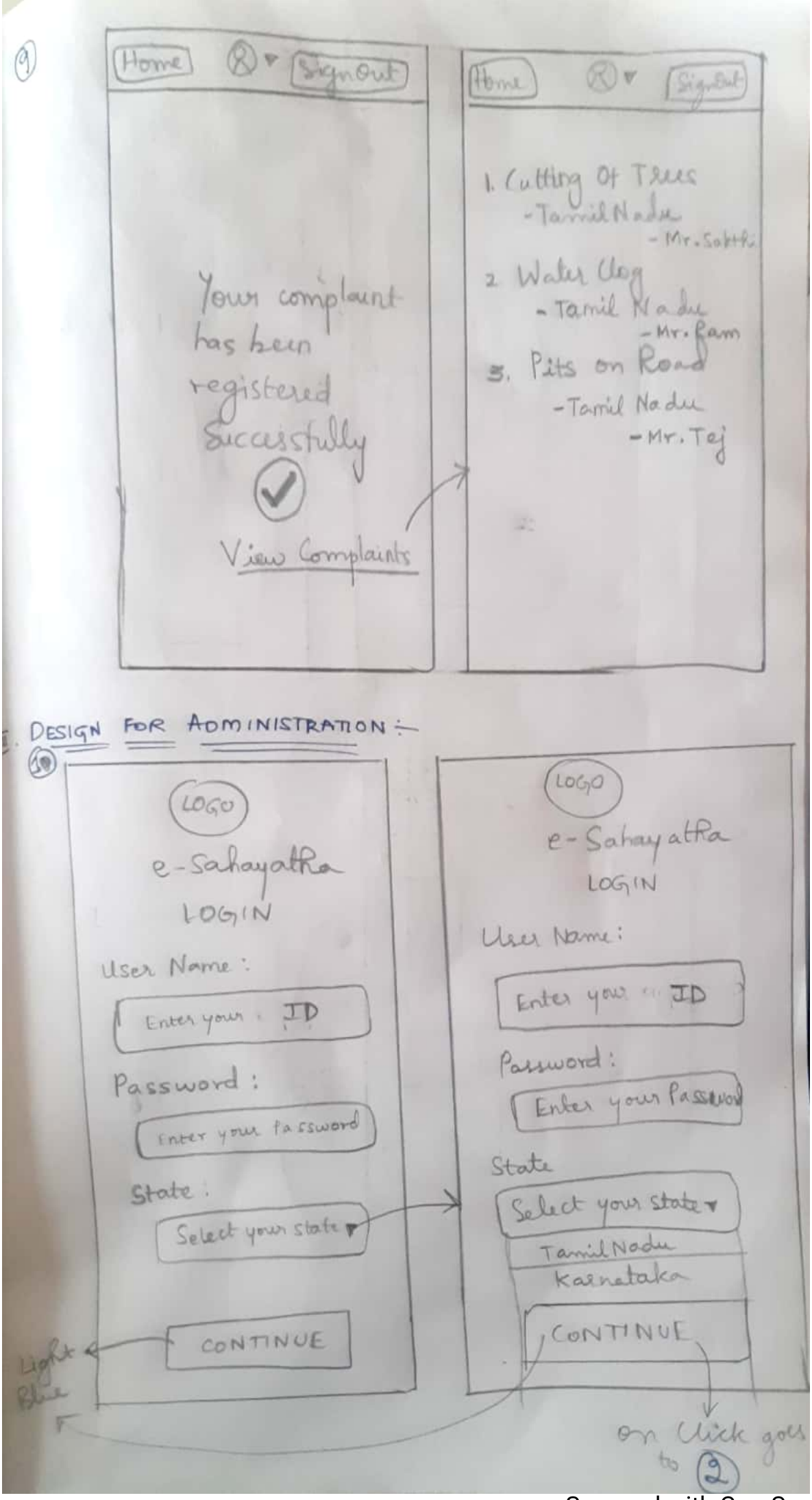

