

27/12/22

I) Citizens website

Order: (1) Registration UI - for citizens

: (2) Login UI for citizens

: (3) UI for citizens to log a new complaint.

: (4) Your complaint has been registered successfully.

(5) UI for citizen to view his logged complaints.

I - Administration website

Order: (1) Administrator login

(2) Administrators should be able to add/deactivate /update roles of an employee.

(3) UI for GRO to see the list of complaints

(4) View of complaint for GRO - Option to REJECT And ASSIGN.

(5) UI for RO to see the list of complaints.

(6) View of Complaint for RO - To resolve the complaint.

DESIGN FOR CITIZENS

①

Logo

e-Sahayatra

Language/ भाषा

ENGLISH

हिंदी

Other Language

Select

CONTINUE

Light Blue

②

Logo

e-Sahayatra

Language/ भाषा

ENGLISH

हिंदी

Select

ಕನ್ನಡ

മലയാളം

मराठी

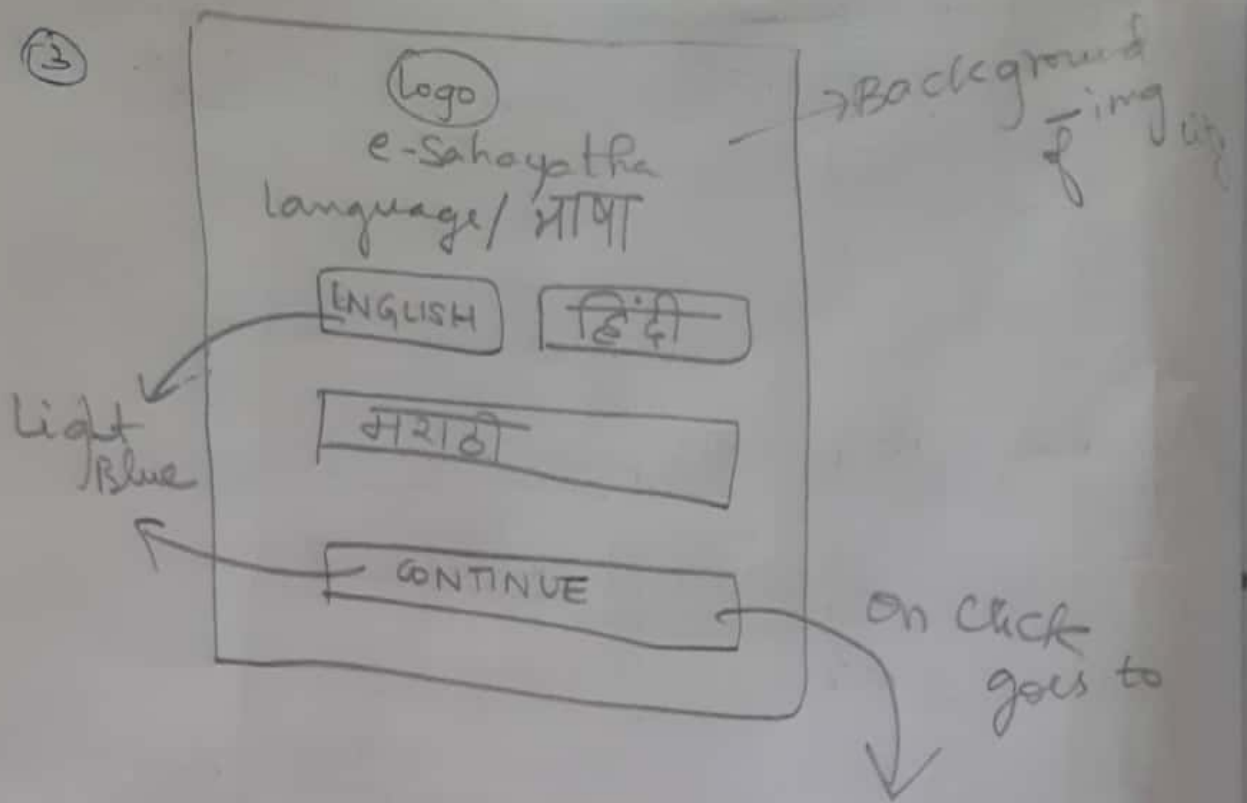
ಕರೀಂ

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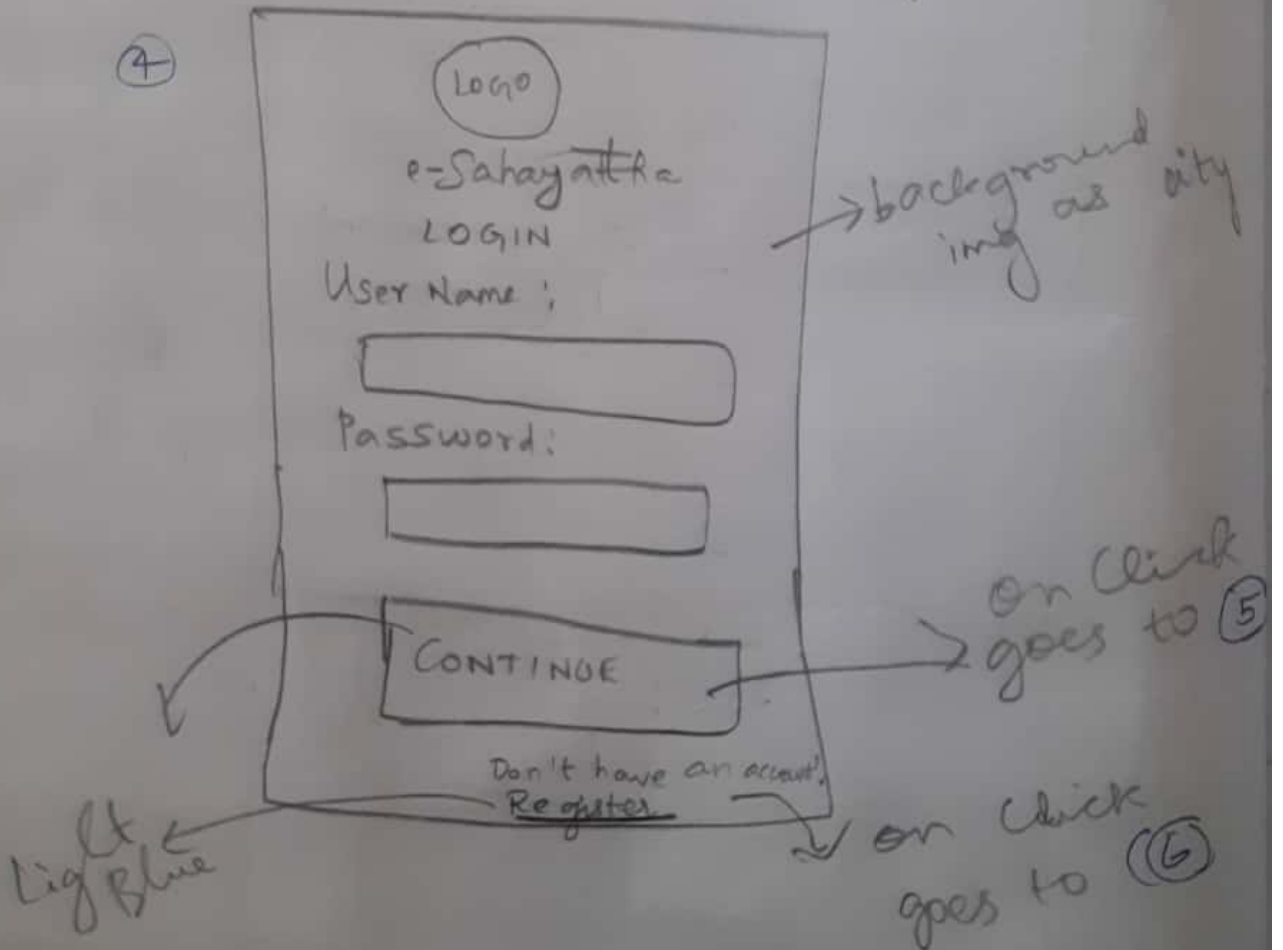
Light Blue

