BloomQueue — Terms of Service Effective Date: August 22, 2025

- 1. Overview BloomQueue provides tools to help creators validate product ideas by generating landing pages and collecting interest including optional paid commitments before building.
- 2. Eligibility You must be at least 13 years old to use BloomQueue. If you're under 18, you must have parental or guardian consent.
- 3. Account Responsibilities You're responsible for your account activity and security. You agree not to share your login or misuse your access. You agree not to use BloomQueue to: Violate laws or regulations, Upload or promote illegal, harmful, or deceptive content, Host scams, false claims, or prohibited financial offers, Engage in phishing, malware distribution, or impersonation.
- 4. Acceptable Use Policy You may not use BloomQueue to create or promote: Hate speech, harassment, or threats; Nudity or adult content; Fraudulent investment schemes; Misinformation; Undeliverable product offers; IP-violating content.
- 5. Content Ownership & Data Use You retain full ownership of the content you create. BloomQueue does not sell or share your personal data.
- 6. Lifetime Access Definition If you purchase a plan labeled 'Lifetime,' it refers to the lifetime of the product, not your lifetime.
- 7. Early Backers & Paid Commitments As a creator, you are solely responsible for fulfilling your product promises, managing refunds, and communicating timelines with your backers.

As a user or early backer, you understand that BloomQueue is only a platform and does not guarantee that creators will fulfill their offers, commitments, or product deliveries. Any agreement, promise, or transaction between you and a creator is solely between those parties.

BloomQueue is not liable for unfulfilled rewards, failed projects, misrepresentations, chargebacks, or damages arising from creator commitments.

- 8. Refunds & Chargebacks BloomQueue is not liable for chargebacks. Disputes may lead to account suspension or investigation.
- Beta Disclaimer BloomQueue may operate in beta. Features may change or break unexpectedly.
- 10. Email Communications You consent to receive transactional and product-related emails. You may opt out of marketing emails.
- 11. Service Availability We aim for 99.9% uptime but offer no guarantees. Services may be paused or suspended for updates or compliance.
- 12. Indemnification You agree to indemnify BloomQueue from claims arising from your use, content, or violations.
- 13. Limitation of Liability To the maximum extent permitted by law, BloomQueue's total liability to you for any claims arising out of or relating to these Terms or the Services will not exceed the greater of (a) the amount you paid to BloomQueue in the twelve (12) months prior to the event giving rise to liability, or (b) USD \$50. BloomQueue is not liable for indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, or goodwill.

- 14. Third-Party Services Payments, authentication, or other services provided through third-party partners (e.g., Stripe, PayPal, Google) are subject to their own terms and policies. BloomQueue is not responsible for errors, disputes, or losses arising from third-party services.
- 15. Feedback & Suggestions If you submit feedback, ideas, or suggestions, you grant BloomQueue a non-exclusive, royalty-free, perpetual license to use, modify, and incorporate them into our products and services without obligation or compensation.
- 16. Termination You may close your account anytime. We may suspend accounts violating these Terms or posing risk.
- 17. Changes to Terms We may update these Terms and notify you via email or in-platform alerts.
- 18. Contact For support, email: support@bloomqueue.com