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Maximum Marks	

CHAPTER -3 REQUIRMENT ANALYSIS

3.1 Journey Map:

A Journey Map is a visual representation of a user's experience as they interact with a system or service. For a Lease Management System, it helps identify pain points, opportunities, and moments that matter across the lease lifecycle—from onboarding to renewal or termination.

Benefits of Requirement Analysis

1. Clear Understanding of Project Scope

- Defines what the system should do and what it shouldn't
- Prevents scope creep and uncontrolled changes
- Aligns stakeholder expectations with deliverables

2. Improved Communication

- Facilitates collaboration between developers, stakeholders, and end-users
- Reduces misunderstandings and conflicting requirements
- Builds trust and transparency across teams

3. Cost and Time Efficiency

- Minimizes rework by catching issues early
- Helps estimate resources and timelines accurately
- Speeds up development with well-defined goals

4. Risk Mitigation

- Identifies potential problems before development begins
- Enables proactive planning for technical and business risks
- Supports compliance with standards and regulations

3.2 Software Requirements:

Software requirements define what a software system should do and how it should perform. They serve as the foundation for design, development, testing, and deployment. A well-defined set of requirements ensures that the final product meets user expectations, business goals, and technical constraints.

Types of Software Requirements

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Туре	Description	
Functional	Specify the core functions and features the system must perform	
Requirements	(e.g., login, data entry, report generation).	
Non-Functional	Define quality attributes like performance, usability, reliability,	
Requirements	and security.	
Domain Requirements	Reflect industry-specific rules or standards (e.g., HIPAA for	
	healthcare, IFRS for finance).	
User Requirements	Express what end-users expect from the system, often in natural	
	language.	
System Requirements	Detail the technical specifications—hardware, software,	
	interfaces, and architecture.	
Business	Outline the business goals the software must support (e.g.,	
Requirements	increase efficiency, reduce costs).	
Regulatory	Ensure compliance with legal or industry regulations.	
Requirements		
Interface	Describe interactions between the system and external	
Requirements	components (e.g., APIs, databases).	

3.3 - Data Flow Diagrams:



3.4 - Technology Stack:

Technical Stack Components:

Layer	Technology / Tool	Purpose
Platform Core	Salesforce (Multitenant, Metadata-	Foundation for data model,
	Driven)	security, APIs
Backend Logic	Apex (Triggers, Classes, Batch Jobs),	Custom business logic and data
	SOQL/SOSL	processing
User Interface	Lightning Web Components (LWC),	Responsive and portal UI for
	Aura, Experience Cloud	tenants/managers
Automation	Flow Builder, Scheduled Flows,	Automate processes like
Tools	Approval Processes	renewals, reminders