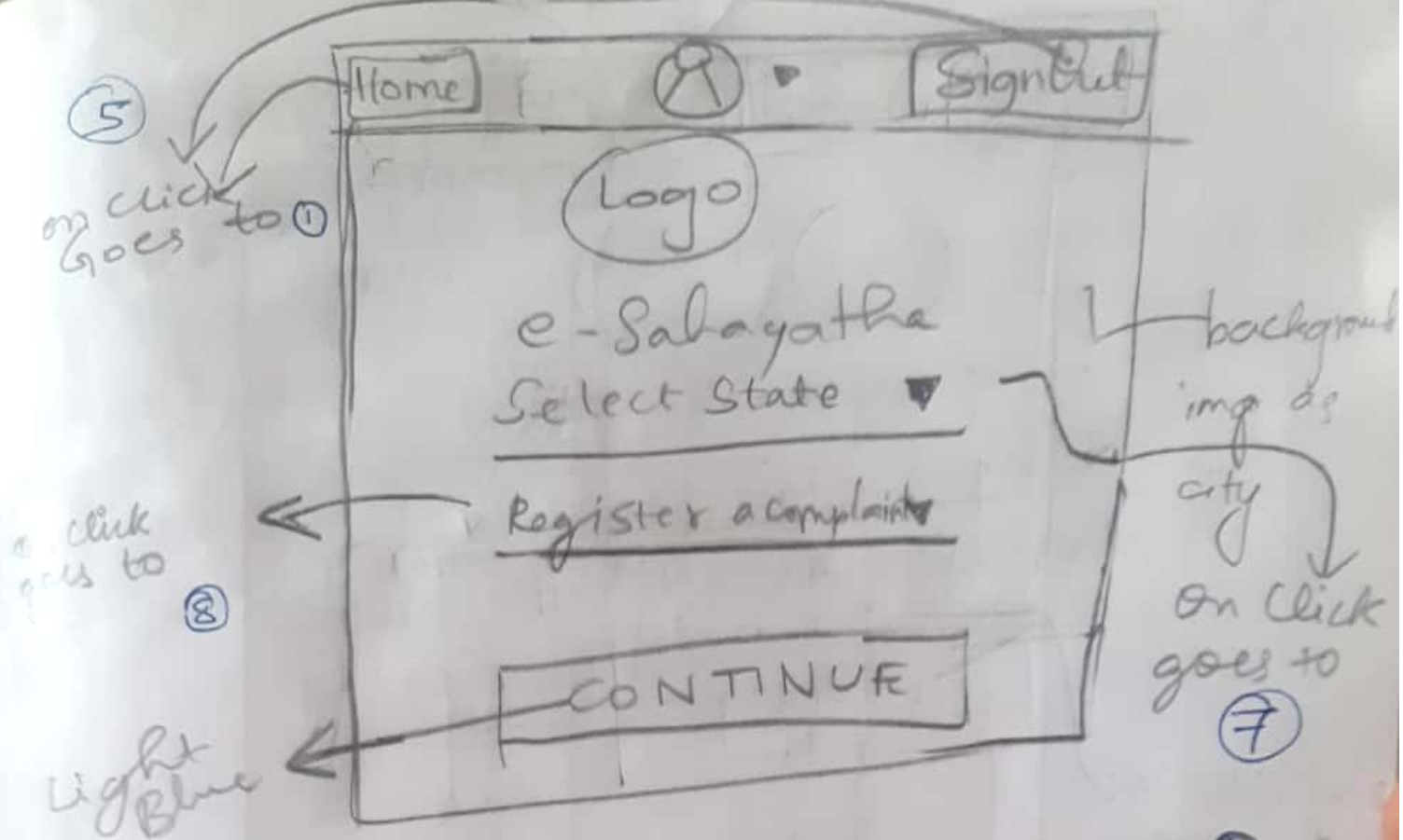
on click

③



④





7

Home

Sign Out

Logo

e-Sahayatha

Select State ▼

- Tamil Nadu
- Karnataka
- Kerala
- Mumbai
- Gujarat
- Punjab
- Bengal

CONTINUE

background image as city

Light Blue

8

Home

Sign Out

Logo

e-Sahayatha

Tamil Nadu

Register a Complaint

- Cutting of Trees
- Pits on Road
- Water Clog

CONTINUE

background image as city

Light Blue

On Click goes to 19

9

Home

⊗

Sign Out

Your complaint has been registered Successfully

✓

View Complaints

Home

⊗

Sign Out

- Cutting Of Trees
- Tamil Nadu
- Mr. Sakthi
- Water Clog
- Tamil Nadu
- Mr. Ram
- Pits on Road
- Tamil Nadu
- Mr. Tej

DESIGN FOR ADMINISTRATION:-

10

LOGO

e-Sahayatha
LOGIN

User Name :

Enter your ID

Password :

Enter your password

State :

Select your state

CONTINUE

LOGO

e-Sahayatha
LOGIN

User Name :

Enter your ID

Password :