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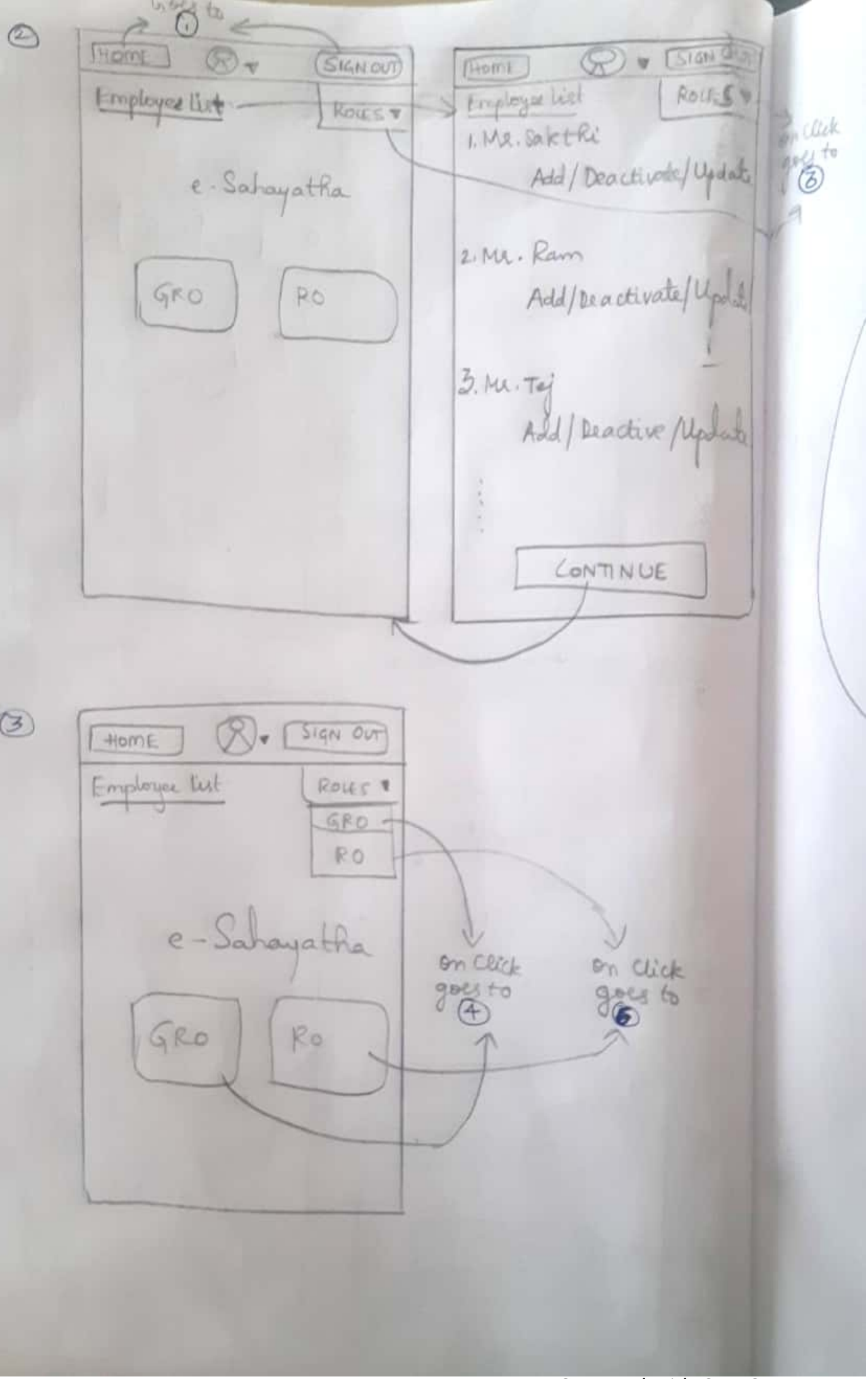

