# **USHINDI Laundry Bar**

## **Territory-Wise Brand Strategy**

### **Executive Analysis & Actionable Recommendations**

## **Executive Summary**

Territory	SKU Cluster	White Space Score	Client Share	Competitor Strength	ERP/Nielsen Ratio	Z-Score	TA Fit
COAST	Green B	47.45 (High)	11.80%	22.32% (Medium)	2.68	1.59	33.25%

#### Key Challenges:

- High competition limiting market share growth
- Undersupply relative to demand (ERP/Nielsen ratio of 2.68)
- Moderate TA fit, indicating need for positioning improvements

### **COAST**

**SKU Cluster**: Green B (High Competition)

White Space Score: 47.45 (High)

**Client Share**: 11.80% → Significant room for growth

Competitor Strength: Medium (22.32%)

**ERP/Nielsen Ratio**: 2.68 → Undersupply relative to demand

**Z-Score**: 1.59 → Positive momentum

**TA Fit**: 33.25%

### **Insights**

The COAST territory presents a significant growth opportunity for USHINDI bar, with a high white space score of 47.45. However, the brand faces stiff competition, limiting its current market share to 11.80%. The ERP/Nielsen ratio of 2.68 indicates an undersupply issue that needs to be addressed. While the brand has positive momentum (Z-score 1.59), the moderate TA fit of 33.25% suggests a need for positioning and targeting improvements.

### **Strategic Action**

- Aggressively expand distribution to close undersupply gap and capture white space
- Differentiate brand positioning to improve TA fit and combat competitive pressure

### **GT Actionables (Sales Team)**

#### 1. Rapid Distribution Expansion in High-Potential Locations

Leverage the high AWS scores in MOMBASA (47.45), LIKONI (3.84), and KILIFI (3.62) to prioritize distribution expansion. Set a 60-day target to increase ERP coverage by 30% in these locations, aiming to bring the ERP/Nielsen ratio below 2.0.

#### 2. Targeted Micro-Promotions in Competitor Strongholds

Combat competitive pressure in high-potential but underperforming locations like VOI (AWS 6.38, QTY share 3.78%) and MALINDI (AWS 2.41, QTY share 1.43%). Implement targeted micro-promotions and retailer incentives to drive trial and steal share. Aim for a 20% QTY share increase within 90 days.

#### 3. Strategic Pack Sizing and Pricing in Growth Markets

Optimize pack sizes and pricing in growth markets like UKUNDA (AWS 2.42, QTY share 1.44%) and THIKA (AWS 2.94, QTY share 1.74%) to drive adoption. Introduce smaller trial packs and promotional bundle offers to improve accessibility. Target a 25% volume growth in these locations over the next 60 days.

### **GT Actionables (Marketing Team)**

#### 1. Targeted TA Campaigns in High AWS Locations

Develop targeted marketing campaigns to improve TA fit in high AWS locations like MOMBASA (AWS 47.45), VOI (AWS 6.38), and LIKONI (AWS 3.84). Utilize localized influencers, vernacular messaging, and high-visibility POS materials. Measure impact through brand health tracking studies, aiming for a 10 percentage point TA fit improvement in 90 days.

### 2. Differentiated Positioning and Communication Strategy

Craft a differentiated brand positioning and communication strategy to stand out in the highly competitive COAST market. Emphasize USHINDI's unique value proposition, quality credentials, and any sustainable or social impact initiatives. Develop a 360-degree campaign including TV, radio, outdoor, and digital touchpoints. Assess impact through brand awareness and consideration metrics, targeting a 15% increase over the next 120 days.

#### 3. Localized Activation Campaigns in Emerging Growth Pockets

Identify emerging growth pockets like WATAMU (AWS 0.63, QTY share 0.37%) and TAVETA (AWS 0.56, QTY share 0.33%) for localized brand activation campaigns. Engage consumers through experiential marketing activities, product demonstrations, and trial generation programs. Aim to drive a 30% increase in sales volumes from these locations within 60 days.

### RTM Actionables (Field Ops/Management)

#### 1. Focused RTM Expansion in Undersupplied High-Potential Areas

Accelerate RTM expansion in undersupplied high-potential areas like KALOLENI (AWS 2.66, QTY share 1.58%), MARIAKANI (AWS 3.19, QTY share 1.89%), and MAZERAS (AWS 2.06, QTY share 1.22%). Appoint new sub-stockists, improve outlet coverage, and enhance retailer engagement. Target a 40% increase in RTM sales from these locations within 90 days.