Enter your password

State

Select your state

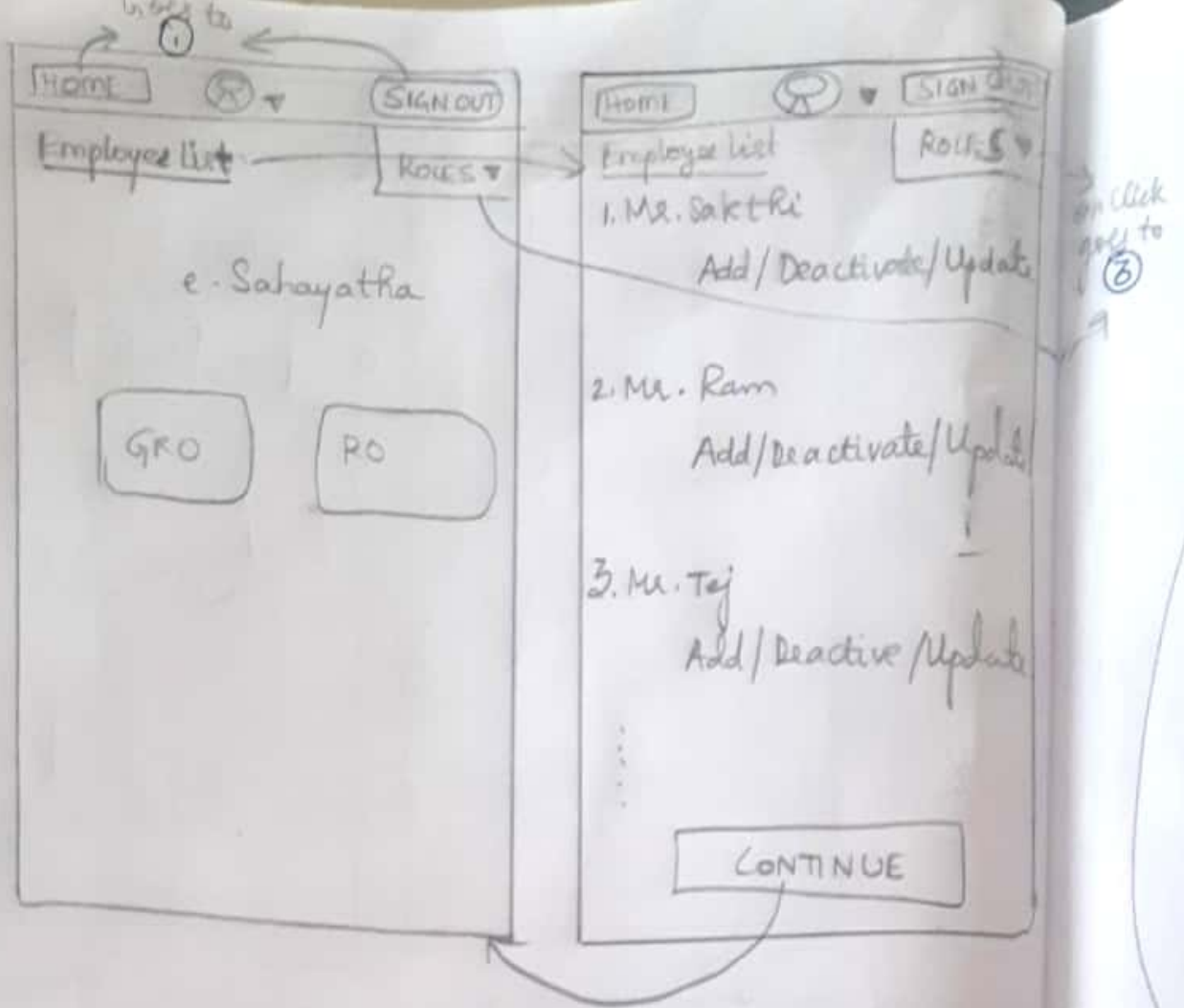
