TULINAGWE KASONGO

Chatbot Full Stack Developer

t.kasongo@email.com
(123) 456-7890
Redwood City, CA
LinkedIn

EDUCATION

Bachelor's of Science
Computer Engineering
Mississippi College
2015 - 2019
Clinton, MS
GPA: 3.8

Awards

- 2019 Scott-Swor Founder's Award (for having made a significant contribution to student life of the college)

SKILLS

- Artificial Intelligence
- Machine Learning
- NLP Algorithms
- Python
- Java
- Ruby

CAREER OBJECTIVE

Highly motivated development professional with board experience in software development and artificial intelligence. Seeking a career-advancing position as a Chatbot Full Stack Developer with Big Cloud.

WORK EXPERIENCE

Chatbot Full Stack Developer

CapB InfoteK
July 2020 - current Jackson, MS

- **Analyzed data, summarized results, and documented 800+ chatbot conversations for clients** in the insurance, financial, and healthcare sectors
- Interpreted patterns and trends to improve algorithms and data processing for 65 chatbots
- Partnered with system architects for the design and construction of 15 chatbot-related projects
- Designed and built 17 conversational chatbots (14 insurance, 10 financial, 9 healthcare)

Research Internship

Pearson
June 2019 - May 2020 Jackson, MS

- **Assisted with 8 projects and gained knowledge of psychometric** and general research techniques
- Performed statistical analysis utilizing tools and programs including SAS, R, SPSS, WINSTEPS, IRTPro, PARSCALE, C++, and MPLUS to generate over 65 reports
- Created 13 applications (Matlab, IDL, PERL, Java) to gather and cleanse data for research efforts

Data Science Intern

Mississippi College
October 2018 - March 2019 Clinton, MS

- Worked with real-world applications on 8 projects for data analysis across different IoT platforms
- **Created 4 applications leveraged by Data Science** to analyze academic programs' performance
- Participated in Agile Scrum environment and learned skills in Data Science, Machine Learning, and DevOps, including CI/CD, Docker/Kubernetes, AWS, and Deep Learning (Tensorflow)