

Satya Sai Harshitha Mortha

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PROFESSIONAL SUMMARY

Guidewire certified developer with 4 years of hands-on experience in PolicyCenter and BillingCenter. Specialized in building Gosu-based business rules, developing REST/SOAP service integrations, and customizing PCF and data models to support dynamic insurance workflows. Recognized for consistent delivery in Agile teams, clear documentation, and mentoring junior developers. Proven ability to reduce production defects and support seamless transitions to Guidewire systems in high-scale P&C implementations. Available immediately for full-time or contract roles. Approved H1B (I-797B) - Ready for Activation / Transfer.

TECHNICALSKILLS

Guidewire Platforms: PolicyCenter v10+, BillingCenter

Tech Stack: Gosu, Java, XML, SQL, Guidewire Studio, Postman, Git, Jenkins, Apache Ant, Unleash

Integration: REST APIs, SOAP, Web Services, Messaging, Batch Processing

Configuration: Product Model, PCF Customization, Business Rules, Advanced Product Designer

Development Practices: Agile/Scrum, Sprint Planning, Code Reviews, Unit/Regression Testing

Soft Skills: Ownership, Problem Solving, Mentoring, Cross-functional Communication

WORK EXPERIENCE

Capgemini - Hyderabad, India

Aug 2021 – Feb 2025

Associate Consultant

Client – State Farm Insurance

- Configured and enhanced Guidewire PolicyCenter for Commercial Auto and Business owners LOBs, covering policy changes, renewals, cancellations, and state-specific rollouts.
- Integrated external telematics service into the policy administration lifecycle, allowing real-time enrollment during submission, policy change, and renewal transactions
- Built REST and SOAP integrations between PolicyCenter and third-party platforms, including telematics and document generation services.
- Delivered 15+ data model changes and PCF enhancements using Gosu, XML, and Product Designer optimizing system performance and aligning functionality with evolving business requirements.
- Managed business logic for renewal notices, post-bind workflows, and midterm transactions across rating, coverage, and validations; built reusable plugin architecture supporting multiple transaction types.
- Executed unit and integration testing using Guidewire's test framework, contributing to a 30% reduction in post-deployment issues.
- Resolved high-priority defects in staging and production under short SLAs, maintaining quality across releases.
- Conducted code reviews, demos, and knowledge transfer sessions for 5+ junior developers; supported backlog grooming and estimation in Agile sprints.
- Participated in BillingCenter workflow analysis, enhancing understanding of account-level and payment system touchpoints.

Capgemini - Hyderabad, India

April 2021 - July 2021

Intern - J2EE Full Stack Developer

- Supported development of internal Java-based applications, contributing to both backend logic and basic UI functionality.
- Applied object-oriented principles and design patterns to refactor and streamline code.
- Wrote and optimized SQL queries and REST API endpoints for service modules used by internal teams.

EDUCATION

BVRIT Hyderabad College of Engineering for Women - Hyderabad, India

July 2021

Bachelor of Technology- Electronics and Communication Engineering

- Organizer, IETE (Institution of Electronics and Telecommunication Engineers)
- Delegate, Youth Speak Forum 2018

CERTIFICATIONS

- Guidewire Certified Associate - InsuranceSuite Developer
- Guidewire Certified Specialist - PolicyCenter Configuration
- Guidewire Certified Specialist - InsuranceSuite Integration

AWARDS & RECOGNITION

- **Star of the Month - Capgemini (2023)** - Recognized for delivery excellence and resolving high-impact production issues during a major rollout
- **Esteemed Speaker - Grace Hopper Celebration India (2019)** - Presented original paper on enterprise system transformation in the insurance domain