Tamil Nadu

Karnataka

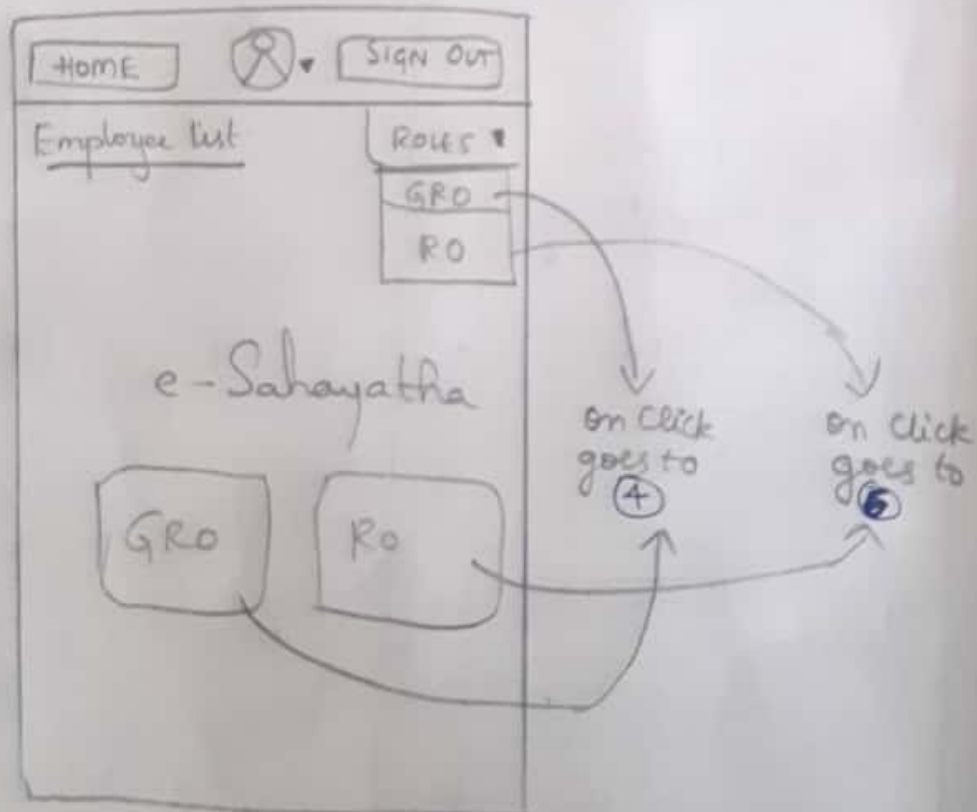
CONTINUE

