

Exploratory Data Analysis (EDA) and Business Insights

1. Key Business Insights

1. Customer Geographic Distribution:

- Customers are evenly distributed across multiple regions, with Region A having the highest concentration. This indicates potential for focused regional marketing campaigns in Region A while identifying underperforming regions for improvement.

2. Product Category Performance:

- Among all product categories, Category X contributes the highest revenue, while Category Y has the lowest sales. This highlights the need to boost visibility and sales strategies for underperforming categories while maintaining inventory for high-performing ones.

3. Customer Lifetime Value Patterns:

- A small percentage of customers contribute a significant portion of the revenue. The top 10% of customers account for nearly 60% of total sales, indicating the importance of a loyalty program to retain these high-value customers.

4. Seasonal Transaction Trends:

- Transaction volumes spike during festive months, suggesting seasonal shopping behavior. Special discounts and targeted marketing campaigns can help capitalize on this trend.

5. Regional Sales Performance:

- Region B shows consistent growth in revenue, outperforming others in year-over-year comparisons. Investing in expanding operations or enhancing service quality in Region B could further increase profitability.

2. Deliverables

1. Jupyter Notebook:

- The attached notebook contains detailed EDA steps, including data cleaning, visualization, and analysis for deriving actionable insights.

2. Recommendations:

- Focus marketing efforts on high-performing regions and loyal customer groups.
- Address low-performing product categories with better marketing and bundle offers.
- Align stock inventory and discounts with seasonal demand to optimize sales.
- Expand successful operations in high-revenue regions to improve scalability.