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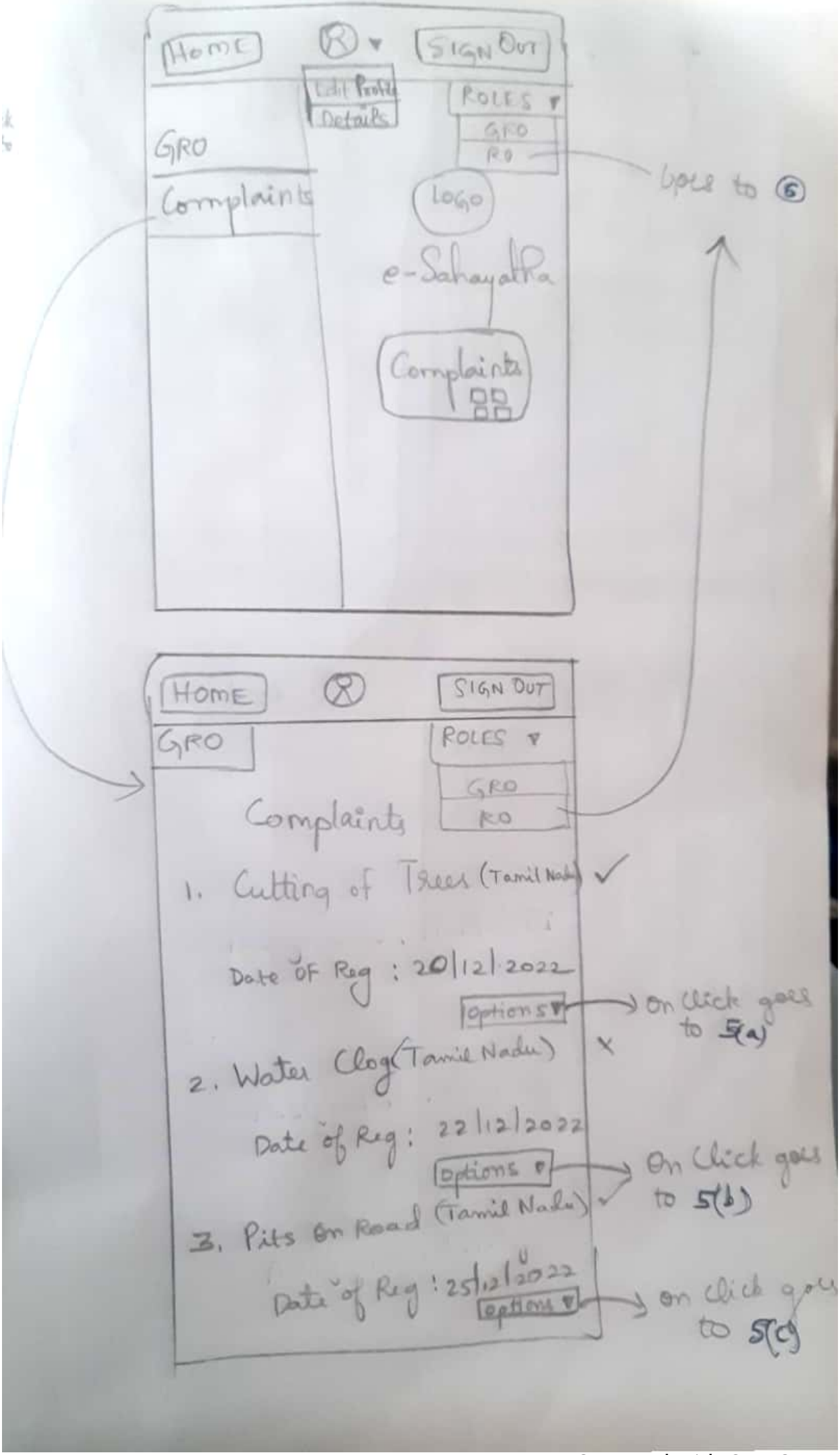