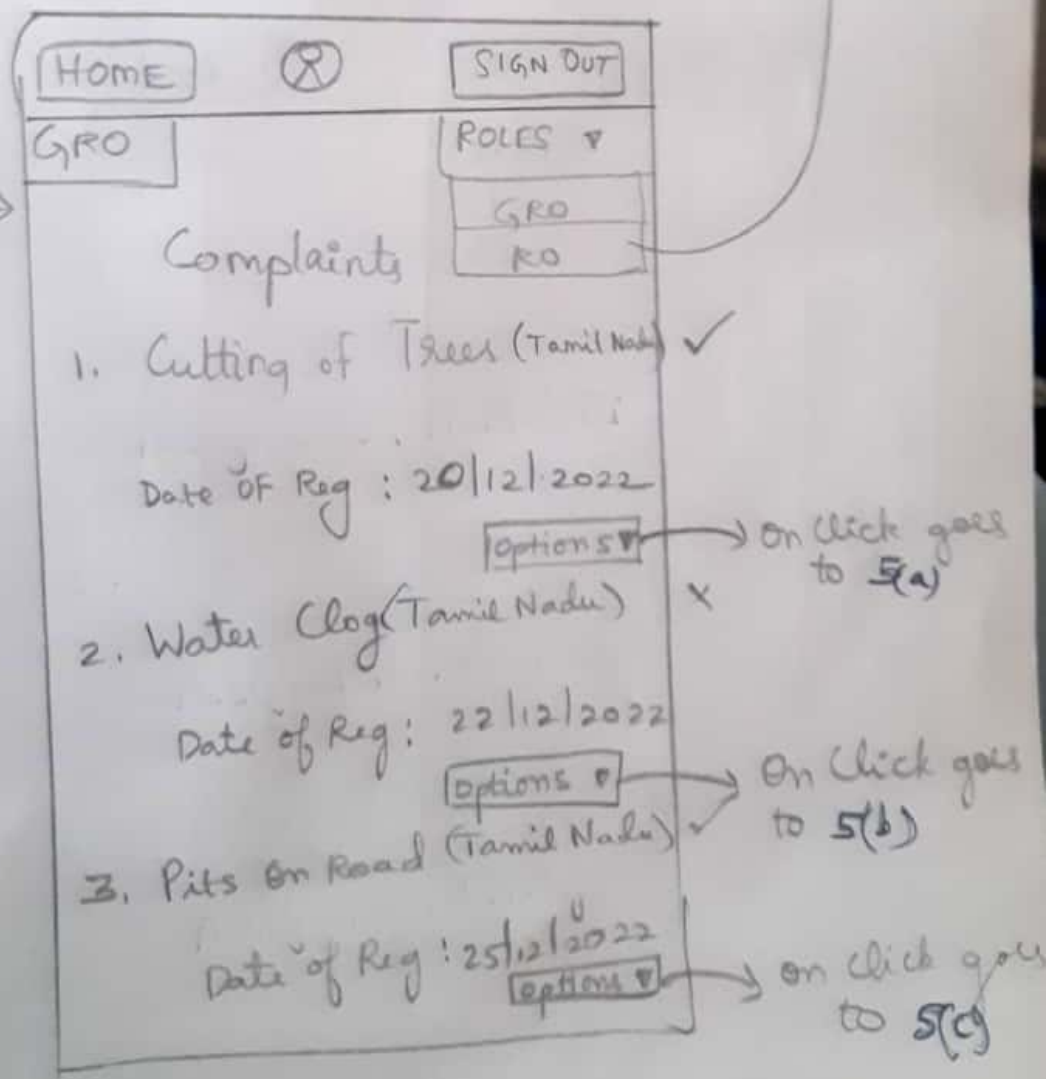
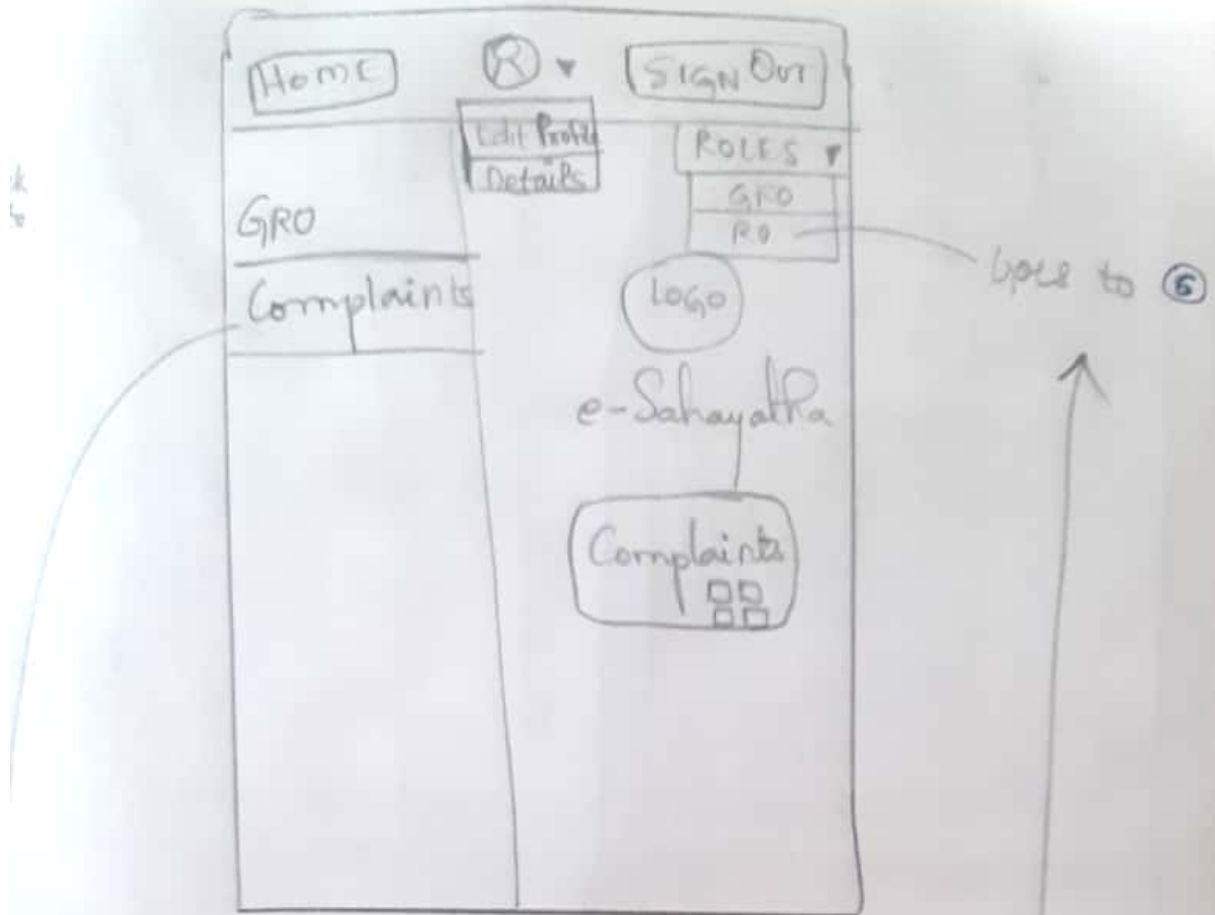
on click goes to 2

