

OPTIMIZING GYM
UTILIZATION AT
GOODLIFE

Enhancing Client Satisfaction and Profits through Data-Driven Insights

### INTRODUCTION

### Problem A: Optimizing Group Fitness Class Utilization

- GoodLife offers classes with capacities of 25 and 15, some of which are fully booked but have low attendance.
- The goal is to predict attendance to optimize class space and increase availability.

### Problem B: Optimizing Gym Equipment Utilization

- · GoodLife measures gym occupancy every 10 minutes.
- The goal is to predict gym crowding to manage traffic and optimize equipment usage.



## TACTICAL DECISION

#### Data Preprocessing:

- Standardize time-series data and incorporate features like weather conditions and holiday schedules.
- Accurate pattern recognition and improved prediction accuracy.

### Feature Engineering:

- Create new features such as historical attendance rate and engagement level.
- More accurate predictions about a member's likelihood of attending a class.



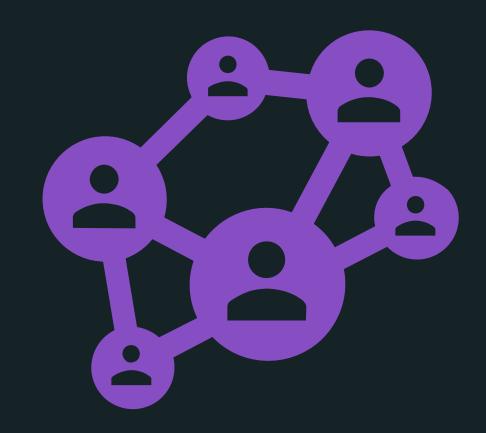
## STRATEGIC DECISIONS

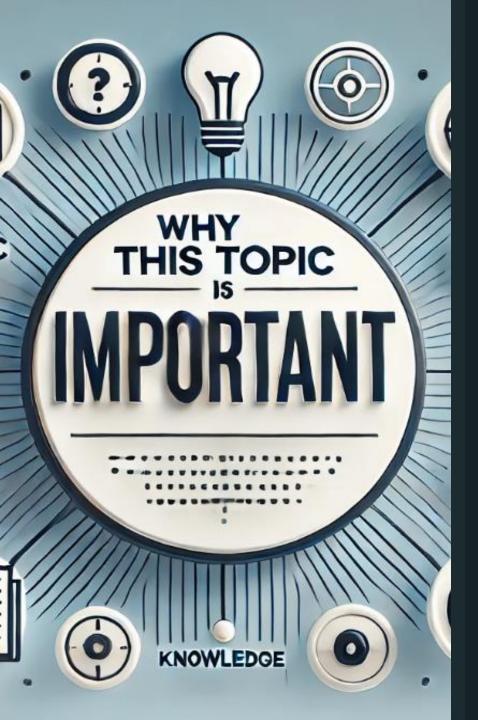
#### Personalized Member Engagement:

- Send reminders or incentives to members predicted to have low attendance.
- · Increase attendance rates and ensure effective class utilization.

### Dynamic Scheduling and Promotions:

- · Implement a dynamic scheduling system with promotions for off-peak hours.
- Balance gym usage, improve equipment availability, and enhance member experience.







#### **Enhanced Member Satisfaction:**

Better class and equipment management lead to higher satisfaction and loyalty.



### Increased Operational Efficiency:

Proactive resource management reduces wastage and maximizes utilization.



Proactive Decision Making: Datadriven insights enable informed and strategic decisions

# SPRINT PLAN

Brief Description	Task	Assignee	Story Points
Data Collection and Preprocessing	Collect and preprocess data for both class bookings and gym usage	Harsh	1
Exploratory Data Analysis (EDA)	Conduct EDA to understand booking and gym usage patterns and trends	Vishv	4
Feature Engineering	Identify and develop key features for predicting class attendance and gym crowding	Harsh	4
Model Development	Develop initial prediction models for class attendance and gym crowding	Vishv	6
Model Optimization	Optimize both models for better accuracy and performance	Harsh	5
Personalized Engagement Strategy Research	Research strategies to increase class attendance and optimal gym usage	Riddhi	3
Capacity and Scheduling Adjustment Plan	Develop plans to adjust class capacities and gym schedules dynamically	Riddhi	3
Feedback Loop Implementation Plan	Plan implementation of a feedback loop for continuous model refinement	Riddhi	2
Documentation and Reporting	Document findings and prepare reports	Riddhi	2