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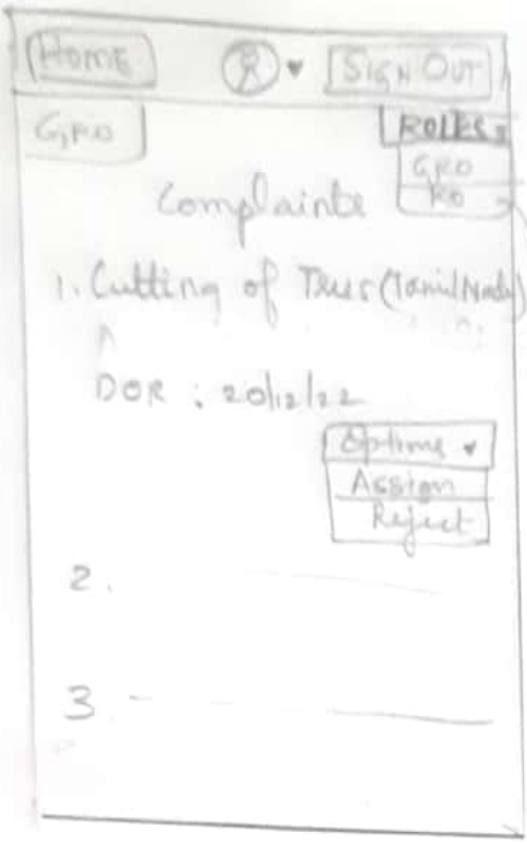
5(a)



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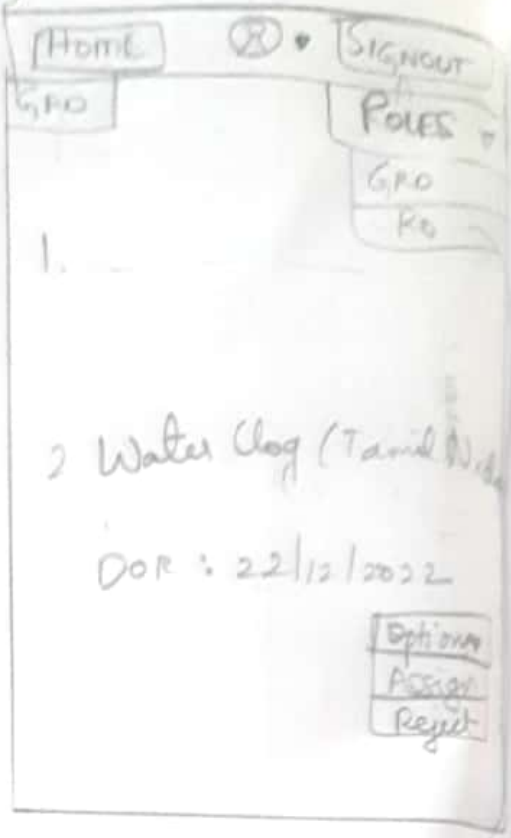

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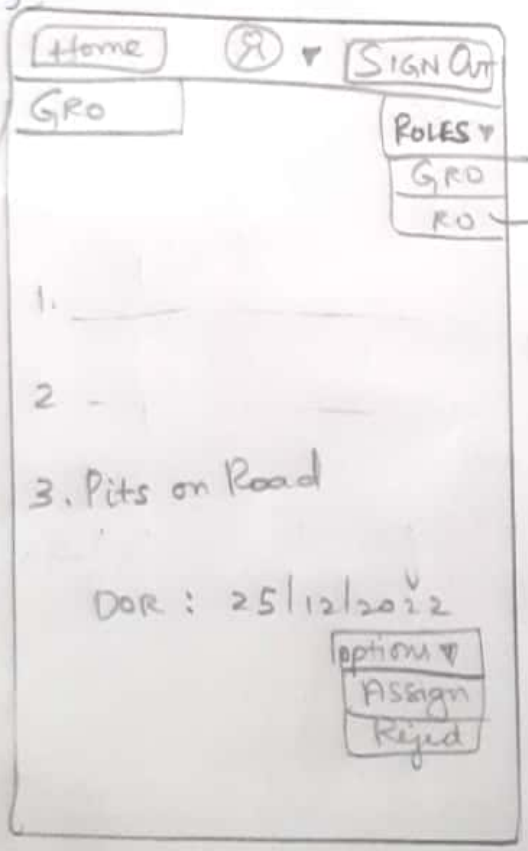

on Click goes to (6)

