



CHRISTOPHER WARD

DATA PRODUCT MANAGER

CONTACT

c.ward@email.com 

(123) 456-7890 

Plano, TX 

[LinkedIn](#) 

EDUCATION

Bachelor of Science

Computer Science

University of Texas

2012 - 2016

Austin, TX

SKILLS

Jira Software

Tableau

Apache Kafka

PostgreSQL

Git

Collibra

TensorFlow

AWS

Alation

Slack

WORK EXPERIENCE

Data Product Manager

Capital One Financial Corporation

2022 - current / Plano, TX

- **Orchestrated the integration of Jira Software to track progress on over 98 projects**, fostering a 34% increase in on-time delivery rates
- Formulated a new data quality framework using Collibra, contributing to a 16.4% decrease in customer-reported data issues
- Executed the transition of database systems to PostgreSQL, reducing maintenance costs by \$108,648 per year
- Cultivated a TensorFlow-based predictive analytics model that increased model accuracy by 18% and contributed to a decision-making efficiency gain

Data Product Analyst

USAA

2019 - 2022 / San Antonio, TX

- Analyzed structured and unstructured data using Tableau, generating reports that influenced a 24% cost saving in targeted marketing strategies
- Designed a comprehensive monitoring strategy using Apache Kafka, which improved system reliability
- Initiated a cost analysis project using AWS services, which **revealed opportunities for annual savings of \$93,408**
- Built a Slack integration for real-time alerts on data anomalies, which decreased response times by 18 minutes per incident

Data Analyst

Dell Technologies

2016 - 2019 / Round Rock, TX

- Championed Git for enhanced source code management, leading to a three-day faster turnaround for feature releases
- Processed terabytes of data within AWS environments to provide **insights that supported a \$68,309 reduction in annual infrastructure costs**
- Harnessed TensorFlow for predictive maintenance models, reducing machinery downtime by 21%
- Enhanced data quality surveillance within Alation, detecting and resolving 97.3% of data anomalies before they impacted business operations