Terms & Conditions

We give our best to tranform your business digitally through our log and website design service. You can place your trust on the flexibility and personal attention you will receive throughout the whole working process. Please find the following terms as support in order to maintain our working relationship.

Acceptance of Terms

When you visit BeDesigns (The website) you agree to abide by the terms and conditions and you consent to our privacy policy. If you don’t agree to any of the terms and conditions mentioned in this document, you should not go ahead with any service/products from us and leave this website immediately. You agree that you will not be making use of this website for unlawful purposes and would bear in mind all the laws and regulations. You agree to not use this website in a way that may impact its performance, corrupt the content or in any way hinder the functionality of this website. You also agree to not compromise the safety of this website or trying to enter restricted areas of this website.

You consent to be entirely responsible for any claim, liability, expense, costs and losses that include legal fees by us which starts from violation of the mentioned terms and conditions.

Revision Policy

BeDesigns gives you assurance regarding unlimited revisions according to your particular packages. Clients can ask for revisions as per the package and no extra fee will be charged. However, design and concept will remain identical and the customer can post revision on any one of the provided options. Revision on numerous options is either inadmissible or will be charged discretely. Normal Revision reversal time would be 48 to 72 hours for logo and website design. Similarly, the timelines for functionality and Development revisions may also differ contingent on the scope of work.

New Order Turnaround Time

Turnaround time refers to the time in which your design concepts are digitally delivered to you against your package purchase. For all logo new orders, the turnaround time is from 48 hours to maximum 72 hours. However, for packages with four or more logo concepts, the turnaround time is at least 72 hours or more (depending on the amount of work) after order confirmation and complete brief submission. Moreover, in the case of new website design (home/index, including revamp designs, etc.), the minimum turnaround time is 72 hours after order confirmation and complete brief submission. Please also note that the turnaround time, as pertains to website development (static website having 5 to 7 webpages) is between five to ten business days. For all orders placed on Friday, Saturday or Sunday, the delivery time starts from Monday. If you have chosen an illustrative logo (logos with illustration element or illustrated design), the first concept will be provided from 48 to 72 hours of order confirmation.

REFUND POLICY

We have a 100 percent money back guarantee policy. This means if you are not satisfied with the initial mockups delivered, you can request a full refund of what you paid. We wish to make refund as soon as they are requested. The refund, however, may take up to 21 business days to process.

To claim a refund, you are required to send an email to [payments@bedesigns.net](mailto:payments@bedesigns.net) with your request. Please note that emailing us for a refund request is mandatory and if we do not find the reasons for your refund request to be satisfactory, then we reserve the right to deny the refund.

Refunds are not applicable in following scenarios:

 Once we start working on revisions as per your feedback, no refund can be claimed since your request for revisions is deemed to be your confirmation to proceed with the shortlisted mockup(s).

 If the mock-up(s) delivered to you are based on an explicit design idea shared by you, e.g. a sketch, or the mockups are just a recreation of an existing logo design shared by you.

 No refund is available for design firms or for those who order our design services on behalf of another entity.

 Content writing provided by BeDesigns are payable in advance and are non-refundable.

 The delivery timeline is approximate and may be subject to delays due to local holidays, the complexity of the project, and the current workload of BeDesigns. We typically deliver logos within 3 business days, and website designs within 7-10 business days.

 You shall have 10 days to respond to each original design and/or revision we send you. If after 10 days you fail to respond to us, BeDesigns will assume that your project is complete. At such time, BeDesigns will have no further obligation to you, and you will pay BeDesigns pursuant to the provisions of these Terms and Conditions. Notwithstanding the foregoing, BeDesigns reserves the right, in its sole discretion, to terminate your access to all or a portion of the Service, at any time, with or without notice. In the event of such termination, BeDesigns will determine, in its sole discretion, whether you are entitled to any refund.

 Reasons such as ‘change of mind’, 'disagreement with partner’ or other reasons that do not pertain to the service will not be subject to refund under any circumstances.

 The client has not been contacted for more than 2 weeks of project. The client will not be entitled to any refunds after 15 days, from the date of purchase.

 Services including but not limited to Domain Registration and Web Hosting are not entitled to refunds under any circumstances.

Note: BeDesigns holds all rights to reject any project or cancel the contract whenever it deems necessary. After the refund, you will not have any rights to use the designs for any purpose; they will be the sole property of BeDesigns. The company will be the rightful owner of the designs.

CLAIM YOUR REFUND

To have your refund, follow the following steps:  
  
You can claim your refund by:

* Sending us an [**Email: payments@bedesigns.net**](mailto:Email: payments@bedesigns.net).

As soon as we receive your refund request, we will respond to it at our earliest, once the required analysis is completed we will initiate the process.  
  
After you have received your refund, you will not have any rights to any designs provided by BeDesigns, the information will be submitted to the Copyright Acquisition of the Government Copyright Agencies to maintain legality.

REFUNDS

BeDesigns will make refunds of the project to customers using the same payment methods that customers used to make their payment to BeDesigns or via any other method specified by BeDesigns from time to time. BeDesigns determines that issuing a refund to a customer will avoid any dispute or chargeback.

CONTENT POLICY

Our content policy plays an important role in maintaining a positive experience for you, the client. For the usual websites and logos, all content such as images, headings, copy, text etc. will be provided by the client. For an e-commerce website products and product information will be provided by the client including product name, product price, and product images and shipping policy.   
We use dummy text (Lorem Ipsum) in the graphics for previewing layouts and visual mockups. All future updates or adjustments after the final delivery of a logo or a website will be charged separately and be considered a new service request.

QUALITY ASSURANCE POLICY

We do our best to meet your requirements and our designers do their best to fulfill your expectations.  
  
We believe in providing the best designs and each of our designs are well researched and well crafted.

100% SATISFACTION GUARANTEE

* Our unlimited revisions policy is to make sure that you are 100% satisfied within the same order.
* We aim at exceeding your expectations and strive to accomplish it.
* We do not stop our revisions until you are completely satisfied with your design.

DELIVERY POLICY

* The complete order will be sent to you digitally via email.
* We do not deliver any physical products. All of our services are offered in digital format and will be delivered as such.
* In case of an urgent order, contact our customer support team at info@bedesigns.net

RECORD MAINTENANCE

BeDesigns keeps the records of finalized designs so that in case of any misplaced orders, you will be provided the exact digital files.

CUSTOMER SUPPORT

Our customer support is available during our hours of operation to answer all of your concerns and queries. We will answer your concerns as soon as possible.

COMMUNICATION POLICY

* BeDesigns will not be responsible for any communication done via any other platform than “….@bedesigns.net” or any telephone numbers not provided by us or given on our official website.
* We are not responsible for any damages caused due to other contact details not provided by us.
* We take full responsibility of all the information provided through our official domain.