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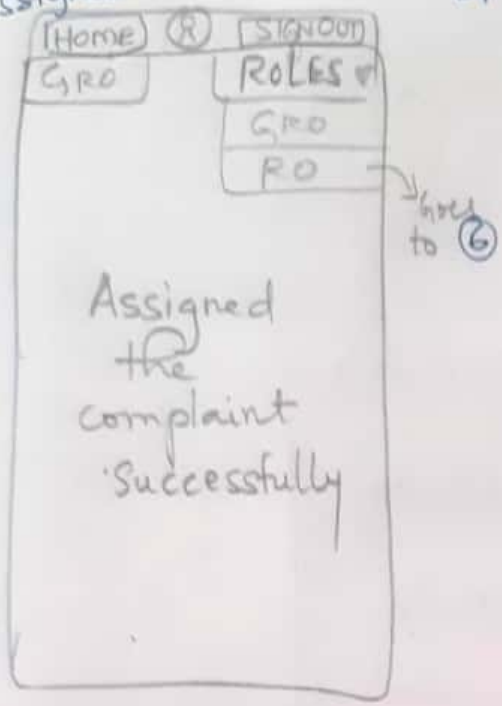
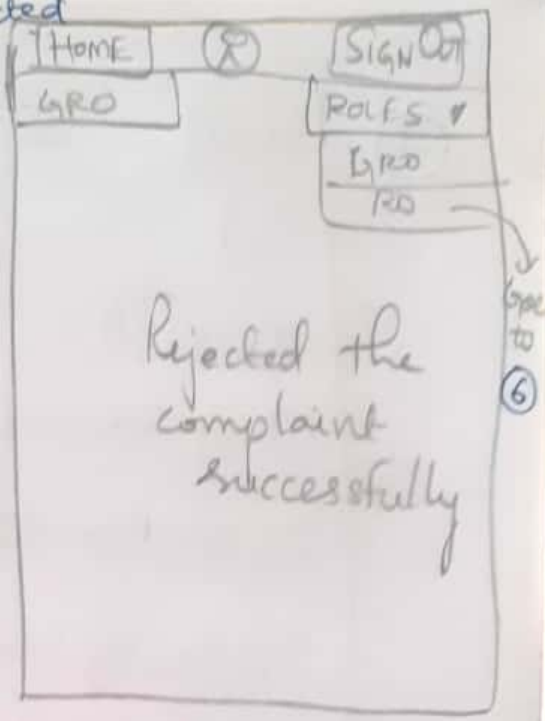
If assigned