2



3





5(a)

Home (X) Sign Out

GRO ROLES

GRO RO

Complaints

1. Cutting of Trees (Tamil Nadu)

DOR : 20/12/22

Options

Assign

Reject

2. _____

3. _____

5(b)

Home (X) Sign Out

GRO POLES

GRO RO

1. _____

2. Water Clog (Tamil Nadu)

DOR : 22/12/2022

Options

Assign

Reject

5(c)

Home (X) Sign Out

GRO ROLES

GRO RO

1. _____

2. _____

3. Pits on Road

DOR : 25/12/2022

Options

Assign

Reject

on click goes to

⑥

If assigned

Hand-drawn UI mockup for the 'If assigned' state. The header contains 'HOME', a user icon, and 'SIGN OUT'. Below the header is a sidebar with 'HOME' and 'GRO'. The main content area has a 'ROLES' dropdown menu with 'GRO' and 'RO' options. An arrow points from the 'RO' option to a circled '6', with the text 'goes to 6' next to it. The main text in the center reads 'Assigned the complaint Successfully'.

If rejected

Hand-drawn UI mockup for the 'If rejected' state. The header contains 'HOME', a user icon, and 'SIGN OUT'. Below the header is a sidebar with 'HOME' and 'GRO'. The main content area has a 'ROLES' dropdown menu with 'GRO' and 'RO' options. An arrow points from the 'RO' option to a circled '6', with the text 'goes to 6' next to it. The main text in the center reads 'Rejected the complaint Successfully'.

~~After this the user will be able to see his/her name in the option view of Complaints~~

6

Hand-drawn UI mockup for the 'Complaints' view. The header contains 'HOME', a user icon, and 'SIGN OUT'. Below the header is a sidebar with 'HOME' and 'GRO'. The main content area has a 'ROLES' dropdown menu with 'GRO' and 'RO' options. The main text in the center reads 'e-Sahayatha'. Below this is a 'Complaints' section with four checkboxes arranged in a 2x2 grid.

Hand-drawn UI mockup for the 'List of Complaints' view. The header contains 'HOME', a user icon, and 'SIGN OUT'. Below the header is a sidebar with 'HOME' and 'GRO'. The main content area has a 'ROLES' dropdown menu with 'GRO' and 'RO' options. The main text in the center reads 'List of Complaints'. Below this is a list of two complaints: '1. Cutting of trees' with 'DOR: 20/12/22' and '2. Pits on Road' with 'DOR: 25/12/2022'. Each complaint has an 'Assign' button. An arrow points from the 'Assign' button for the second complaint to a circled '7', with the text 'On Click goes to 7' next to it.

7

HOME

SIGN OUT

Ro

ROLES ▼
Gro
RO

ASSIGN TO :

☐ Mr. Sakthi (Tamil Nadu)

☐ Mr. Ram (Tamil Nadu)

☐ Mr. Tej (Tamil Nadu)

☐ Mr. Kumar (Karnataka)

CONTINUE

Light
Blue

→ It goes to 8

HOME

SIGN OUT

Ro

ROLES ▼

ASSIGN TO :

☒ Mr. Sakthi (Tamil Nadu)

☐ Mr. Ram (Tamil Nadu)

☐ Mr. Tej (Tamil Nadu)

☐ Mr. Kumar (Karnataka)

CONTINUE

Light
Blue

→ on click
goes to
8

⑧

| | | |
|--|-------|----------|
| HOME | Ⓡ | SIGN OUT |
| RO | ROLES | |
| | GRO | |
| | RO | |
| Assigned to Mr. Sakethi Successfully ✓ | | |

After this, the user in his complaints, can see the name of employee assigned to do the work.