### 2. RTM-GT Joint Business Planning in Priority Growth Locations

Implement joint business planning sessions between RTM and GT teams in priority growth locations such as MOMBASA, KILIFI, and LIKONI. Align on outlet expansion plans, retail visibility initiatives, and localized promotion calendars. Conduct monthly review meetings to track progress against key metrics like outlet coverage, weighted distribution, and sales volumes.

### 3. Proactive RTM Demand Sensing and Inventory Management

Leverage the granular RTM sales data to proactively sense demand shifts and optimize inventory management across the COAST territory. Implement a robust S&OP process to align demand forecasts, production plans, and inventory allocations. Utilize the AWS scores to guide stock deployment at a sublocation level. Aim to maintain territory-level OSA >98% and reduce the ERP/Nielsen ratio below 1.5 within 120 days.

# **Implementation Matrix**

Initiative	30 Days	60 Days	90 Days
Distribution Expansion	- Identify priority expansion areas - Engage new distributors	- 20% ERP coverage increase in MOMBASA, LIKONI, KILIFI - 10% vol. growth in UKUNDA, THIKA	- 30% ERP coverage increase in high AWS locations - ERP/Nielsen ratio <2.0
Targeted Micro- Promotions	<ul><li>Design promotion mechanics</li><li>Align RTM/GT teams</li></ul>	- Execute promos in VOI, MALINDI - 10% QTY share gain	- 20% QTY share gain in competitor strongholds
Strategic Pack/Price	- Conduct price sensitivity studies - Develop trial packs	- Launch trial packs and promo bundles - 15% vol. growth	- 25% vol. growth in UKUNDA, THIKA
Targeted TA Campaigns	- Develop localized campaign assets - Onboard influencers	- Execute campaigns in MOMBASA, VOI, LIKONI - 5pp TA fit improvement	- 10pp TA fit improvement - Sustain campaigns
Differentiated Positioning	<ul><li>Conduct brand</li><li>workshop</li><li>Develop</li><li>communication</li><li>strategy</li></ul>	- Produce campaign assets - Launch 360 campaign	- 10% awareness increase - 15% consideration increase
Localized Activations	- Identify growth pockets - Design activations	- Execute activations in WATAMU, TAVETA - 20% vol. growth	- 30% vol. growth - Expand to new pockets
RTM Expansion	<ul><li>Appoint new substockists</li><li>Improve outlet coverage</li></ul>	- 25% RTM sales growth in KALOLENI, MARIAKANI, MAZERAS	- 40% RTM sales growth - Expand to new areas
Joint Business Planning	- Conduct JBP sessions - Align RTM/GT plans	- Implement visibility initiatives - Execute promo calendar	<ul><li>- Monthly reviews</li><li>- Track coverage, distribution,</li><li>sales</li></ul>
Demand Sensing	- Set up S&OP process - Align forecasts, production, inventory	- Utilize AWS for stock deployment - Improve OSA to 95%	- OSA >98% - ERP/Nielsen <1.5

## **Cross-Territory Synergies**

- 1. **National Key Account Partnerships**: Leverage the strong performance in COAST to secure enhanced trade terms and joint business plans with key national accounts. Aim for preferred supplier status and category captaincy roles.
- 2. **Cross-Region Consumer Promotions**: Develop national consumer promotion platforms that can be localized for each region. Leverage learnings from COAST activations to design effective mechanics and offers.
- 3. **Centralized Best Practice Sharing**: Establish a centralized best practice sharing forum for RTM and GT teams across territories. Regularly review performance, discuss challenges, and replicate successful initiatives.
- 4. **Integrated Brand Health Tracking**: Implement a unified brand health tracking system across all territories to monitor key metrics like awareness, consideration, and TA fit. Use this to optimize marketing investments and track ROI.
- 5. **National Supply Chain Optimization**: Leverage the RTM demand sensing data from COAST and other territories to optimize production planning, inventory management, and logistics at a national level. Aim to minimize stockouts while reducing overall inventory holding costs.