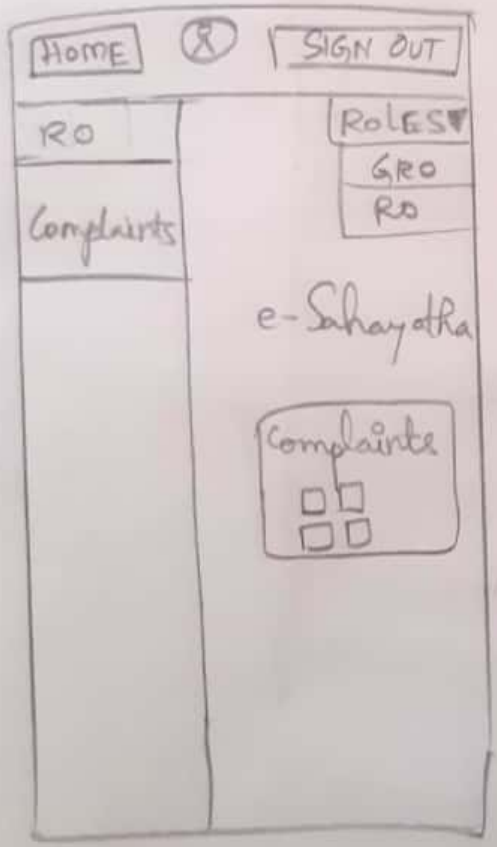


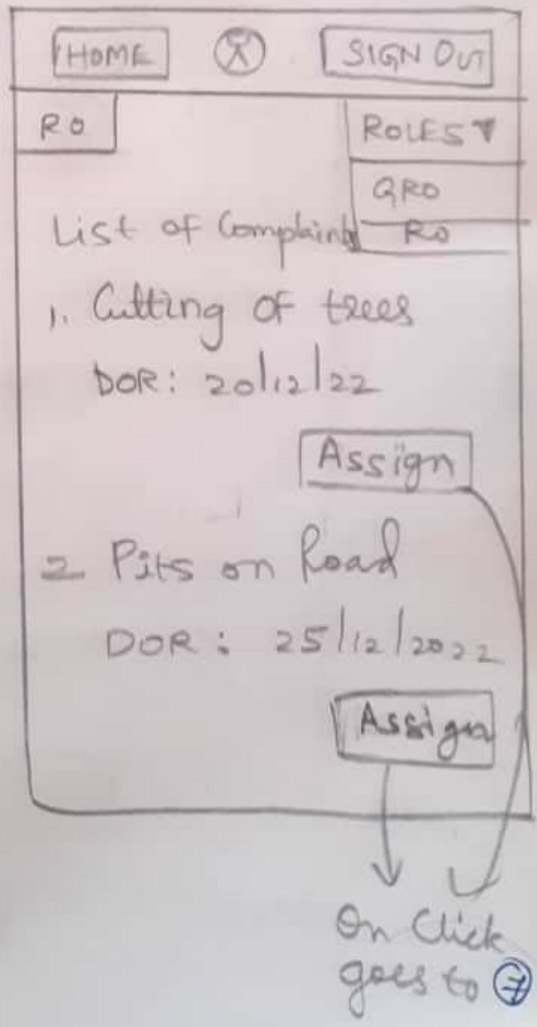
If rejected



~~After this the user will be able to see his/her name in the option view of Complaints~~

6





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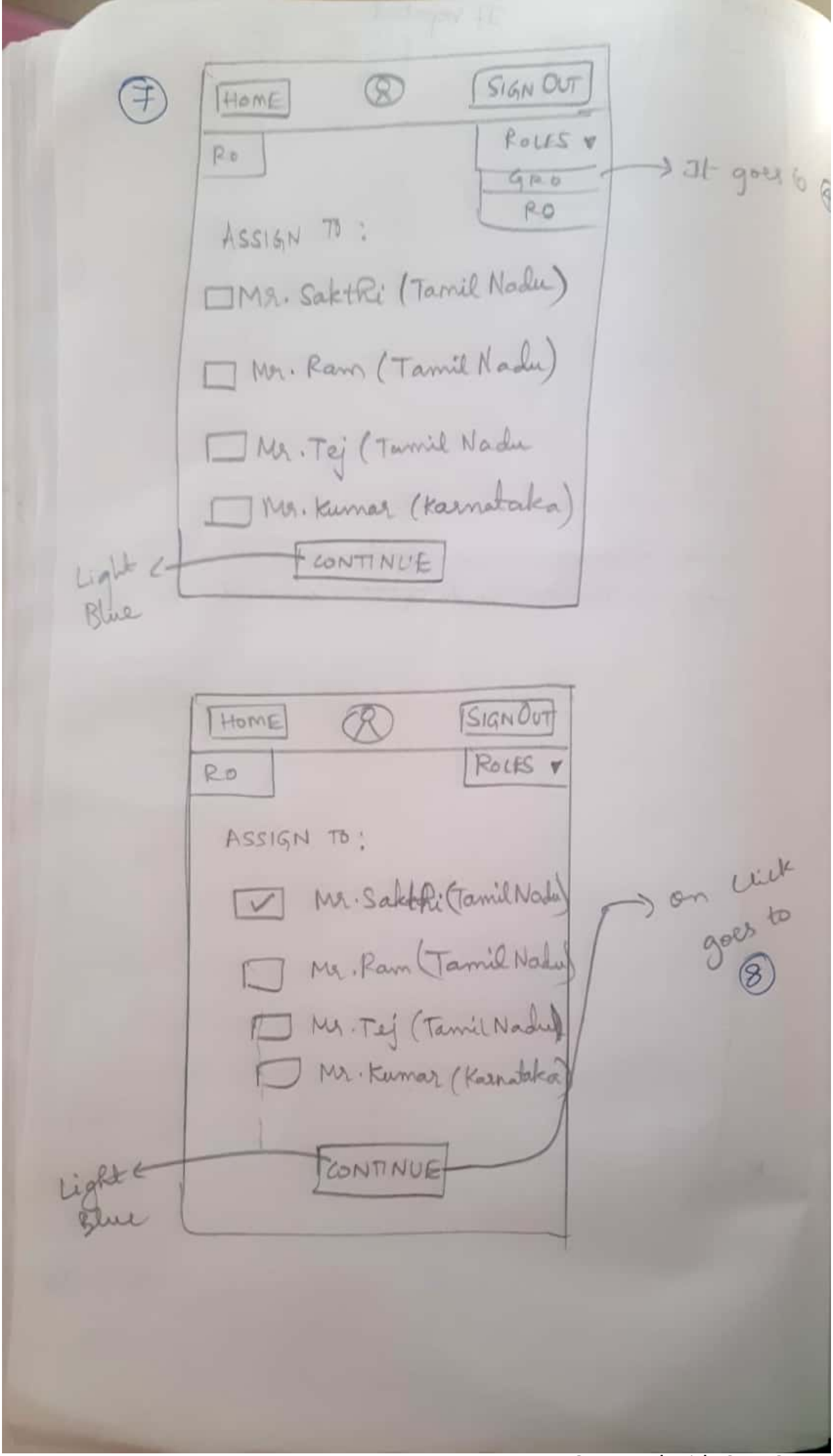

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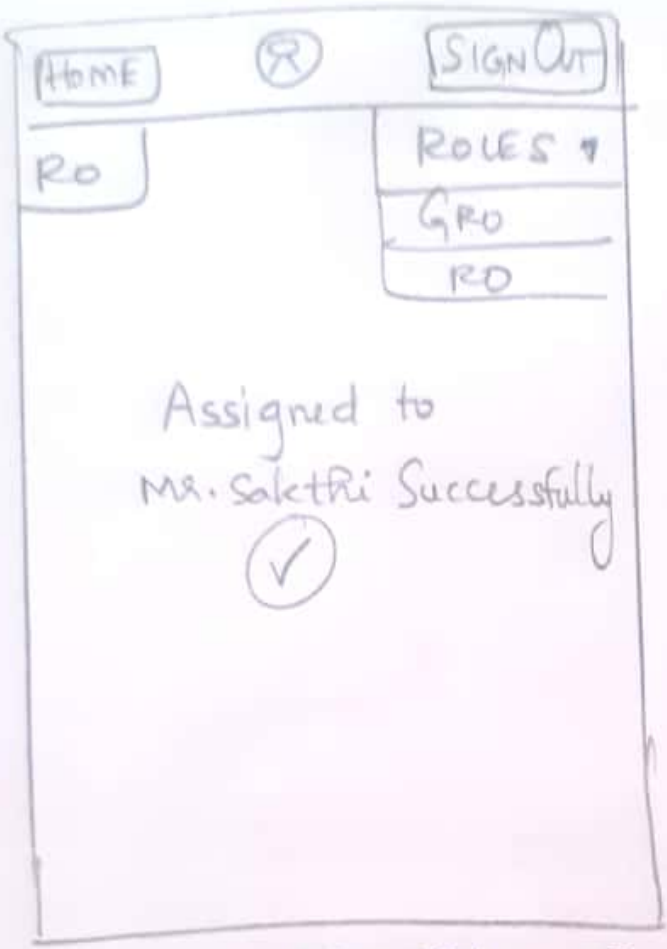

After this, the user in his complaints, can see the name of employee assigned to do the work.

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